

The Minutes of the meetings held on April 05, 2012 and April 19, 2012, previously circulated in draft form, were approved by the Toronto Police Services Board at its meeting held on May 18, 2012 with the exception of Min. No. P56/12 pertaining to the collection of demographic statistics and Min. No. P58/12 pertaining to the Toronto Transit Commission. These Minutes were re-opened and the matters were re-considered. Details of the amendments that were made by the Board are noted in the respective Minutes.

The following *draft* Minutes of the meeting of the Toronto Police Services Board held on May 18, 2012 are subject to adoption at its next regularly scheduled meeting.

MINUTES OF THE PUBLIC MEETING of the Toronto Police Services Board held on MAY 18, 2012 at 1:30 PM in Committee Room 2, Toronto City Hall, Toronto, Ontario.

PRESENT:	Dr. Alok Mukherjee, Chair					
	Mr. Michael Thompson, Councillor & Vice-Chair					
	Ms. Marie Moliner, Member					
	Ms. Frances Nunziata, Councillor & Member					
	Mr. Andrew Pringle, Member					
ABSENT:	Mr. Chin Lee, Councillor & Member					
	Dr. Dhun Noria, Member					
ALSO PRESENT:	Mr. William Blair, Chief of Police					
	Mr. Karl Druckman, City of Toronto - Legal Services Division					
	Ms. Karlene Bennett, Acting Board Administrator					

### **#P104. RECOGNITION OF CHIEF WILLIAM BLAIR AND ACTING DEPUTY** CHIEF JEFF MCGUIRE

Chair Mukherjee read the following statement regarding Chief Blair's investment as Commander of the Order of Merit:

On behalf of the Toronto Police Services Board, I would like to commend Chief Blair for a momentous honour he has recently been granted.

On Wednesday, May 9, 2012, at a ceremony at Rideau Hall in Ottawa, Chief William Blair was invested as Commander of the Order of Merit of the Police Services (C.O.M.) by the Right Honourable David Johnston, Governor General of Canada. This honour was a promotion within the Order from the level previously held by Chief Blair of Officer of the Order of Merit.

The Order of Merit of the Police Services recognizes exceptional service and conspicuous merit displayed by members of Canadian Police Services whose contributions extend beyond protection of the community to include contributions to policing and community development. The Level of Commander recognizes outstanding meritorious service and demonstrated leadership in duties of great responsibility over an extended period.

Chief Blair, on behalf of the Board, I want to congratulate you on what is a tremendous achievement for you personally, as well as an incredibly proud moment for the Toronto Police Services Board, the Toronto Police Service and the people of the City of Toronto.

Chair Mukherjee also noted that Acting Deputy Chief Jeff McGuire was recently selected as the Chief Designate for Niagara Regional Police Service.

The Board congratulated Chief Blair on this significant achievement.

The Board also congratulated A/Deputy McGuire on his successful candidacy to his new position and thanked him for his long service to the Toronto Police Service. The Board expressed its hope that A/Deputy McGuire's appointment will further strengthen relations between the two Services.

### **#P105.** ANNUAL POLICE OFFICER OF THE YEAR AWARDS – WEDNESDAY, JUNE 6, 2012

The Board was in receipt of the following copy of correspondence April 26, 2012 from Christopher Worth, Volunteer Chair, Police Officer of the Year Awards, Toronto Board of Trade.

Mr. Worth delivered a presentation to the Board on the 2012 Annual Police Officer of the Year Award. He advised the Board that the award ceremony being held on June 6, 2012, will mark the 44<sup>th</sup> year of the event and encouraged Board Members to attend.

Chair Mukherjee acknowledged the importance of this initiative by the Toronto Board of Trade and echoed Mr. Worth's hope that Board Members will be able to attend the event.



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April 26, 2012

Dr. Alok Mukherjee Chair, Toronto Police Services Board 40 College Street Toronto, ON M5G 2J3

DATE RECEIVED APR 2 7 2012 TORONTO POLICE SERVICES BOARD

Dear Dr. Mukherjee:

In June, Toronto Board of Trade will proudly host the **45<sup>th</sup> Annual Police Officer of the Year Awards**. These Awards pay tribute to the men and women of the Toronto Police Service who have gone above and beyond the call of duty to make Toronto one of the safest cities in the world. In addition to honouring all Police Officers of the Month, and the 2011 Police Officer of the Year, the Board will also recognize the civilians who work with the Toronto Police Service and contribute every day to the efficiency and innovation of this vital agency.

The awards ceremony will take place on **Wednesday**, June 6, 2012, from 6:00 p.m. to 9:30 p.m. at Toronto Board of Trade's Downtown Centre. More than 150 community leaders, city builders, police officers and proud family members will be on hand to celebrate our award winners.

With your permission, I would like to attend the Toronto Police Services Board Meeting scheduled for Friday, May 18<sup>th</sup>. At this meeting I would like to take a few moments to promote this distinguished event and encourage all Board Members to attend the evening.

Sincerely, Christopher Worth

Volunteer Chair Police Officer of the Year Awards

### #P106. SEMI-ANNUAL REPORT PROFESSIONAL STANDARDS: JANUARY TO JUNE 2011

The Board was in receipt of the following report December 22, 2011 from William Blair, Chief of Police:

Subject: SEMI-ANNUAL REPORT: JANUARY TO JUNE 2011: PROFESSIONAL STANDARDS

### Recommendation:

It is recommended that the Board receive this report.

### **Financial Implications:**

There are no financial implications relating to the recommendation contained within this report.

### Background/Purpose:

The Professional Standards Annual Report fulfils Toronto Police Service compliance with reporting requirements regarding public complaints, civil litigation, charges under the *Police Services Act*, use of force, Special Investigations Unit (SIU), and suspect apprehension pursuits. It also reports on the achievements of members of the Service as recognized through Service awards. Attached is the Professional Standards Semi-Annual Report for January to June 2011.

Professional Standards is responsible for promoting a competent, well disciplined, professional police service. It does so by investigating allegations of misconduct pertaining to members of the Service, collecting and analyzing data related to various aspects of a member's duties and recognizing member's achievements with formal awards. To fulfil those functions in the first half of 2011 Professional Standards was comprised of two pillars; the Investigative Unit and the Risk Managament Unit, each with a diverse group of sub-units responsible for a variety of functions. The attached annual report includes a short description of each unit and the initiatives undertaken by each of those units over the reporting period.

### Discussion:

The Professional Standards Annual Report will show an increase in public complaints received. This increase can partially be attributed to the introduction of the Office of the Independent Police Review Director (OIPRD) in October 2009 as the criteria for reporting complaints was expanded to areas previously not considered. The OIPRD has also made an effort to raise awareness of the public complaints process to members of the public. Other trends the report will

detail are: significant decreases in both use of force incidents and suspect apprehension pursuits. This speaks to the concerted training efforts of the Toronto Police College to educate members on safe practices. The number of incidents in which the SIU invoked its mandate also decreased significantly in 2011.

### Conclusion:

In summary, this report provides the Board with an overview of the statistics gathered between January 1 and June 30, 2011. Attached is the Professional Standards Semi-Annual Report 2011.

The Board received the foregoing report.

### **EXECUTIVE SUMMARY**

Professional Standards (PRS) provides effective support to the Toronto Police Service (TPS), ensuring that prescribed Service standards concerning administration, promotion and support of professionalism are upheld. These standards include the practices, conduct, appearance, ethics and integrity of its members, with a goal to strengthen public confidence and further co-operation within the community.

The Professional Standards Unit is comprised of the Investigative Unit and the Risk Management Unit. The Investigative Unit investigates all forms of complaints (criminal and conduct) alleged against Toronto Police members and is comprised of the following sub-units: Complaints Administration; Conduct Investigations; Criminal Investigations, and; Investigative Support Unit. The Risk Management Unit is comprised of Awards, Information Security, Inspections Unit, Prosecution Services, Special Investigations Unit Liaison, Analysis & Assessment, and the Duty Desk. The unit performs a number of essential duties for the organization including: pro-actively analysing and reviewing trends and patterns in relation to high risk behavioural factors; conducting inspections; liaising with the province's Special Investigations Unit and preparing and prosecuting disciplinary charges against police officers. Professional Standards also provides a liaison function to other TPS units and committees (Legal Services, Disciplinary Hearings Office, Crime Information Analysis, the Use of Force committee), as well as other external agencies (The Office of the Independent Police Review Director, Special Investigations Unit).

### Highlights

The PRS Annual Report provides statistical comparisons and trend analysis on the following topics: awards, public complaints, civil litigation, Police Service Act charges, use of force reporting, SIU investigations, and suspect apprehension pursuits.

### Awards

Between January and June 2011, 118 internal awards were presented to members of the Toronto Police Service, the community and other police services by the Service and the Toronto Police Services Board. While this is a decrease from the 156 awards given in the first half of 2010, it should be noted that an additional award presentation was held in 2010. TPS members also received 47 awards from external agencies in the first half of 2011.

### **Public Complaints**

Public complaints made against Toronto Police officers are processed by the TPS Professional Standards Complaints Administration Unit. In the first half of 2011, a total of 410 public complaints were received concerning the conduct of uniform members and/or the policy/service of the Toronto Police Service, a 9.0% increase from 2010, following a five-year increasing trend. Contributing factors influencing this increase in recent years include the establishment of the OIPRD in October 2009, which established new criteria for accepting complaints and efforts made by the OIPRD in 2010 to raise awareness of the public complaints process.

### **Civil Litigation**

Civil actions against TPS members are processed by the Legal Services unit. The number of civil actions received by Legal Services has increased steadily over the past four years, from 29 in the first half of 2008 to 51 in the first half of 2011. Changes to the Small Claims Court process that occurred in 2010 may have contributed to the increase in recent years, with a monetary limit increase imposed and court forms and rules improved to make the process of filing claims simpler to complete.

### **Police Service Act Charges**

Prosecution Services reviews disciplinary investigations to determine the appropriateness of holding a hearing and prosecutes disciplinary charges against officers. In the first half of 2011, there was an increase in the number of charges laid against officers, though the number of officers charged remained consistent at 31. Of charges dealt with at Tribunal in the first half of 2011, there was an increase in the number of findings of guilt, from 13 officers found guilty in 2010 to 18 officers in 2011.

### Use of Force

Officers are required to submit the Provincial ministry standard Use of Force Form 1 report when they use force in the performance of their duties. Between January and June, 2011 there was a significant decrease in both the number of incidents in which officers reported force used, and the number of Form 1's submitted. In consideration of the overall number of encounters police have with the public (such as arrests, calls for service, and contact cards), an extremely low proportion of encounters result in any use of force.

### SIU Investigations

The Ontario Special Investigations Unit (SIU) is a civilian law enforcement agency that is independent of the police. The SIU investigates circumstances involving police and civilians which have resulted in serious injury, sexual assault or death. There was a decrease in the number of incidents involving TPS officers where the SIU invoked its mandate in the first half of 2011: 24 incidents in 2011 down from 34 incidents in the first half of 2010. While the SIU investigated 10 fewer incidents involving TPS members in 2011, the number of SIU investigations across the province has not decreased significantly, from 121 in the first half of 2010 to 120 in 2011. The SIU invoked its mandate to investigate two deaths in the first half of 2011, compared to four deaths in 2010. Officers were exonerated in both deaths investigated by the SIU in the first half 2011.

### Suspect Apprehension Pursuits

The Ontario Ministry of the Solicitor General has established detailed guidelines regarding police pursuits, including when and how pursuits are to be commenced and continued. In these instances, officers are required to submit the ministry standard Fail to Stop Report. Between January and June 2011, there was a decrease in the number of pursuits initiated, which is consistent with a four year decreasing trend. This trend can be attributed to training initiatives undertaken by the Police Vehicle Operations unit to educate TPS members of the risks involved with pursuing vehicles and to offer alternative strategies to engaging in pursuits. Subject officers and/or supervisors continue to discontinue the majority of pursuits in the interest of public safety.

### **Moving Forward**

Professional Standards will continue to be proactive in identifying strategic issues, goals and actions to build upon the initiatives embarked upon this year. PRS will continue to educate members to raise their awareness of the potential risk exposures they face and ways to mitigate that risk. The Investigative Unit in particular will conduct a series of presentations to Divisional policing units regarding trends in misconduct and the public complaints process.

Professional Standards is also committed to identifying and rectifying areas of risk exposure to the Service. To that end, the Analysis & Assessment unit will continue to expand the Early Intervention program throughout the year to include more performance indicators and criteria for the identification and assistance of at-risk members.

Throughout 2011, several members of Professional Standards will sit on working groups as part of the Executive Command Strategic Plan (2011-2013). Areas of focus for these groups include: social media; customer service; case conferencing; strategic partnerships; and business intelligence. The ultimate goals of the Executive Command Strategic Plan are to improve risk management programs; enhance customer service and increase public trust.

The initiatives undertaken by Professional Standards in the first half of 2011 and continuing throughout the year support the commitment the unit has made to promote safety for both TPS members and the citizens we serve.

### HIGHLIGHTS

In the first half of 2011, The Toronto Police Service distributed a total of 118 awards to members of the TPS, the community and other police services. In addition, Toronto Police Service members received 47 awards from external agencies (pg. 8 & 9).

The Toronto Police Service received 51 Statements of Claim in the first half of 2011, an increase from 49 in 2010 (pg. 10).

410 public complaints were received concerning the conduct of uniform members and/or the policies/services of the Toronto Police Service in the first half of 2011, an increase from 375 complaints in the first half of 2010 (pg. 11).

265 (64.6%) of complaints were investigated, of which 216 pertained to officer conduct of a lessserious nature, 40 pertained to officer conduct of a serious nature and 9 concerned the policies or service of the TPS (pg. 11 & 25).

145 (35.4%) complaints did not meet the criteria for investigation established by the OIPRD and were not subject to investigation, a decrease from 40.0% of complaints received in the first half of 2010 (pg. 11 & 25).

Prosecution Services charged 31 officers in the first half of 2011, which is the same number of officers charged in the first half of 2010. However, the total number of charges laid against these officers increased significantly, from 58 charges in the first half of 2010 to 81 in the first half of 2011. 45.0% of the officers charged in 2011 were charged with on-duty offences, a 9.8% decrease from 2010 (pg. 15&16).

The Disciplinary Hearings office concluded cases involving 48 officers between January and June 2011. Of those charged, 18 officers pled guilty (54.5%) compared to 47.8% of officers convicted in the first half of 2010 (pg. 16).

Use of Force incidents totalled 631 in the first half of 2011, compared to 735 in 2010. A total of 975 Use of Force reports were submitted in the first half of 2011 compared to 1167 in 2010. Use of force continues to be used in a very small number of interactions between the police and members of the public. The most frequent use of force option reported continues to be pointing a Service issued firearm (pg. 18).

Subjects were injured in 14.4% of Use of Force incidents in the first part of 2011, compared to 18.0% in 2010 - a 3.6% decrease. There was also a decrease in the number of officers who were injured during use of force incidents, from 58 officers in the first half of 2010 to 27 officers in the first half of 2010 (pg. 20).

The Provincial Special Investigations Unit invoked its mandate to investigate 24 incidents, a decrease from 34 in the first half of 2010. Of the incidents investigated in the first half of 2011, officers were exonerated in 17 incidents, the SIU withdrew their mandate in 6 cases, and officers were charged in 1 incident (pg. 21).

Suspect Apprehension Pursuits were initiated on 71 occasions in the first half of 2011, which is a 10.1% decrease from pursuits initiated in the first half of 2010. The most common reasons for initiating a pursuit were moving violations, stolen vehicles, and dangerous operation of a vehicle (pg. 23).

Seven people received injuries as a result of initiated pursuits: four individuals in pursued vehicles; two officers in police vehicles; and one pedestrian. One officer was fatally injured as a result of an initiated pursuit in the first half of 2011 (pg. 24).

### **#P107.** ANNUAL REPORT: PROFESSIONAL STANDARDS: 2011

The Board was in receipt of the following report April 27, 2012 from William Blair, Chief of Police:

Subject: ANNUAL REPORT: PROFESSIONAL STANDARDS - 2011

### Recommendation:

It is recommended that the Board receive this report.

### Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

### Background/Purpose:

The Professional Standards Annual Report fulfils Toronto Police Service compliance with reporting requirements regarding public complaints, civil litigation, charges under the *Police Services Act*, use of force, Special Investigations Unit (SIU), and suspect apprehension pursuits. It also reports on the achievements of members of the Service as recognized through Service awards. Attached is the Professional Standards Annual Report for 2011.

Professional Standards is responsible for promoting a competent, well disciplined, professional police service. It does so by investigating allegations of misconduct pertaining to members of the Service, collecting and analyzing data related to various aspects of a member's duties and recognizing member's achievements with formal awards. To fulfil these functions, Professional Standards is comprised of three pillars: the Investigative Unit; Risk Managament Unit and Legal Services. Each pillar is comprised of a diverse group of sub-units responsible for a variety of functions. The attached annual report includes a short description of each unit and the initiatives undertaken by each of those units over the reporting period.

### Discussion:

The Professional Standards Annual Report will show a decrease in public complaints received. Other trends the report will detail are: decreases in both use of force incidents and suspect apprehension pursuits. This speaks to the concerted training efforts of the Toronto Police College to educate members on safe practices. The number of incidents in which the SIU invoked its mandate also decreased in 2011 to a five year low of 64 incidents.

Conclusion:

In summary, this report provides the Board with an overview of the statistics gathered between January 1 and December 31, 2011.

Deputy Chief Mike Federico, Corporate Command, will be in attendance to answer any questions that the Board may have regarding this report.

Superintendent Hugh Ferguson, Professional Standards delivered a presentation to the Board on the 2011 Professional Standards statistics. The Board thanked Superintendent Ferguson for the presentation.

Mr. Marco LaMaccia, Toronto Police Accountability Coalition was in attendance and delivered a deputation to the Board. A copy of Mr. LaMaccia's written submission is on file in the Board office.

The Board received the foregoing report and Mr. LaMaccia's deputation and written submission.

The Board approved the following motion:

THAT in preparing comparison data, the Service examine statistics from other jurisdictions in order to benchmark its performance against similar organizations.

### **Executive Summary**

Professional Standards (PRS) provides effective support to the Toronto Police Service (TPS), ensuring that prescribed Service standards concerning the administration, promotion and support of professionalism are upheld. These standards include the practices, conduct, appearance, ethics and integrity of its members, with a goal to strengthen public confidence and co-operation within the community.

The Professional Standards Unit is comprised of the Investigative Unit, the Risk Management Unit, and Legal Services. The Investigative Unit investigates all forms of complaints (criminal and conduct) alleged against Toronto Police members and is comprised of the following subunits: Complaints Administration; Conduct Investigations; Criminal Investigations, and Investigative Support Unit. The Risk Management Unit is comprised of Awards, Information Security, Inspections Unit, Prosecution Services, SIU Liaison, Analysis & Assessment and the Duty Desk. The unit performs a number of essential duties for the organization including: proactively analysing and reviewing trends and patterns in relation to high risk behavioural factors; conducting inspections; liaising with the province's Special Investigations Unit (SIU), and preparing and prosecuting disciplinary charges against police officers. Legal Services is comprised of: Counsel, Legal Researcher and Law Clerks; Court Processing; Civil Litigation and Human Rights Co-ordination.

Professional Standards also provides a liaison function to other TPS units and committees (Disciplinary Hearings Office, Business Intelligence Unit, the Use of Force committee), as well as other external agencies including the Office of the Independent Police Review Director (OIPRD) and the SIU.

### **PRS Unit Initiatives**

### The Investigative Unit

In 2011, the Investigative Unit designed and implemented a new process for tracking side issues identified during investigations. The process includes a requirement for Unit Commanders to respond to the Unit Commander PRS-Inv and advise of action taken to address those side issues. Members of the Investigative Unit continue to deliver on-going training guidance and support to Unit Complaint Co-ordinators at all TPS Divisions and Units. This training has been expanded to delivering presentations to all frontline units and divisions. These presentations are in response to identified trends and issues regarding conduct that appear to be common throughout the service.

### **Complaints Administration**

Complaints Administration sub-unit has implemented a number of changes to recording, reporting and tracking processes in 2011 to make complaint intake and tracking more efficient. The unit has also increased its utilization of functions available within the Professional Standards Information System (PSIS) software to assist with efficiencies and improving reporting timelines relating to the OIPRD.

### Prosecutions

In 2011, Prosecution Services continued to liaise with the Investigative Unit and other Risk Management Units to discuss both trends and conduct issues. These units also conduct quarterly meetings to review the status of suspended officers to determine the requirement for an ongoing suspension or if circumstances have changed which would allow an officer to return to administrative or full duties. The goal is to have the officer return to work more quickly as a positive productive employee, while also satisfying the principles of specific and general deterrence.

### Information Security

In 2011, the Information Security Unit delivered training sessions regarding information and computer security, aimed at promoting stronger ethical and security awareness within the Service. Netpresenter was used each month as a mechanism to distribute security posters relating to information privacy, identity theft, passwords, viruses and other topical security issues. Unit members received enhanced training in computer forensics, and application security relative to the email and desktop operating system.

### Awards

The Awards Section continued to administer the TPS awards program, recognizing outstanding contributions and achievements by Service members and the public. The section continually looks for external awards that TPS members may be eligible to receive.

### SIU Liaison

The SIU Liaison Unit continued to work with the provincial SIU to facilitate SIU investigations. Presentations were delivered by the SIU Liaison Unit in 2011 to police constables responsible for coaching recruits in frontline uniform operations. These presentations emphasized frontline officers' roles and responsibilities when involved in incidents where the SIU has invoked their mandate.

### Analysis & Assessment

In 2011 the Analysis & Assessment Unit provided trend analysis and statistical information to assist various Service units to ensure compliance with Service procedures relating to searches, pursuit training, and the processing of property. Enhancements were made to the Early Intervention program to provide a more comprehensive analysis to assist supervisors in developing a strategy that will best assist identified members. These improvements further strengthened the risk reduction capability of the EI program.

### Legal Services

Legal Services continued to provide Counsel for TPS members, disclosure to the Crown, response to legal compulsion and liaison with outside counsel for Civil Litigation and Human Rights Tribunal of Ontario matters.

### Highlights

The PRS Annual Report provides statistical comparisons and trend analysis on the following topics: awards; public complaints; civil litigation; external Applications to the Human Rights Tribunal of Ontario; Police Services Act charges; use of force reporting; SIU investigations; and suspect apprehension pursuits.

### Awards

In 2011, 518 awards were presented to members of the TPS, the community and other police services by the Toronto Police Services Board. This is an increase from 391awards presented in 2010 and 493 awards given in 2009. It should be noted that two awards presentations that were cancelled in 2010 were held in 2011. TPS members also received 371 awards from external agencies in 2011.

### Public Complaints

Public complaints made against Toronto Police officers are processed by the TPS Professional Standards Complaints Administration Unit. In 2011, a total of 847 public complaints were received concerning the conduct of uniform members and/or the policy/service of the Toronto Police Service a decrease of 4.7% from complaints received in 2010.

### Civil Litigation

The number of civil actions has increased steadily over the past three years. Changes to the Small Claims Court process in 2010 may have contributed to this increase, with a monetary limit increase imposed and court forms and rules improved to make the process of filing claims simpler to complete.

### Police Services Act Charges

Prosecution Services reviews disciplinary investigations to determine the appropriateness of holding a hearing and prosecutes disciplinary charges against officers. In 2011, there was an increase in the number of new cases and officers charged. Of charges dealt with at Tribunal, there was an increase in the number of findings of guilt.

