



AGENDA

BUDGET COMMITTEE MEETING

Monday, November 27, 2023 at 10:00AM

Livestreaming at <https://youtube.com/live/YN7qBldvhHc>

Call to Order

Indigenous Land Acknowledgement

Declarations of Interest under the [Municipal Conflict of Interest Act](#).

Presentation

1. **Board Budget Committee Meeting**

Adjournment

Budget Committee Meetings:

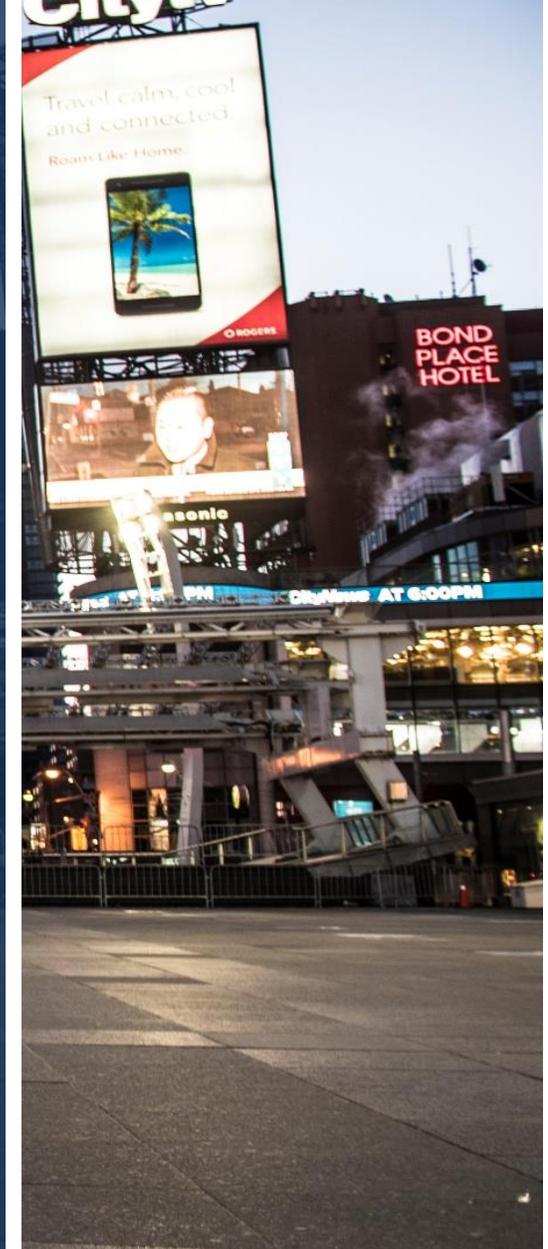
December 12, 2023: 10:00AM

Police Headquarters, 40 College Street or virtually via WebEx

Members of the Toronto Police Services Board's Budget Committee

Ann Morgan, Chair
Nadine Spencer, Board Member

Lisa Kostakis, Vice-Chair
Lily Cheng, Board Member & Councillor



Toronto Police Service Board Budget Subcommittee Meeting #2

November 27th, 2023

Agenda

- Overview & Recap of 1st Budget Subcommittee
- Budget Timelines
- Toronto's Public Safety Landscape
- Service Based Budget
- 2024 Budget Engagement
- Resource Requirements to Address Priorities

Overview

TPS is committed to **delivering essential police services** which are sensitive to the **needs of the community**, involving **collaborative partnerships** and teamwork to overcome challenges.

Meeting service objectives under the Adequacy Standards of the Police Services Act:

- Law Enforcement
- Community-based crime prevention
- Assistance to victims of crime
- Emergency response
- Public order maintenance

Public safety is a major factor in terms of where people choose to live, work, visit and invest in.

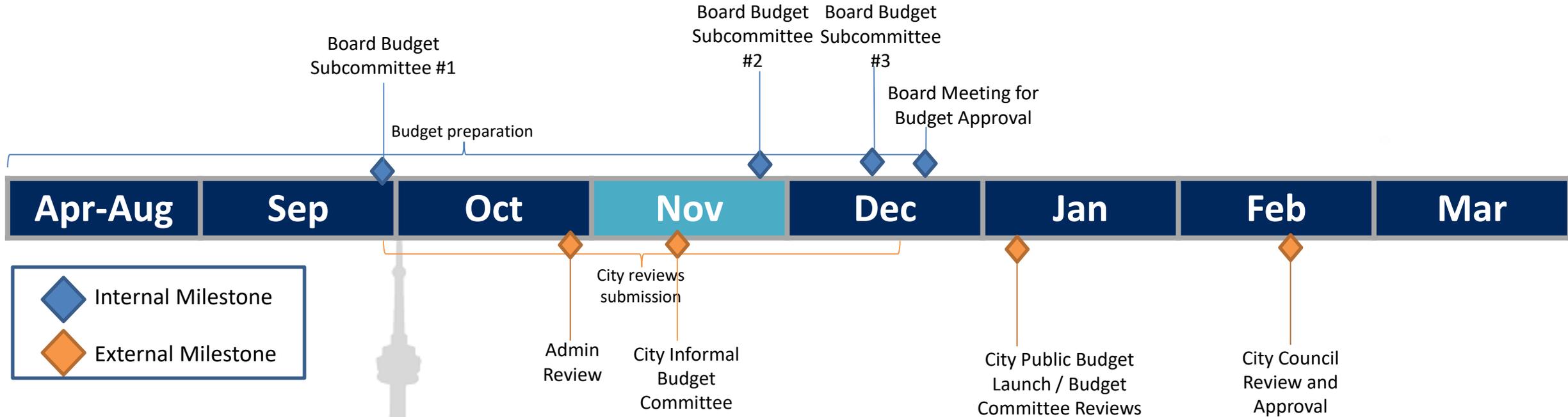
To build trusted relationships with Toronto communities in order to keep the City the best and safest place to be.

TPS Board is responsible for the provision of **adequate and effective** police services in the municipality, as defined by Ontario Regulation 3/99 under the PSA.

Recap of the 1st Budget Subcommittee –

- 5 out of the last 10 years, TPS increases were at or around 0% (2013, 2017, 2018, 2021 and 2015)
- Budget reductions over the last 10 years has translated to over \$260M in cost avoidance
- In 2023, policing services cost \$372 per person per year, compared to the Canadian median of \$409
- On both a gross and net basis, the TPS portion of the City budget has decreased by 11% since 2010
- The population of Toronto has increased by 17.2% (or 460K) from 2010-2023 while the deployed number of officers decreased by 7.7% in the same period.
- The City is expected to grow as much in two years (2022 – 2024) as it did in the last seven years (2015 – 2022).
- With a growing City, the number of calls for service has been increasing as well as the number of events within the City; year to date emergency calls for service are up 18.6%
- From 2010 – 2023 Response times for priority 1 calls has been increasing - from 13 minutes to over 22 minutes
- 2023 hiring commitments are on track

2024 Budget preparation involves many reviews and approvals



- 2024 budgets still under review pending final Command approvals
- Operating: City direction - maintenance of services and service levels, no new and enhanced initiatives

The Fourth Largest City in North America and a Provincial Capital – Toronto is Unique



World Ranking

Fourth largest city in North America, ranked 23 out of 270 on the 2024 World's Best Cities



Events/ Tourist Hub

3.6K+ events/ protests to date. Home of the only Canadian MLB and NBA teams. 27.5M visitors with 9.5M overnight and 18M day visitors annually*



Consulates

87 out of 108 consular offices in Ontario are located in Toronto



Land and Sea

In addition to the 630 sq. km of land, TPS is also responsible for 1,190 sq. km of open water on Lake Ontario.



Human Trafficking

Between 2011 and 2021, Toronto Census Metropolitan Area (C.M.A.) accounted for 22% of all reported incidents in Canada



Gun and Gang Crime

Being a large urban city and a major hub on the 401 corridor, gang activity continues to be an issue in the City of Toronto.



Police Reform

Implementing and accelerating reform by addressing recommendations from independent reviews, assessments, police reform directions and government mandates.



Diseconomies of Scale

Dense cities face longer emergency response times and more difficulty in locating and capturing criminals.

* 2019 data



Reframing the budgeting conversation into Services delivered and measured

Clear public communication

public understands the value of services provided for their taxes

Performance focused organization

collaboration on integrated service delivery (services across the organization) and greater accountability

Strategic /
Accountable

Strategic conversations

equipped with information on service value and so can make decisions based on service levels, value and priorities. Able to illustrate the impact of budget cuts to service levels. Provides context for an informed discussion.

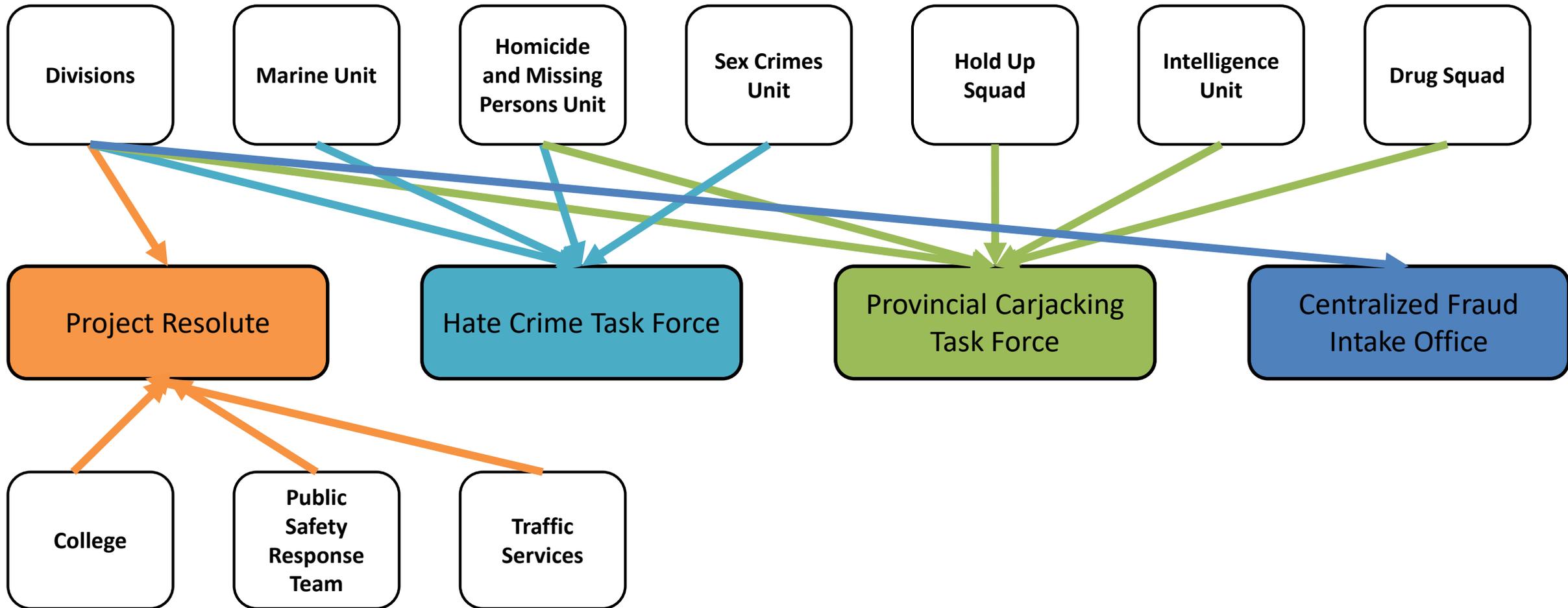
Overall increased public trust and confidence

we are clearly identifying what is being provided for tax dollars

2023 Overview

	911 Response & Patrol 	Investigations & Victim Support 	Crime Prevention 	Events and Protest 	Traffic and Parking Enforcement * 	Courts and Prisoner Management 
Percentage of Gross Budget	39%	34%	12%	2%	5%	9%
Allocation of Gross Budget (\$M)	\$524	\$452	\$133	\$33	\$72	\$117
Allocation of Net Budget (\$M)	\$479	\$407	\$120	\$31	\$65	\$65
Percentage of Total Staff	41%	30%	10%	2%	5%	11%
Allocation of Uniform Staff	2,348	1,720	602	107	320	31
Allocation of Civilian Staff	821	612	170	39	86	835
<small>*Parking Enforcement Staffing and Budget are excluded. Figures may not add due to rounding.</small>						
Sponsor	Deputy Pogue	Deputy Johnson	Deputy Pogue	Deputy Johnson	Deputy Pogue	Deputy Johnson
Leads:	Supt. VanderHeyden, Supt. Singh, Supt. MacIntyre	Insp. Gomes, Insp. Leahy	Supt. Watts, Insp. Matys, Insp. Rinkoff	Supt. Narine, Insp. Ecklund	Supt. Baus, Insp. Moyer	Manager Hyde, S/Sgt. Wilson
Analytics & Innovation:	Andrew Thompson	Michael Cali	Debbie Verduga	Debbie Verduga	Daphne Choi	Daphne Choi
Budget & Financial Analysis:	Elizabeth Hewner, Denisa Seepersad, Marissa Martindale, Sharon Cairns					

SERVICE-BASED BUDGETING REDEPLOYMENTS TO SUPPORT NEW PRIORITIES



911 RESPONSE AND PATROL

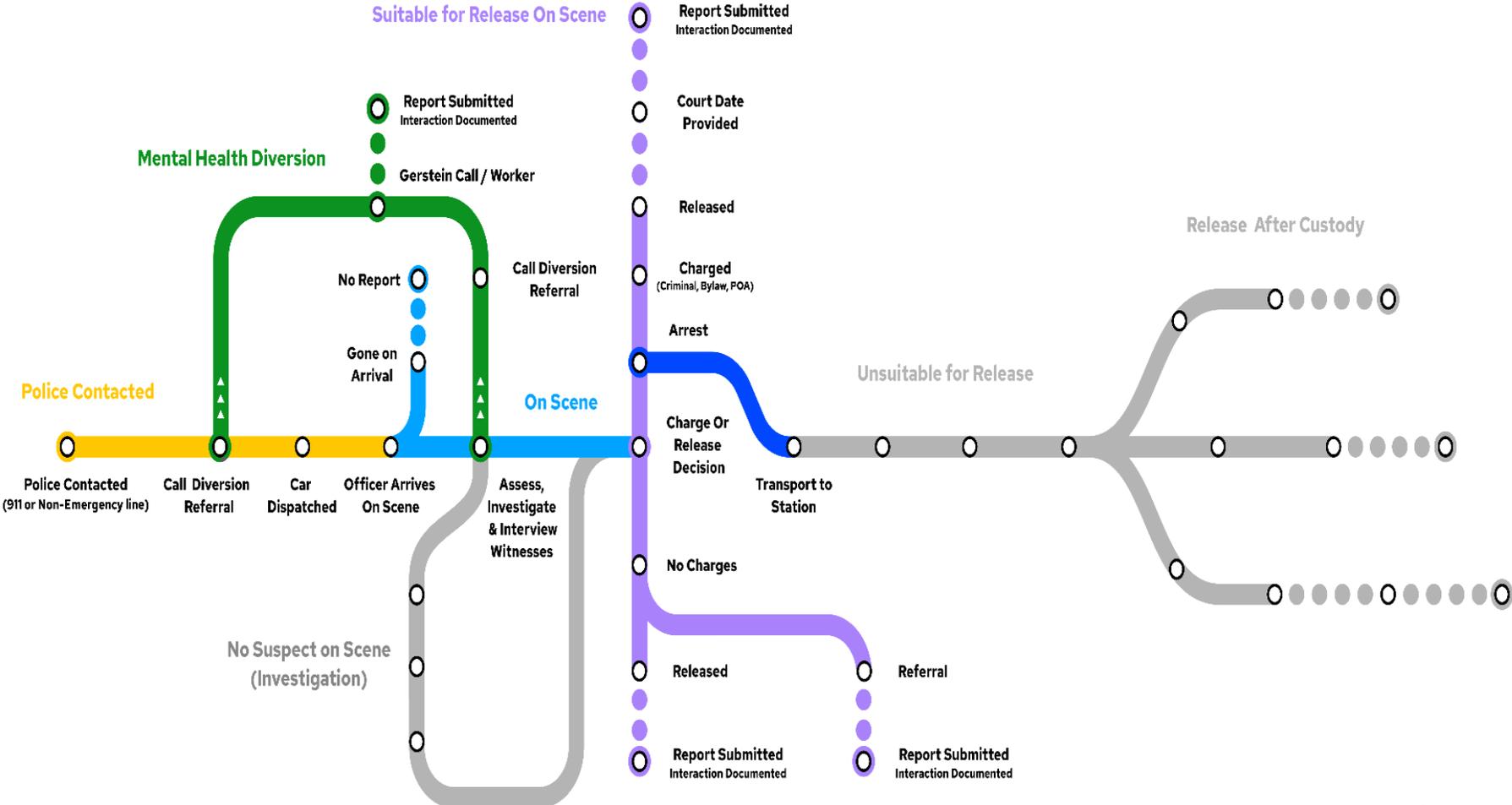
Desired Outcome: People in Toronto in need of emergency services receive a timely and appropriate response that provides required assistance, ensuring Toronto residents, businesses and visitors feel their needs in an emergency are addressed effectively.



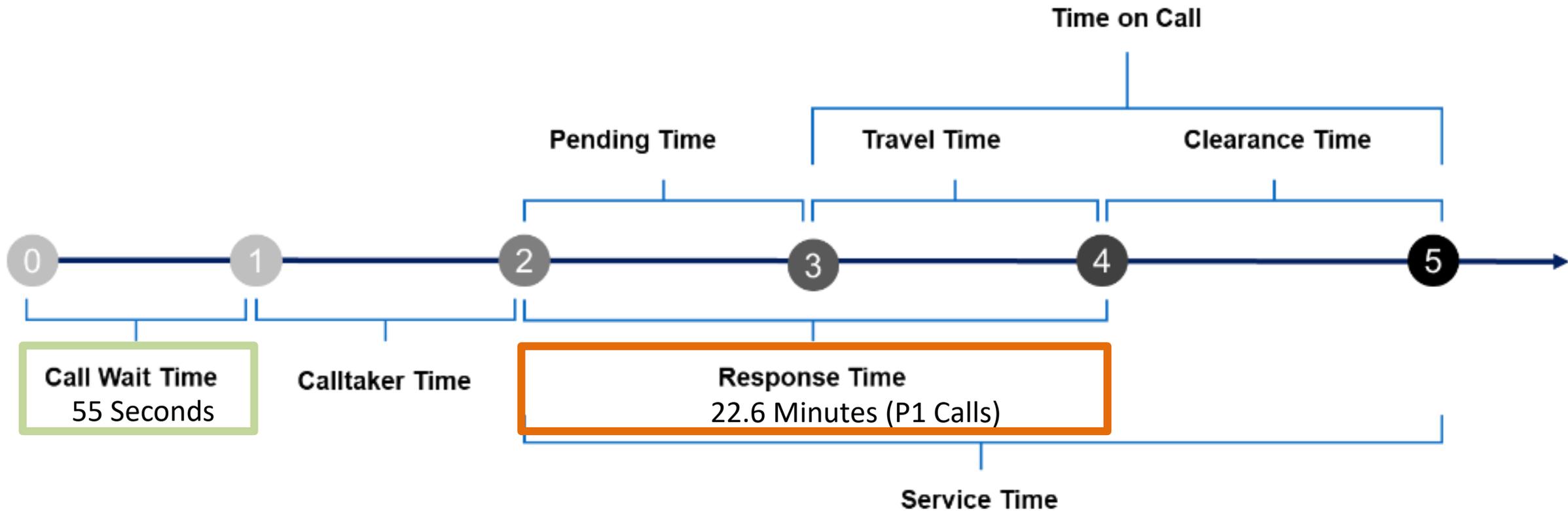
9-1-1 Response & Patrol ensures **calls for service** are responded to and addressed in an **efficient and effective manner**, from the point of intake to successful resolution.

Encompasses three distinct areas:

- Call Taking and Dispatch
- Response
- Patrol



911 RESPONSE AND PATROL - 5 STEP LIFECYCLE OF AN EMERGENCY CALL FOR SERVICE

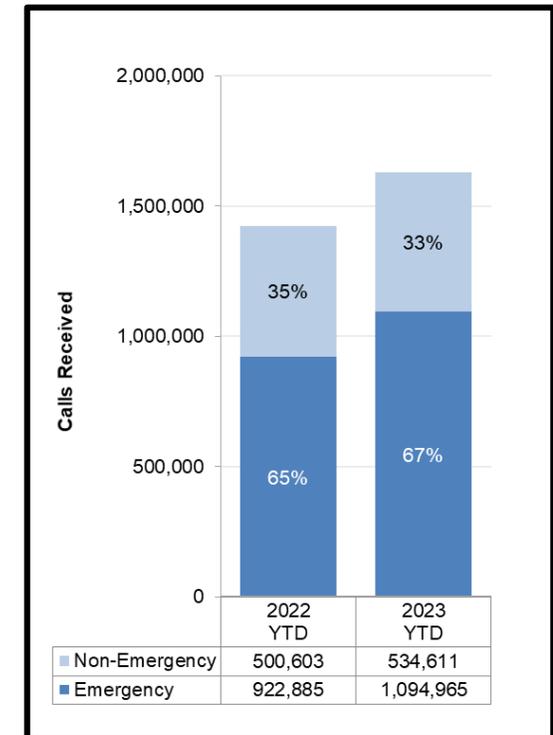
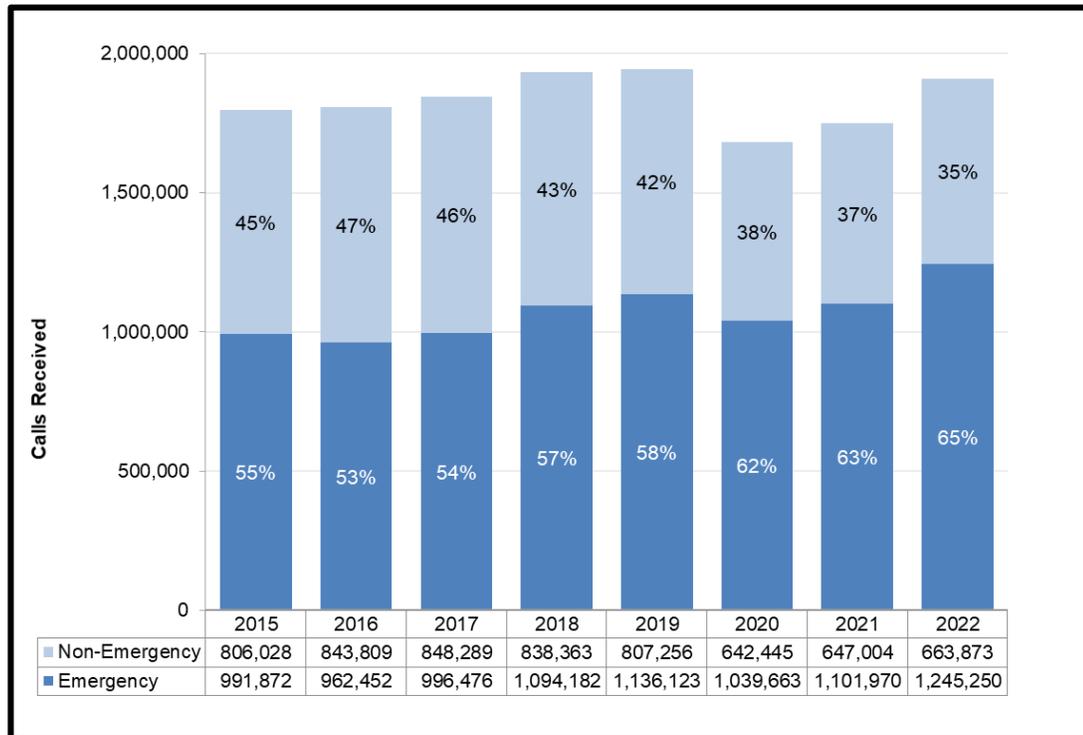


911 RESPONSE AND PATROL - CALLS RECEIVED CONTINUE TO GROW



With an increase in population, the Service has also received an increased number of calls. The total number of calls received average 65K per 100,000 consistently since 2015 (excluding COVID years). From 2015 to 2022 emergency calls for service grew by 26%.