### Use of Force

Officers are required to submit the ministry standard Use of Force Form 1 report when they use force in the performance of their duties. In 2011, there was a slight decrease in both the number of incidents in which officers reported force used, and the number of Form 1's submitted. There was also a decrease in the number of incidents in which a conducted energy weapon was used in full deployment, and a decrease in the number of incidents where officers and/or subjects were injured. In consideration of the overall number of encounters police have with the public (such as arrests, calls for service, and contact cards), an extremely low proportion of encounters result in the use of force.

### SIU Investigations

The Ontario Special Investigations Unit (SIU) is a civilian law enforcement agency, independent of the police, that investigates circumstances involving police and civilians which have resulted in serious injury, including sexual assault, or death. There was a decrease in the number of incidents involving TPS officers where the SIU invoked its mandate in 2011. There was also a

decrease in the number of SIU investigations that resulted in criminal charges laid against the officer involved, from seven in 2009 and six in 2010 to one in 2011. The SIU invoked its mandate to investigate nine deaths in 2011, unchanged from 2010. Of the deaths investigated by the SIU in 2011, officers were exonerated in seven incidents, the SIU withdrew its mandate in one incident, and one incident is still under investigation.

### Suspect Apprehension Pursuits

The Ontario Ministry of the Solicitor General has established detailed guidelines regarding police pursuits, including when and how pursuits are to be commenced and continued. In these instances, officers are required to submit the ministry standard Fail to Stop Report. In 2011, there was a decrease in the number of pursuits initiated, which is consistent with a four year decreasing trend. This trend can be attributed to training initiatives undertaken by the Police Vehicle Operations unit to educate TPS members of the risks involved with pursuing vehicles and to offer alternative strategies to engaging in pursuits. Subject officers and/or supervisors discontinue the majority of pursuits in the interest of public safety.

### **Moving Forward**

Professional Standards will continue to be proactive in identifying strategic issues, goals and actions to build upon the initiatives embarked upon this year.

PRS will continue to educate members to raise their awareness of the potential risk exposures they face and ways to mitigate that risk. Complaints Administration, for example, is developing an information package designed for dissemination to all Unit Complaint Co-ordinators with the Service. This package will contain a comprehensive list of legal authorities to assist and guide the UCCs when conducting their investigations.

To ensure continued alignment with the TPS mandate, PRS plans to conduct reviews of our policies and processes. This includes Legal Services, who will implement a custom-designed tracking system to fit the needs of the various sections of the unit in one consistent and unified database.

PRS is also committed to identifying and rectifying areas of risk exposure to the Service. To this end, Information Security has undertaken the development of an analysis tool and report framework to complete Privacy Impact Assessments on all new programs, systems and/or service delivery where personal information is collected, used and disclosed.

The initiatives mentioned, and the many others that the unit is planning, support the commitment Professional Standards has made to promote safety for both TPS members and the citizens we serve.

### HIGHLIGHTS

In 2011, The Toronto Police Service distributed a total of 518 awards to members of the TPS, the community and other police services. In addition, Toronto Police Service members received 371 awards from external agencies (pg. 8 & 9).

The Toronto Police Service received 102 Statements of Claim in 2011, an increase from 90 in 2010 and 64 in 2009 (pg. 10).

In 2011, there were 32 Human Rights Applications brought against TPS members by members of the public. This is an increase from 27 Applications made in 2010 and 20 Applications in 2009; following a three-year increasing trend (pg. 11).

847 public complaints were received concerning the conduct of uniform members and/or the policies/services of the Toronto Police Service in 2011, a decrease from 2010 (pg. 12).

489 (58.8%) of complaints were investigated, of which 391 pertained to officer conduct of a lessserious nature, 81 pertained to officer conduct of a serious nature and 17 concerned the policies or service of the TPS (pg. 12 & 26).

342 (41.2%) complaints did not meet the criteria for investigation established by the OIPRD and were not subject to investigation, a decrease from 45.1% of complaints received in 2010 (pg. 12 & 26).

Prosecution Services charged 64 officers in 2011, a slight increase from 60 officers charged in 2010. However, the total number of charges laid against these officers increased significantly, from 119 charges in 2010 to 153 charges in 2011. 59.4% of the officers charged in 2011 were charged with on-duty offences, compared to 46.7% in 2010 (pg. 16 & 17).

The Disciplinary Hearings office concluded cases involving 60 officers in 2011. Of those charged, 32 officers pled guilty or were found guilty (53.3%) compared to 39.6% of officers in 2010 (pg. 17).

Use of Force incidents totalled 1317 in 2011, compared to 1355 in 2010. A total of 2030 Use of Force reports were submitted in 2011 compared to 2127 in 2010. Use of force continues to be used in a very small number of interactions between the police and members of the public. The most frequent use of force option reported continues to be pointing a Service issued firearm (pg. 19).

Subjects were injured in 13.3% of Use of Force incidents in 2011, compared to 20.0% in 2010 - a 6.7% decrease. There was also a decrease in the number of incidents in which officers were injured during use of force incidents, from 64 in 2010 to 36 in 2010 (pg. 21).

The Provincial Special Investigations Unit invoked its mandate to investigate 64 incidents, a decrease from 70 in 2010. Of the incidents investigated in 2011, officers were exonerated in 45 incidents, the SIU withdrew their mandate in 16 cases, officers were charged in 1 incident and 2 investigations are ongoing (pg. 22).

Suspect Apprehension Pursuits were initiated on 132 occasions in 2011, which is a 13.9% decrease from pursuits initiated in 2010. The most common reasons for initiating a pursuit were moving violations, stolen vehicles, and dangerous operation of a vehicle (pg. 24 & 25).

Fourteen people received injuries as a result of initiated pursuits: seven individuals in pursued vehicles; four officers in police vehicles; two individuals in third party vehicles and one pedestrian. There was one officer fatally injured as a result of an initiated pursuit in 2011 (pg. 25).

### #P108. NOMINATION OF ALOK MUKHERJEE FOR THE CANADIAN ASSOCIATION OF POLICE BOARDS BOARD OF DIRECTORS, 2012 TO 2013 TERM

The Board was in receipt of the following report April 25, 2012 from Michael Thompson, Vice-Chair:

Subject: NOMINATION OF ALOK MUKHERJEE FOR THE CANADIAN ASSOCIATION OF POLICE BOARDS (CAPB) BOARD OF DIRECTORS, 2012 to 2013 TERM

### Recommendation:

It is recommended that the Board correspond with the Executive Director of the CAPB to confirm the conditions of nomination for Alok Mukherjee to the CAPB Board of Directors.

### Financial Implications:

Sufficient funds for business travel are available in the Board's approved 2012 operating budget. Funds will be requested in the Board's 2013 operating budget estimates.

### Background/Purpose:

Alok Mukherjee has advised the CAPB Board of Directors that he is agreeable to putting his name forward as a continuing member of the Board of Directors for the 2012 to 2013 term, subject to approval by the Toronto Police Services Board (TPSB). In order to comply with the CAPB's nomination process, confirmation of the following is required from the TPSB:

- 1. That Alok Mukherjee has the time to contribute fully in 2 face-to-face meetings a year (one in Ottawa and one at the annual conference);
- 2. That he has the support of the Toronto Police Services Board to finance the cost of his attendance at the two meetings a year including airfare and accommodation;
- 3. That he is able to participate in a two-hour bi-monthly teleconference board meeting; and,
- 4. That he is able to sit on at least one working committee and actively participate in the work of that committee.

### Discussion:

CAPB is the national voice of civilian oversight of policing in Canada. Its objective is to promote civilian oversight, work with the government and other stakeholders on needed legislation and policies and provide training and information on emerging trends in policing to

members of police boards/commissions. Historically, TPSB has played an active role in the work of the organization.

Alok Mukherjee has served on the CAPB Board of Directors since 2008 and previously held the position of Secretary-Treasurer. He has been actively involved in CAPB's efforts, in cooperation with the Federation of Canadian Municipalities (FCM), on the issue of the rising cost of policing, specifically in areas that fall under federal jurisdiction. At present, he chairs CAPB's Policing and Justice Committee.

He has expressed interest in continuing on the CAPB Board and, to that end, requires the TPSB's support and its confirmation of the above-noted 4 items.

I can advise the members of the TPSB Board that Chair Mukherjee is able to devote the time required for the CAPB Board of Directors and that funds are available in the 2012 operating budget.

### Conclusion:

I recommend that the Board correspond with the Executive Director of the CAPB to confirm the conditions of nomination for Alok Mukherjee to the CAPB Board of Directors.

The Board approved the foregoing report.

### **#P109. FUTURE OF POLICING ADVISORY COMMITTEE**

The Board was in receipt of the following report April 27, 2012 from Alok Mukherjee, Chair:

Subject: FUTURE OF POLICING ADVISORY COMMITTEE

### Recommendation:

It is recommended that the Board designate the Chair to represent it on the Ministry of Community Safety and Correctional Services' Future of Policing Advisory Committee (FPAC).

### **Financial Implications:**

There are no costs associated with the recommendation contained in this report.

### Background/Purpose:

I am in receipt of a letter dated April 23, 2012 from Mr. Dan Hefkey, Commissioner, Public Safety, Ministry of Community Safety and Correctional Services (attached). Mr. Hefkey's letter requests that the Board designate one individual to represent it on the Future of Police Advisory Committee (FPAC).

### Discussion:

FPAC is a new committee which will replace the Ministry's Policing Standards Advisory Committee (PSAC). The Toronto Police Services Board and all other stakeholders currently have 2 seats on PSAC. At its meeting on February 10, 2005 the Board authorized the Chair and the Executive Director, or their designates, to represent the Toronto Police Services Board on the Ministry of Community Safety and Correctional Services' (MCSCS) Policing Standards Advisory Committee (PSAC) (Min. P42/05 refers).

The Toronto Police Services Board will have 1 seat on the new advisory committee. Mr. Hefkey has suggested, for the sake of consistency, that the TPSB representative attend all meetings, to the extent possible, rather than sending a designate.

If PSAC is a model, it is likely that the new committee will meet 3 or 4 times per year. Meetings are typically 3 or 4 hours in length and are held in the Ministry's offices at 25 Grosvenor Street. The first meeting will be held on May 29, 2012.

MCSCS has provided the following additional information about FPAC:

MCSCS would Chair FPAC and the following organizations would be represented on the FPAC:

- Ontario Association of Chiefs of Police;
- > Ontario Association of Police Service Boards;
- Ontario Provincial Police;
- > Ontario Senior Officers' Police Association;
- Police Association of Ontario;
- Ontario Provincial Police Association;
- Toronto Police Association;
- Toronto Police Service;
- Toronto Police Services Board.
- > Association of Municipalities of Ontario; and
- City of Toronto.

FPAC representatives will be asked to identify members from their respective organizations to also sit on each of the six working groups: Crime Prevention, Law Enforcement, Victims' Assistance, Public Order, Emergency Response and Administration and Infrastructure.

The FPAC would be the link between the ministry and its policing partners to solicit strategic advice regarding professional police practices in the review of core police services. The FPAC would also provide advice and guidance to the Ministry of Community Safety and Correctional Services respecting guidelines and policing policy matters already under review, on an as needed basis and, as a result, assume the responsibilities that are currently performed by PSAC. It is anticipated there will be a limited need to perform this role as most policy related issues that arise should be viewed from the strategic review of core policing. In the circumstance that FPAC is undertaking a review of guidelines and/or policy matters already under review (i.e. not stemming from the future of policing), the agenda would clearly differentiate these matters from items relating to the Future of Policing, to ensure appropriate representation relevant to the subject matter under discussion.

### Conclusion:

It is recommended that the Board designate the Chair to represent it on the Ministry of Community Safety and Correctional Services' Future of Policing Advisory Committee (FPAC).

The Board approved the foregoing report.

Ministry of Community Safety and Correctional Services

Office of the Commissioner Community Safety

25 Grosvenor Street

11<sup>th</sup> Floor Toronto ON M7A 1Y6 Tel: 416-327-9766 Fax: 416-327-9739 Ministère de la Sécurité communautaire et des Services correctionnels

Bureau du Commissaire Sécurité communautaire



25, rue Grosvenor 11° étage Toronto ON M7A 1Y6 Tél. : 416-327-9766 Téléc. : 416-327-9739

> MC-2012-1516 By e-mail and post

April 23, 2012

Dr. Alok Mukherjee Chair Toronto Police Services Board 40 College Street Toronto ON M5G 2J3 alok.mukherjee@tpsb.ca

Dear Dr. Mukherjee:

Acting on key comments arising from the recent Summit on the Future of Policing, I am pleased to invite you to the inaugural meeting of the Future of Policing Advisory Committee (FPAC).

As you know, the Summit was an opportunity to bring together police leaders and other partners to discuss the current challenges facing police services in Ontario and their sustainability in the future. Discussions at the Summit focused on the need to clarify core and non-core services, alternative methods of service delivery, and outcome-based decision making.

At the conclusion of the Summit, I advised that the Ministry of Community Safety and Correctional Services (MCSCS) was committed to establishing working groups to address the key themes identified at the Summit. Following up on that commitment, MCSCS is proposing a new policing advisory committee, FPAC, which will oversee six individual working groups representing the core policing services under the *Police Services Act* (PSA), which were discussed at length during the Summit:

- Crime Prevention;
- Law Enforcement;
- Assistance to Victims of Crime;
- Public Order Maintenance;
- Emergency Response; and
- Administration and Infrastructure.

### FPAC will:

- Provide strategic direction with respect to the recommendations/outcomes of each working group;
- Consider broader, strategic, and new ideas with respect to police service delivery; and
- Recommend changes to legislation/regulations and/or policy matters to the ministry.

..../2

Dr. Alok Mukherjee Page two

The scope of the FPAC Working Groups will be limited to the review of core police services, and will be further clarified through terms of reference and work plans. During the first meeting of FPAC, this proposal will be discussed further, together with a review of the proposed project materials.

In addition, the ministry will undertake jurisdictional research to review other models for police service delivery.

We are also proposing to replace the Policing Standards Advisory Committee through the formation of FPAC as a redefined policing advisory governance body. Glenn Murray, the Assistant Deputy Minister of the ministry's Public Safety Division, will chair FPAC.

Your organization is being allotted one representative for participation on FPAC. We would encourage you to consult with your Summit participants to determine the appropriate representation for FPAC meetings. It is recommended that membership be consistent from meeting to meeting, for continuity purposes.

At this time, we are asking that your representative or his/her designate attend the first meeting of FPAC on May 29, 2012. Please identify that person and his/her contact information to Kate Richardson, Manager (A) of the Policing Standards Section, Public Safety Division, at 416-314-3079 or <u>Kate.Richardson@ontario.ca</u>. Kate will be distributing meeting materials to representatives once attendees have been identified.

Should you have any questions about this proposal you may contact either Kate or Anne Stoeber, Policing Standards Section, at 416-314-4036 or <u>Anne Stoeber@ontario.ca</u>.

I look forward to the Toronto Police Services Board's contribution to FPAC and the continuation of this important dialogue that will guide and inform the future of policing in Ontario.

Sincerely

Daniel Hefkey Commissioner, Community Safety

C:

Ms. Joanne Campbell, Toronto Police Services Board

Ms. Etheline Komoseng, Toronto Police Services Board

Ms. Kate Richardson

### **#P110. JUDICIAL COMMENTS REGARDING POLICE MISCONDUCT**

The Board was in receipt of the following report May 03, 2012 from Alok Mukherjee, Chair:

Subject: JUDICIAL COMMENTS REGARDING POLICE MISCONDUCT

### Recommendation:

It is recommended that the Board communicate to the Ministry of the Attorney General its support for a proposed new process to address judicial comments regarding police misconduct.

### Financial Implications:

There are no financial implications arising out of the recommendation contained in this report.

### Background/Purpose:

At its meeting of November 24, 2011, the Board received correspondence and heard a deputation from Mr. Clayton Ruby with respect to judicial comments regarding police misconduct. (Min. No. P282/11 refers). Mr. Ruby requested that a procedure be developed to ensure that notification of such comments to the appropriate individuals or body (for example, Professional Standards, the Chief or the Board) takes place, along with a subsequent investigation of the named police officers.

At that time, the Board approved the following motions:

- 1. THAT the Board receive Mr. Ruby's deputation and refer it to the Chair;
- 2. THAT the Board request the Chair to discuss with the Chief the issues raised by Mr. Ruby in his deputation and correspondence; and

### **3.** THAT the Board request the Chair to report back to the Board on the results of his discussion with the Chief.

In a series of investigative articles published in the *Toronto Star* in April 2012, the newspaper documented more than 100 criminal cases from across Canada in which judges made comments alleging that police officers had given false testimony under oath or otherwise acted improperly. In the majority of these cases, no investigations were conducted by the relevant police service and, indeed, in some cases, the police service was never notified that the comments had been made as no formal policy or procedure is in place to ensure proper notification takes place.

Over 30 of these cases involved members of the Toronto Police Service.

### Discussion:

On Monday April 30, 2012, following the *Toronto Star* series, Attorney General John Gerretson made an announcement that there would be a review of this issue, which would include the issuance of a report on findings and recommendations. These may include a process whereby police services are formally notified of allegations of false testimony so that they can be properly investigated.

It is understood that the officers involved in these cases constitute a very small minority of our members. There is no question that the vast majority of police officers demonstrate the highest degree of integrity and professionalism in the performance of their duties.

The concern is that the actions of a small handful reflect negatively on the entire organization and, if allowed to go unchecked, send the wrong message.

Clearly, there is a need for a process to identify judicial comments about the honesty of officers' testimony or judicial comments about the possible violation of constitutional rights, and to ensure that proper notification of these comments takes place with subsequent investigation.

Therefore, I recommend that the Board express its support for the review being undertaken by the Ministry of the Attorney General, concur that a new process is required and state its willingness to fully participate in any proposed process in this area. I would also recommend that the Board offer any assistance it can to the Ministry of the Attorney General in the development of this process.

### Conclusion:

It is recommended that the Board communicate to the Ministry of the Attorney General its support for a proposed new process to address judicial comments regarding police misconduct.

### Mr. Clayton Ruby was in attendance and delivered a deputation to the Board.

The Board received Mr. Ruby's deputation and approved the foregoing report.

### **#P111. FRENCH LANGUAGE SERVICES AT COLLISION REPORTING CENTRES**

The Board was in receipt of the following report April 12, 2012 from William Blair, Chief of Police:

Subject: FRENCH LANGUAGE SERVICES AT COLLISION REPORTING CENTRES

### Recommendations:

It is recommended that the Board receive this report.

### **Financial Implications:**

There are no financial implications relating to the recommendation contained within this report.

### Background/Purpose:

At its meeting on February 16, 2012, the Board approved a motion that the Chief of Police report on an implementation plan to ensure that services at all Collision Reporting Centres (CRC) in Toronto are offered in both of Canada's official languages (Min. No. P22/12 refers).

The motion was approved by the Board after Vice-Chair Michael Thompson advised the Board that he had received a letter from a citizen noting that there were no obvious signs at the CRC on Howden Road indicating that services could be provided in French.

The Collision Reporting Centres are privately owned and operated by Toronto East Accident Support Services Ltd. and North York Accident Support Services Ltd. Traffic Services (TSV) provides police officers and civilian staff to work in these facilities to perform legislated and administrative duties in relation to motor vehicle accident reporting and investigation. As reported to the Board at its meeting on February 16, 2012, over 60,000 people reported collisions at the CRCs in the year 2011 (Min. No. P22/12 refers).

This report will provide the Board with a summary of practices currently employed by the Toronto Police Service (TPS) and by the owners of the East and West Collision reporting Centres to provide multilingual services to members of the public who attend the CRCs and place these practices within the context of applicable language legislation, perception of demand, and the provisions of the existing contract between the Board and the owners of the CRCs.

### Discussion:

### CRC Language Practices

The owners of the CRC facilities located at Howden Road (East CRC) and Toryork Drive (North CRC) have placed signs for the public in English and Chinese at the Howden Road location and in English only at the Toryork Drive location. Inside the centres, clerical staff members employed by the owners of the CRCs have the capacity to provide service to the public in 18 languages, including French. For other languages, the owners have a readily available phone translation service to accommodate those infrequent instances where staff members are unable to communicate with a member of the public – this service has been used on three occasions between the centres over an 18-year period.

A brochure with basic information in seven (7) languages about the process to report an accident at a CRC is available at each CRC location (Appendix A refers). In addition, a telephone hotline contains detailed instructions available in nine (9) languages on the process to report an accident at a CRC (Appendix B refers).

### Toronto Police Service Language Practices

The TPS is committed to providing equitable and professional policing services to the diverse communities of Toronto. In recognition of the potential need for multilingual capacity when dealing with the public, the TPS maintains a database of members who are fluent in various languages other than English for use in situations where an interpreter is required. The Human Resource Management System (HRMS) is a voluntary registry and does not capture the entire range of language capacity within the Service. There are currently 772 registered interpreters speaking 93 languages other than English available on the database.

In situations where a TPS member interpreter is not readily available and the need is immediate, round-the-clock interpreting services in over 140 languages is available through the Communications Centre (CC) from Language Line Services, a company under contract with the Service since 1991. In 2011, this service was employed in 4,403 instances where a language other than English was required. French was required in 3.1% (138) of those instances, ranking it the 10<sup>th</sup> most frequently requested language service-wide (Appendix C refers).

The TPS language resources described above are available to the public through the Communications Centre and through police officers and civilian members at the CRCs during all hours of operation. There is a French-speaking police officer assigned to the North CRC as well as a French-speaking Ontario Provincial Police Officer and a French-speaking civilian employee of Toronto East Accident Support Services Ltd. assigned to the East CRC. Records of over-the-counter interpreter requests are not kept by the Toronto Police Service or by the owners of the CRCs. There is no anecdotal information to suggest that members of the public who speak only French are not receiving services in French at the CRCs.

### Language Legislation

Under *The Constitution Act*, 1982, section 16(1), English and French are the official languages of Canada. The rights and privileges accorded to them by this status apply to all institutions of the

Parliament and government of Canada. The Ontario *French Language Services Act, R.S.O. 1990*, guarantees the right to services in French at provincial government offices in certain designated areas of the province. The City of Toronto is one of those designated areas for purposes of provincial services due to the size of its Francophone population being in excess of 5,000.

### City of Toronto French Language Practices

Under section 14(1) of the legislation, a municipality within a designated area "may pass a bylaw providing that the administration of the municipality shall be conducted in both English and French and that all or specified municipal services to the public shall be made available in both languages" (Appendix D refers). To date, the Council of the City of Toronto has not passed such a by-law. Although mechanisms similar to those used by the Toronto Police Service exist to deliver City services, as needed, in French, and certain services provided by the city are available in French – such as the administration of the Provincial Offences Act, counter inquiries at Revenue Services, and specific positions in Public Health (Appendix E refers) – the City of Toronto conducts the routine business of its administration and posts standard public signs exclusively in English.

### Contract with CRC Owners

Under the existing contracts between the TPS and the owners of the CRCs there is no requirement for the owners to provide multilingual signs, documents, or other services to members of the public. Languages other than the *lingua franca* of English are made available in signs, brochures or through staff for convenience in response to popular need identified over 18 years of operation of the CRCs at these and other locations.

Implementing a plan to ensure access to French services at the CRCs over and above what is already in place, including posting of signs in both English and French, would require the cooperation of the owners of the facilities, since it would inevitably involve expenditures not provided for, nor requested, under the existing contract.

### Conclusion:

There is ongoing concerted effort by the Toronto Police Service and the owners of the North and East CRCs to provide multilingual services to members of the public who require them when attending the CRCs. French is included among the many languages available.