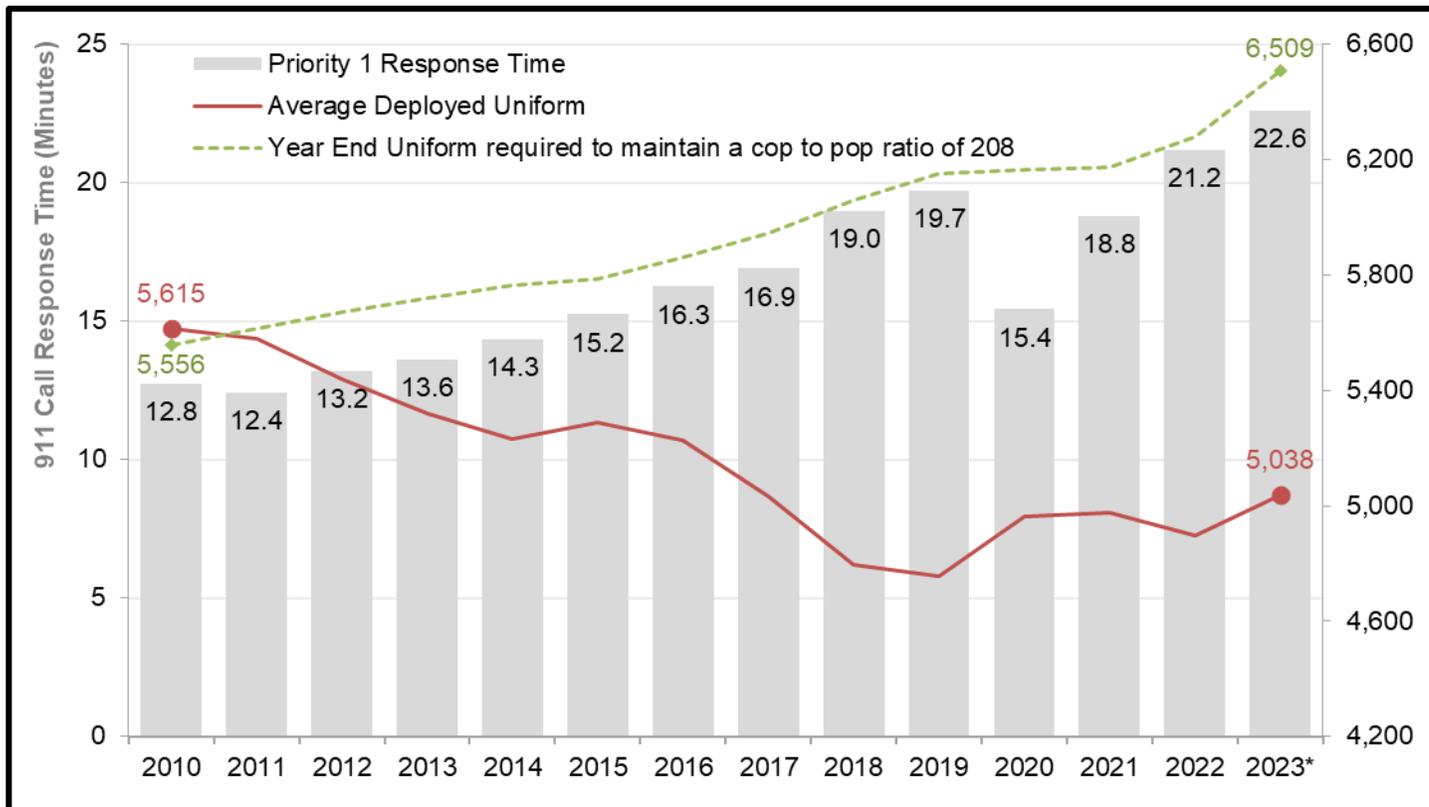
Between 2022 YTD (Sep) and 2023 YTD, Non-emergency calls increased by 6.8% and Emergency calls for service increased by 18.6%.



911 RESPONSE AND PATROL - RESPONSE TIMES CONTINUE TO GROW



This chart compares the total uniform deployment to the Priority 1 Response Time.



*2023 represents the YTD value for the Priority 1 Average Minimum Response Times and Year End Projected Average

*Deployed Uniform YTD refers to Sep 30, 2023.

*Priority 1 responses are for calls to 911 in the most urgent situations such as person with a gun, shooting, child apprehension, break and enter in progress.

The number of officers decreased by almost 600 since 2010. During that time, the population increased by 460K.

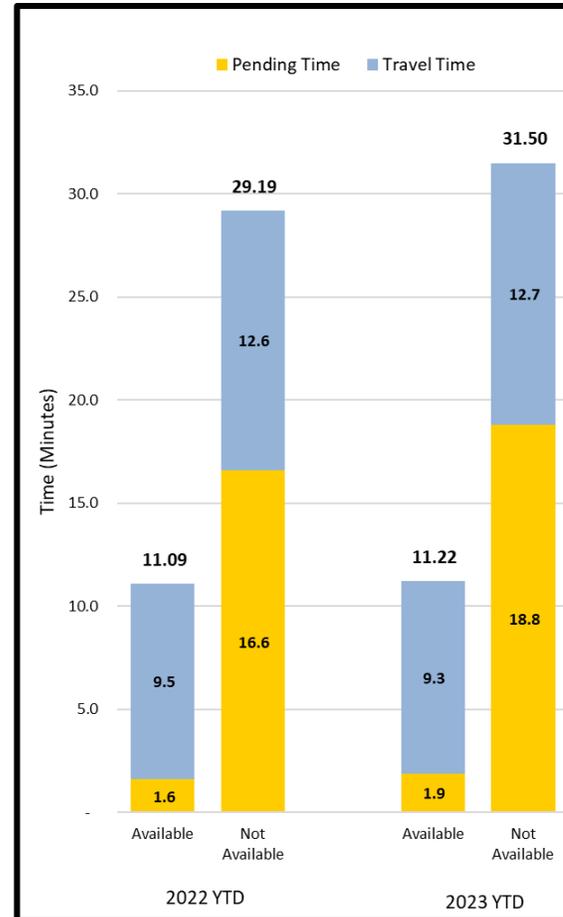
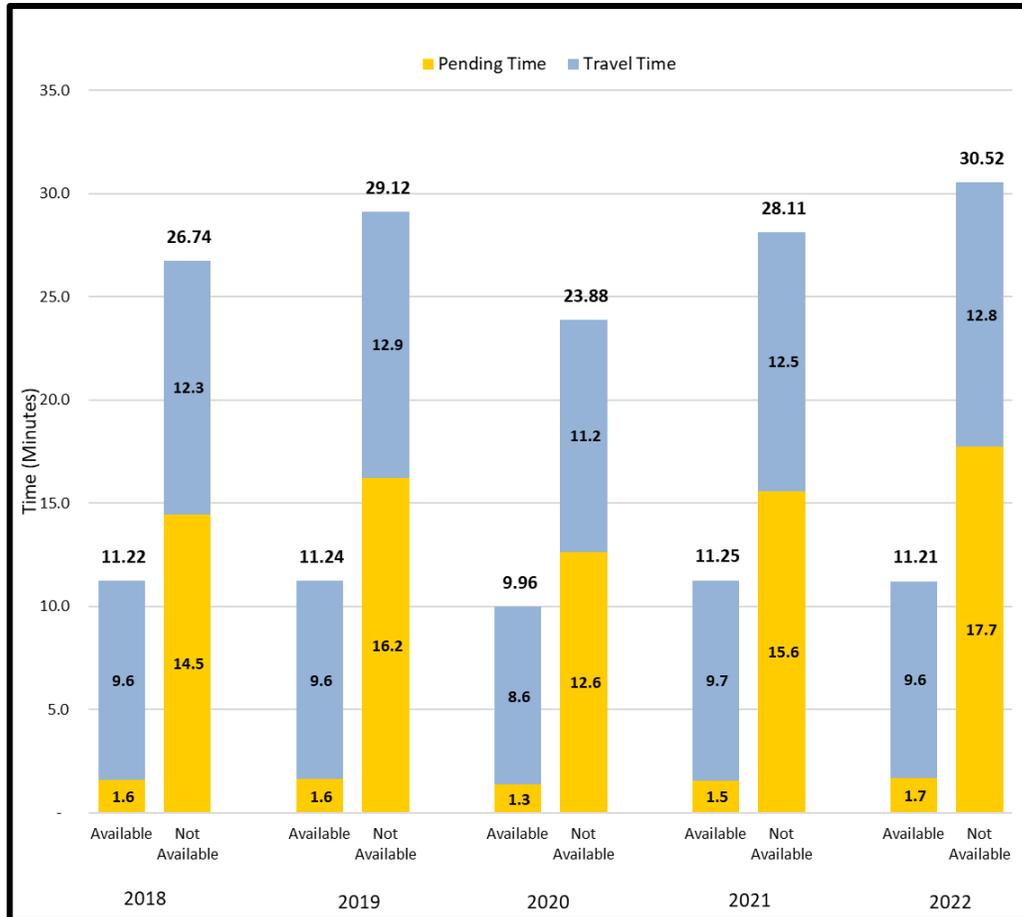
Response times for priority 1 calls has been increasing - from **13 minutes to over 22 minutes**. Further, **60% of the time there are no units available** to be dispatched to a call which directly impacts response times.

To maintain the same ratio of officers per 100,000 as in 2010 approx. **6,700 officers** would be required by year end 2024. This estimate does not necessarily account for the growth or complexity of today's demand and public safety landscape.

911 RESPONSE AND PATROL - UNIT AVAILABILITY CONTRIBUTES TO GROWING RESPONSE TIME



Comparison of Service Delivery with/without Unit Availability for P1 Calls



Pending times (and consequently response times) are directly impacted by unit availability. On average, response times are roughly 16 minutes faster when units are available.

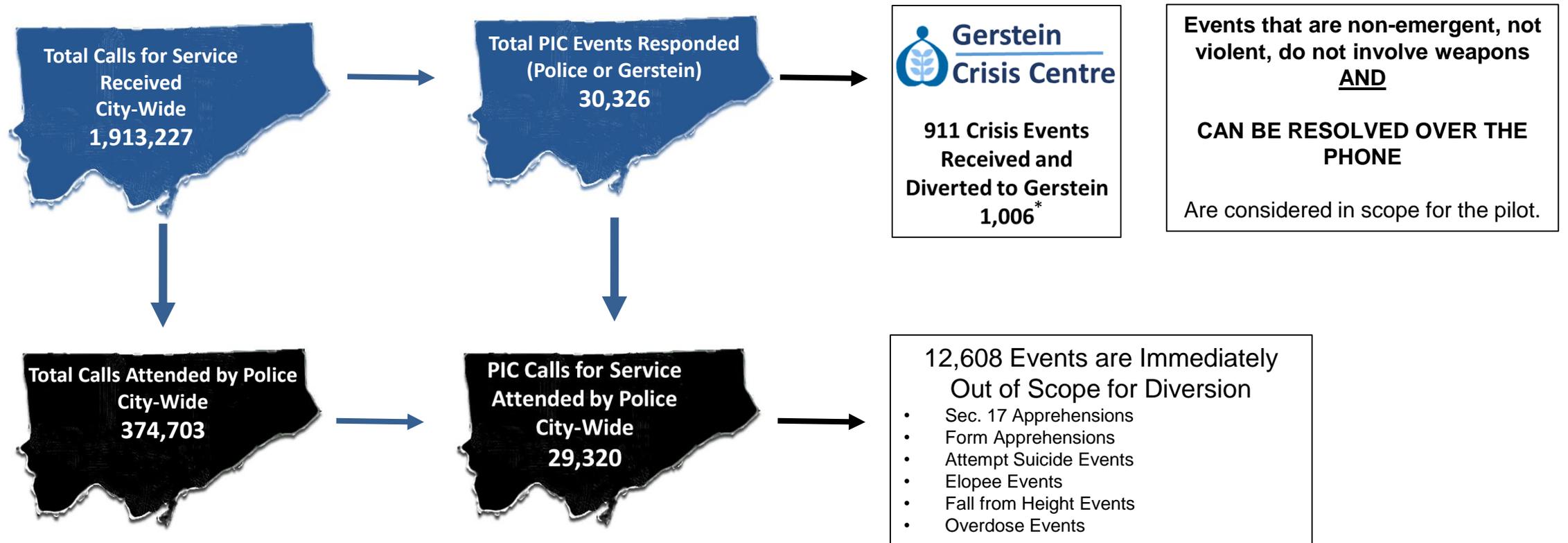
60% of the time No Units are immediately Available for dispatch.

Where Units are available, response times have remained stable since 2018.

Update on Call Diversion - Gerstein Crisis Centre

TPS Crisis Call Diversion Pilot - Events potentially in scope (subject to diversion criteria)

Term 2 (Oct 4, 2022 - Sep 9, 2023) - Approx. 11 months of data



* Excludes co-response

Update on Call Diversion - Gerstein Crisis Centre

Total TPS Events Attended: 375K
PIC Events: 30K

TPS Crisis Call Diversion Pilot - Results

Term 2 (Oct 4, 2022 - Sep 9, 2023) - Approx. 11 months of data



1,928 Events
TPS Call Takers Offered 9-1-1 callers the services of the Crisis Call Diversion Pilot

392 Additional Events
Co-Responded by TPS & Gerstein

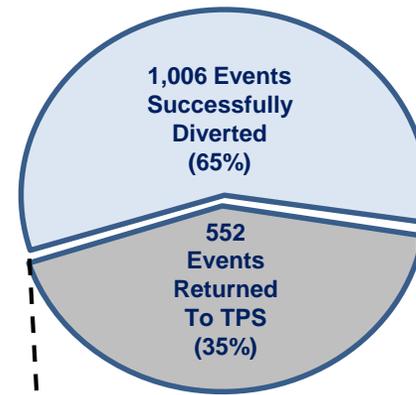
1,558 Events Sent to Pilot



Gerstein Crisis Centre

370 Events Callers Declined Pilot Services Upon offer

Police Responded

- REASON EVENT RETURNED TO TPS**
- Not Suitable For Diversion (120 Events)
 - Unable to Reach Caller (119 Events)
 - Diversion Refused (43 Events)
 - No Reason Indicated by Crisis Worker (270 Events)

Of the 1,928 Events offered...

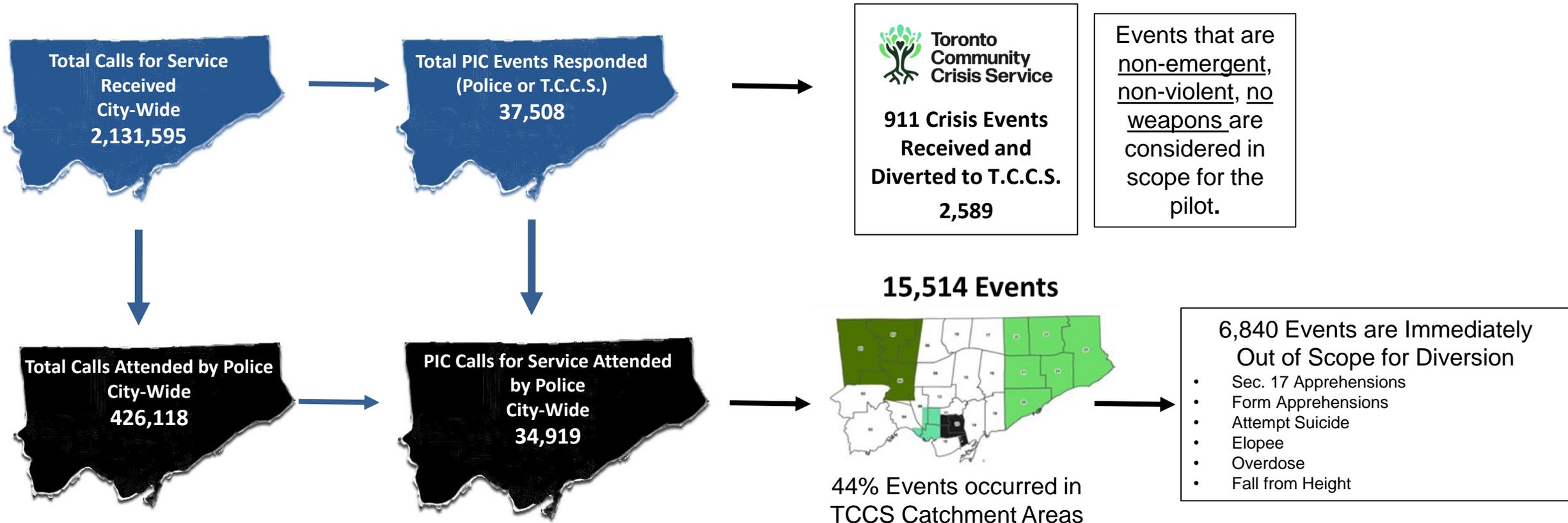
52%
Offered events had no police response

48%
Offered events still required police response

Note: Diversion rates increased for year 2 with the expansion of the catchment areas citywide and extending operations 24/7.

Update on Call Diversion - Toronto Community Crisis Service

T.C.C.S. Data - Events potentially in scope (subject to diversion criteria)
Term 1 (Mar 31, 2022 - Apr 30, 2023) - Approx. 13 months of data



Update on Call Diversion - Toronto Community Crisis Service

Total TPS Events
Attended: 426K

PIC Events: 38K

T.C.C.S. Data - Results

Term 1 (Mar 31, 2022 - Apr 30, 2023) – Approx. 13 months of data

Of the 5,860 Events offered...



**5,860
Events**
TPS Call Takers
Offered 9-1-1
Callers
TCCS Response

3,596 Events
Callers
ACCEPTED
the Offer of TCCS Services
and were TRANSFERRED to



**Toronto
Community
Crisis Service**

2,264 Events
Callers
DECLINED
the offer of
TCCS Services &
REQUESTED POLICE



44%
Offered events
had no police
response

56%
Offered events
still required
police response

(*Note: PRU showing “buy-in” of TCCS pilot and requested pilot crisis worker attendance in additional 406 events)

911 RESPONSE AND PATROL

- ANY CAPACITY CREATED SHOULD BE REINVESTED TO ADDRESS RESPONSE TIMES



26 recommendations in 5 key areas:

1. Answering calls
2. Assigning call event types and priority levels
3. Dispatch and response times to emergency events
4. New technology, 9-1-1 levies, and other opportunities
5. Community education and awareness

Next Steps:

- Increase staffing of Communications Operators to meet minimum staffing requirements
- Optimal shift schedules
- Alternative response initiatives
- Improved data and investments in technology
- Workload analysis and model development

911 RESPONSE AND PATROL - 2024 BUDGET IMPLICATIONS



Investments would be required to:

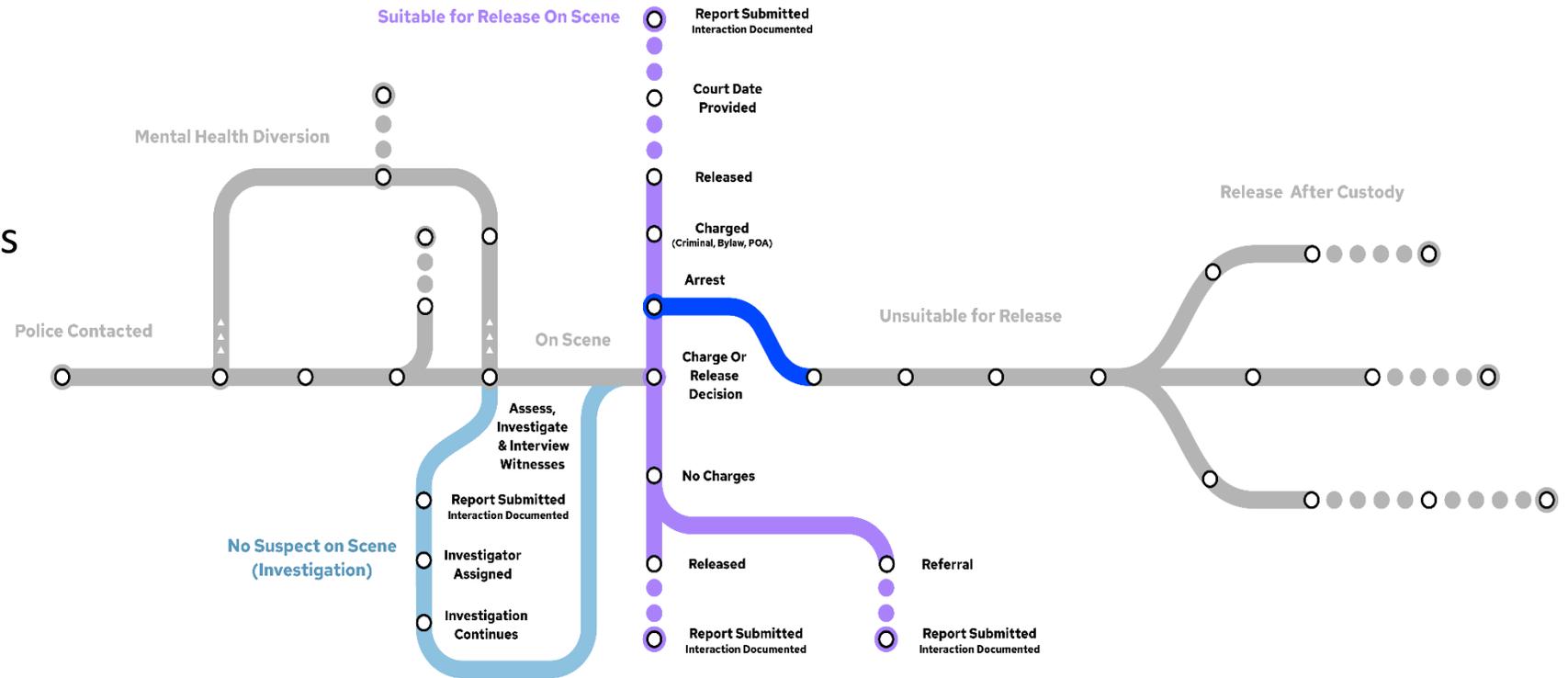
- Continue build and strengthen our call diversion program and partnership with Gerstein Crisis and Toronto Community Crisis Service
- Continue to support City programs such as SafeTO
- Ensure there is adequate staffing in the Communications Centre as per the Auditor General recommendation
- Ensure our commitment to implement all 51 Auditor General recommendations
- Increase staffing to the Priority Response Units in an effort to reduce the response time to calls
- Increase supervision so that our members can be properly trained and held accountable for providing adequate and effective police service
- Improve member wellness and reduce burnout
- Support new initiatives such as NG911 and improved Records Management System capabilities

INVESTIGATIONS AND VICTIM SUPPORT

Desired Outcome: Investigations are conducted by highly qualified investigators, and victims are provided with immediate support, to ensure incidents of criminality and victimization are addressed and reduced.

Encompasses these areas:

- Investigating Crimes
- Investigation-Related Activities
- Case Management
- Victim Support



INVESTIGATIONS AND VICTIM SUPPORT - SUCCESS STORIES



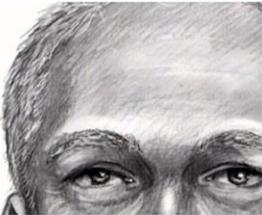
Published Wednesday, April 5, 2023 11:10AM EDT

Last Updated Wednesday, April 5, 2023 11:51AM EDT

Toronto police have charged six people and recovered nearly \$1 million in stolen property following an investigation into a series of carjackings and armed robberies that date back to last summer.

TORONTO | News

Toronto police use genetic genealogy to ID man whose body was found in 2019



1,000-plus cars recovered, over 200 arrested in stolen vehicle investigation across Toronto



Toronto police released the results of Project Stallion, which led to the recovery of thousands of vehicles and over 200 people charged. Photo: Toronto police.

GTA Toronto doctor among 12 arrested in GTHA 'extended' drug network bust

Project Odeon led to the crackdown of two clandestine laboratories and the seizure of more than 60 kilograms

GTA Toronto police arrest 10, including 6 teenagers, after series of armed pharmacy robberies

Police say six of those arrested are under 18 years of age and have laid 60 charges as part of "Project Mayhem" investigation.

GTA Toronto police seize guns disguised as holiday gifts destined for Canada in major cross border bust

The year-long investigation dubbed "Project Money Penny" involved law enforcement in the U.S. and Ontario. Most of the arrested are under 30.

INVESTIGATIONS AND VICTIM SUPPORT - OVERALL MAJOR CRIME IS UP

Overall major crimes increased by **18.4%** from 2015-2022

Comparing 2022 YTD (Sep) to 2023 YTD, there is an overall increase of **20.6%**

Violent crime severity index for Toronto (Census Metropolitan Area) increased by 15.1% in 2022, which is **three** times more the rate of increase seen nationally and **twice** the rate of increase seen provincially

Major Crime Indicators

Crime	2015 FY	2019 FY	2020 FY*	2021 FY*	2022 FY*	Trend 2015 - 2022	% Chg 2022 over 2015
Assault	18,079	21,095	18,321	19,380	21,402		18.4%
Auto Theft	3,285	5,361	5,781	6,635	9,774		197.5%
Break and Enter	6,940	8,548	6,985	5,743	6,096		-12.2%
Homicide	59	79	71	85	71		20.3%
Robbery	3,533	3,721	2,858	2,292	2,912		-17.6%
Theft Over	1,047	1,398	1,228	1,079	1,481		41.5%
Total	32,943	40,202	35,244	35,214	41,736		18.4%

2022 YTD (Sep)	2023 YTD (Sep)	% Chg 2023 over 2022
15,859	18,569	17.1%
6,829	9,092	33.1%
4,498	5,389	19.8%
54	54	0.0%
2,150	2,314	7.6%
1,079	1,334	23.6%
30,469	36,752	20.6%

*COVID years

INVESTIGATIONS AND VICTIM SUPPORT - OTHER CRIME IMPACTS

↑ 130%

Increase in carjackings from 2019-2022

↑ 32%

Increase in shooting incidents from 2015-2022

87%

Reported human trafficking cases occur in large urban center

Toronto (C.M.A.) accounted for **22%** of all reported human trafficking incidents in Canada 2011-2021

382 days

Is the median length of time to close a human trafficking case in Canada

↑ 37%

Increase in stabbing incidents from 2015-2022

In the last 6 months, TPS has investigated over **\$152.5M** in reported fraud losses from 8,418 cases

↑ 43%

Increase in hate crime incidents reported from 2022 YTD vs 2023 YTD (Nov. 18)

INVESTIGATIONS AND VICTIM SUPPORT - CASE CLOSURE RATES



Case Closure Rates

From 2015-2022					
MCI	Total Cases	Cleared	Not Cleared	% Cleared	% Not Cleared
Assault	154,039	101,415	52,624	65.8%	34.2%
Auto Theft	42,667	4,217	38,450	9.9%	90.1%
Break and Enter	55,365	13,565	41,800	24.5%	75.5%
Robbery	26,479	11,983	14,496	45.3%	54.7%
Theft Over	9,747	1,694	8,053	17.4%	82.6%
Homicide	603	382	221	63.3%	36.7%

	2015	2016	2017	2018	2019	2020	2021	2022
Assault	71%	69%	68%	64%	65%	64%	62%	64%
Auto Theft	11%	13%	14%	15%	11%	8%	6%	8%
Break and Enter	26%	24%	24%	22%	21%	26%	27%	28%
Robbery	45%	44%	44%	44%	42%	46%	51%	51%
Theft Over	20%	22%	19%	21%	17%	15%	12%	14%
Homicide	64%	55%	46%	65%	58%	69%	64%	85%

TPS started 2023 with **155K** not cleared cases related to the major crime indicators (2015-2022)

Requests for disclosure have remained consistent with an average **30K** requests per year 2015-2022 (excluding 2020 and 2021 COVID years)

Other notable case closure rates

40%

Carjackings
2023 YTD

14%

Frauds
2023 YTD

56%

Violent Crimes
2023 YTD

INVESTIGATIONS AND VICTIM SUPPORT - 2024 BUDGET IMPLICATIONS

Investments required to increase investigative capacity

Video Evidence

Every hour of the day TPS creates and collects **100 hours** of video evidence.