The TPS and the owners of the CRCs are not bound by any legal duty to provide services or to post signs in French at the CRCs. Nevertheless, the TPS is sensitive to the needs of the diverse communities it serves and takes all reasonable steps to ensure that language resources are available to facilitate communication with members of those communities.

Similarly, the multilingual services that are provided by the owners of the CRCs are done to improve service and efficiency and are based on a perception of demand commonly held by those who own, operate, and work at the CRCs. Demand for French language services over the counter at the CRCs cannot be quantified through records however there is no common

perception that demand for French language services is high when compared with other languages or that French-speaking members of the public who require it are not being properly served in French at the CRCs. The citizen's letter that prompted the Board's motion, as communicated to the Board by the Vice-Chair, took issue with the lack of signs indicating that service was available in French, and not with the service itself.

A long-standing and effective plan to ensure French-language services are provided at the CRCs already exists and is being implemented daily through practices developed by the owners of the CRCs and through adherence by members to the procedures of the Toronto Police Service.

Acting Deputy Chief Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have regarding this report.

The Board deferred the foregoing report.

### APPENDIX 'A'

CRC Handout

### FOR ADDITIONAL INFORMATION PLEASE CALL THE NUMBER BELOW

COMPOSEZ LE NUMERO CI-DESSOUS POUR TOUS RENSEIGNEMENTS

PREGHIAMO DI CHIAMARE IL NUMERO PER ULTERIORI INFORMAZION VI A FONDO PAGINA

POR FAVOR LLAME AL NUMERO ABAJO PARA INFORMACION ADICIONAL

### **花**需更 3 多資料 7 . H 聖

PO WIECEJ INFORMACJI PROSZE DZWONIC POD TEN NUMER

Muốn biết thêm chỉ tiết xin vui lòng liên lạc số điện thoại sau đây

# EMERGENCY 9-1-1 416-745-8187

# NON EMERGENCY 416-808-2222

# What's Holding You Back?

¥ Did you know...

- Motor vehicle collisions are a leading cause of to 9 years of age. injury, hospitalization and death for children 0
- ٧ ٧ of injury or death by 75%. (Transport Canada) Children 12 years and under should sit in the Correctly used car seats will reduce the likelihood
- ٧ Every occupant in a vehicle must be properly generally the safest place for children to travel. back seat and be properly restrained. This is
- restrained
- ¥ Drivers are responsible for ensuring that
- passengers under 16 are secured properly.

# It is the Law!

# North York Accident Support Services Ltd. North Collision Reporting Centre

113 Toryork Drive, Toronto, ON M9L 1X9 Tel: (416)745-1600



TORONTO POLICE - Tel: 416-808-3960 O.P.P. - Tel: 416-745-0563

CENTRES

# East Collision Reporting Centre Toronto East Accident Support Services Ltd. 39 Howden Road, Scarborough, ON M1R3C7

Open 7 Days a Week, 6:30 am to 1:30 am Tel: (416) 701-1600



## TORONTO POLICE - Tel: 416-808 4960 O.P.P. - Tel: 416-314-0492

### REPORTIN COLLISION SUPPORT SERVICES LTD. O.P.P.

vehicles or property, or damage to any collisions where persons are injured, or forthwith. highway property be reported to Police damage valued at more than \$1000.00 to The Highway Traffic Act requires that all

### WHAT IS A CRC?

A Collision Reporting Centre is a Police and open 7 Days a Week, 6:30 am to 1:30 am. East and North Collision Reporting Centres are applicable, to the driver's insurer. The Toronto motor vehicle collisions to the Police and, if private facility that assists motorists in reporting

### ATTEND A CRC? WHEN SHOULD A DRIVER

**damage collision** is to report the collision at a CRC. Police units will be dispatched to the scene when one or more of the following situations apply. Any driver involved in a reportable property

### COLLISION ON SCENE WHEN POLICE WILL INVESTIGATE A

- The collision involves injury or death
- 2 any suspicion of alcohol, stolen vehicle, assault, Criminal activity is involved in the collision (e.g. etc.)
- Ψ The collision involves Federai, Provincial or Municipal vehicles (including TTC).
- ÷ The collision involves vehicles transporting dangerous goods.
- çn The collision involves a person who is uninsured or is a suspended driver.
- 6 The collision involves damage to private,
- 7 municipal or highway property. The collision involves bicycles or pedestrians.

## BEFORE ATTENDING A COLLISION REPORTING CENTRE. ACTION TO BE TAKEN BY ALL DRIVERS

- If it is safe to do so, remove vehicles from
- roadway.

2

- Exchange information with the other involved phone numbers, insurance and vehicle parties: (Names, drivers licence #, addresses, particulars).
- Ψ If any, obtain names and phone numbers of independent witnesses.
- 4 Forthwith, attend with your vehicle at the CRC most convenient to you. (Refer to the maps on
- ç BRING YOUR DOCUMENTATION with you to the CRC (Driver's licence, ownership and insurance etc.). back of this pamphiet)

### DOES THE CRC TAKE FAIL TO REMAIN **COLLISION REPORTS?**

YES - The CRC will take property damage only fail to remain reports. A police unit will be dispatched if the suspect vehicle is still in the area of the collision.

## TOWED VEHICLES

Ontario Provincial Police. A message from the Toronto Police Service and

### CRC FROM THE COLLISION LOCATION. VEHICLES MUST GO DIRECTLY TO THE WITHOUT EXCEPTION, TOWED

Chapter 545, if requested, tow truck operators are a body shop or other repair facility to you. Under VI forbids tow truck operators from recommending they have filed with the City of Toronto. required to show you a copy of the rate schedule City of Toronto Municipal Code Chapter 545 Article

# YOUR VEHICLE - YOUR RESPONSIBILITY

- You have the option to use the tow truck at the scene.
- 2 You may choose to use another tow truck of your choice.
- Ψ If you do not have a choice of tow truck, you may not apply. The Toronto Police Contract Contract tow company. (Police Contract rates may wish to use a Toronto Police Service tow rates do not apply in OPP jurisdictions).
- 4 Please make sure you ask to see the tow into any agreement to tow your vehicle. truck schedule of rates before you enter

company, or make other arrangements for your to allow you time to contact your insurance Once at the CRC you have 24 hours free storage provided for your use insurer or broker from the CRC. Telephones are vehicle. It is recommended that you call your

> Ę ADDRESS

POSTAL CODE

coverage that applies to your vehicle. Make sure that you understand the insurance

ADDRESS TOWED TO. DRIVER'S NAME. COMPANY NAME

RUCK #

BUSINESS PHONE

YOUR VEHICLE TOWING INFORMATION

BUSINESS PHONE HOME PHONE

WITNESS INFORMATION
*HICHWAY TRAFFIC ACT REQUIREMENT
ATTENDING OFFICER'S BADGE NO.
*POLICY NO. EXPIRY DATE.
*INSURANCE CO.
Business Phone No.
HOME PHONE NO.
CITY POSTAL CODE
*Adoress
*OTHER OWNER
VEHICLE DAMAGE
VEHICLE MAKE
*VEHICLE PLATE NO.
*Driver's Lic. No./Prov./State.
Business Phone No.
HOME PHONE NO.
*CITY POSTAL CODE
*Aboress
*NAME
*REQUEST OTHER DRIVER'S INFORMATION
LOCATION
DATE. TIME.
YOUR RECORD OF INFORMATION

### **APPENDIX 'B'**

Help Line phone Message

Hello. Thank you for calling Accident Support Services Help Line.

**Main Message only -** Press 1 for French, 2 for English, 3 for Italian, 4 for Spanish, 5 for Cantonese, 6 for Mandarin, 7 for Vietnamese and 8 for Hindi, 9 for Polish

If you have been involved in a collision with a combined damage of \$1,000 or more, it is your duty to report the accident forthwith to one the following two collision reporting centres:

North York Accident Support Services is located at 113 Toryork Drive. The telephone number is 416-745-1600. North York Accident Support Services is located at Weston Road and Finch Avenue, 1 light North of Finch, west off Weston Road. It is open 7 days a week from 6:30 AM to 1:30 AM.

The other location is Toronto East Accident Support Services located at 39 Howden Road. The telephone number is 416-701-1600. TEASS is located at Howden Road and Lawrence Avenue East, 2 sets of lights East of Warden, north off Lawrence Avenue East. This location is open 7 days a week from 6:30 a.m. to 1:30 a.m.

Please be sure to obtain the following information for all of the drivers involved in the collision: Name, address, driver's licence number, phone number, year and make of the vehicle, license plate number, and the name and policy number of the Insurance Company. Please record the exact location that the collision occurred.

In the event that your vehicle is not driveable during these business hours, you should arrange for your vehicle to be towed directly to one of these two centres immediately from the scene of the collision.

For more information, please consult our website at <u>www.accsupport.com</u>. That is <u>www.accsupport.com</u>

Thank you for calling Accident Support Services.

### APPENDIX 'C'

Language						
Line*	2006	2007	2008	2009	2010	2011
Arabic	21	22	28	36	63	57
Chinese	1,933	1,999	1,996	1,852	1,878	1,853
Croatian	8	3	1	5	7	6
Farsi	99	112	90	112	138	153
French	116	127	155	132	130	138
German	10	5	0	3	7	6
Greek	17	22	22	14	30	26
Hindi	33	29	30	33	27	36
Hungarian	10	14	9	39	118	234
Italian	166	227	142	115	109	109
Japanese	25	22	22	24	30	34
Korean	156	123	157	194	182	208
Polish	104	80	88	62	94	84
Portuguese	204	219	199	191	192	163
Punjabi	76	65	59	60	61	82
Russian	192	134	192	203	221	201
Somali	17	27	20	26	29	25
Spanish	452	576	786	767	697	610
Tamil	165	170	173	134	144	196
Turkish	20	26	32	22	13	20
Urdu	26	31	21	20	27	22
Vietnamese	195	162	214	151	161	140
Total	4,045	4,195	4,436	4,195	4,358	4,403

### Language Line Services Data 2006 through 2011

\*Calls received at Communications via 911or the non-emergency number that utilized Language Line Services

(Any language other than English)
# APPENDIX 'D'

# Excerpts from **French Language Services Act** R.S.O. 1990, Chapter F.32\*

#### Definitions

**<u>1</u>**. In this Act,

"Commissioner" means the French Language Services Commissioner appointed under section 12.1; ("commissaire")

"government agency" means,

- (a) a ministry of the Government of Ontario, except that a psychiatric facility, residential facility or college of applied arts and technology that is administered by a ministry is not included unless it is designated as a public service agency by the regulations,
- (b) a board, commission or corporation the majority of whose members or directors are appointed by the Lieutenant Governor in Council,
- (c) a non-profit corporation or similar entity that provides a service to the public, is subsidized in whole or in part by public money and is designated as a public service agency by the regulations,
- (d) a long-term care home as defined in the Long-Term Care Homes Act, 2007 that is designated as a public service agency by the regulations, other than a municipal home or joint home established under Part VIII of the Long-Term Care Homes Act, 2007, or a home for special care as defined in the Homes for Special Care Act that is designated as a public service agency by the regulations,
- (e) a service provider as defined in the *Child and Family Services Act* or a board as defined in the *District Social Services Administration Boards Act* that is designated as a public service agency by the regulations,

# and does not include a municipality, or a local board as defined in the *Municipal Affairs Act*, other than a local board that is designated under clause (e); ("organisme gouvernemental")

"service" means any service or procedure that is provided to the public by a government agency or institution of the Legislature and includes all communications for the purpose. ("service") R.S.O. 1990, c. F.32, s. 1; 1997, c. 25, Sched. E, s. 3; 2007, c. 7, Sched. 16, s. 1; 2007, c. 8, s. 204.

# Municipal by-laws re official languages

<u>14. (1)</u> The council of a municipality that is in an area designated in the Schedule **may** pass a by-law providing that the administration of the municipality shall be conducted in both English and French and that all or specified municipal services to the public shall be made available in both languages. R.S.O. 1990, c. F.32, s. 14 (1).

\*source: ServiceOntario e-laws

# APPENDIX 'E'

Further Report on French Language Services Staff Report – City of Toronto June 8, 2007



#### STAFF REPORT INFORMATION ONLY

1

# Further Report on French Language Services

Date:	June 8, 2007	
To:	Executive Committee	
From:	City Manager	
Wards:	All	 
Reference Number:		 

#### SUMMARY

This report responds to the request for additional information on French language services offered by the City, in particular the application of the translation policy since 2002 and on the application of the Language Line to the 311 service.

#### Financial Impact

There are no financial implications arising from the recommendation in this report.

#### Equity Impact Statement

The provision of French language services provides access to services by Francophones who do not have a working knowledge of English.

#### DECISION HISTORY

At its meeting of March 26<sup>th</sup> 2007, the Executive Committee considered the City Manager's Report (March 9<sup>th</sup> 2007) regarding the delivery of French Language Services and requested the City Manager to submit a further report on:

- a. the current French language service offered by the City;
- b. how the translation policy in effect since 2002 has been applied; and
- c. how the implementation of the new 311 service will improve French Language Services".

#### ISSUE BACKGROUND

In September, 2006, City Council requested the City Manger to report on the provision of French Language services, in particular the translation of City by-laws and documents and the availability of federal and provincial funding for this service.

The City Manager's report (March 9<sup>th</sup> 2006) provided demographic information on the City's Francophone population and reported on the application of the Multilingual Policy which was adopted by Council in November 2002. The report advised that mechanisms and procedures were in place to provide French language translation and interpretation and that resources were available through the *Association française des municipalités de l'Ontario*/Association of French Municipalities of Ontario (AFMO) to translate City by-laws.

#### **Comments:**

The City of Toronto has mechanisms in place to provide French Language translation and interpretation services, as well as bilingual services for some municipal services. Access to translation services is provided through Access Toronto, the City's public information service. City Divisions have also identified a contact person to co-ordinate and respond to requests for information.

Bilingual French language services are provided for some services such as the administration of the Provincial Offences Act, for counter inquiries in Revenue Services and through specific positions in Public Health. An intake line is available in Social Services and Homes for the Aged sets aside beds in one of its facilities where all services are provided in French. The Children's Services website identifies where French Language childrens' programs are available.

With respect to emergency services, Fire Services, Emergency Medical Services and Toronto Police Services use the Language Line over the phone interpretation for 911 calls. Toronto Police Services has a French Community Liaison Officer on Staff.

The Toronto Transit Commission uses the Language Line in addition to providing general information in French (option 7 on the voice tree).

Toronto Public Library reported that its 2006 collection had a French stock of 176,313 items, an increase over its 2002 level of 121,255 items.

(b) Application of the Translation Policy

The Multilingual Services Policy provides that "French translation of documents be provided (in full or summary form) whenever public information materials are translated into another language", except for the purchase of advertising.

Staff report for information on French Language Services

When the Multilingual Services Unit receives a request for translation to any language, the division requesting the translation is advised that the provision of French translation is a requirement. Complete data are not available for 2002 and for 2007. The following is a summary of the French language translation that has been provided.

2007	(5 months)	101 projects	63,210 words
2006	(full year)	203 projects	135,244 words
2005	(full year)	233 projects	111,397 words
2004	(full year)	205 projects	76,682 words
2003	(full year)	226 projects	81,728 words
2002	(full year)	190 projects	word count not available

With respect to interpretation services, the Language Line Services has advised that between January 1, 2002 and April 30, 2007, 1,185 calls were interpreted in French. This represents 2.3% of calls to the City requiring over-the-telephone interpretation through Language Line Services. Face-to-face interpretation services were provided on 12 occasions from 2005 to May, 2007.

#### (c) 311 Services

The 311 system when in operation will provide more extensive information about City Services in one call. Currently, the 311 project has built capacity to answer 9,460 different questions about the City. 311 will also be able to initiate service requests and track on behalf of Toronto Water, Transportation, Solid Waste Management, Municipal Licensing and Standards and Urban Forestry.

The consolidation of 311 services will be supported in 140 languages through the use of Language Line Services. Residents, businesses and visitors will be able to request interpretative services through 311.

#### CONTACT:

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Shirley Hoy, City Manager

Staff report for information on French Language Services

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

#### **#P112.** SEMI-ANNUAL REPORT: STATUS OF SEXUAL ASSAULT INVESTIGATIONS AND PROGRESS UPDATE: JULY TO DECEMBER 2010

The Board was in receipt of the following report April 10, 2012 from William Blair, Chief of Police:

Subject: SEMI-ANNUAL REPORT: STATUS OF SEXUAL ASSAULT INVESTIGATIONS AND PROGRESS UPDATE: JULY 1 TO DECEMBER 31, 2010

#### Recommendations:

It is recommended that:

- (1) the Board receive the following report for information; and
- (2) the Board forward a copy of this report to the Auditor General, City of Toronto.

Financial Implications:

There are no financial implications relating to the recommendations contained within this report.

#### Background/Purpose:

At its meeting of May 21, 2008, the Board requested that the Chief of Police provide a semiannual report to the Board on the progress of the implementation of the Auditor General's follow-up report and improvements in training on sexual assault investigations. (Min. No. P126/08 refers.)

The Auditor General, Mr. Jeffrey Griffiths completed a second follow-up review on the police investigation of sexual assaults in the beginning of 2010. The purpose of the review was to determine the extent to which the recommendations in the original 2004 review have been implemented by the Toronto Police Service. As a result of the 2010 follow up review, it was concluded that seven of the twenty-five recommendations in the Auditor General's 2004 report remain not fully implemented. Further to this, the Auditor General has directed three new recommendations to the Toronto Police Service (Service).

This report will address the Service's progress in the implementation of the Auditor General's 2010 follow-up report, including improvements in sexual assault investigations and training. (Min. No. P194/10 refers.)

At its meeting on December 17, 2009, the Board considered a report from Chief Blair which addressed issues raised during a review of a policy complaint by a Sub-Committee of the Board (Min. No. P338/09 refers.) These issues and changes to procedure 05-05 will be addressed in this report. One of the recommendations of the Sub-Committee of the Board reviewing the PSA Policy Complaint is that: Police officers should clearly explain the investigative process to individuals who have experienced sexual assault, at the time the process begins.

This report will provide an update on the ongoing community initiatives within the Sex Crimes Unit.

#### Discussion:

Since 2004, the Service has worked diligently with the ongoing implementation of the recommendations with regard to sexual assault investigations. Continued efforts have been undertaken to implement the recommendations made by the Auditor General while working with the community through the Sexual Assault Advisory Committee (SAAC) and direct community contacts. The Service has provided the Auditor General information detailing the action undertaken in relation to the recommendations.

The following is a status update of the remaining seven recommendations from the 2004 followup review which have been considered by the Auditor General as partially implemented.

#### **Recommendation 7:**

The Chief of Police direct that all occurrence reports relating to sexual assault be reviewed by supervisory staff at the divisional level upon receipt of the initial reports and at the completion of the investigation. Evidence of the review be appropriately documented in the information system. Incomplete or inappropriate occurrence reports be discussed with the officer concerned and amendments made where necessary. Continued deficiencies in the preparation of occurrence reports be dealt with through existing training, and if necessary, discipline. Occurrence reports prepared by members of the Sex Crimes Unit be reviewed and approved by supervisory staff within the Unit.

#### Toronto Police Service Action Plan/time Frame:

The business process that dictates supervisory approval of occurrence reports is driven by Service Governance and is captured under Part III – Duties and General Responsibilities 2.8.3 (Staff Sergeant and Detective Sergeants) and Procedure 05-05 (Sexual Assaults). This responsibility has been delegated to both Detectives and Sergeants as part of their evaluation of personnel.

The Service has re-emphasized the importance of full compliance with this risk management process by way of a Routine Order 2010.09.23-1155 that encompasses this directive – specifically relating to the submission of a report under Procedure 05-05 (Sexual Assaults). In addition, sexual assault investigators regularly attend divisional unit training days in order to re-

emphasize the understanding and requirement of complying with Service Procedure 05-05 and recent updates.

In addition to the standard supervisory approval, Divisional Policing Command has implemented a quarterly audit process as set out in the action plan captured in Audit Recommendation 1 - 2010. This involves the divisional quality control officer conducting a random check of sexual assault occurrence reports throughout the Service.

Status: Ongoing

#### **Recommendation 9:**

The Chief of Police ensure that under no circumstances should a first-response officer make a determination as to whether a sexual assault is unfounded. The determination of this matter be reviewed and approved by a sexual assault investigator. The Chief of Police further ensure that all occurrence reports contain an appropriate level of information to substantiate conclusions and that all such reports be approved in writing by supervisory officers.

Toronto Police Service Action Plan/Time Frame:

This requirement is clearly articulated in Toronto Police Service Procedure 05-05 Sexual Assaults – under responsibilities of the Detective Sergeant.

The Toronto Police Service has re-emphasized the importance of full compliance with this risk management process by way of a Routine Order 2010.09.23-1155 that encompasses this directive – specifically with the submission of an "unfounded" report under Procedure 05-05 Sexual Assaults. In addition, sexual assault investigators regularly attend divisional unit training days in order to re-emphasize the understanding and requirement of complying with Service Procedure 05-05 as well as recent updates.

This requirement for Detective Sergeant approval has been implemented in the first quarter of 2011. Divisional Policing Command will be conducting a quarterly audit to ensure compliance.

#### Status: Implemented

#### **Recommendation 10:**

The Chief of Police ensure that divisional investigators are in compliance with Criminal Investigations Procedure 05-05, Sexual Assault, as it applies to maintaining consistent and regular contact with women who have been sexually assaulted. Such contact be maintained throughout the investigative and legal process and be appropriately documented. Toronto Police Service Action Plan/Time Frame:

The Toronto Police Service, as noted by the Auditor General, is satisfied that regular and consistent follow-up contact with women occurs and that such contact is documented by officers.

The challenge is consistent documentation of a variety of communication forms utilized by both investigator and sexual assault complainant.

To ensure consistent documentation of follow-up contact with women, the Toronto Police Service amended Procedure 05-05 to contain a mandatory requirement for investigators to maintain a chronological record of contacts on a newly created TPS 262 - Victim Contact Sheet, Routine Order 2010.09.23.-1155. This TPS form, whether electronic or hard copy, provides details in chronological order of victim contact. This information will be readily available for review and has been included in the self audit tool being implemented in Phase II of the Action Plan, captured in Audit Recommendations #1 - 2010.

In addition to the implementation of TPS 262 – Victim Contact Sheet, Sex Crimes Unit investigators regularly attend divisional unit training days to frontline personnel to re-emphasize the understanding and requirement of complying with Service Procedure 05-05 and recent updates, such as the consistent use of TPS 262. This is in an effort to assist with the challenge of maintaining documentation of a variety of communication forms utilized by both investigator and sexual assault complainant.

#### Status: Implemented

#### **Recommendation 11:**

The Chief of Police revised the internal administrative accounting structure in order to accurately account for all costs relating to sexual assault investigative training activities throughout the Toronto Police Service. The accounting for these costs include training expenditures incurred at the C.O. Bick College, expenditures incurred by the Sex Crimes Unit, including all costs relating to attendance at outside training courses and conferences, and any expenditures incurred relating to decentralised training at the divisions.

#### Toronto Police Service Action Plan/Time Frame:

The Toronto Police Service has reviewed its internal processes and structures and is satisfied that these accurately account for all costs relating to sexual assault investigative training activities. The accounting for costs of training occurs in several ways. Each individual unit budgets for and tracks its training costs for external learning opportunities. These external learning opportunities require prior approvals, and costs are tracked through the use of Travel/External Training and Cost Estimate Forms (TPS 620) and a Travel/Training Expense Report (TPS 622). The Toronto Police College also maintains a central budget for operating costs related to training provided by and through the College, and the Time and Resource Management System (TRMS) allows for the measurement of time spent in training activities (the latter can be monetized if required).