It took us over a decade to hit a petabyte of storage from 2010 to 2020 and only 3 years from 2020 to 2023 to hit **our second petabyte** of data in cloud storage.

As of 2023 TPS has focused on centralizing all digital media evidence in a single repository for use by all members for all purposes.

Disclosure Delays

13K cases in backlog

Video and other digital media evidence are becoming required in all TPS investigations and prosecutions.

Body worn camera especially has become crucial evidence for all levels of disclosure - from tickets to provincial and federal criminal court.

Since implementation of Body Worn Cameras, now have **10x** the amount of video had in the preceding decade

Missing and Missed

TORONTO | NEWS
Independent review finds 'serious flaws' in how Toronto police handle missing person reports

Toronto Police Missing And Missed Report

Toronto police mark progress with Missing and Missed report recommendations

Missing and Missed Status Report

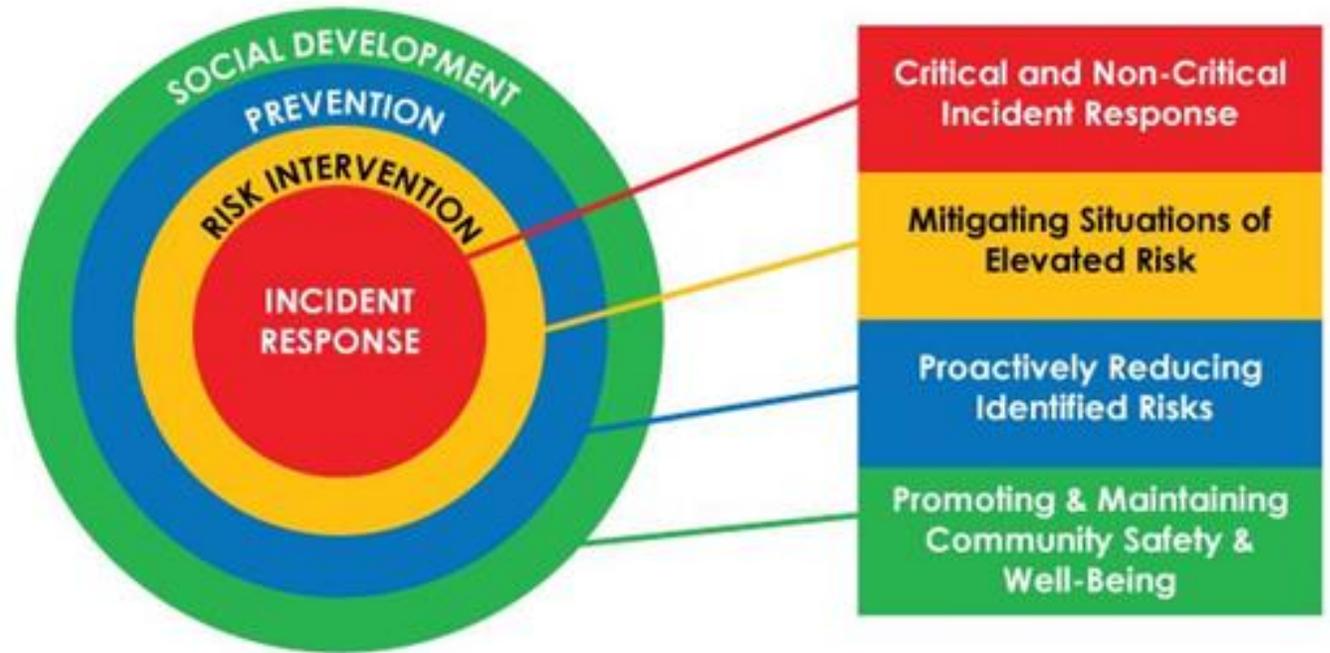
- ✓ 3 main outcomes identified
- ✓ 151 recommendations
 - ✓ 27 implemented
 - ✓ 118 in progress
 - ✓ 6 not yet started

CRIME PREVENTION

Desired Outcome: The Crime Prevention service delivers crime prevention initiatives and activities that reduce crime, strengthen community relationships, and increase community resiliency and capacity to maintain their own safety.



Delivery of crime prevention initiatives and activities that reduce crime, strengthen community relationships and increase resiliency and capacity to support safer communities together.



How are we doing – select highlights



Youth Pre-Charge Diversions

129

Youths Diverted

Success Rate

*Disclaimer: Due to length/potential extension for completion the success rate for youth diversion is not available year to date



F.O.C.U.S. Toronto

917

Acute Elevated Risk Submissions

896

Interventions



Crime Stoppers

5398

Tips

69

Cleared Cases

62

Arrests



N.C.O. Referrals*

351

Clients Referred

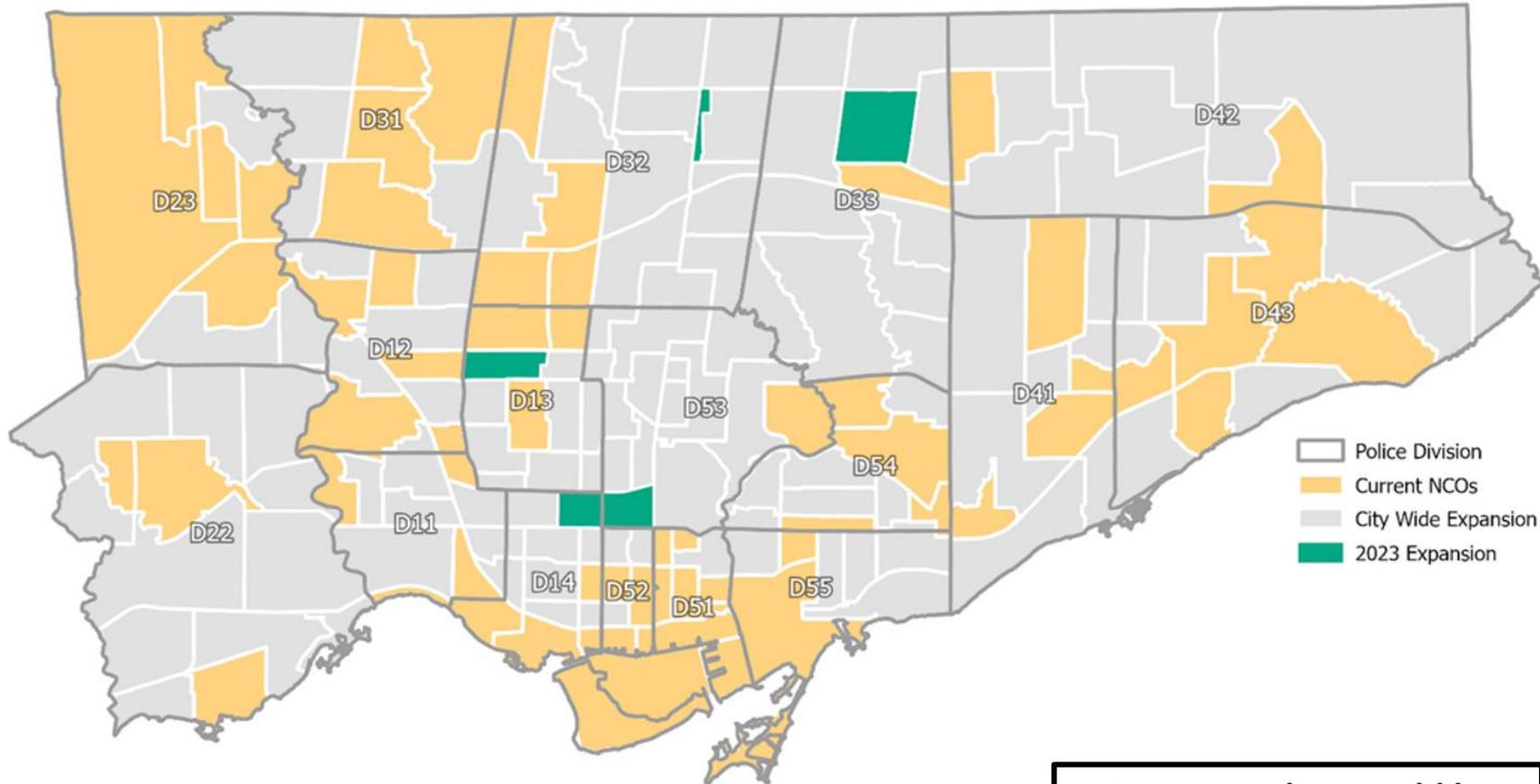
387.8

Total Hours

7.3%

Events off Duty

Neighbourhood Community Officers (NCOs) by Neighbourhood



Current NCO positions:
 216 PCs
 30 Sgts
 52 out of 158
 Neighbourhoods

2023 Expansion:
 232 PCs
 Additional 16 PCs required
 56 out of 158
 Neighbourhoods

Resources that would be required for City-wide expansion into all 158 neighbourhoods:
 Additional 408 PCs
 Additional 50 Sgts

NCOP Community Referrals*

As of September 29th,
NCOs have made



Total Referrals **288** Clients Referred **351**

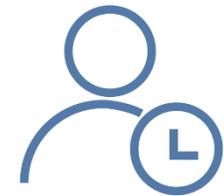
Total Time (Hr)