The Toronto Police Service remains satisfied with the internal process for approval and accounting structure in place to accurately account for all costs relating to sexual assault investigative training activities.

The Service, as previously reported to the Board, does not believe there is sufficient benefit in alteration of the existing systems in order to retrieve selected training for sexual assault investigators. Rather, it is more important to ensure the appropriate approvals are in place to determine the cost/benefit value of training; these processes are currently in place.

The Time and Resource Management System (TRMS) allows for the measurement of time spent in training activities, which can be monetized if required. No further work is contemplated with respect to this recommendation.

Status: Implemented

#### **Recommendation 12:**

The Chief of Police be requested to conduct an evaluation in regard to the projected longterm requirements for police officers trained in the investigation of sexual assaults. This analysis takes into account potential retirees over the next number of years, as well as the anticipated demands for officers trained in sexual assault investigations. This analysis be used to determine the adequacy or otherwise of the current training schedule and, if appropriate, the training program be amended. Information relating to those officers who have attended the Sexual Assault and Child Abuse Course be brought up to date and maintained.

#### Toronto Police Service Action Plan/Time Frame:

The Training and Education Unit conducts demand analysis to determine the number of courses each year. Information is provided by the training coordinator from each unit and is based on unit needs and predictions of those needs. Training and Education Unit has begun the planning process and has developed detailed functional specifications for various police positions and tasks.

Status: Implemented

#### **Recommendation 20:**

The Chief of Police ensure that the project pertaining to the electronic transmission of ViCLAS data to the Provincial ViCLAS Centre in Orillia is expedited as quickly as possible. Staff responsible for this project be required to provide specific deadlines for completion. Periodic updates regarding the progress of the project be reported to the Chief of Police

#### Toronto Police Service Action Plan/Time Frame:

Due to technical and security issues, the Royal Canadian Mounted Police (RCMP) is no longer engaged in a project with The Ontario Provincial Police (OPP) pertaining to the electronic transmission of ViCLAS. The Service continues to work with the (OPP). Deadlines for the completion of this project are outside of the control of the Toronto Police Service as it is a Provincial project. It is anticipated that internal testing will be completed by the end of May 2011. Testing within the Toronto Police Service will commence following the completion of this (OPP) internal testing. The Service and the (OPP) ViCLAS centre in Orillia will continue to communicate with regard to this project.

#### Status: Ongoing

#### **Recommendation 21:**

The Chief of Police, in consultation with the Sex Crimes Unit, ensure that all police officers have a clear understanding of the revised consent procedures relating to the sexual assault medical evidence kit. In particular, women who have been sexually assaulted be provided with detailed explanations pertaining to the consent form by divisional sexual assault investigators only.

#### Toronto Police Service Action Plan/Time Frame:

This requirement is clearly articulated in Toronto Police Service Procedure 05-05 Sexual Assaults – under responsibilities of the divisional sexual assault investigator.

The Toronto Police Service has re-emphasized the importance of full compliance to this risk management process by way of a Routine Order 2010.09.23.-1155 that addresses the requirement of the divisional sexual assault investigator to ensure women fully understand the legal implications of signing the consent form, pursuant to Procedure 05-05 Sexual Assaults. In addition, Sex Crime Unit investigators are attending divisional units to assist with internal training and to re-emphasize the understanding and requirement of Recommendation 21.

#### Status: Implemented

The following are the Summary of Audit Findings, New 2010 Recommendations, and the Service's response to the recommendations.

#### **Recommendation 1: New**

The Chief of Police ensure the internal monitoring process for sexual assault reports is implemented consistently and effectively. In particular:

- a. The Service compliance results should be regularly provided to and reviewed by senior officers in charge of Divisional Policing Command, the Sex Crimes Unit, and the Training and Education Unit. Areas showing below expected compliance level should be identified and adequately addressed through measures including training and disciplinary action.
- b. Divisions should adhere to the internal monitoring requirements, and that the case assessment completion rates are monitored and reported to senior officers.

#### Toronto Police Service Action Plan/Time Frame:

The Toronto Police Service has enhanced the internal monitoring process for sexual assault reports across the Service. This has been accomplished through Divisional Policing Command Planners. Divisional Policing Command will be conducting a quarterly audit to ensure compliance.

Due to the outdated software used to capture information for the Unit Commander Morning Report (UCMR), the implementation of the self audit tool posed technical difficulties. To resolve this challenge, Unit Commanders were advised of the issue and were instructed via e-mail on October 21, 2010 to comply with the self audit tool requirements. Occurrences will be classified as compliant, non-compliant, and in-process. Issues of non-compliance will be reported to the applicable Staff Superintendent for appropriate action.

Status: Implemented

#### **Recommendation 2: New**

#### The Chief of Police give consideration to the inclusion of sexual assault reports investigated by the Sex Crimes Unit in the internal monitoring process for sexual assault reports.

Toronto Police Service Action Plan/Time Frame:

The Toronto Police Service has enhanced the internal monitoring process for sexual assault reports investigated by the Sex Crimes Unit. The Sex Crimes Unit Detective Sergeant audits compliance by ensuring all sexual assaults are recorded on the (UCMR) to facilitate daily quality assurance and internal monitoring efforts across the city.

All sexual assaults investigated by the Sex Crimes Unit are subjected to an internal review by a Detective Sergeant of that unit. Occurrences are classified as compliant, non-compliant, and inprogress. Issues of non-compliance are reported to the applicable Staff Superintendent for appropriate action.

#### Status: Implemented

#### **Recommendation 3: New**

The Chief of Police ensure that the new information system acquired by the Toronto Police Service to replace the existing information systems is properly designed to accurately and efficiently track records of supervisory review.

#### Toronto Police Service Action Plan/Time Frame:

The Toronto Police Service has selected the vendor to partner with to provide the new Records Management System. The new Integrated Records Information System (IRIS) is in its configuration stage with the implementation of this system tentatively scheduled for 2014. The

Sex Crimes Unit will be involved in this configuration to ensure compliance of this recommendation such as the need for the supervisory review function with proper design and efficient operation.

#### Status: Ongoing

#### Requirements in the Minutes of Settlement

At its meeting on December 17, 2009, the Board considered a report from Chief Blair which addressed issues raised during a review of a policy complaint by a Sub-Committee of the Board (Min. No. P338/09 refers.) This review resulted in the recommendation and amendment of Toronto Police Service Procedure 05-05 Sexual Assault to include reference to historical Sexual Assaults and Post Traumatic Stress Disorder (PTSD). The Service agrees that (PTSD) should be explicitly referenced in procedures. As such, Procedure 05-05 Sexual Assault has been reviewed and amended as follows:

When investigating complaints of historical sexual assaults, officers are reminded to be sensitive to the possibility that the person reporting the incident may be experiencing a wide range of victim anxiety reactions including the symptoms of Post Traumatic Stress Disorder (PTSD) and other symptoms of crisis or distress. These reactions may have a significant impact on the dynamics of the investigation including the interview with the person who has experienced the sexual assault.

The following response addresses the recommendation of the Board Subcommittee as part of the PSA Policy complaint (Min No. P338/09 refers.) The Board Subcommittee advises that consideration should be given regarding terminology such as "victim" or "complainant" rather than "women". Serious consideration has been given to use of terminology when investigating sexual assaults and dealing with persons who have experienced sexual assault. Experience has taught us that persons who have experienced sexual assault and advocate persons/groups for persons who have experienced sexual assault prefer the terms "survivor", "complainant" and "persons who have experienced sexual assault". The term "victim" has been found to be unacceptable. The term "women" has been found to be acceptable and is used more often as statistically women experience sexual assault more than any other group. Men and young women are not meant to be excluded.

The following response addresses the recommendation of the Board Subcommittee as part of the PSA Policy complaint (Min No. P338/09 refers.) Specifically item five of the Minutes of Settlement is addressed; "Police officers should clearly explain the investigative process to individuals who have experienced sexual assault, at the time the process begins."

Procedures 05-05 Sexual Assault emphasizes the importance of ongoing communication with the person who has experienced sexual assault. As part of standard police training, both front-line and investigative officers are instructed to maintain ongoing communication throughout the investigation. Officers are instructed to explain their role(s) in the investigation, the process of evidence gathering, statement taking, status of the investigation and the judicial process. This procedure was last re-emphasized by way of a Routine order 2010.09.23.-1155.

The Toronto Police Service recognizes that persons who have experienced sexual assault may be traumatized at any point through out the investigation. This includes the beginning of the process when police are first engaged and so much information is being provided to them, whether it is a recent or historical assault. The Sexual Assault Advisory Committee completed a victim booklet to be given to persons who have experienced sexual assault after their initial dealings with investigators. This booklet contains important information with regard to victim resources, police process and the contact information of investigators to assist a victim with remaining aware and engaged with the investigative and court processes.

The Toronto Police Service website, under the Sex Crimes Unit heading, also contains information that explains the investigative process. The website includes information on how to report a sexual assault to the police, how to report to other community agencies and what an individual can expect to experience if they do so. An explanation of the sexual assault evidence kit, how to contact investigators, the giving of statements, suspect arrest, criminal charges and the court process is also included. The TPS website is currently being reviewed for the purpose of updating and will include contact information for the Sexual Assault Victim Liaison Officer who will be available to provide specific needs for individuals who have experienced sexual assault.

In addition, Sex Crimes Unit investigators regularly attend divisional unit training days. The investigators re-emphasize the understanding and requirement of complying with Service Procedure 05-05 including the importance of clearly explaining the investigative process to individuals who have experienced sexual assault.

# Process Update on Community Initiatives:

The Sex Crimes Unit continues to work with the Sexual Assault Advisory Committee (SAAC). The SAAC remains committed to improving the response to victims of sexual assault and will continue to identify areas of concern that require attention. The SAAC is currently focused on the completion of the victim information booklet.

The SAAC has recognized the need to update the public on the progress of the Committee in addressing issues of concern regarding persons who have been sexually assaulted. The Committee has approved a draft of an appropriate format to communicate updates to the public on issues addressed by the Committee. This information will be located on the website.

The Sex Crimes Unit is presently updating their website with current information for the public regarding the process of reporting sexual assaults and what to expect during these investigations. Personnel changes will be included in the update.

The Special Victim's Unit (SVU) will attempt to identify problems and issues that the Service may face with respect to Human Trafficking. The SVU will attempt to identify what the current situation is within Toronto. Further investigation into this area will increase our knowledge of the dynamics of Human Trafficking within Toronto. Best practices for intelligence gathering

and investigations of these matters will have to be established in co-ordination with other units and agencies.

The goal of this strategy will be the development and identification of assets that will provide the Toronto Police Service the support required for a victim centred response to Human Trafficking. The Behavioural Assessment Unit (BAS) will focus on re-establishing the High Risk Offender Committee (HROC). The HROC is committed to ensuring public safety through the development and maintenance of partnerships in identifying and managing high risk offenders through education, best practices and community engagement. The last meeting of the HROC was on December 17, 2010. This meeting included attendees such as officers who deal with High Risk Offenders across the province, the Attorney General's office, Corrections Canada, Probation and Parole as well as Circle of Support and the John Howard Society. The BAS is hosting the next meeting on May 26, 2011.

The Child Exploitation Section (CES) received funding in August 2010 from the Ministry of the Attorney General – Civil Remedies Grant Program. The funds were earmarked to support a public awareness campaign called Commit to Kids (C2K). The C2K program was created by the Canadian Centre for Child Protection (CCCP) and is an innovative child-sexual-abuse/misconduct prevention program. The program empowers child serving organizations by providing them with a comprehensive risk management tool that goes beyond criminal record checks. January 2011 was C2K launch month, with over 45 large billboards being posted across the city promotion the program.

#### Conclusion:

The Auditor General concluded in his Second Follow-Up Review on the Police Investigation of Sexual Assaults, that the Toronto Police Service has made significant strides to address issues brought forth in the recommendations. The Service will continue to work diligently on the implementation of all the recommendations contained in the Auditor General's report. We recognize the opportunity and welcome the challenge to enhance the quality of our investigations of sexual assaults, while improving both our internal monitoring process and supervisory review of occurrence reports. The Service will continue its efforts with the SAAC to ensure the needs of the community continue to be addressed.

Acting Deputy Chief Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have regarding this report.

The Board received the foregoing report and agreed to forward a copy to the Auditor General, City of Toronto.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P113.** ANNUAL REPORT – 2011 USE OF CONDUCTED ENERGY WEAPONS

The Board was in receipt of the following report April 04, 2012 from William Blair, Chief of Police:

Subject: 2011 ANNUAL REPORT: USE OF CONDUCTED ENERGY WEAPONS

# Recommendation:

It is recommended that the Board receive this report.

#### Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

#### Background/Purpose:

At its meeting of March 8, 2005, the Board directed the Chief of Police to provide an annual report to the Board on the use of Conducted Energy Weapons (CEW) within the Toronto Police Service (Min. No. P74/05 refers).

On March 27, 2008, the Board directed the Chief of Police to provide a report that outlined a revised format for future annual reports on the use of CEWs (Min. No. P60/08 refers). This response was provided at the September 18, 2008 Board meeting and outlined the format for future reports (Min. No. P253/08 refers):

- Incidents of CEW Use
- Division of CEW Use
- CEW Users
- CEW Incident Description
- Subject's Condition at Time of CEW Use
- Subject's Behaviour/Threat Level
- Subject Description
- Subject's Age
- Cycles
- Number of CEWs Used
- CEW Effectiveness
- Other Force Option Used Prior to CEW Use
- Injuries/Deaths
- Civil Action
- Officer Training

To provide more information to the Board and the public, a number of Toronto Police Service (TPS) procedures and (reporting) forms were updated in the 2009 reporting period. These additional categories continue to be captured for this board report and include:

- Subject Apprehended Under the *Mental Health Act (MHA)*
- Subject Believed Armed
- Subject Confirmed Armed

There have been no changes to TPS Procedure 15–09, "Conducted Energy Weapon", since the 2009 update.

The Board at its meeting on March 3, 2011, recommended that future annual reports include an appropriate explanation of unintentional discharges of the CEW. This information has been included in this report. It also recommended that the Board receive statistical data from previous years for the purpose of trend identification (Min. No. P56/11 refers). This additional information is found in Appendix "B".

This report provides a review of CEW use by officers of the Service for the period of January 1, 2011 to December 31, 2011, formatted into the applicable categories. It consists of two components: an explanation of terminology and information regarding the classification of data, and charts containing the aggregate data. A comprehensive breakdown of CEW use for 2011 is appended to this report as Appendix "A".

#### Discussion:

As of December 31, 2011, a total of 550 TASER X-26s were issued to members of the Emergency Task Force (ETF), uniform frontline supervisors and supervisors of high-risk units such as Public Safety and Emergency Management, the Intelligence Division, Organized Crime Enforcement (including Hold-Up and Toronto Drug Squad) and the Provincial Repeat Offender and Parole Enforcement (ROPE) and Fugitive Squad.

In accordance with Ministry of Community Safety and Correctional Services (Ministry) standards and Service procedure, the CEW is only used in full deployment or drive stun mode (direct application) when the subject is assaultive as defined by the *Criminal Code*, which includes threatening behaviour if the officer believes the subject intends and has the ability to carry out the threat, or where the subject presents an imminent threat of serious bodily harm or death which includes suicide threats or attempts. Therefore, direct application of the device is only utilized to gain control of a subject who is at risk of causing harm, not to secure compliance of a subject who is merely resistant. In 2011, Toronto Police officers used demonstrated force presence (indirect application) in 57.2% of the incidents.

#### Incident

The incident refers to a specific event where one or more CEWs are used. In 2011, the weapon was used 248 times during 222 incidents involving as many as 290 subjects. The data includes 2

incidents where demonstrated force presence was used against multiple subjects in crowds of 5 and 75 each (see page 9).

#### Division

This refers to the division within Toronto or to the location outside Toronto where Service members used a CEW.

DIVISION / MUNICIPALITY				
Division	#	%		
11	11	5.0		
12	15	6.8		
13	21	9.5		
14	11	5.0		
22	4	1.8		
23	13	5.9		
31	21	9.5		
32	12	5.4		
33	6	2.7		
41	16	7.2		
42	8	3.6		
43	13	5.9		
51	22	10.0		
52	19	8.6		
53	5	2.3		
54	9	4.1		
55	15	6.8		
YORK	1	0.5		
TOTAL	222	100.0		

#### CEW Users

Of the total number of TPS officers issued CEWs in 2011, frontline supervisors accounted for approximately 61.3% of CEW use.

CEW USER			
	#	%	
Front Line Supervisor	152	61.3	
Emergency Task Force	83	33.5	
High-Risk Units	13	5.2	
Public Safety & Emergency Management	0	0.0	
Total # of CEWs Used 248 100.0			

#### CEW Incident Description

A description of the incident is based on the call for service received by the attending officers where the CEW was used. This information is collected from the Use of Force Report (UFR

Form 1) that must be completed subsequent to each CEW use, as mandated by TPS Procedures 15-01, "Use of Force" and 15-09, "Conducted Energy Weapon".

INCIDENT TYPES		
	#	%
Assault Related	12	5.4
Break and Enter	5	2.3
Disturbance – Other	15	6.8
Domestic Disturbance	19	8.6
Drug Related	8	3.6
Emotionally Disturbed Person	49	22.1
Investigation	10	4.5
Prisoner Related	15	6.8
Robbery	5	2.3
Serious Injury	3	1.4
Traffic	7	3.2
Unintentional Discharge	7	3.2
Unknown Trouble	6	2.7
Wanted Person	5	2.3
Warrant Related	17	7.7
Weapons Call	39	17.6
TOTAL INCIDENT # 222 100		

Subject Condition at Time of CEW Use

Officers often interact with subjects who are under the influence of drugs and/or alcohol, or experiencing a variety of mental health issues as well as any combination thereof. Officers are requested to categorize their perception of the condition of the subject at the time of CEW use. An officer's perception is based on their experience, knowledge and training. This information was summarized from applicable sections of the Conducted Energy Weapon Use Report (TPS 584 Form) as follows:

• Emotionally Disturbed Person

Subjects identified as being emotionally disturbed include those perceived to be suffering from a mental disorder or emotional distress and includes persons in crisis. A person in crisis is defined as a person who suffers a temporary breakdown of coping skills, but remains in touch with reality.

• Alcohol

A subject believed to be under the influence of alcohol.

• Drugs

A subject believed to be under the influence of drugs.

SUBJECT CONDITION		
	#	%
Alcohol Only	37	16.7%
Drugs Only	7	3.2%
Drugs + Alcohol	11	5.0%
Emotionally Disturbed Persons (EDP)	64	28.8%
EDP + Alcohol	12	5.4%
EDP + Drugs	9	4.1%
EDP + Drugs + Alcohol	8	3.6%
Not Applicable*	74	33.3%
Total	222	100%

\* refers to situations where an officer did not believe that there were any external factors affecting the subject's behaviour and includes 7 unintentional discharges and 1 incident involving a dog

Of the 222 incidents of CEW use, 28.8% involved subjects whom officers believed were emotionally disturbed. The figure increases to 41.9%, when incidents involving persons who are perceived to be suffering from the combined effects of emotional disturbance/mental disorder and alcohol and or drugs are included. Out of 222 incidents, 93 involved subjects described as emotionally disturbed or emotionally disturbed and under the influence of drugs and or alcohol.

However, to conclude that CEWs are used primarily on persons with a mental disorder would be a mistake because less than 30% of the incidents involved subjects who were deemed suitable for apprehension under the *Mental Health Act (MHA)*.

#### Mental Health Act Apprehension

This indicates that the subject was apprehended under the *MHA* and transported to a psychiatric facility for assessment. Out of 222 incidents, 61 or 27.5% resulted in apprehensions under the *MHA*.

The data does not capture the results of the assessment and so further caution is warranted against concluding that those apprehended were, in fact, suffering from a mental disorder at the time.

Finally, it must be remembered that the CEW was only used in response to the subject's behaviour and not because of the subject's condition.

SUBJECT APPREHENDED UNDER THE MHA			
# %			
YES	61	27.5	
NO	152	68.5	
Not Applicable*	9	4	
TOTAL	222	100.0	

\* refers to 7 unintentional discharges, 1 group incident, and 1 incident involving a dog

Subject's Behaviour/Threat Level

Subject behaviour during the CEW incident is described in the context of the Ontario Use of Force Model (2004) under the following categories:

• Passive Resistant

The subject refuses, with little or no physical action, to cooperate with the officer's lawful direction. This can assume the form of a verbal refusal or consciously contrived physical inactivity.

• Active Resistant

The subject uses non-assaultive physical action to resist an officer's lawful direction. Examples would include pulling away to prevent or escape control, or overt movements such as walking or running away from an officer.

• Assaultive

The subject attempts to apply, or applies force to any person; attempts or threatens by an act or gesture to apply force to another person, if he/she has, or causes that other person to believe upon reasonable grounds that he/she has, present ability to effect his/her purpose. Examples include kicking and punching, but may also include aggressive body language that signals the intent to assault.

• Serious Bodily Harm or Death

The subject exhibits actions that the officer reasonably believes are intended to, or likely to, cause serious bodily harm or death to any person, including the subject. Examples include assaults with a weapon or actions that would result in serious injury to an officer or member of the public, and include suicide threats or attempts by the subject.



The 2004 Ontario Use of Force Model is used to assist officers in articulating their use of force. It represents the process by which an officer assesses, plans, and responds to situations that threaten public and officer safety. The assessment process begins in the centre of the model with the <u>situation</u> confronting the officer. From there, the assessment process moves outward and addresses the subject's behaviour and the officer's <u>perception</u> and <u>tactical considerations</u>. Based on the officer's assessment of the conditions represented by these inner circles, the officer selects from the use of force options contained within the model's outer circle. After the officer chooses a response option the officer must continually reassess the situation to determine if his or her actions are appropriate and or effective or if a new strategy should be selected. The whole process should be seen as dynamic and constantly evolving until the situation is brought under control.

SUBJECT BEHAVIOUR			
	#	%	
Passive Resistant	29	13.1	
Active Resistant	32	14.4	
Assaultive	97	43.7	
Serious Bodily Harm/Death	57	25.7	
Not Applicable*	7	3.1	
TOTAL INCIDENT # 222 100.0			

#### \* refers to unintentional discharges

In 43.7% of incidents, officers perceived the subject's behaviour as assaultive and in 25.7% of the incidents officers believed the behaviour was likely to cause serious bodily harm or death. Upon further review, some of the incidents were life saving events such as suicide attempts and others that invariably prevented subject and officer injury.

In one case, a female armed herself with two knives after an argument with her boyfriend and stated that she wanted to be shot by police. The ETF was unavailable; however, a CEW

equipped sergeant was able to attend. Officers attempted negotiations but the female would not drop the knives and approached police with knives in hand. The CEW was fully deployed and the female was apprehended without further incident.

In another case, officers responded to a radio call where an emotionally disturbed male armed with a large stick was damaging the windshield of a parked car. When the officers arrived, he threatened them with the stick. Oleoresin Capsicum (OC) aerosol spray was deployed with no apparent effect on the male who also ignored an officer who had drawn her firearm and was issuing commands directing him to drop the stick. When the male ran toward a group of citizens, a CEW was used in full deployment and the male was successfully taken into custody with no serious injuries to himself or others.

#### Subject Believed Armed

In over half of the incidents, officers believed that the subject was armed. An officer may believe that a subject is armed based on a number of factors, including: visual confirmation; subjects' verbal cues/behaviour; information from witnesses or dispatchers; or other indirect sources.

SUBJECT BELIEVED ARMED				
# %				
Yes	114	51.4		
No	101	45.5		
Not Applicable*	7	3.1		
TOTAL INCIDENT # 222 100.0				

\* refers to unintentional discharges

#### Subject Confirmed Armed

In 25.7% of the incidents, officers confirmed the presence of a weapon.

Officers are trained to continually assess, plan and act based on a number of factors including the potential that subjects may be armed. The belief that a subject is armed or the presence of a weapon, however, does not, by itself, justify the direct application of a CEW. But when combined with the belief that the subject is assaultive or likely to cause serious bodily harm or death, the officer is justified in directly applying the CEW.

SUBJECT CONFIRMED ARMED				
# %				
Yes	57	25.7		
No	158	71.2		
Not Applicable*	7	3.1		
TOTAL INCIDENT # 222 100.0				

\* refers to unintentional discharges

#### Subject Description

This chart categorizes subjects by their gender - 86.9% of subjects were males. Also recorded is CEW use on animals and use on multiple subjects. There was one incident where ETF officers, executing a search warrant, were threatened by the suspect's dog. The CEW was used in full deployment and the dog was secured. There were two situations where the CEW was used on multiple subjects. In the first incident 5 disorderly males actively resisted the direction to leave private property until a sergeant displayed the CEW. In the second, while officers tried to arrest four protestors for assault at a cultural day celebration, a sergeant displayed the CEW to prevent a crowd of 75 people from interfering with the arrests.

SUBJECT DESCRIPTION				
# %				
Male	193	86.9		
Female	19	8.6		
Animal	1	0.4		
Multiple	2	0.9		
Not Applicable*	7	3.2		
TOTAL INCIDENT # 222 100.0				

#### Age of Subject

The CEW has been used on a variety of age groups. Categories have been broken down into segments. The highest percentage of subjects was between 21 and 30 years old (combined 30%).

AGE OF SUBJECT									
<10	0	0.0							
10 to 15	2	0.9							
16 to 20	25	11.3							
21 to 25	33	14.9							
26 to 30	34	15.3							
31 to 35	26	11.7							
36 to 40	27	12.2							
41 to 45	25	11.3							
46 to 50	22	9.9							

AGE OF SUBJECT										
51 to 55	6	2.7								
56 to 60	7	3.1								
>60	3	1.3								
Not Applicable*	12	5.4								
TOTAL INCIDENT #	222	100.0								

\*1 incident involving a dog, 2 against multiple subjects, 2 involving unknown parties, 7 unintentional discharges

In three separate incidents, CEWs were used to control potentially harmful situations involving youths who were 13, 14 and 16 years of age. Only one of these situations resulted in a direct application of a CEW in drive stun mode. Demonstrated force presence was used in the other two instances. The situations are summarized below:

	16 YEARS AND UNDER SUMMARY										
AGE	CEW USE DESCRIPTION										
13	Demonstrated Force Presence	Search warrant executed by ETF, youth believed armed with a hand gun									
14	Drive Stun Mode	Search warrant executed by ETF, youth fought with police to avoid arrest									
16	Demonstrated Force Presence	ETF response to shots fired, youth suspect attempted to flee to avoid arrest									

# Types of Use

There are three ways to use the CEW:

# (1) Demonstrated Force Presence

The CEW is un-holstered and/or pointed in the presence of the subject, and/or a spark is demonstrated, and/or the laser sighting system is activated. This mode is justified for gaining compliance of a subject who is displaying passive/active resistance.

#### (2) Drive Stun Mode

This term, coined by the manufacturer, describes when the device is placed in direct contact with the subject and the current applied; the probes are not fired. Due to the minimal distance between the contact points on the CEW, drive stun is primarily a pain compliance mode. This mode is only justified to gain control of a subject who is assaultive or where the subject presents an imminent threat of serious bodily harm or death.

#### (3) Full Deployment

Probes are fired at a subject and the electrical pulse applied. In this mode, the device is designed to override the subject's nervous system and affect both the sensory and motor functions causing incapacitation. As with drive stun, this mode is only justified to gain control of a subject who is assaultive or where the subject presents an imminent threat of serious bodily harm or death.

Subjects under the influence of drugs and emotionally disturbed persons often have a higher pain tolerance. Most intermediate force options such as the baton, OC spray and empty hand strikes, rely on the infliction of pain to gain control of the subject; however, CEWs are designed to incapacitate for a brief period of time until the subject is secured. Under these circumstances, CEWs are often more effective than other intermediate force options.

TYPES OF USE	

	#	%
Demonstrated Force Presence	127	57.2
Drive Stun Mode	21	9.5
Full Deployment*	74	33.3
Total # of CEW Incidents	222	100.0

#### \* includes 7 unintentional discharges

Demonstrated force presence was used 57.2% of the time. Full deployment was the next highest method used. CEWs are most effective when used in full deployment because this promotes neuromuscular incapacitation and gives officers the opportunity to secure the subject with handcuffs. However, since the conducting wires are fragile, contact during full deployment can be broken allowing the subject to break free so officers might have to resort to drive stun mode to maintain control of the subject. In cases where full deployment and drive stun were used in combination, the number was recorded as a full deployment.

#### Unintentional Discharge

Unintentional discharges occur when the probes are fired from the CEW cartridge due to officer error or device malfunction. In 2011, there were seven incidents where frontline supervisors inadvertently discharged the probes while spark testing the CEW at a proving station. Spark testing is required at the start of their tour of duty for the following reasons:

- To verify that the CEW is working.
- To verify that the batteries are performing and are adequately charged.
- To condition the CEW because the devices are more reliable when energized on a regular basis.

No injuries resulted from the unintentional discharges and the incidents were properly reported. In each case the officers received remedial training.

#### Number of Cycles

During training and recertification, officers are instructed to apply the current only as long as it takes to gain control of the subject. Control is achieved when the subject is placed in restraints, such as handcuffs, and is no longer considered a threat. If the subject struggles against being handcuffed, continued or renewed application of the current may be considered by officers until the subject is secured. The following chart reports whether single or multiple cycles were used. A complete cycle is five seconds in duration. A partial cycle of less than five seconds can occur when the CEW is manually disengaged or the power is shut off. For the purpose of this report, partial cycles are recorded as a single cycle.

CYCLES										
	#	%								
Single Cycle	68	27.4								
Multiple Cycle	47	19.0								
Demonstrated Force Presence Only	133	53.6								

#### TOTAL CEW USAGE 248 100.0

Number of CEWs Used per Incident

Officers, if it has been determined to be reasonably necessary, may use more than one CEW at an event if the first one is ineffective. Of the 21 events where more than one CEW was used, 17 involved a team response by the ETF. The other four involved frontline supervisors. Of the incidents where three and four CEWs were deployed, all involved the ETF. Eight of the 21 incidents of multiple CEW use involved situations where subjects were threatening serious bodily harm or death to themselves or others. The other 13 incidents involved assaultive behaviour.

NUMBER OF CEWS USED PER INCIDENT										
	#	%								
One CEW	201	90.5								
Two CEWs	18	8.1								
Three CEWs	1	0.5								
Four CEWs	2	0.9								
TOTAL INCIDENT #	222	100.0								

#### CEW Effectiveness

Effectiveness is measured by the ability of officers to gain control of a subject. For TPS officers issued with a CEW, its use has been shown to be 89.2% effective for 2011. Ineffectiveness has been associated with shot placement, poor conduction (e.g. the subject was wearing heavy clothing), or situations where the subject failed to respond to the demonstrated force presence of the CEW.

CEW EFFECTIVENESS											
# %											
Effective	198	89.2									
Not Effective	17	7.7									
Not Applicable*	7	3.1									
TOTAL	222	100.0									

\* refers to unintentional discharges

Other Use of Force Option Used (Prior to CEW Use)

CEWs are one of several force options that a police officer can employ. Officer presence and tactical communications, while not strictly considered force options, are typically used at CEW incidents. Other force options used prior to CEW deployment are listed in the following table and include physical control, OC spray, CS (tear) gas and a firearm used as a display of lethal force.

It is important to note that force options are not necessarily used or intended to be used incrementally or sequentially. Events that officers are trained to deal with can unfold rapidly and

are often very dynamic. Officers are trained to use a variety of strategies to successfully deescalate volatile situations; however, there is no single communication method, tool, device, or weapon that will resolve every scenario. The CEW is issued by TPS supervisors who are often called to the scene by primary response officers who have already made attempts to resolve a situation without success. For this reason, responding supervisors often use the CEW instead of resorting to other force options, but this is the result of careful deliberation by the officers involved. The data shows that the CEW is not the first use of force option chosen in 36.2% of encounters and supports the fact that officers are using a cautious approach in choosing the appropriate force option to gain control of situations.

OTHER FORCE OPTION USED PRIOR TO CEW USE										
	#	%								
Firearm	29	13.0								
Firearm + OC Spray	1	0.5								
Firearm + Physical Control	7	3.1								
Physical Control	20	9.0								
CS Gas + Physical Control	1	0.5								
None	164	73.9								
TOTAL	222	100.0								

# Injury

When deployed in the drive stun mode, the CEW may leave minor burn marks on the skin where the device makes contact. When the CEW is fully deployed, the subject may receive minor skin punctures from the darts. As each of these injuries is anticipated when the CEW is used, they are not included under the classification of "injury" for the purposes of this report. The more common risk is a secondary injury from a fall. Subjects will often immediately collapse to the ground upon direct deployment and since the major muscles are locked, they will not be able to break the fall. Officers are trained to consider the best location and environment when using the CEW and use caution as part of their decision making process.

In 2011, there were six minor injuries directly related to CEW use. These injuries consisted of minor cuts to the head and face and bloody noses from falls after being subjected to a full deployment of the CEW. All received medical attention for their injuries.

#### Deaths

There were no deaths directly associated with CEW use by officers of the TPS in 2011.

# Civil Action

There were three civil actions initiated in 2011 against the TPS as a result of CEW use. Of these actions, two were from incidents that occurred in 2008 and one from 2009. There has also been one letter of intent filed for an incident which occurred in January 2011.

# Training

All CEW training is conducted by a Ministry certified use of force instructor on the specific weapon used and approved by the Service. For initial training, authorized TPS officers receive a minimum of eight hours of training, which includes theory, practical scenarios, as well as a practical and written examination. All training is conducted in accordance with the guidelines established by the Ministry. Recertification training takes place at least once every 12 months, in accordance with Ministry guidelines and *Ontario Regulation 926* in the *Police Services Act*. There were no significant training issues in 2011.

#### Conclusion:

This report summarizes the frequency and nature of CEW use by the Toronto Police Service. The record demonstrates that officers are using good judgement under difficult circumstances and they are making appropriate decisions to use only the force necessary to resolve tense and dangerous situations. The Service is confident that the CEW is an effective tool that has helped avoid injuries to the public and police officers. Consequently, the Service believes that through proper policy, procedures, training, and accountability, the CEW is an appropriate use of force option that can help maintain public and officer safety.

Deputy Chief Mike Federico, Corporate Command, will be in attendance to respond to any questions that the Board may have regarding this report.

Mr. Miguel Avila was in attendance and delivered a deputation to the Board. A copy of Mr. Avila's written submission is on file in the Board office.

The Board received the foregoing report and Mr. Avila's deputation and written submission.

APPENDIX A
2011 CONDUCTED ENERGY WEAPON INCIDENTS

		CEW	USER	SUBJECT BEHAVIOUR							CEW USAGE							
FLS - Front Line Supervisor ETF-Emergency Task Force PSU - Public Safety Unit				PR - Passiv AR - Active AS - Assau SBH/D - Se	DFP - Demonstrated Force Presence DSM - Drive Stun Mode FD - Full Deployment													
DTHER FORCE OPTIONS USED PRIOR TO CEW USE F - Firearm B - Baton / Impact weapon PC - Physical Control DD - Distraction Device OC - OC Spray				AL - Alcoho D - Drugs EDP - Emo	SUBJECT DI M - Male F - Female ANI - Anima GRP - Grou	MISCELLANEOUS S - Single Cycle M - Multiple Cycle Y - Yes N - No N/A - Not Applicable												
CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW	
1	33	ETF	Domestic Disturbance	AL	N/A	AS	Y	N	М	43	DFP	N/A	2	Y	N	N	NONE	
2	31	FLS	Other Disturbance	AL	N/A	AR	N	N	м	N/A	DFP	N/A	1	Y	N	N	NONE	
3	31	FLS	Other - EDP	EDP	Y	AS	N	N	M	46	FD	M	2	Y	N	N	NONE	
4	51	ETF	Weapons Call	EDP	N	SBH/D	Y	N	М	35	DFP	N/A	2	Y	N	N	F	
5	52	FLS	Other - EDP	EDP	Y	AS	N	N	М	40	FD	М	1	Y	N	Ν	NONE	
6	14	ETF	Other - Weapons Dangerous	EDP	N	AS	Y	Y	м	44	FD	м	4	Y	N	N	DD + F + PC	
7	41	ETF	Weapons Call	N/A	Ν	SBH/D	Y	Y	F	18	DFP	N/A	1	Y	N	N	F	
8	22	ETF	Weapons Call	AL	N/A	SBH/D	Y	N	M	40	DFP	N/A	1	Y	Ν	Ν	F	
9	31	ETF	Weapons Call	EDP	N	SBH/D	Y	Y	М	44	DFP	N/A	1	Y	N	N	F	
10	32	FLS	Other - Sucide/ Attempt	AL + EDP	Y	SBH/D	Y	Y	F	48	FD	s	1	N	N	N	NONE	
11	23	FLS	Other - Drug Arrest	N/A	N	SBH/D	Y	N	М	20	FD	М	1	Y	N	N	NONE	
12	13	FLS	Other - EDP	EDP	Y	AR	Y	N	М	25	DFP	N/A	1	Y	N	N	NONE	
13	12	FLS	Other - Prisoner Related	N/A	N/A	AR	N	N	м	18	DFP	N/A	1	Y	N	N	NONE	
14	13	FLS	Domestic Disturbance	AL	N/A	AS	N	N	м	22	DSM	М	1	Y	N	N	PC	
15	12	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	s	1	Y	N	Y	NONE	
16	51	ETF	Weapons Call	EDP	Y	SBH/D	Y	Y	F	60	DFP	N/A	1	Y	Ν	N	F	
-	<u>.</u>	FIG	Other - Assault															
17	31	FLS	Related	AL	N	AS	N	N	M	34	DFP	N/A	1	N	N	N	PC	

CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
18	32	FLS	Other - EDP	EDP	Y	AS	N	N	М	40	FD	М	1	Y	Ν	N	PC
19	52	FLS	Other - Prisoner Related	EDP	N	AS	N	N	M	24	DSM	M	1	Y	N	N	NONE
20	12	ETF	Other - Search Warrant	N/A	N	PR	Y	N	М	30	DFP	N/A	1	Y	N	N	F + PC
21	22	ETF	Other - EDP	EDP	Y	PR	Y	N	М	39	DFP	N/A	1	Y	N	N	NONE
22	52	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	S	1	Y	N	Y	NONE
23	51	FLS	Other Disturbance	EDP	N	AS	N	Y	F	30	DFP	N/A	1	Y	N	N	NONE
24	33	ETF	Weapons Call	N/A	N	SBH/D	Y	Ν	М	18	DFP	N/A	1	Y	N	N	F
25	55	FLS	Other - Unknown Trouble	D	N	AR	N	N	М	43	DFP	N/A	1	Y	N	N	NONE
26	51	FLS	Other - EDP	EDP	Y	AS	N	N	М	45	FD	S	1	Y	Ν	N	PC
27	13	ETF	Other - EDP	AL + EDP	Y	SBH/D	Y	N	М	26	DFP	N/A	1	Y	N	N	F
28	13	ETF	Other - Cell Extraction	AL + EDP	N	AS	N	N	М	26	DFP	N/A	1	Y	N	N	NONE
29	43	ETF	Other - EDP	EDP	Y	SBH/D	Y	Y	М	37	DFP	N/A	2	Y	N	Ν	NONE
30	43	ETF	Weapons Call	AL + D + EDP	Y	SBH/D	Y	Y	М	46	FD	S	1	Y	N	N	F
31	23	FLS	Other - Sexual Assault	EDP	N	AS	N	N	М	30	DFP	N/A	1	Y	N	N	NONE
32	55	ETF	Other - Search Warrant	N/A	N/A	SBH/D	Y	N	М	22	FD	М	1	Y	N	N	F
33	54	FLS	Domestic Disturbance	AL	N	PR	Y	N	M	39	DFP	N/A	1	Y	N	N	NONE
34	51	FLS	Break and Enter	EDP	Y	AS	Y	Y	М	41	FD	М	1	Y	N	N	NONE
35	31	FLS	Weapons Call	EDP	N/A	SBH/D	Y	Y	М	29	FD	S	1	N	Ν	N	NONE
36	41	FLS	Weapons Call	AL	N	AR	Y	Y	M	43	DFP	N/A	1	Y	N	N	NONE
37	41	FLS	Other - Prisoner Related	AL	N	AS	N	Ν	M	52	DFP	N/A	1	Y	N	N	NONE
38	41	FLS	Assault Related	AL + EDP	N	AS	N	N	М	28	DFP	N/A	1	Y	Ν	Ν	NONE
39	55	ETF	Other - Search Warrant	N/A	N	SBH/D	Y	N	M	13	DFP	N/A	1	Y	N	N	F
40	53	ETF	Other - EDP	EDP	Y	SBH/D	Ν	N	М	29	FD	S	1	N	N	N	F
41	31	FLS	Other - Assault Related	AL	N	AS	N	N	M	30	FD	М	2	Y	N	Ν	NONE
42	32	FLS	Robbery	N/A	N/A	AR	N	N	М	19	DFP	N/A	1	Y	Ν	Ν	NONE
43	42	ETF	Other - EDP	EDP	Y	SBH/D	Y	Y	М	61	FD	М	2	Y	Ν	Ν	F
44	52	FLS	Other - EDP	EDP	Y	PR	Y	Ν	М	60	DFP	N/A	1	Y	Ν	Ν	NONE
45	14	FLS	Other Disturbance	AL	N	AS	N	N	М	27	DSM	S	1	Y	N	N	PC

APPENDIX A 2011 CONDUCTED ENERGY WEAPON INCIDENTS

TO CEW Subject Confirmed Armed USED INCIDENT DESCRIPTION CYCLES (single/multiple) SUBJECT DESCRIPTION DIVISION OF INCIDENT SUBJECT BEHAVIOUR Subject Believed Armed SUBJECT CONDITION MHA APPREHENSION **CEW EFFECTIVE** TRAINING ISSUE NUMBER OF CEWS **CEW Incident** USERS INJURIES USAGE OTHER FORCE OUSED PRIOR T AGE CEW I Ν 1 F 46 54 ETF Other - EDP EDP Ν SBH/D Ν Μ 43 DFP N/A Y Ν Ν 47 32 ETF Weapons Call N/A N/A SBH/D Y N M 16 DFP N/A 1 Y Ν Ν F Other - Prisoner 48 FIS N/A DFP NONE 31 N AR Y Ν 28 N/A Ν N N Related M 1 49 33 FLS Ν PR Y Y M 50 DFP N/A 1 Y Ν Ν NONE Weapons Call AL 50 FLS Other Disturbance Ν Ν 25 FD S Y NONE 31 AL AS Ν М 1 Ν Ν Other - Assault FLS N/A F DEP N/A NONE 51 43 Related AL AS N N 34 1 N N N 52 Ν Ν М DSM М Ν NONE 51 FLS Break and Enter D AS Ν 36 1 Ν N Other - Warrant 53 ETF EDP 47 DFP N/A 2 Y 43 Related N AS N N M Ν N F 54 23 FLS Domestic Disturbance N/A Ν AS Ν N M 45 FD S Y Ν N PC 1 Y Y 55 13 FLS Other - EDP EDP PR Y Y F 57 DFP N/A 1 Ν N NONE Other - Search 56 11 FTF Warrant N/A N/A SBH/D Y N M 17 DFP N/A 1 Y N N F 57 55 ETF Other - EDP EDP Y SBH/D Y Y M 48 DFP N/A 1 Y Ν Ν F Other - Radio Call -58 FLS D + EDP N FD S Y N Ν NONE 11 Person Beserk AS N N M 18 1 Other - Search Y 42 М Y 59 54 ETF Warrant N/A Ν AS Ν M FD 1 Ν N F + PC Other - Unknown 60 41 FLS Trouble D N AS Y Y M 36 DFP N/A 1 Y Ν N NONE Other - Unknown AL + D + 61 14 FLS EDP Y AS N M 27 FD Μ Y Ν Ν NONE Trouble N SBH/D Y S Y 62 55 FLS Weapons Call AL N Y M 40 FD 1 Ν Ν NONE EDP Y Ν F DSM S Y Ν Ν 63 14 FLS Other - EDP AS Ν 36 1 PC Other - Search ETF N/A N/A SBH/D 27 DFP N/A Y F 64 43 Y N Ν N Warrant M 1 65 42 FLS D + EDP Y SBH/D Y Y 29 FD М Y Ν N NONE Other - EDP Μ 1 Other - Wanted 66 FLS Person N/A Ν AS Ν 23 FD S Y N N NONE 51 N M DFP 67 14 FLS Other - EDP EDP Y PR Y Ν Μ 26 N/A 1 Y Ν Ν NONE Other - Assault FLS DSM NONE 68 52 Related AL + D N AS N N M 22 Μ 1 Y Ν N 69 Serious Injury EDP Y SBH/D Y Y 42 DFP N/A Y Ν Ν NONE 52 FLS M 1 Y SBH/D Y 70 41 ETF Other - EDP EDP Ν Ν M 45 DFP N/A 1 Ν Ν F Other - Prisoner 71 13 FLS Related EDP N AR Ν Ν M 48 DFP N/A 1 Y Ν N NONE Y 72 12 ETF Other - EDP EDP Y AS Y Ν M 33 FD S 1 Ν Ν F + PC