387.8

Average
Per
Referral

1.4HR



Off Duty
21
7.3%

On Duty
267
92.7%

Reactive Proactive

32%

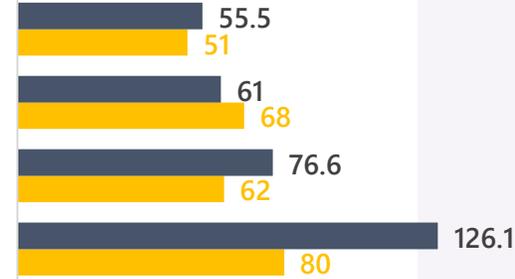


68%



Top Situational
Factors

Drug Use
Mental Health
Addiction
Housing



■ Hrs ■ Referrals

Accepted Declined

217
75%



71
25%



Top Call Sources

25%

General/Community Patrol

25%

Follow-up

19%

Community Request



Individuals

220

63%



Family

75

21%

Majority of Referrals
are made to
Adults

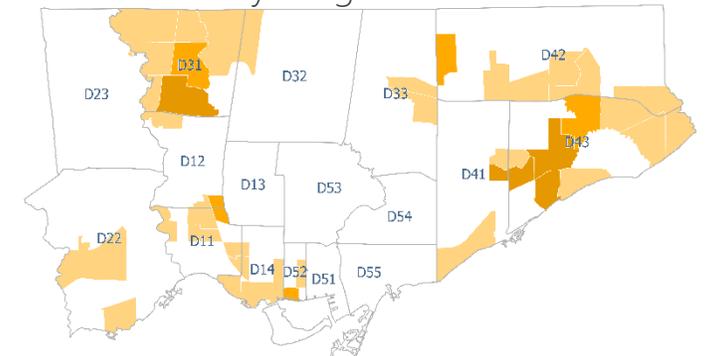
197
65%



Top Agencies

FOCUS
Streets to
Homes
Victim
Services

Referrals by Neighbourhood



EVENTS AND PROTESTS

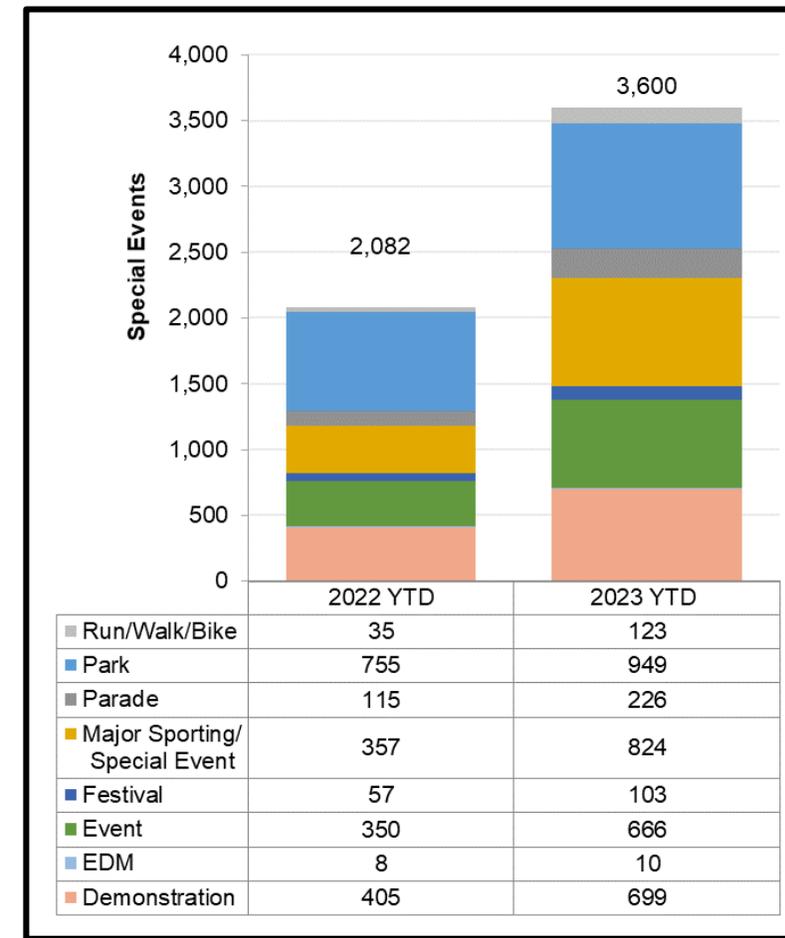
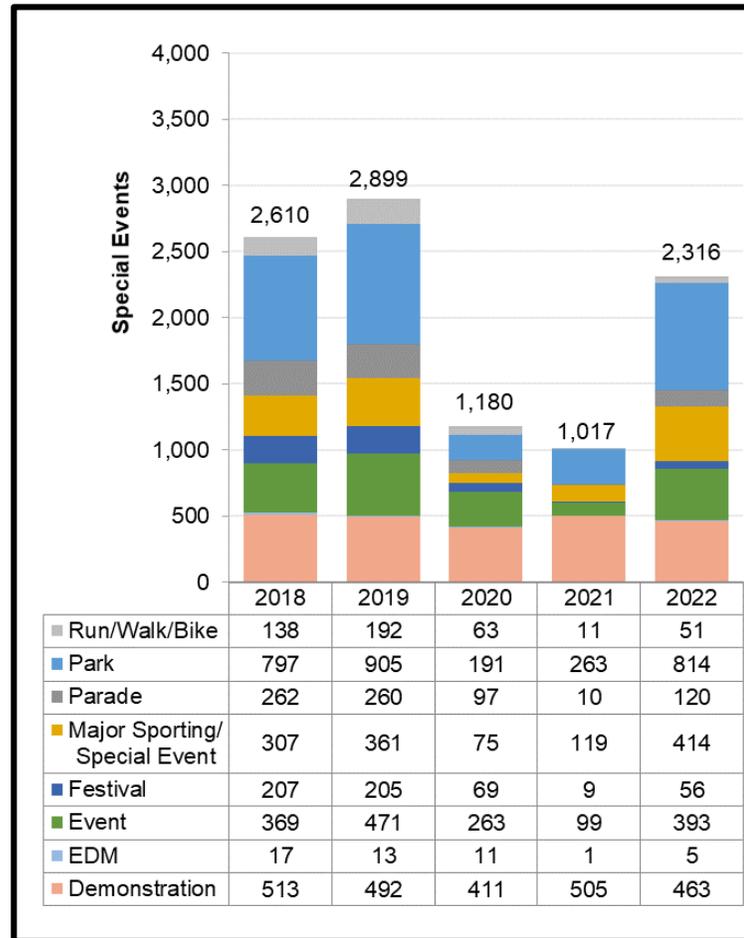
Desired Outcome: Complex situations and elevated threats are managed with a timely, coordinated, specialized, and robust response so people in Toronto can enjoy a safe city.

3,600 events & protests managed in 2023 to date including:

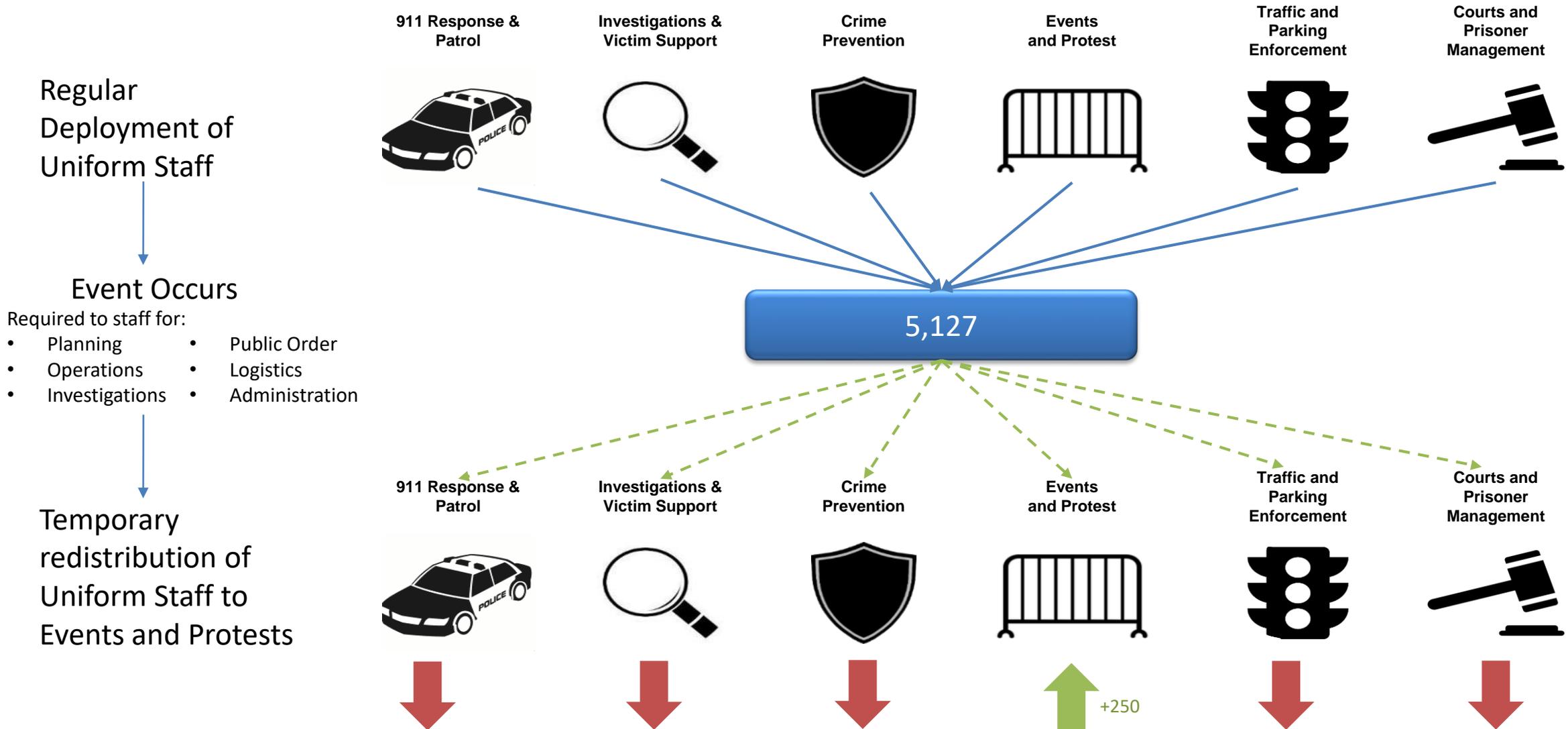
- Sporting events
- Middle East Conflict
- Annual festivities
- Consular impacts

8 City Divisions can issue permits for events

TPS also pivots to the dynamic needs of the City as necessary, such as the added presence on the T.T.C. early 2023.



An illustration of what happens during a major event



EVENTS AND PROTESTS

- SELECT EVENTS ATTENDED



Major Annual Events:

- Victoria Day
- Pride
- Canada Day
- Caribbean Carnival
- CNE
- Nuit Blanche
- Santa Claus Parade
- New Year's

Other Major Projects:

- 2026
 - FIFA World Cup
- 2023
 - TTC Security Initiative
 - Leaf's Playoffs
 - Middle East Protests
 - President Zelenskyy Visit
- 2022
 - Freedom Convoy
 - Rolling Loud Concert
 - Leaf and Raptors games
- 2020-2022
 - COVID-Related Activities
- 2019
 - Raptors Parade

Assisting Other Police Services:

- Assisted Ottawa Police with:
 - 2023
 - President Biden visit
 - 1 Million March for Children Protest
 - 2022
 - Freedom Convoy
- Assisted Kingston Police with:
 - 2022
 - Homecoming

EVENTS AND PROTESTS - COST INCREASES FOR EVENTS



Change 2023 over 2019

↑ 516%

Victoria
Day

↑ 223%

Pride

↑ 140%

Canada
Day

↑ 78%

Caribbean
Carnival

↑ 70%

CNE

↑ 37%

Nuit
Blanche

Cost Increases Due To:

- Increased footprint of festivals
- Longer celebrations
- Multiple locations
- Elevated risks
- Larger crowds/ attendance

EVENTS AND PROTESTS - LOCAL IMPACTS RELATED TO THE MIDDLE-EAST



Project Resolute utilizes 40-50 officers daily for community outreach, hate crime deterrence, and to provide safety and security to different communities

We have also engaged Public Order Units from Toronto, as well as, OPP, Peel, Durham, York and RCMP to assist at larger demonstrations

Uniform members facilitate lawful protest, while not tolerating acts of violence, intimidation, or hate

Multiple events occur daily with attendee count <150

Larger events on weekends with crowds growing from 10K to 20K per event

Statistics from Oct 7 – Nov 15

\$3.5M

Salaries and
Premium Pay

7,840

Community
Policing
Initiatives
logged

4.7K

Hours spent
on
Community
Policing
Initiatives

7,223

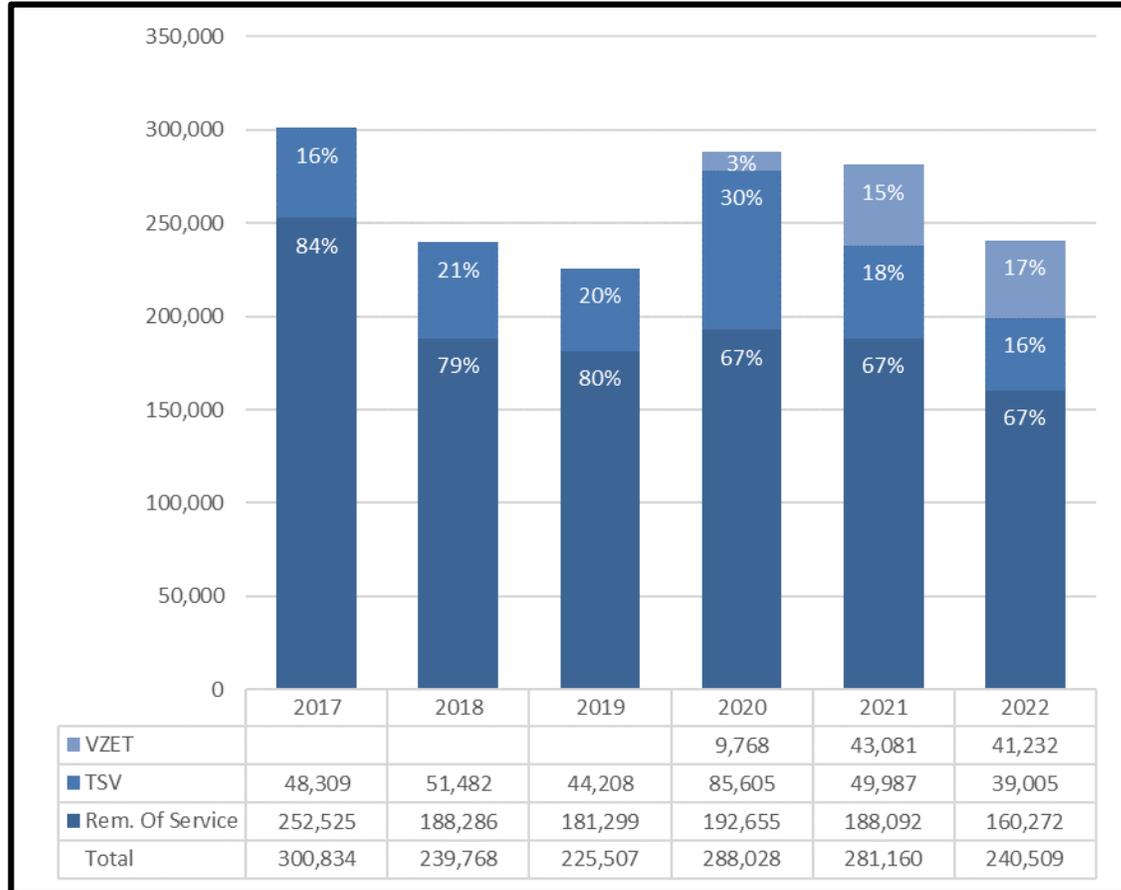
Premise
checks
conducted

TRAFFIC AND PARKING ENFORCEMENT

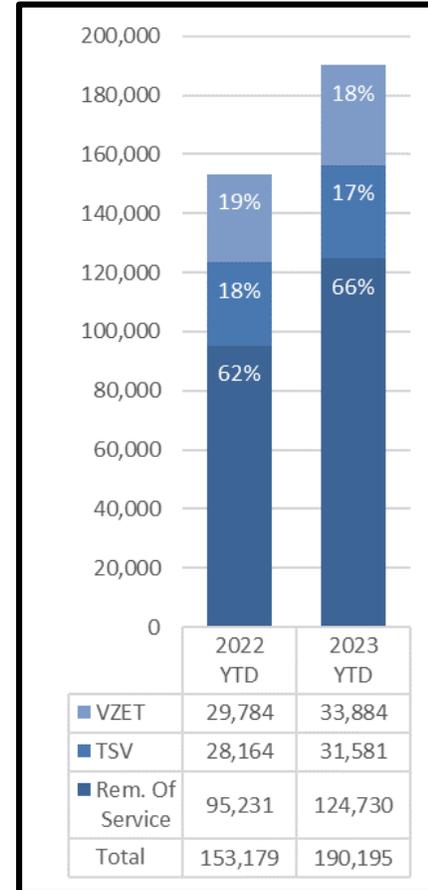
Outcome: Traffic-related fatalities and serious injuries on Toronto's streets are reduced, and parking regulations are enforced, so pedestrians, cyclists and motor vehicles can safely and efficiently move through the City.