APPENDIX A 2011 CONDUCTED ENERGY WEAPON INCIDENTS

CEW Incident	DIVISION OF INCIDENT	<b>CEW USERS</b>	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
73	14	FLS	Weapons Call	N/A	N/A	SBH/D	Y	Y	м	17	DFP	N/A	1	Y	N	N	NONE
74	52	FLS	Serious Injury	AL	N	AS	N	N	M	25	FD	S	1	Y	N	N	NONE
				_													
75	52	FLS	Other Disturbance	AL	N	AS	N	N	M	27	DFP	N/A	1	Y	Ν	N	NONE
76	52	FLS	Traffic	N/A	N/A	PR	Y	N	М	21	DFP	N/A	1	Y	N	N	NONE
77	23	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	s	1	Y	N	Y	NONE
78	12	FLS	Other - Unknown Trouble	N/A	N/A	SBH/D	N	N	м	33	DFP	N/A	1	Y	N	N	NONE
79	11	FLS	Domestic Disturbance	AL	N/A	AS	Y	Y	м	32	FD	S	1	Y	N	N	NONE
	11						Y		1000		IS-SHARE						
80	55	FLS	Other - EDP	D + EDP	Y	PR	Y	N	M	34	DFP	N/A	1	Y	N	N	NONE
81	YORK	FLS	Other - Drug Related	N/A	N	AS	Y	N	м	24	DSM	S	1	Y	N	N	NONE
82	13	FLS	Other - Prisoner Related	AL	N	AS	N	N	М	42	DFP	N/A	1	Y	N	N	NONE
83	32	FLS	Other - EDP	EDP	Y	AS	N	N	M	28	FD	M	1	Y	Ν	N	PC
84	13	FLS	Weapons Call	EDP	N	PR	Y	N	M	19	DFP	N/A	1	Y	N	N	NONE
85	41	FLS	Weapons Call	N/A	N	SBH/D	Y	Y	F	39	FD	M	1	Y	N	N	NONE
86	13	FLS	Other Disturbance	N/A	N	AR	Y	Ν	M	20	DFP	N/A	1	Y	Ν	Ν	NONE
87	43	ETF	Other - Search Warrant	N/A	N/A	AS	Y	N	м	14	DSM	S	1	Y	N	N	F + PC
88	12	FLS	Other - EDP	EDP	Y	AS	N	N	М	35	DFP	N/A	1	Y	N	Ν	PC
89	51	FLS	Domestic Disturbance	D	N	PR	N	N	м	34	DFP	N/A	1	Y	N	N	NONE
12.2	40	FIG	Other - Assault					1000									Nour
90	13	FLS	Related	AL	N	AS	N	N	M	36	DFP	N/A	1	Y	N	N	NONE
91	55	FLS	Weapons Call	D + EDP	N/A	PR	Y	Y	M	47	DFP	N/A	1	Y	N	N	NONE
92	23	FLS	Other - EDP	EDP	N	PR	N	N	M	38	DFP	N/A	1	Y	N	N	NONE
93	23	FLS	Other - Prisoner Related	N/A	N	AS	N	N	M	30	DFP	N/A	1	Y	N	N	NONE
94	23	ETF	Other - Prisoner Related	N/A	N/A	AS	N	N	м	30	DFP	N/A	1	Y	N	N	PC
95	23	FLS	Other - EDP	AL	N	AS	N	N	M	30	DFP	N/A	1	Y	N	N	NONE
96	43	FLS	Other - EDP	EDP	Y	SBH/D	Y	N	M	20	FD	S	1	Y	N	N	NONE
97	31	ETF	Other - Search Warrant	N/A	N	AS	Y	N	м	23	DFP	N/A	1	Y	N	N	F
97	51	FLS	Other Disturbance	D + EDP	Y	AR	N	N	M	44	DFF	M	1	Y	N	N	NONE
99	51	ETF	Other - EDP	EDP	Y	AS	Y	N	M	25	FD	M	2	N	N	N	F
23	51	EIF	Utilei - EDP	EUP		AD		IN	IVI	20	FU	IVI	4	IN	IN	IN	Г

APPENDIX A 2011 CONDUCTED ENERGY WEAPON INCIDENTS

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CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
100	51	FLS	Other - Drug Related	N/A	N	AS	Y	N	М	33	FD	S	1	Y	N	N	PC
101	13	FLS	Domestic Disturbance	EDP	N	AS	Y	N	М	39	DFP	N/A	1	Y	N	N	NONE
102	54	FLS	Domestic Disturbance	AL + EDP	Y	SBH/D	Y	Y	F	30	FD	S	1	Y	N	Ν	NONE
103	51	FLS	Other - Theft	D	Ν	AS	Y	Ν	М	42	DFP	N/A	1	Ν	Ν	Ν	PC
104	31	FLS	Weapons Call	AL + D + EDP	Y	SBH/D	Y	Y	М	49	DFP	N/A	1	Y	N	N	NONE
105	42	FLS	Weapons Call	EDP	Y	SBH/D	Y	Y	М	65	FD	М	1	Y	Y	N	NONE
106	43	FLS	Other - Assault Related	AL + EDP	N	SBH/D	N	N	М	30	DFP	N/A	1	Y	N	N	NONE
107	13	FLS	Domestic Disturbance	AL + EDP	N	AR	N	N	м	45	DFP	N/A	1	Y	N	N	NONE
108	23	FLS	Break and Enter	N/A	N	AR	Y	Y	M	29	DFP	N/A	1	Y	N	N	NONE
109	12	FLS	Robbery	N/A	N	PR	Y	Y	M	28	DFP	N/A	1	Y	N	N	F
110	12	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	S	1	Y	N	Y	NONE
111	12	FLS	Domestic Disturbance	AL	N	AS	N	N	М	31	DSM	S	1	Y	Ν	N	PC
112	23	FLS	Traffic	D + EDP	Ν	AR	N	Ν	М	31	DFP	N/A	1	Y	N	Ν	NONE
113	43	FLS	Other - Dangerous Driving	AL	N	AR	N	N	М	19	DFP	N/A	1	Y	N	N	NONE
114	13	FLS	Other Disturbance Other - Wanted	D + EDP	Y	SBH/D	N	Y	М	20	FD	M	1	Y	N	N	NONE
115	52	FLS	Person	N/A	N	PR	N	N	М	40	DFP	N/A	1	Y	N	N	NONE
116	52	ETF	Other - EDP	EDP	Y	AS	N	N	М	32	FD	М	3	Y	N	N	F
117	42	ETF	Other - Search Warrant	N/A	N	SBH/D	Y	Y	М	35	FD	м	2	Y	N	N	F + PC
118	53	FLS		AL + D	N	SBH/D	Ν	N	М	24	FD	М	1	Y	Ν	Ν	NONE
119	41	FLS	Other - Prisoner Related	AL	N	AS	N	N	F	23	FD	M	1	Y	N	N	NONE
120	14	FLS	Other Disturbance	N/A	N	AS	N	N	м	40	DSM	S	1	Y	N	N	NONE
120	52	FLS	Weapons Call	N/A	N	AR	Y	N	M	34	DFP	N/A	1	Y	N	N	NONE
										-			~~~				
122	13	FLS	Domestic Disturbance	AL + D	N	AS	Y	N	М	23	DSM	S	1	Y	Ν	Ν	PC
123	11	ETF	Other - EDP	EDP	Y	PR	Y	N	М	46	DFP	N/A	1	Y	N	N	NONE
124	32	FLS	Other Disturbance	AL + D	N	PR	N	N	M	23	DFP	N/A	1	Y	N	N	NONE
125	32	ETF	Other - Search Warrant	N/A	N	SBH/D	Y	Y	M	35	FD	S	2	Y	N	N	F + PC

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CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
126	51	FLS	Weapons Call	N/A	N	SBH/D	Y	N	М	37	DFP	N/A	1	Y	Ν	N	F
127	52	FLS	Weapons Call	AL	Ν	AS	Y	N	М	45	FD	М	1	N	Ν	N	NONE
128	13	FLS	Weapons Call	EDP	Y	SBH/D	Y	Y	F	19	DFP	N/A	1	Y	N	Ν	NONE
129	33	FLS	Other - EDP	AL + D + EDP	Y	AR	N	N	M	33	DFP	N/A	1	Y	N	N	NONE
130	11	FLS	Other - EDP	EDP	Y	AS	N	N	М	24	FD	S	1	Y	N	N	NONE
131	42	ETF	Other - Search Warrant	EDP	N	AR	N	N	F	55	DFP	N/A	1	Y	N	N	NONE
132	22	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	S	1	Y	N	Y	NONE
133	55	ETF	Other - EDP	EDP	Y	AS	Y	Y	М	50	FD	S	2	Y	Y	N	F
134	11	ETF	Other - EDP	AL + EDP	Y	AS	Y	Y	М	17	DFP	N/A	1	Y	N	N	F
135	32	FLS	Other - Trespasser	N/A	N	AS	Y	Y	М	39	DFP	N/A	1	Y	N	N	NONE
136	55	FLS	Break and Enter	N/A	N	AS	N	N	M	43	FD	M	1	Y	N	N	NONE
137	43	FLS	Traffic	N/A	N	AS	N	N	М	20	DSM	S	1	Y	N	N	PC
138	51	FLS	Weapons Call	AL + D + EDP	N	AS	N	N	м	31	DSM	S	1	Y	N	N	PC
139	53	ETF	Other - EDP	EDP	Y	SBH/D	Y	N	F	32	FD	M	2	Y	N	N	F
140	22	ETF	Other - EDP	EDP	Y	SBH/D	Y	Y	М	46	FD	S	1	Y	N	N	F + OC
141	52	FLS	Other - Demonstration	N/A	N	PR	N	N	GRP	N/A	DFP	N/A	1	Y	N	N	NONE
142	23	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	S	1	Y	N	Y	NONE
143	23	FLS	Other - Stolen Vehicle	N/A	N	AS	Y	Y	М	18	FD	м	1	Y	Ν	N	NONE
144	13	FLS	Other - Radio Call - Disorderlies	D + EDP	N	AR	N	N	M	30	DFP	N/A	1	Y	N	N	NONE
145	11	FLS	Other - Pursuit	AL	N/A	AS	N	Ν	М	29	DFP	N/A	1	Y	N	N	NONE
146	31	FLS	Other - Assault Related	N/A	N	AS	Y	N	М	23	FD	М	1	Y	N	N	NONE
147	33	FLS	Domestic Disturbance	N/A	N	AS	Y	N	M	22	FD	S	2	Y	N	N	PC
148	51	FLS	Other - Drug Related	N/A	N	AS	Y	N	М	22	DSM	м	1	Y	N	N	PC
149	55	FLS	Other - Assault Related	EDP	N	SBH/D	Y	Y	M	61	FD	S	1	Y	Y	N	NONE
150	12	FLS	Domestic Disturbance	AL + D	N	AS	Y	Y	М	47	FD	S	1	Y	N	N	F
151	23	FLS	Traffic	AL	N	AS	N	N	М	39	DFP	N/A	1	Y	Ν	N	NONE

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CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
152	41	ETF	Other - Prisoner Related	N/A	N	AS	Y	N	М	43	DFP	N/A	1	Y	N	N	NONE
153	31	FLS	Other - Drug Related	D	N	AR	Y	N	М	23	DFP	N/A	1	Y	N	N	NONE
154	12	FLS	Weapons Call	N/A	N/A	SBH/D	Y	Ν	M	30	DFP	N/A	1	Y	N	Ν	NONE
155	55	FLS	Domestic Disturbance	AL	N	AS	Ν	N	M	47	FD	S	1	Y	N	N	NONE
156	51	FLS	Weapons Call	EDP	Y	SBH/D	Y	Y	М	31	DFP	N/A	1	Y	N	N	NONE
157	51	FLS	Weapons Call	AL + D	N/A	PR	Y	Ν	M	47	DFP	N/A	1	Y	Ν	N	NONE
158	41	FLS	Other - Wanted Person	N/A	N/A	AR	Y	N	F	49	DFP	N/A	1	Y	N	N	NONE
159	41	FLS	Other - Wanted Person	N/A	N/A	AR	N	N	М	27	DFP	N/A	1	Y	N	N	NONE
160	41	ETF	Other - Prisoner Related	N/A	N	AS	N	N	M	35	DFP	N/A	1	Y	N	N	NONE
161	12	ETF	Domestic Disturbance	AL	N	SBH/D	N	N	м	42	FD	S	1	N	N	N	NONE
162	31	FLS	Weapons Call	N/A	N	PR	Y	N	M	17	DFP	N/A	1	Y	N	N	NONE
163	51	FLS	Other - Drug Arrest	N/A	N	PR	Y	N	м	22	DFP	N/A	1	Y	N	N	NONE
164	51	FLS	Robbery	N/A	Ν	SBH/D	Y	Y	М	18	DSM	M	1	Y	N	N	NONE
165	31	FLS	Other - Unknown Trouble	EDP AL + D +	Y	AS	N	N	M	17	DSM	М	1	Y	N	N	NONE
166	33	ETF	Other - Tactical	EDP	Y	PR	Ν	N	M	50	DFP	N/A	1	Y	N	N	NONE
167	11	FLS	Investigation	N/A	N	AR	Y	Y	М	56	DFP	N/A	1	Y	Ν	N	NONE
168	13	FLS	Investigation	AL	N	AR	Ν	Ν	M	47	DFP	N/A	1	Y	N	Ν	NONE
169	55	FLS	Domestic Disturbance	N/A	N/A	AR	Ν	N	M	39	DFP	N/A	1	N	N	N	NONE
170	54	ETF	Other - EDP	AL + EDP	Y	AS	Y	Y	М	21	DFP	N/A	1	Y	N	N	NONE
171	55	FLS	Other - officer and subject safety	AL	N	AR	N	N	М	28	DFP	N/A	1	Y	N	N	NONE
172	55	FLS	Other - Search Warrant	N/A	N	AS	Y	N	М	27	DFP	N/A	1	Y	N	N	NONE
173	31	FLS	Other - Suicide/Attempt	EDP	Y	SBH/D	Y	Y	F	20	DFP	N/A	1	N	N	N	NONE
174	52	FLS	Investigation	EDP	Y	AS	Ν	N	M	50	DSM	S	1	Y	N	N	NONE
175	12	FLS	Weapons Call	N/A	N/A	PR	Y	Y	М	41	DFP	N/A	1	Y	N	N	NONE
176	12	FLS	Other - Drug Related	N/A	N/A	PR	N	N	М	31	DFP	N/A	1	Y	N	N	NONE
177	14	FLS	Weapons Call	AL + D	N	AS	Y	Y	M	20	FD	M	1	Y	N	N	NONE
178	54	ETF	Weapons Call	N/A	N	AR	Y	Ν	M	32	DFP	N/A	1	Y	Ν	Ν	NONE

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CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
470	10	FLO	Other - Assault			40								N			NONE
179 180	13 14	FLS FLS	Related Serious Injury	AL	N/A	AS AS	N Y	N N	M	57 39	DFP	N/A	1	Y Y	N N	N	NONE NONE
100	14	1120	Schous injury		TN/A	10	1	14	IVI	55	DIT	TNUTY			IN .	18	NONE
181	14	FLS	Domestic Disturbance	AL	N/A	AR	N	N	М	45	DFP	N/A	1	Y	N	N	NONE
182	41	FLS	Other - EDP	EDP	Y	SBH/D	Y	Y	М	60	FD	S	1	Y	N	N	NONE
183	31	FLS	Other - Unintentional Discharge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	FD	S	1	N/A	N	Y	NONE
100	50	FLO	Other - Wanted	EDD		40				24	DED	NUA		N			NONE
184	53	FLS	Person	EDP	N	AR	N	N	M	21	DFP	N/A	1	Y	N	N	NONE
185	31	FLS	Other - Drug Related	N/A	N	PR	Y	N	М	37	DFP	N/A	1	Y	N	N	NONE
		-	Other - Assault	122					1976							-	
186 187	52 54	FLS FLS	Related Other - Theft	AL AL + D	N	AR AR	N N	N	M	21 29	DFP DFP	N/A	1	N Y	N N	N	NONE NONE
188	32	FLS	Weapons Call	AL + EDP	Y	PR	Y	Y	M	52	DFP	N/A	1	Y	N	N	NONE
100	52	TLS	Weapons Can	ALILUI	1	TIX			IVI	52	DIT	INA			IN	IN	NONE
189	51	ETF	Other - Cell Extraction	N/A	Ν	AS	N	N	М	28	FD + DSM	М	2	Y	N	Ν	NONE
190	51	ETF	Other - edp	AL + D + EDP	Y	AR	Y	N	м	58	DFP	N/A	1	Y	N	N	NONE
191	55	ETF	Other - Search Warrant	D	N	AR	Y	N	м	26	DFP	N/A	1	Y	N	N	NONE
192	13	FLS	Other - Arson	AL + EDP	N	AS	N	N	M	45	DFP	N/A	1	Y	N	N	NONE
193	54	FLS	Robbery	N/A	N	SBH/D	Y	Y	М	32	DFP	N/A	1	Y	N	N	NONE
194	11	FLS	Weapons Call	D + EDP	N	SBH/D	Y	Y	М	26	FD	S	1	Y	N	N	NONE
195	11	FLS	Weapons Call	N/A	Ν	AS	Y	Y	М	31	DFP	N/A	1	Y	N	N	NONE
196	41	FLS	Other - EDP	AL + D + EDP	N	SBH/D	N	N	М	23	DFP	N/A	1	Y	N	N	NONE
190	11	FLS	Other - Unknown Trouble	EDP	Y	PR	N	N	M	43	DFP	N/A	1	Y	N	N	NONE
198	31	FLS	Weapons Call	AL	N	PR	Y	Y	M	48	DFP	N/A	1	N	N	N	NONE
199	41	ETF	Other - EDP	EDP	N	AS	N	N	F	24	FD	M	1	Y	N	N	NONE
200	31	ETF	Other - Address check	N/A	N	SBH/D	Y	N	М	N/A	DFP	N/A	1	Y	N	N	NONE
201	31	ETF	Other - EDP	EDP	Y	AS	N	N	F	21	FD	M	2	Y	N	N	NONE
202	12	FLS	Other - EDP	EDP	Y	AS	N	N	М	48	FD	M	1	Y	N	Ν	NONE
203	14	FLS	Other - Disturbance	AL	N/A	AS	N	N	М	21	FD	S	1	Y	N	N	NONE
204	43	FLS	Other - EDP	EDP	N	SBH/D	N	N	М	51	DFP	N/A	1	Y	N	N	NONE
205	54	FLS	Break and Enter	N/A	N	AS	Y	Y	М	42	DFP	N/A	1	Y	Ν	Ν	NONE
206	42	ETF	Other - EDP	EDP	Y	AS	Y	Y	М	39	FD	М	4	N	N	Ν	NONE

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CEW Incident	DIVISION OF INCIDENT	CEW USERS	INCIDENT DESCRIPTION	SUBJECT CONDITION	MHA APPREHENSION	SUBJECT BEHAVIOUR	Subject Believed Armed	Subject Confirmed Armed	SUBJECT DESCRIPTION	AGE	USAGE	CYCLES (single/multiple)	NUMBER OF CEWS USED	CEW EFFECTIVE	INJURIES	TRAINING ISSUE	OTHER FORCE OPTIONS USED PRIOR TO CEW
207	32	FLS	Domestic Disturbance	EDP	Y	AS	N	N	M	53	FD	S	1	Y	N	N	NONE
208	32	ETF	Other - EDP	EDP	Y	AS	N	N	М	49	FD	М	2	Y	Y	Ν	NONE
209	52	FLS	Other - Disturbance	N/A	N/A	AS	N	N	F	30	DSM	S	1	Y	N	N	NONE
210	53	FLS	Other - EDP	EDP	N	AS	Y	Ν	М	24	FD	S	1	Y	Ν	N	NONE
211	13	FLS	Other - Search Warrant	AL + D	N/A	AS	N	N	м	25	DSM	М	1	Y	Y	N	NONE
212	13	FLS	Weapons Call	EDP	N	PR	Y	Y	M	38	DFP	N/A	1	Y	Ν	N	NONE
213	31	ETF	Other - Search Warrant	N/A	N	SBH/D	Y	N	м	18	FD	s	1	Y	Y	N	F + PC
214	52	FLS	Weapons Call	N/A	N	SBH/D	Y	Ν	М	25	DFP	N/A	1	Y	Ν	N	F
215	52	FLS	Other - Assault Related	AL + D	N	AS	N	N	F	40	DSM	S	1	Y	N	N	PC
216	41	ETF	Other - EDP	AL + EDP	Y	SBH/D	Y	Ν	M	30	FD	М	2	Y	Ν	Ν	PC
217	51	ETF	Other - EDP	EDP	Y	AS	Y	Y	M	20	DFP	N/A	1	N/A	N	N	NONE
218	42	FLS	Traffic	AL	N/A	AS	Ν	N	М	23	DFP	N/A	1	N	N	Ν	NONE
219	42	ETF	Other - Tactical	EDP	Y	AS	Ν	Ν	М	51	FD	М	1	Y	Ν	Ν	NONE
220	43	ETF	Robbery	N/A	N/A	SBH/D	Y	Y	М	U/K	DFP	N/A	2	Y	Ν	Ν	NONE
221	43	FLS	Weapons Call	AL	N	AS	Ν	N	М	38	DFP	N/A	1	Y	Ν	Ν	NONE
222	32	ETF	Other - Search Warrant	N/A	N/A	AS	N	N	ANI	N/A	FD	S	1	Y	N	N	NONE

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#### **APPENDIX "B"**

## 2008 to 2011 CEW Trends

The following is a comparison between similar categories of CEW incidents from 2008 to 2011.

CEW INCIDENTS BY DIVISION / MUNICIPALITY													
YEAR	20	08	20	09	20	10	20	11					
DIVISION	#	%	#	%	#	%	#	%					
11	20	6.1	13	4.8	6	2.9	11	5.0					
12	5	1.5	12	4.4	5	2.4	15	6.8					
13	16	4.9	23	8.4	14	6.7	21	9.5					
14	38	11.6	31	11.4	13	6.2	11	5.0					
22	7	2.1	22	8.1	9	4.3	4	1.8					
23	8	2.4	18	6.6	9	4.3	13	5.9					
31	23	7	23	8.4	26	12.4	21	9.5					
32	13	4	10	3.7	4	1.9	12	5.4					
33	21	6.4	14	5.1	12	5.7	6	2.7					
41	19	5.8	17	6.2	24	11.4	16	7.2					
42	36	10.9	11	4	13	6.2	8	3.6					
43	32	9.7	23	8.4	23	11	13	5.9					
51	30	9.1	6	2.2	15	7.1	22	10.0					
52	41	12.5	15	5.5	8	3.8	19	8.6					
53	3	0.9	2	0.7	5	2.4	5	2.3					
54	5	1.5	12	4.4	13	6.2	9	4.1					
55	12	3.6	17	6.2	9	4.3	15	6.8					
Durham	N/A	N/A	1	0.4	N/A	N/A	N/A	N/A					
Peel	N/A	N/A	2	0.7	N/A	N/A	N/A	N/A					
York	N/A	N/A	1	0.4	2	1	1	0.5					
Total	329	100	273	100	210	100	222	100					

# **CEW INCIDENTS BY DIVISON**

The Divisions and Municipalities where CEW incidents have occurred over the past four years does not yield any notable patterns. Divisional boundaries for 11, 12, 14, and 31 Division have changed during the time period which may account for minor changes in CEW use.

	CEW USERS														
USER	20	08	20	09	20	10	2011								
	#	%	#	%	#	%	#	%							
Frontline Supervisor	261	79.3	201	73.6	146	69.5	162	73.0							
ETF	65	19.8	71	26	63	30	60	27.0							
Front Line Supervisor and ETF	2	0.6	1	0.4	1	0.5	0	0.0							
Public Safety & EM	1	0.3	0	0.0	0	0.0	0	0.0							
Total # of Incidents	329	100	273	100	210	100	222	100							

During each of the past four years, frontline supervisors (FLS) have accounted for 70 to 80% of CEW use followed by ETF officers at approximately 20 to 30%. This is anticipated since FLSs attend most scenes prior to the ETF. After consultation with constables and after assessing a situation, FLSs would only request the ETF if required. The number of FLSs in the above noted chart also includes supervisors from units as such as Public Safety and Emergency Management, Intelligence, Organized Crime Enforcement, Hold-Up, Drug Squad, and Provincial ROPE and Fugitive Squad.

	SUBJECT BEHAVIOUR														
BEHAVIOUR TYPE	20	2008		2009			2011								
	#	%	#	%	#	%	#	%							
Passive Resistant	11	3.3	9	3.3	15	7.1	29	13.1							
Active Resistant	13	4	13	4.8	18	8.6	32	14.4							
Assaultive	215	65.3	153	56	107	51	97	43.7							
Serious Bodily Harm/Death	78	23.7	78	28.6	63	30	57	25.7							
Not Applicable	12	3.6	20	7.3	7	3.3	7	3.1							
Total	329	100	273	100	210	100	222	100							

Assaultive behaviour continues to be the predominant subject threat facing officers followed by serious bodily harm or death. While incidents involving subjects who displayed passive or active resistance have increased, in each case the CEW was effective in gaining control before the subjects escalated their behaviour to more harmful levels. And in every incident, pursuant to procedures, only demonstrated force presence was used.