Tickets Issued



Collision Statistics



49K↑ Collisions YTD
14%↓ Increase in collisions over September 2022
36% Reduction in traffic related fatalities YTD

Vehicles stopped as a result of R.I.D.E. Grant Program Jan-Mar 2023

3.8K Vehicles Stopped
3.5K Roadside check stops resulting in ASD ³⁶

2024 Public Engagement



Early & Meaningful Feedback

Obtaining meaningful & measurable feedback, to determine priorities and inform the 2024 Budget process



Legitimate Process

Building a consultation process that is statistically significant and properly represents the demographic diversity of the City



Greater Interest

Fostering public interest in and support for our new budget methodology



Future Framework

Building up framework for future consultation processes that is iterative & responsive to change

2024 Public Engagement Opportunities

- City engagement process (survey and engagement sessions)
- Board Budget Sub-Committee Meetings
- Community Budget Survey
- Toronto Police Service Budget Website
- Public Consultations at Board, City Standing Committees & Council



2024 Public Survey Results



9 out of 10

Respondents expressed concern with a 22-minute response time for officers to attend a high priority call, 54% being very or extremely concerned which is a 3 percentage point increase from 2022



92%

Of respondents showed some level of concern that 90% of 911 calls are not answered within 15 seconds. 59% being very or extremely concerned, which is a 3 percentage point increase from 2022



88%

Of respondents indicated that it is important to have an Neighbourhood Community Officer assigned to their community. 56% of which said it was very or extremely important. This is a 4 percentage point increase from 2022



91%

Of respondents indicated that it was important for them to be able to report some low priority crimes online while police also continue to respond to calls such as remove unwanted guest (84%), disputes (77%) and check wellbeing (76%)

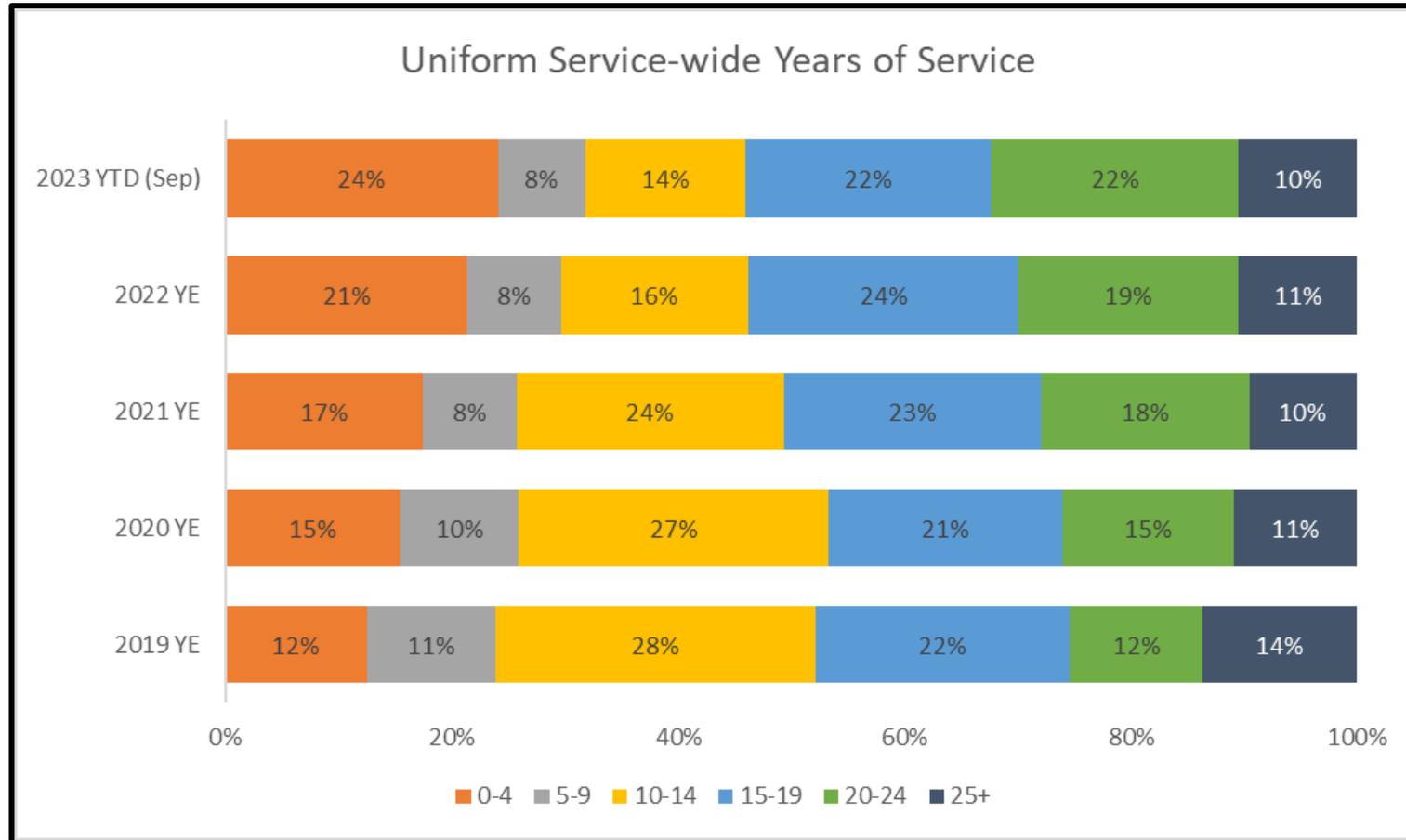
Respondents have indicated that they would like to see an **INCREASE** in:

- 911 Response and Patrol (70%)
- Crime Prevention (63%)
- Investigations and Victim Support (58%)

And **MAINTAIN**:

- Courts and Prisoner Management (65%)
- Events and Protests (58%)
- Traffic and Parking Enforcement (49%)

Changing Uniform Demographics



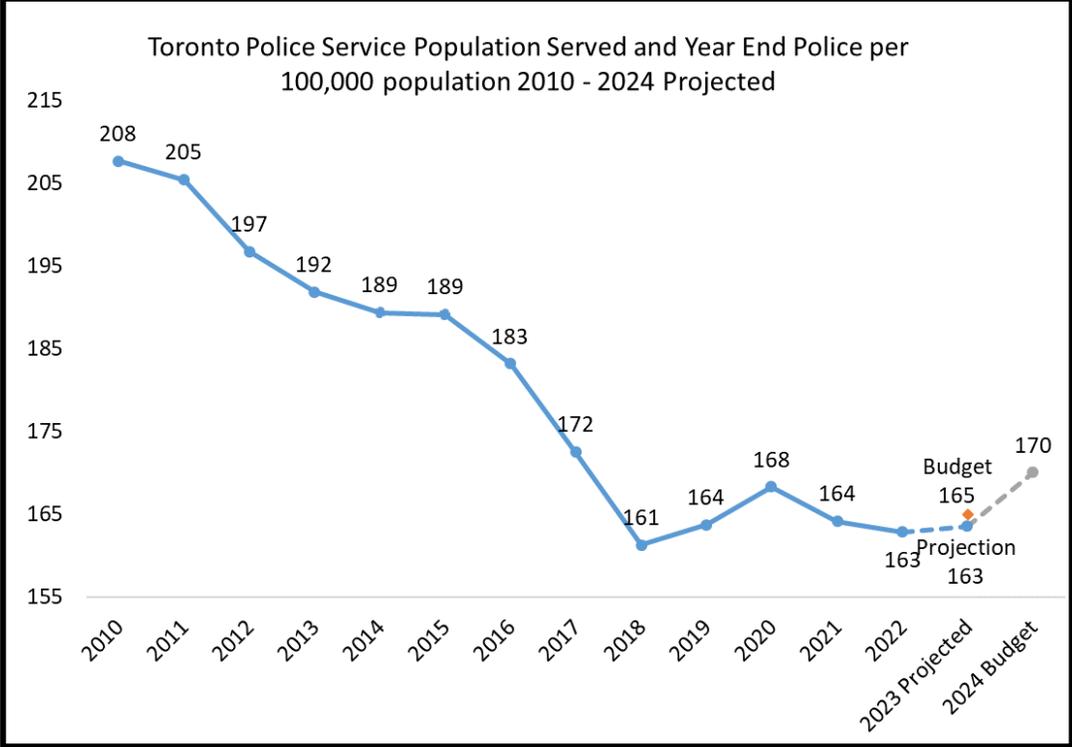
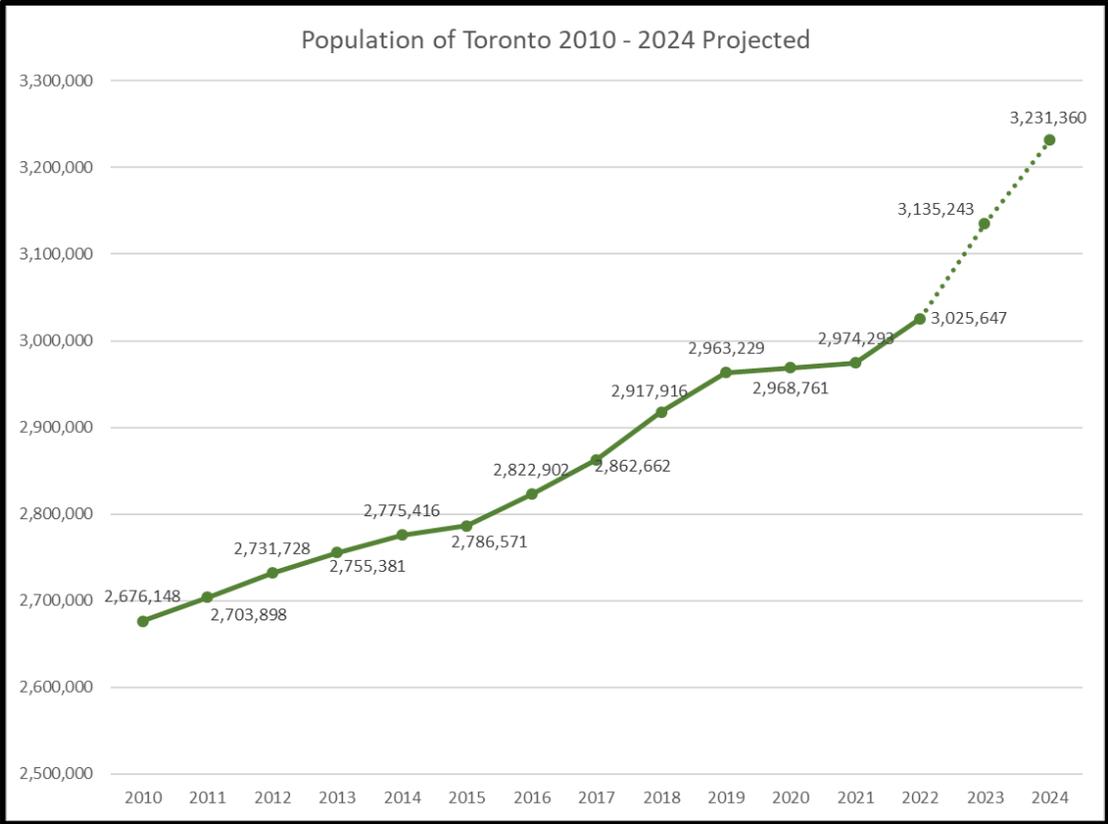
25% of the Uniform members have less than five years of experience and this is expected to grow

At any given time, at least **25%** of the workforce can retire

Investment in supervision is critical

Reminder: The City of Toronto is continuing to grow while the number of officers have decreased

From 2010 to 2022, the population increased by **13.1%** while the number of police officers decreased by **11.4%**.
 The City is expected to grow as much in two years (2022 – 2024) as it did in the last seven years (2015 – 2022).

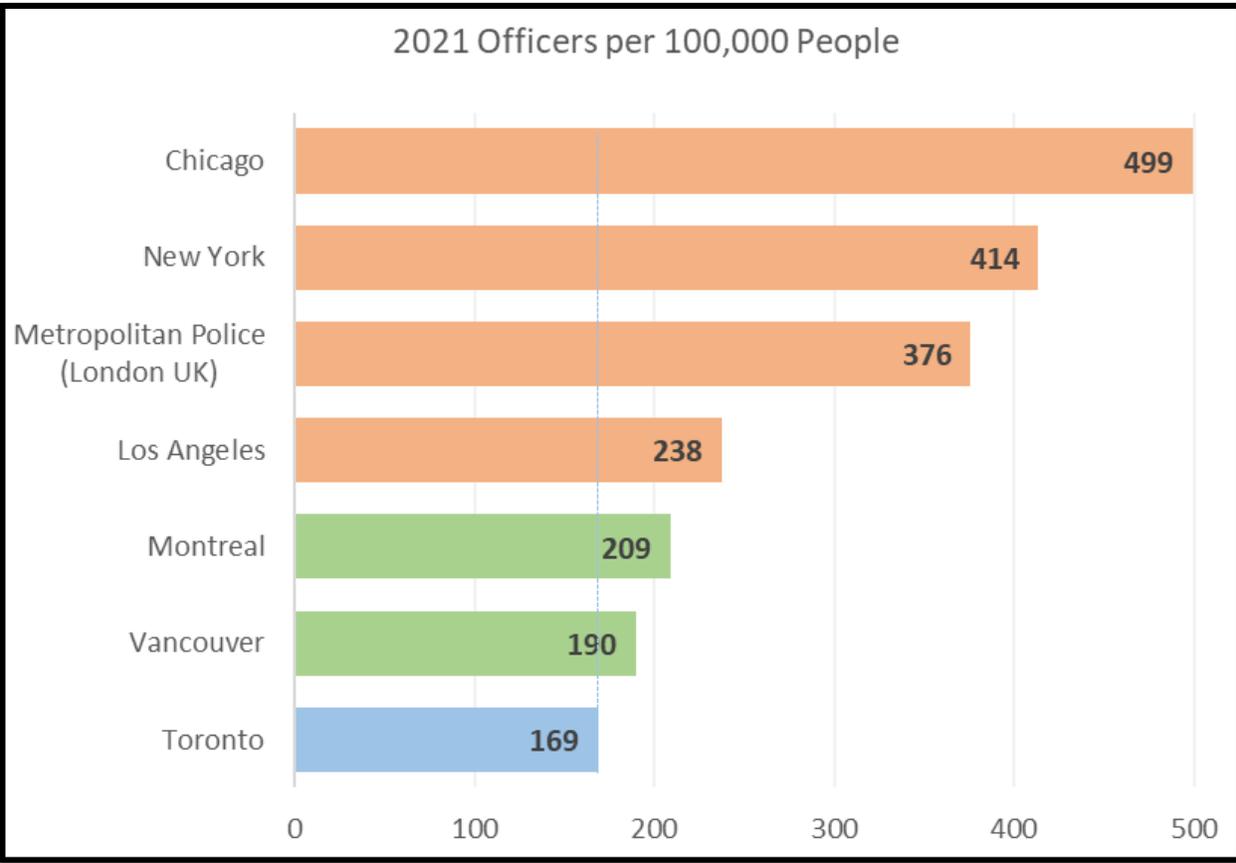
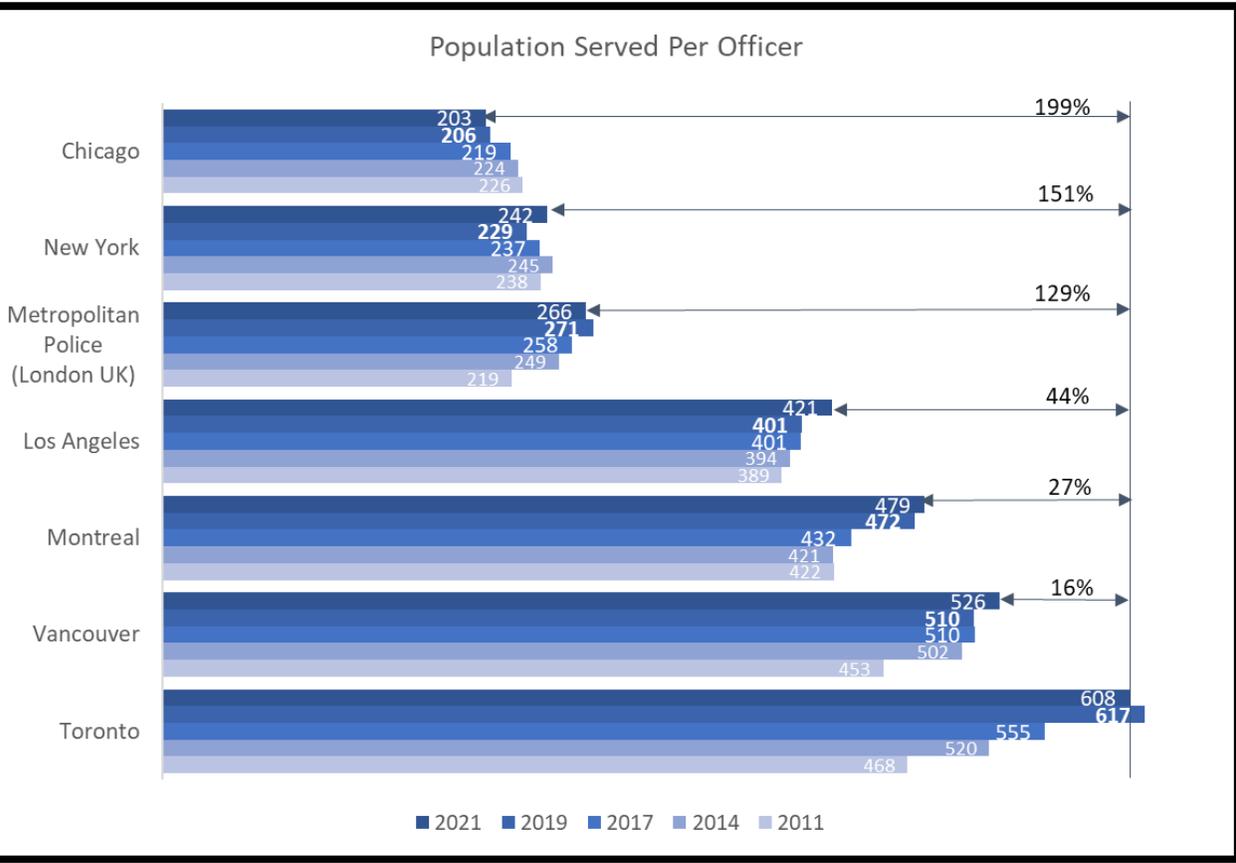


	2022	2023 Budget	2023 Proj.	2024 Budget
Population	3,025,647	3,102,280	3,135,243	3,231,360
Year End Uniform Strength	4,925	5,127	5,126	5,493
Police per 100,000 population	163	165	163	170

* 2023 Projection as of September 30

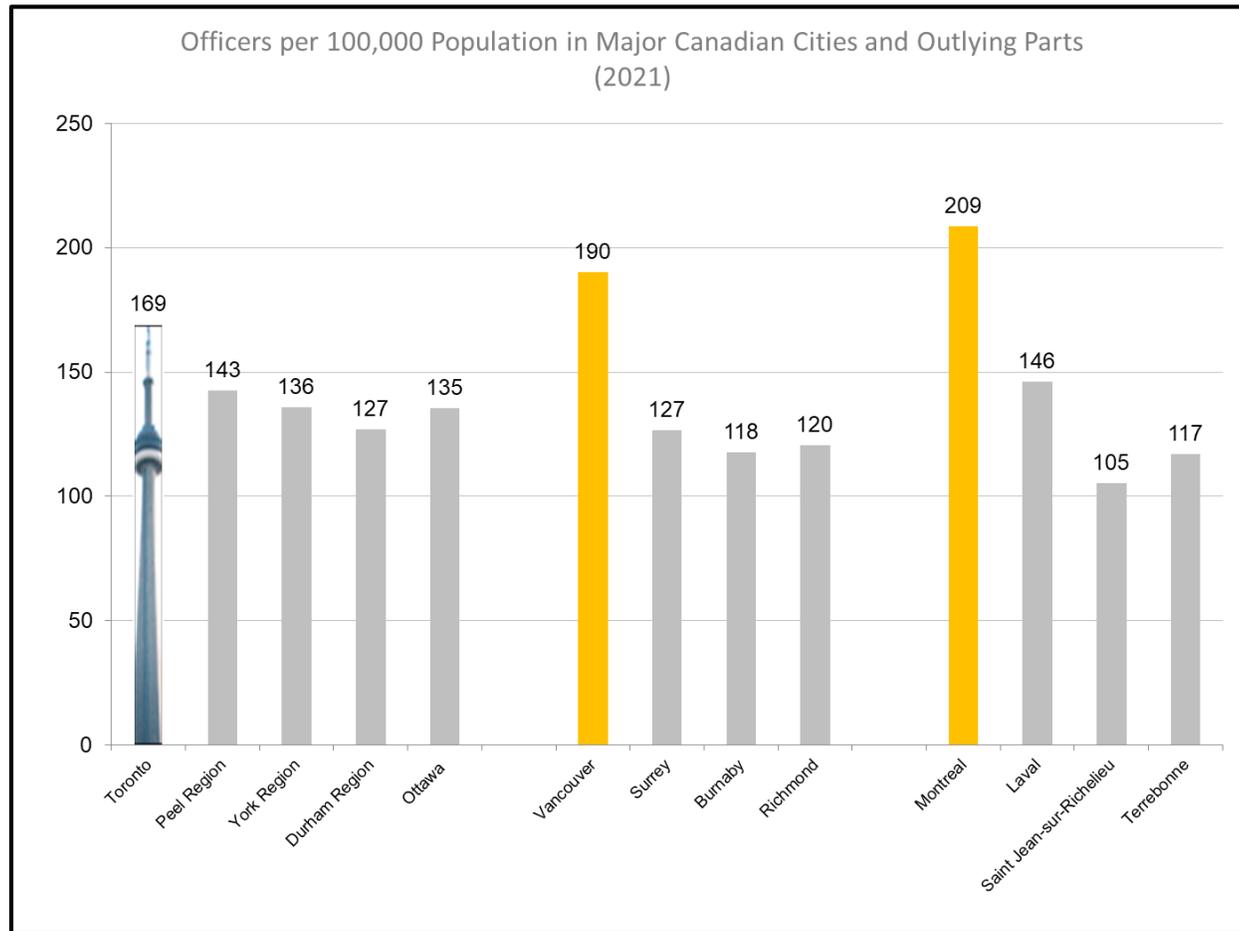
Reminder: TPS is a relatively lean police service

Toronto had a significantly higher rate of population served per uniform officer, as compared to other large, urban police services.



Data Sources:
 Canada: Police personnel and selected crime statistics, municipal police services, Table 35-10-0077-01
 United States: Federal Bureau of Investigations Crime Data Explorer, Law Enforcement Employees Data 1960-2022
 United Kingdom. Metropolitan Police: Home Office, Police Workforce: England and Wales: 31 December 2021 (Police Officers taken total sworn officers, Population and household estimates, England and Wales: Census 2021; Office for National Statistics (ONS)

TPS is closer in comparison to its surrounding suburban police services than the other major Canadian urban cities



Surrounding suburban areas typically have lower ratios of officers per capita due to 'diseconomies of scale' and different policing requirements unique to urban areas

Of the 3 major urban cities in Canada, Toronto had the fewest officers per 100,000 population in 2021 (169), while Vancouver had 12% (21) and Montreal had 23% (39) *more* officers per 100,000

Summary of resource requirements to address service levels and supervision gaps

Uniform 2024 Resource Requirements:

- Required to prevent further degradation of service levels amid growth in demands and to address supervision gaps
- Hiring to fill Ontario Police College allocation of four classes, 120 per class
- Hiring plan for 2023 and 2024 results in 366 net new deployed officers by end of 2024
 - PRU, investigative backfills and supervision
- Assuming Uniform separations of 160 for 2024 and 2025 due to hiring freeze in 1992-1993
- Results in a cop to pop ratio of 170 in 2024

80-100 civilian functional gaps:

- Technology Roles
- Crime Scene Technicians
- Property and Evidence Management
- Training and Equity
- Conduct and Accountability
- AG Recommendations and Reform

CIVILIAN COMPOSITION	2023 Approved Positions	
	Staff	% of total
■ Court Officers	574	
■ Bookers	73	
■ Station Duty Operators	84	
■ Communications Operators	325	
■ Special Constables	136	
■ Crime Analysts	32	
■ CISU	11	
Direct Support	1,235	48%
■ Divisions, Detective, Operational units - support staff	463	
■ Property and Video Evidence Management	61	
■ Fleet Mechanics and Support staff	105	
■ Information Technology Services	210	
■ Strategic Management and Governance	8	
■ Records Management	206	
Total Indirect Support	1,053	41%
■ Other - Finance, H.R., Prof. Standards, etc.	275	11%
■ Additional Staffing Request		
TOTAL	2,563	



Thank You