## **SUBJECT DESCRIPTION**

	SUBJECT DESCRIPTION														
SUBJECT	20	08	20	09	20	10	2011								
	#	%	#	%	#	%	#	%							
Animal	5	1.5	9	3.3	4	1.9	1	0.4							
Female	20	6.1	16	5.9	18	8.6	19	8.6							
Male	282	85.7	221	81	179	85.2	193	86.9							
Multiple	10	3	9	3.3	3	1.4	2	0.9							
Not Applicable	12	3.6	18	6.6	6	2.9	7	3.2							
Total	329	100	273	100	210	100	222	100							

For the past four years, between 81 and 87% of CEW incidents involved male subjects. On average, only 2.15% of use is on multiple subjects.

## **SUBJECT CONDITION**

SUBJECT CONDITION													
	2	2008	2	2009	2	2010	2	011					
CONDITION	# %		#	%	#	%	#	%					
Alcohol Only	71	21.6%	49	17.9%	31	14.8%	37	16.7%					
Drugs Only	28	8.5%	10	3.7%	17	8.1%	7	3.2%					
Drugs + Alcohol	11	3.3%	12	4.4%	7	3.3%	11	5.0%					
Emotionally Disturbed Persons (EDP)	112	34.0%	80	29.3%	61	29.0%	64	28.8%					
EDP + Alcohol	13	4.0%	10	3.7%	14	6.7%	12	5.4%					
EDP + Drugs	5	1.5%	12	4.4%	11	5.2%	9	4.1%					
EDP + Drugs + Alcohol	6	1.8%	8	2.9%	6	2.9%	8	3.6%					
Not Applicable	83	25.2%	92	33.7%	63	30.0%	74	33.3%					
Total	329	100%	273	100%	210	100%	222	100%					

Incidents where the officer believed the subject was suffering from an emotional disturbance or mental health disorder or in combination with drugs or alcohol, shows a 31.6% decline from 2008 to 2011. But they remained stable as a percentage of total incidents. In the same way, the other categories also remained relatively stable.

			AGE	OF SUBJ	ECT			
AGE	20	08	20	09	20	10	20	11
	#	%	#	%	#	%	#	%
<10	0	0	0	0	0	0	0	0.0
10 - 15	3	0.9	2	0.7	4	1.9	2	0.9
16-20	47	14.3	36	13.2	26	12.4	25	11.3
21-25	73	22.2	55	20.1	40	19	33	14.9
26-30	37	11.2	31	11.4	30	14.3	34	15.3
31-35	33	10	29	10.6	25	11.9	26	11.7
36-40	41	12.5	26	9.5	13	6.2	27	12.2
41-45	38	11.6	25	9.2	22	10.5	25	11.3
46-50	13	4	15	5.5	16	7.6	22	9.9
51-55	6	1.8	8	2.9	9	4.3	6	2.7
56-60	6	1.8	7	2.6	8	3.8	7	3.1
>60	3	0.9	3	1.1	4	1.9	3	1.3
N/A	29	8.8	36	13.2	13	6.2	12	5.4
Total	329	100	273	100	210	100	222	100

## AGE OF SUBJECT

Persons between 16 and 35 years of age represent the highest category in CEW incidents. During the last four years, there have been a total of 11 incidents of CEW use reported on subjects between 10 and 15 years of age. Many of these cases involved youths who were believed to be armed with offensive weapons and or threatening suicide.

# **INCIDENTS OF CEW USE**

	INCIDENTS OF CEW USE														
TYPE OF USE	20	08	20	2009 2			2011								
	#	%	#	%	#	%	#	%							
Demonstrated Force Presence	150	45.6	124	45.4	95	45.2	127	57.2							
Drive Stun Mode	57	17.3	37	13.6	28	13.3	21	9.5							
Full Deployment	122	37.1	112	41	87	41.4	74	33.3							
Total	329	100	273	100	210	100	222	100							

The percentage of CEW use as a DEMONSTRATED FORCE PRESENCE remained relatively consistent between 2008 and 2010 at approximately 45%. In 2011, this rose to 57.2% indicating that officers are using only as much force as necessary to gain control of subjects.

## **CEW EFFECTIVENESS**

CEW EFFECTIVENESS								
	2008		2009		2010		2011	
	#	%	#	%	#	%	#	%
Effective	298	90.6	234	85.7	177	84.3	198	89.2
Not Effective	19	5.8	21	7.7	26	12.4	17	7.7
Unintentional Discharges	12	3.6	18	6.6	7*	3.3	7	3.1
Total	329	100	273	100	210	100	222	100

\*2010 unintentional discharges includes one unlawful use

The average effectiveness of the CEW over the last four years has been 87.45%.

NUMBER OF CEWS USED PER INCIDENT								
# of CEWs	2008		2009		2010		2011	
	#	%	#	%	#	%	#	%
One CEW	304	92.4	254	93	194	91.9	201	90.5
Two CEWs	19	5.8	12	4.4	13	6.7	18	8.1
Three CEWs	5	1.5	4	1.5	2	1	1	0.5
> Three CEWs	1	0.3	3	1.1	1	0.5	2	0.9
Total	329	100	273	100	210	100	222	100

## NUMBER OF CEWS USED PER INCIDENT

Over time the overwhelming majority of CEW incidents continue to involve the use of one CEW. The incidents where more than one CEW was used remain relatively stable and these incidents can be attributed to use by the ETF.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P114.** ANNUAL REPORT – 2011 ENHANCED EMERGENCY MANAGEMENT

The Board was in receipt of the following report March 23, 2012 from William Blair, Chief of Police:

Subject: 2011 ANNUAL REPORT – ENHANCED EMERGENCY MANAGEMENT

# Recommendation:

It is recommended that the Board receive this report.

## Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

## Background/Purpose:

At its meeting of May 18, 2006, the Board agreed to receive enhanced emergency reports on an annual basis (Min. No. P163/06 refers). This report will provide an overview on the progress of the Toronto Police Service and in particular Public Safety and Emergency Management (PS&EM) and its components for the period March 1, 2011 to February 29, 2012.

## Discussion:

The primary function of PS&EM is to deliver effective and appropriate emergency management services for the Toronto Police Service (TPS) that include planning, mitigation, response and recovery from emergency events.

The Enhanced Emergency Management Initiative (EEMI) commenced shortly after September 11, 2001, and includes partnerships with the Toronto Office of Emergency Management (OEM), Toronto Fire Service (TFS), Emergency Medical Services (EMS) along with a group of broader external agencies and community stakeholders at municipal, provincial and federal levels.

The primary focus of this initiative is to concentrate on the following components:

- Emergency Management Training, Planning and Response;
- Chemical, Biological, Radiological, Nuclear and Explosives (CBRNE) Joint Team;
- Heavy Urban Search and Rescue (HUSAR) Joint Team;
- Public Health Emergencies, Preparations and Response; and
- Critical Infrastructure/ Counter Terrorism

The following is an overview of some of the major developments in the Enhanced Emergency Management Program in 2010 and early 2011.

# **Emergency Management Planning, Training, Exercising and Response**

The PS&EM Emergency Management section provides 24/7 support to frontline personnel, responding to emergency events and working in co-operation with other first responders to facilitate a unified response to emergency situations that arise within the city of Toronto.

The TPS Emergency Preparedness Committee was established in 2008 and has since expanded its membership to be representative of all command pillars. The committee focuses a large part of its efforts on reviewing, analyzing and supporting the implementation of after action report recommendations.

The following list represents some of the ongoing initiatives undertaken since the last reporting period:

- Implementation of an Incident Management Team (IMT) program. Teams comprised of an incident commander and selected personnel are trained in accordance with Incident Management System principles to assume command and control during spontaneous or pre-planned large scale events;
- Creation of standard operating guidelines for use by incident management teams;
- Development of a risk assessment matrix to assist incident commanders in making strategic decisions;
- Completion of Master Exercise Practitioner training for members of PS&EM;
- Joint development of "Exercise Trillium TransGuard/Conveyance", with municipal, provincial and federal partners. The tabletop and functional components of the exercise were completed, however the full-scale component originally scheduled for March 2012 was deferred due to potential labour disruption in the city of Toronto;
- Development of "Exercise Sundial", the tabletop exercise component of "Exercise Trillium TransGuard";
- Joint development of "Exercise Compass Rose", the two day functional exercise component of "Exercise Trillium TransGuard";
- Conducted "Exercise Lights Out", a drill at 41 Division to test the unit's operational continuity plan;
- Participation in "Exercise GTIME", a large tabletop exercise with multiple participants from the public and private EM sectors;
- Created and conducted "Exercise Inferno", a tabletop exercise enveloped into IMS 200 training;
- Participation in "Exercise Windbreaker", a functional exercise held by the Ashbridges Bay Water Treatment Plant;
- Participated in an Enbridge Gas emergency drill simulating a fuel leak scenario impacting the Don River; and
- Tabletop/functional exercise held at Centennial College designed to drill participants in their lockdown protocol during an "active shooter" scenario.

## **Operational Continuity**

To ensure that the TPS can continue to deliver core policing services in emergencies, PS&EM maintains responsibility for overseeing the maintenance of Operational Continuity Plans (OCP) for each TPS unit. It is the responsibility of each unit commander to develop the unit specific portion of the OCP and to review and revise it annually. The OCP provides a framework to assist with facility evacuations, maintain operational continuity and facilitate an orderly return to a state of normalcy.

PS&EM maintains the central inventory of all OCPs. To further enhance TPS operational continuity, PS&EM personnel randomly contacted units on a weekly basis by telephone to ensure that the OCP exists and that it can be effectively executed should the need arise. Operational and facility deficiencies are identified and then addressed. This exercise is intended to emphasise the operational importance of the OCP, the necessity for persons in authority to be familiar with its contents and that an acceptable and optimized level of police service can be maintained in an emergency situation.

During 2011, 63 OCP phone consultations were conducted with various units across the Service.

# **Operational Responses**

Throughout 2011, PS&EM was involved in operational responses ranging from hazardous material situations, gas leaks, fires, protests, searches, labour rallies, etc. The Emergency Management (EM) section of PS&EM attended scenes in order to provide on site incident management support and guidance to frontline supervisors, ensuring the implementation of IMS principles as required.

In addition, EM on-call members conducted 475 telephone consultations with respect to ongoing emergency events, again providing support and guidance to frontline personnel. This service is designed to enhance rather than replace the divisional response and has become an excellent resource tool for frontline supervisors.

The following are some examples of incidents that PS&EM personnel responded to in 2011:

- August 2011, workers in the YMCA building located at 42 Charles Street toppled a cabinet containing hazardous chemicals. Toronto Fire Services hazardous materials unit attended the scene and as a result of the volatility of the chemicals requested the presence of PS&EM CBRNE team. CBRNE assisted with the stabilization of the situation and contributed to a successful unified command response to this emergency.
- In October 2011 an industrial accident occurred at York University, a large crane had tipped over killing one person. PS&EM personnel attended the scene assisting with the establishment of the police command post and implementation of IMS.
- November 2011, TPS Headquarters underwent a complete electrical power shutdown for a 24 hour period. This shutdown was necessary in order to perform electrical system maintenance. PS&EM personnel activated the mobile command vehicle 'Command One' and remained on site for the duration of the power outage.

# Emergency Management Training

The PS&EM Emergency Management (EM) Training Section consists of one sergeant and one constable who are responsible for all emergency management training delivered internally and to external partners from both the public and private sectors. The EM Training Section also facilitates federal and provincial level training for the Service's senior officers and incident commanders.

The EM Training Section partners with the City of Toronto Office of Emergency Management (OEM) in delivering the City's emergency management program to its internal stakeholders.

The EM Training Section continues to work with Emergency Management Ontario to develop and implement a standardized incident management system (IMS) throughout the province.

2011 key deliverables included:

- Nine provincial Basic Emergency Management Courses (BEM) delivered to Service members;
- Eighteen IMS-100 courses delivered to Service members;
- Six IMS-200 First Responder courses delivered to Service members;
- Two IMS-200 First Responder courses delivered to Ontario Provincial Police supervisors in Orillia;
- Three IMS-300 General Staff Position courses delivered to internal, municipal and external emergency response agencies;
- On-going facilitation of the City Of Toronto's OEM Training Program. A total of five courses were delivered;
- Six TPS members received Emergency Site Management and Emergency Operations Centre training at the Canadian Emergency Management College (CEMC) in Ottawa;
- development of a CPKN module to deliver mandatory IMS-100 training to all members of the Service. The module was launched in the first quarter of 2012 and all members will complete the training by December 31, 2012;
- Launched training for external partners within the GTA to promote and ensure interagency collaboration during emergencies. (see Toronto Operational Response Information System (TORIS) outreach in the Critical Infrastructure and Counterterrorism section.);
- The partnership with the City Of Toronto, OEM will continue for 2012. Four threeday EM sessions are scheduled throughout the coming year. TPS Senior Officers are regular participants in these programs;
- Unified Command Training will continue in 2012. The number of courses to be delivered is yet to be determined based upon the needs of the Service and its emergency services partners;
- Discussions between PS&EM, the Provincial Emergency Management Office (EMO) Training Section, the Ontario Provincial Police, and representatives of the OACP regarding IMS training for all Police Services in Ontario;

In addition to the above training, PS&EM also co-ordinates the following:

- Incident Commander training;
- Scribe training for personnel acting in a support capacity to Incident Commanders;
- Tactical dispatcher (TAD) training.

During 2011, PS&EM training personnel participated as instructors in the following courses at the Canadian Emergency Management College (CEMC) in Ottawa:

- Incident Site Management;
- Emergency Operations Centre; and
- CBRNE (municipal, provincial and national)

In addition members from the Incident Management Teams completed the following courses:

- Incident Site Management; (2 members)
- Emergency Operations Centre (4 members)

# <u>Chemical, Biological, Radiological, Nuclear and Explosives (CBRNE) – Joint City of Toronto</u> <u>Team</u>

The three emergency services components (TPS, TFS and EMS) of the Joint CBRNE Team operate from the PS&EM base at 4610 Finch Avenue East. This arrangement allows for greater communication and a consistent level of inter-operability amongst the three agencies.

The TPS component consists of four full-time members; one sergeant and three constables. The TPS CBRNE team components include specialists from PS&EM, Forensic Identification Services, Emergency Task Force, and the Marine Unit. In addition, a trained cadre of generalist officers drawn from Divisional Policing Command and the Transit Patrol Unit, supports these specialists. The TPS is capable of mounting an integrate CBRNE response within the city of Toronto.

Throughout 2011, members of the CBRNE section developed and delivered multiple training presentations to TPS members and external emergency response partners, these included:

- Hazardous environment operations for all members of the Emergency Task Force;
- National First Responder Training Program (FRTP) -Intermediate Level, Canadian Emergency Management College Ottawa;
- National First Responder Training Program Advanced Level, Suffield, Alberta;
- CBRNE Incident Commanders Course (TPS/TFS/TEMS);
- Hazardous Devices Course;
- CBRNE FRTP basic course to primary reponse;
- CBRNE live agent training in Ottawa;
- CBRNE Generalist Courses.

- CBRNE response protocol briefing sessions were presented to a number of audiences throughout the year, including:
  - Public Order Unit (POU) Incident Commanders;
  - POU Basic Training course participants;
  - Recruit training course for TPS Communications Services;
  - Public and private partner members of the Toronto Operational Response Information System (TORIS) initiative;
  - Vaughan Fire Service;
  - Police delegation from the New South Wales Police Force in Victoria, Australia.

A number of CBRNE awareness sessions were presented to Toronto Fire Services and Emergency Medical Services new recruits .

As part of the CBRNE section professional development program, members completed numerous training courses throughout the year, they also attended several workshops and symposiums as both participants and presenters.

Members also actively participated in planning several training exercises throughout the year. These included "Exercise Sundial" and "Compass Rose" as part of the Incident Management Team (IMT) development program. They also provided significant subject matter expertise in developing scenarios for two federally led exercises: "Conveyance" and "RadEx".

Section members continued to provide on-call response and advisory services to support Primary Response Unit (PRU) officers in CBRNE related calls for service. Assistance was provided via telephone consultation or by deployment to the scene.

During the month of October 2011, CBRNE section members deployed to a series of 'Suspicious Package' calls at the same location in 22 Division. Members conducted an assessment and search of the address over a three-day period in conjunction with Explosive Technicians from the ETF. The result of the search was a total of 7 incendiary/explosive devices being located. These devices were rendered safe, and collected as evidence for criminal proceedings.

Members also conducted regular directed patrols at several critical infrastructure sites throughout the city as part of the 'Argus' Critical Infrastructure Protection (CIP) strategy.

# New Initiatives

In keeping with best practices, the CBRNE team has commenced a cost effective initiative in creating a special operations CBRNE course. This course is a precursor to the intermediate CBRNE course which is presently offered in Ottawa. This training course will be offered several times per year at the TFS facility with participation of instructors from all three emergency services (TPS/TFS/EMS). This course is offered to other municipal emergency service agencies throughout Ontario. This presents a new level of capacity building between municipal emergency services and allows for greater inter-operability to mitigate CBRNE related events.

Finally, in partnership with the federal government, the CBRNE team and the PS&EM Planning Section commenced planning for a regional exercise scheduled for April 2012, with the DND Canadian Joint Incident Response Unit (CJIRU). The exercise, named REGEX 7, will enhance TPS response capabilities and inter-agency response to CBRNE events.

## Heavy Urban Search and Rescue (HUSAR) - Joint Team

The Heavy Urban Search and Rescue Team – Canada Task Force 3 (CANTF3) is a Toronto Fire Services led initiative that is comprised of representatives from all emergency services and Toronto Water. The HUSAR team is trained to respond, search, and rescue victims from collapsed structures.

TPS members deployed to Goderich, Ontario as part of the HUSAR response after a tornado devastated the lakeshore community in August 2011. Team members assisted OPP with collapsed building searches in an attempt to located trapped or missing victims.

Members also assisted with the extraction of a drilling rig collapse victim during an industrial accident in downtown Toronto in October 2011.

## Critical Infrastructure/Counter Terrorism (CI/CT)

PS&EM and Intelligence Division work together to identify, document and analyze critical infrastructure sites across the city. Once identified, the appropriate action can be taken to ensure that risks to these sites are minimized through education, information sharing, resiliency measures and, if appropriate, target-hardening activities. The goal is to help ensure that key operations and economic activities are protected, in addition to ensuring that core city services are maintained or restored as quickly as possible in the event critical infrastructure is affected by an emergency situation.

The Toronto Operational Response Information System (TORIS) initiative continued with the identification and risk/vulnerability assessments of specific critical infrastructure (CI) and high profile sites across the city. Ultimately, the database developed for TORIS will allow the TPS to enhance public and officer safety by using this site information (e.g. access/egress points, presence of hazardous materials, etc.) to make timely, informed decisions when responding to an emergency. There are approximately 100 primary stakeholders enrolled in the program, some containing multiple business sites under their management portfolio. During 2011, the CI/CT section in partnership with Communications Services and Intelligence Division launched a marketing strategy for TORIS. Marketing initiatives included the presentation of three sector-specific (e.g. health, transportation, etc.) awareness seminars. The seminars, presented by PS&EM and Communications Services personnel, encouraged CI sector members to submit site information for entry into TORIS.

## Emergency Management Symposium

In November 2011, PS&EM in partnership with the City Office of Emergency Management and other external stakeholders organized and hosted the 4<sup>th</sup> Annual Emergency Management

Symposium held at the Toronto Police College. The theme of this symposium was "Enhancing Public and Private Partnerships". This symposium focused on various aspects of emergency management and highlighted a wide range of international subject matter expert speakers that presented to over 250 attendees.

# External Partnerships

The TPS has executive standing on many external emergency preparedness entities at the local, provincial and national levels. These entities include:

- The Joint Operations Steering Committee (JOSC) which is comprised of Deputy Chief level representation from the TFS, EMS and the TPS. This group meets to facilitate and harmonize emergency operations between the three major emergency response agencies which includes but are not limited to; CBRNE, HUSAR, Pandemic Planning, Provincial Nuclear Emergency Response Plan and the Provincial Liquid Emergency Response Plan;
- The City of Toronto Emergency Management Program Committee (TEMPC) which consists of executive level members of all city boards, agencies and commissions to enhance city-wide emergency preparedness, while also being able to provide strategic level emergency management response;
- The Ontario Association of Chiefs of Police Emergency Preparedness Committee which is mandated to ensure an integrated Ontario police service approach to preparing for large scale events;
- The Canadian Association of Chiefs of Police Emergency Management Committee which is mandated to champion an integrated and operationalized national framework for emergency management;
- The Canadian Association of Chiefs of Police Counter Terrorism Committee which is mandated to harmonize the work of Canadian Law Enforcement Agencies in identifying, preventing, deterring and responding to terrorism and other national security threats;
- The provincial Incident Management System (IMS) Committee Police Sector Working Group to implement IMS for the Province of Ontario.

# Conclusion:

The Toronto Police Service continues to recognize the value of effective emergency management practices and partnerships in order to ensure the resiliency of the Service, safeguarding our ability to protect the safety of our communities. The TPS continues to strive to develop new and innovative methods that engage and mobilize the resources necessary to appropriately plan, mitigate, respond and recover from emergency events.

Acting Deputy Chief Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have regarding this report.

The Board received the foregoing report.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# #P115.TORONTO POLICE SERVICES BOARD – 2012 OPERATING BUDGET<br/>VARIANCE REPORT ENDING MARCH 31, 2012

The Board was in receipt of the following report April 25, 2012 from Alok Mukherjee, Chair:

Subject: OPERATING BUDGET VARIANCE REPORT FOR THE TORONTO POLICE SERVICES BOARD – PERIOD ENDING MARCH 31, 2012

## Recommendation:

It is recommended that:

- (1) the Board approve a technical adjustment to the 2012 operating budget for an additional amount of \$480,000 gross (for legal expenses) and an additional \$480,000 revenue (draw from Reserve) for no net change; and
- (2) the Board forward a copy of this report to the City's Deputy City Manager and Chief Financial Officer for information.

## **Financial Implications:**

In 2011, City Council approved a one-time use of projected surplus funds from the Service's 2011 Operating Budget to cover the costs of the Independent Civilian Review (Review) of the policing of the G20 Summit from October 2011 to its estimated completion date of March 2012. As a result, \$480,000 was contributed to the Service's Legal Reserve in 2011, with the intent that these funds be drawn in 2012 to fund the costs of the Review. The recommended technical budget adjustment is required to allow the \$480,000 to be drawn from the Legal Reserve during 2012. This adjustment results in no net impact on the 2012 operating budget.

## Background/Purpose:

The Board, at its October 20, 2011 meeting, approved the Toronto Police Services Boards's 2012 operating budget at a net amount of \$2,251,600 (Min. No. P258/11 refers). Subsequently, Toronto City Council, at its meeting of January 17, 2012, approved the Board's 2012 Operating Budget at \$2,208,700 (the City-approved amount reflected a reduction of \$42,900 as the contract with the Service's Senior Officers' had not yet been ratified for 2011 or 2012).

The Board, at its February 16, 2012 meeting, requested the approval of a transfer of \$42,900 to the Toronto Police Services Board's 2012 net operating budget from the City's Non-Program operating budget, with no incremental cost to the City, to reflect the now-ratified contract with the Senior Officers' Organization (Min. No. P27/12 refers). Budget Committee has adopted this recommendation, and Council approval is pending.

The purpose of this report is to approve an adjustment to the Board's gross and revenue budgets (with a net impact of \$0) and to provide information on the Board's 2012 projected year-end variance.

## Discussion:

The following chart summarizes the variance by category of expenditure.

Expenditure Category	2012 Budget* (\$000s)	Actual to Mar 31/12 (\$000s)	Projected Year- End Actual (\$000s)	Fav / (Unfav) (\$000s)
Salaries & Benefits (incl. prem.pay)	\$972.1	\$243.5	\$972.1	\$0.0
Non-Salary Expenditures	\$ <u>1,279.5</u>	\$ <u>526.7</u>	\$ <u>1,279.5</u>	\$ <u>0.0</u>
Total	\$ <u>2,251.6</u>	\$ <u>770.2</u>	\$ <u>2,251.6</u>	\$ <u>0.0</u>

It is important to note that expenditures do not all follow a linear pattern and therefore year-to-date expenditures cannot be simply extrapolated to year end. Rather, the projection of expenditures to year end is done through an analysis of all accounts, taking into consideration factors such as expenditures to date, future commitments expected and spending patterns.

\* The 2012 budget includes the pending adjustment for the contract settlement with the Senior Officers' Organization.

As at March 31, 2012, no variance is anticipated. Details are discussed below.

# Salaries & Benefits (including Premium Pay)

Year-to-date expenditures are consistent with the budget and therefore no year-end variance is projected.

# Non-salary Budget

The majority of the costs in this category are for arbitrations / grievances and City charge backs for legal services.

The Toronto Police Services Board cannot predict or control the number of grievances filed or referred to arbitration as filings are at the discretion of bargaining units. In order to deal with this uncertainty, the 2012 budget includes a \$610,600 contribution to a Reserve for costs of independent legal advice. Fluctuations in legal spending will be dealt with by increasing or decreasing the budgeted reserve contribution in future years' operating budgets.

In 2011, City Council approved a one-time use of projected surplus funds from the Service's 2011 Operating Budget to cover the costs of the Review of the policing of the G20 Summit from October 2011 to its estimated completion date of March 2012. As a result, \$480,000 was contributed to the Service's Legal Reserve in 2011, with the intent that these funds be drawn in 2012 to fund the costs of the Review. The recommended budget adjustment reflects an increase

of \$480,000 to legal expenditures, offset by an increase of \$480,000 for draws from the Legal Reserve, to fund this increase in expenditures during 2012.

No variance is anticipated in the remaining accounts at this time.

#### Conclusion:

The year-to-date expenditure pattern is consistent with the approved estimate. As a result, projections to year end indicate no variance to the approved budget.

The Board approved the foregoing report and agreed to forward a copy to the City's Deputy City Manager and Chief Financial Officer for information.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P116.** TORONTO POLICE SERVICE – 2012 OPERATING BUDGET VARIANCE REPORT ENDING MARCH 31, 2012

The Board was in receipt of the following report April 23, 2012 from William Blair, Chief of Police:

Subject: OPERATING BUDGET VARIANCE REPORT FOR THE TORONTO POLICE SERVICE – PERIOD ENDING MARCH 31, 2012

#### Recommendations:

It is recommended that:

- (1) the Board approve the revised net operating budget of \$935.7 million (M); and
- (2) the Board forward a copy of this report to the City's Deputy City Manager and Chief Financial Officer for information.

#### **Financial Implications:**

There are no financial implications relating to the recommendations contained within this report.

The Board, at its October 20, 2011 meeting, approved the Toronto Police Service's 2012 operating budget at a net amount of \$936.3M (Min. No. P257/11 refers). Subsequently, Toronto City Council, at its meeting of January 17, 2012, approved the 2012 Operating Budget at \$933.8M (the City-approved amount reflected an additional \$0.8M in Court Services provincial funding identified after Board approval, and a reduction of \$1.8M to reflect the fact that the contract with the Senior Officers' Organization had not yet been ratified for 2011 or 2012).

The Board, at its February 16, 2012 meeting, requested the approval of a transfer of \$1.8M to the Toronto Police Service's 2012 net operating budget from the City's Non-Program operating budget, with no incremental cost to the City, to reflect the now-ratified contract with the Senior Officers' Organization (Min. No. P28/12 refers). Budget Committee has adopted this recommendation, and Council approval is pending.

The Service has since been notified by City Finance staff of a further \$0.1M allocation from the Insurance Reserve Fund to the Service's 2012 operating budget. As a result of the reallocation, the Service budget has been restated upwards by \$0.1M to a total of \$935.7M. However, this change does not result in additional available funds to the Service, as there will be a corresponding charge from the City.

	2012 Budget	Comments
Board approved Oct. 20/11	\$936.3	
Council adjustments Jan. 17/12	(\$2.5)	Increased court services recovery, removal of Senior Officer contract settlement
Council approval	\$933.8	
Senior Officer contract settlement	\$1.8	Board approved adjustment Feb. 16/12
Insurance Reserve Fund	\$0.1	Notification from City Finance
2012 Revised Operating Budget	\$935.7	

# Background/Purpose:

The purpose of this report is to obtain Board approval for the revised net operating budget of \$935.7M and to provide information on the Service's 2012 projected year-end variance as of March 31, 2012.

## Discussion:

The following chart summarizes the variance by expenditure and revenue category.

Category	2012 Budget * (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Salaries	\$678.4	\$156.2	\$677.9	\$0.5
Premium Pay	\$40.9	\$8.2	\$40.9	\$0.0
Benefits	\$182.0	\$48.3	\$182.0	\$0.0
Materials and Equipment	\$23.0	\$8.8	\$23.0	\$0.0
Services	\$90.3	\$16.2	\$89.9	\$0.4
Total Gross	<b>\$1,014.6</b>	\$237.7	\$ <u>1,013.7</u>	\$ <mark>0.9</mark>
Revenue	(\$ <u>78.9</u> )	(\$ <u>8.9</u> )	(\$ <u>79.6</u> )	\$ <u>0.7</u>
Total Net	\$ <u>935.7</u>	\$228.8	\$ <u>934.1</u>	\$ <u>1.6</u>

It is important to note that expenditures do not all follow a linear pattern and therefore year-to-date expenditures cannot be simply extrapolated to year end. Rather, the projection of expenditures to year end is done through an analysis of all accounts, taking into consideration factors such as expenditures to date, future commitments expected and spending patterns. In addition, the Service receives significant amounts of in year grant funding and the revenue and expense budgets are adjusted when receipt of funds is confirmed.

\* The 2012 budget includes the adjustments recommended in this report.

As at March 31, 2012, a favourable variance of \$1.6M is anticipated. Details of each major expenditure category and revenue are discussed in the sections that follow.

# Salaries:

A favourable variance of \$0.5M is projected in the salary category.

Expenditure Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Uniform Salaries	\$515.7	\$120.2	\$515.2	\$0.5
Civilian Salaries	\$ <u>162.7</u>	\$36.0	\$ <u>162.7</u>	\$ <u>0.0</u>
Total Salaries	\$ <u>678.4</u>	\$ <u>156.2</u>	\$ <u>677.9</u>	\$ <u>0.5</u>

Uniform staffing levels at year-end 2011 were slightly lower than what had been assumed at the time of Board budget approval and this results in annualized salary savings. However, actual separations to the end of March 2012 are less than had been estimated. At this time the Service is projecting 180 separations for the year, compared to the 200 included in the 2012 budget. The net impact of the annualized savings and projected less attrition in 2012 are offsetting and result in no impact on the salary budget. Actual separations are monitored monthly and will continue to be reported on in future variance reports.

The Service is experiencing an increased number of members on unpaid leaves (e.g. maternity, parental) compared to what had been estimated in the 2012 budget. As a result, uniform salaries are projected to be \$0.5M favourable to year-end.

Civilian salary budgets are projected to be on budget. While the Service has deferred civilian hiring, there are some critical vacancies that need to be filled and these are being processed accordingly. Similar to the uniform category, civilian attrition is monitored monthly and vacancies will continue to be reviewed and reported on.

## Premium Pay:

A net zero variance is projected in the premium pay category.

Expenditure Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Court	\$12.6	\$2.9	\$12.6	\$0.0
Overtime	\$5.4	\$1.1	\$5.4	\$0.0
Callback	\$4.7	\$1.0	\$4.7	\$0.0
Lieutime Cash Payment	\$18.2	\$ <u>3.2</u>	\$ <u>18.2</u>	\$ <u>0.0</u>
Total Premium Pay*	\$ <mark>40.9</mark>	\$ <u>8.2</u>	\$ <mark>40.9</mark>	\$ <mark>0.0</mark>

\* Approx. \$1.1M is attributed to grant-funded expenditures (revenue budget has been increased by same amount)

The Service continues to strictly monitor and control premium pay. Overtime is to be authorized by supervisory personnel based on activities for protection of life (i.e., where persons are at risk), protection of property, processing of arrested persons, priority calls for service (i.e., where it would be inappropriate to wait for the relieving shift), and case preparation (where overtime is required to ensure court documentation is completed within required time limits).

Based on current trends, the Service is projecting a net zero variance in premium pay spending.

It must be noted that premium pay is subject to the exigencies of policing and uncontrollable events can have an impact on expenditures.

# Benefits:

Expenditure Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Medical / Dental	\$38.2	\$7.9	\$38.2	\$0.0
OMERS / CPP / EI / EHT	\$113.7	\$33.3	\$113.7	\$0.0
Sick Pay / CSB / LTD	\$16.4	\$5.0	\$16.4	\$0.0
Other (e.g., WSIB, life ins.)	\$13.7	\$2.1	\$13.7	\$ <u>0.0</u>
Total Benefits	\$ <u>182.0</u>	\$ <u>48.3</u>	\$ <u>182.0</u>	\$ <u>0.0</u>

A net zero variance is projected in the benefits category.

# Materials and Equipment:

A net zero variance is projected is projected in this category.

Expenditure Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Vehicles (gas, parts)	\$13.9	\$4.2	\$13.9	\$0.0
Uniforms	\$2.9	\$2.7	\$2.9	\$0.0
Other Materials	\$4.7	\$1.5	\$4.7	\$0.0
Other Equipment	\$ <u>1.5</u>	\$ <u>0.4</u>	\$ <u>1.5</u>	\$ <u>0.0</u>
Total Materials & Equipment*	\$ <u>23.0</u>	\$ <mark>8.8</mark>	\$ <u>23.0</u>	\$ <u>0.0</u>

\* Approx. \$0.4M is attributed to grant-funded expenditures (revenue budget has been increased by same amount)

The Service is closely monitoring the cost of fuel and its impact on the budget. The recent increase in gas prices has a delayed impact on the Service budget, as it can take up to two months for the Service inventory of gasoline to turn over. If gas prices continue to increase, the Service may experience an unfavourable variance.

## Services:

Expenditures in this category are projected to be \$0.4M under spent.

Expenditure Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Legal Indemnification	\$0.6	(\$0.2)	\$0.6	\$0.0
Uniform Cleaning Contract	\$1.4	\$1.4	\$1.4	\$0.0
Courses / Conferences	\$1.5	\$0.1	\$1.5	\$0.0
Clothing Reimbursement	\$1.4	\$0.0	\$1.4	\$0.0
Computer / Systems Maintenance	\$11.7	\$7.9	\$11.7	\$0.0
Phones / cell phones / 911	\$7.0	\$1.3	\$6.6	\$0.4
Reserve contribution	\$32.7	\$0.0	\$32.7	\$0.0
Caretaking / maintenance utilities	\$20.5	\$0.0	\$20.5	\$0.0
Other Services	\$ <u>13.5</u>	\$ <u>5.7</u>	\$ <u>13.5</u>	\$ <u>0.0</u>
Total Services *	\$ <u>90.3</u>	\$ <u>16.2</u>	\$ <u>89.9</u>	\$ <u>0.4</u>

\* Approx. \$0.4M is attributed to grant-funded expenditures (revenue budget has been increased by same amount)

Projected savings in the "Phones" category are a result of the Service obtaining lower pricing for phone and data lines than what had been estimated in the 2012 operating budget.

#### Revenue:

A favourable variance of \$0.7M is projected in this category.

Revenue Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav / (Unfav) (\$Ms)
Recoveries from City	(\$11.1)	(\$1.7)	(\$11.1)	\$0.0
CPP and Safer Comm'y grants	(\$16.1)	(\$2.0)	(\$16.1)	\$0.0
Other Gov't grants	(\$12.9)	(\$0.5)	(\$12.9)	\$0.0
Fees (e.g., paid duty, alarms, ref.)	(\$10.7)	(\$2.0)	(\$11.4)	\$0.7
Secondments	(\$3.6)	(\$1.5)	(\$3.6)	\$0.0
Draws from Reserves	(\$17.0)	\$0.0	(\$17.0)	\$0.0
Other Revenues (e.g., pris return)	(\$ <u>7.5</u> )	(\$ <u>1.2</u> )	(\$ <u>7.5</u> )	\$ <u>0.0</u>
Total Revenues	(\$ <u>78.9</u> )	(\$ <u>8.9</u> )	(\$ <u>79.6</u> )	\$ <u>0.7</u>

The favourable variance in the "Fees" category is based on the actual experience to date and projecting this to year-end using historical patterns.

## Conclusion:

As at March 31, 2012, the Service is projecting a \$1.6M favourable variance by year end. Expenditures and revenues will continue to be closely monitored throughout the year.

Mr. Tony Veneziano, Chief Administrative Officer, Administrative Command will be in attendance to answer any questions from the Board.

The Board approved the foregoing report and agreed to forward a copy to the City's Deputy City Manager and Chief Financial Officer for information.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P117.** TORONTO POLICE SERVICE – PARKING ENFORCEMENT UNIT: 2012 OPERATING BUDGET VARIANCE REPORT ENDING MARCH 31, 2012

The Board was in receipt of the following report April 25, 2012 from William Blair, Chief of Police:

Subject: OPERATING BUDGET VARIANCE REPORT FOR THE TORONTO POLICE SERVICE PARKING ENFORCEMENT UNIT – PERIOD ENDING MARCH 31, 2012

Recommendations:

It is recommended that:

- (1) the Board receive this report; and
- (2) the Board forward a copy of this report to the City's Deputy City Manager and Chief Financial Officer for information.

Financial Implications:

There are no financial implications relating to the recommendations contained within this report.

#### Background/Purpose:

The Board, at its October 5, 2011 meeting, approved the Toronto Police Service Parking Enforcement (PEU) 2011 operating budget at a net amount of \$42.1 Million (M) (Min. No. P254/11 refers). Subsequently, Toronto City Council, at its meeting of January 17, 2012, approved the PEU 2012 net operating budget at the same amount.

The PEU operating budget is not part of the Service's operating budget, but rather is maintained separately in the City's non-program budgets.

The purpose of this report is to provide information on the PEU 2012 projected year-end variance as of March 31, 2012.

#### Discussion:

The following chart summarizes the variance by category of expenditure.

Category	2012 Budget (\$Ms)	Actual to Mar 31/12 (\$Ms)	Projected Year- End Actual (\$Ms)	Fav/(Unfav) (\$Ms)
Salaries	\$27.01	\$6.24	\$27.80	(\$0.79)
Premium Pay	\$2.61	\$0.42	\$1.72	\$0.89
Benefits	\$ <u>6.71</u>	\$ <u>1.10</u>	\$ <u>6.81</u>	(\$ <u>0.10</u> )
Total Salaries & Benefits	\$36.33	\$7.76	\$36.33	\$0.00
Materials	\$1.59	\$0.31	\$1.59	\$0.00
Equipment	\$0.10	\$0.00	\$0.10	\$0.00
Services	\$5.66	\$1.55	\$5.66	\$0.00
Revenue	(\$1.62)	\$0.06	(\$1.62)	\$0.00
Total Non-Salary	\$ <u>5.73</u>	\$ <u>1.92</u>	\$5.73	\$ <u>0.00</u>
Total Net	\$ <u>42.06</u>	\$ <u>9.68</u>	\$ <u>42.06</u>	\$ <u>0.00</u>

It is important to note that expenditures do not all follow a linear pattern and therefore year-to-date expenditures cannot be simply extrapolated to year end. Rather, the projection of expenditures to year end is done through an analysis of all accounts, taking into consideration factors such as expenditures to date, future commitments expected and spending patterns.

As at March 31, 2012, no variance is anticipated. Details are discussed below.

# Salaries & Benefits (including Premium Pay):

An unfavourable projection of \$0.89M is projected in salaries and benefits. PEU schedules one recruit class per year and hires the appropriate number of officers to ensure that, on average, it is at its full complement of officers during the year. The size of the recruit class is based on projected separations in 2012. Current trends indicate that the 2012 attrition will be less than the budgeted amount. As a result, PEU is projected to be over spent in salaries and benefits.

Nearly all premium pay at the PEU is related to enforcement activities, attendance at court and the backfilling of members attending court. With respect to enforcement activities, premium pay is utilized to staff special events or directed enforcement activities. The opportunity to redeploy on-duty staff for special events is minimal, as this will result in decreased enforcement in the areas from which they are being deployed. Directed enforcement activities are instituted to address specific problems. All premium pay expenditures are approved by supervisory staff and strictly controlled.

Due to the projected lower-than-budgeted staff attrition, more permanent staff are available for enforcement activities, and PEU will reduce premium pay to offset the shortfall in the salaries and benefits. Therefore, a surplus of \$0.89M is projected in premium pay.

Non-salary Expenditures:

No variance is anticipated in the non-salary accounts at this time.

# Conclusion:

As at March 31, 2012, no variance is projected to the PEU operating budget.

Mr. Tony Veneziano, Chief Administrative Officer, Administrative Command will be in attendance to answer any questions from the Board.

The Board approved the foregoing report and agreed to forward a copy to the City's Deputy City Manager and Chief Financial Officer for information.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P118.** TORONTO POLICE SERVICE – 2012 CAPITAL BUDGET VARIANCE REPORT ENDING MARCH 31, 2012

The Board was in receipt of the following report May 07, 2012 from William Blair, Chief of Police:

# Subject: 2012 CAPITAL BUDGET VARIANCE REPORT FOR THE TORONTO POLICE SERVICE – PERIOD ENDING MARCH 31, 2012

## Recommendations:

It is recommended that:

- (1) the Board receive this report; and
- (2) the Board forward a copy of this report to the City's Budget Committee and to the City's Deputy City Manager/Chief Financial Officer for information.

#### **Financial Implications:**

The Council-approved net budget for 2012 is \$24.7 million (M) and including the 2011 carry forward, the net available funding in 2012 is \$46.7M.

As of March 31, 2012, the Service is projecting total net expenditures of \$37.1M, compared to \$46.7M in available funding (a spending rate of 80%). The projected under-expenditure for 2012 is \$9.6M and a significant portion (\$7.1M) of this amount is for the Property and Evidence Management (P&EM) Facility project. It is anticipated that \$8.8M will be carried forward to 2013.

#### Background/Purpose:

At its meeting of January 17, 2012, Toronto City Council approved the Service's 2012-2021 capital program. Subsequently, the Board approved the revised capital program at its February 16, 2012 meeting (Min. No. P26/12 refers). Attachment A provides a summary of the Board and Council approved budget.

This capital variance report provides the status of projects as at March 31, 2012, and requests approval for budget transfers from various capital projects to the Property and Evidence Management project.

## Discussion:

## Summary of Capital Projects:

Attachment B provides a status summary of the on-going projects from 2011 as well as those projects that started in 2012. Any significant issues or concerns have been highlighted below in the "Key Highlights/Issues" section of this report.

# Key Highlights/Issues:

As part of its project management process, the Service has adopted a colour code (i.e. green, yellow or red) to reflect the health status of capital projects. The overall health of each capital project is based on budget, schedule and scope considerations. The colour codes are defined as follows:

- Green on target to meet project goals (scope/functionalities), and on budget and schedule;
- Yellow at risk of not meeting certain goals, some scope, budget and/or schedule issues, and corrective action required; and
- Red high risk of not meeting goals, significant scope, budget and/or schedule issues, and corrective action required.

The following provides summary information on key projects within the 2012-2021 Capital Program. Summary information includes status updates as of the time of writing of this report.

Overall Project Health Status	
Current	Previous Variance
	Report
YELLOW	YELLOW

• <u>Property and Evidence Management Facility (\$37.0M)</u>

The name of this project has been changed to "Property and Evidence Management Facility" to avoid confusion with a separate project in the Service's capital program titled "Progress Site – Future Use."

The Property and Evidence Management Unit (PEMU) is responsible for safeguarding the integrity of police processes by ensuring the chain of custody is maintained and continuity is not compromised, from the moment of collection to the ultimate disposition. The effective and credible management and control of seized evidence has consistently remained one of the major risk factors for police services globally. Failure to have a replacement facility that meets the future needs of the Service would jeopardize the ability of the Service to facilitate legislated requirements for tracking, locating, and disposing of property, and will have a significant negative impact on criminal court proceedings coupled with the increased risk of civil litigation.

An in-depth review of the Service's property and evidence storage/retention requirements by an external consultant in 2007 identified several deficiencies with the existing facility in terms of its capacity to store property and evidence based on retention trends.

The Service faces ever-growing property and evidence storage requirements due to the following factors:

- The rate of evidence collection is greater than the rate of evidence disposition;
- The number of items collected per occurrence is increasing; and
- The length of time evidence needs to be retained is increasing due to various factors (for example, City of Toronto By-Law 689-2000 now requires all homicide evidence to be held indefinitely).

The consultant concluded that if property retention trends continue, the existing facility would be at maximum capacity by 2013. The Service was able to extend the life of the current facility to the end of 2013 by making some business process changes, erecting temporary storage facilities and essentially eliminating any redundant items. However, the acquisition/construction of a new facility to meet the future needs of the Service remains a critical priority.

This project provides funding for a new property and evidence management facility at the Progress Avenue site. The project has been approved by the Board, and is included in the Service's current capital program as approved by City Council. The project has commenced and the acquisition of a site for the facility was completed by the City in 2010 (Min. Nos. C308/09 and P143/10 refer), followed by the engagement, by the Service, of an architectural design consultant in June 2011 (Min. No. P158/11 refers) and a construction manager in February 2012 (Min. No. P30/12 refers).

The initial cost estimate for a new property and evidence storage facility developed by the external consultant was exceedingly high at \$60M. This estimate to build a facility that would meet the needs of the Service for the next 25 years did not include the cost of land, which would have brought the cost to between \$70M and \$80M. Given the financial constraints, the Service was not prepared to and could not justify such a cost. Consequently, the Service began working with the City to acquire and renovate an existing building that would meet the Service's requirements for the next 10 to 15 years, and fit within the City's capital targets. As a result of the importance and urgency of this facility, Service staff had meetings with the City Manager, City Deputy City Manager/Chief Financial Officer and senior City Facilities and Real Estate staff, all of whom understood and supported the need for the facility.

A preliminary cost estimate for the project of \$35.3M, including the cost of the study, was reported to and approved by the Board at its meeting on September 18, 2008 as part of the Service's 2009-2013 Capital Program Request (Min. No. P273/08 refers). This estimate was subsequently increased to \$35.7M as a result of the cost impact from the introduction of the Harmonized Sales Tax (HST).

The cost to acquire a suitable site and the condition of the building on the site was unknown at the time the cost estimate was prepared, and unlike building a new divisional facility, the Service did not have previous projects it could use as comparisons, in order to assist it in developing the estimate. The specialized needs of the PEMU made the cost estimate even more difficult to determine. Due to the foregoing and in the absence of a completed design, the development of a cost estimate for the P&EM Facility project proved to be very challenging and uncertain, and the Service was concerned from the outset that the estimate of \$35.7M may not be sufficient. Through the capital program process and variance reports, the Service regularly advised the Board that the estimate was preliminary and could change, and that any impacts would be reported to the Board as soon as they became known.

The Progress Avenue site was acquired by the City (with the Service's concurrence) in 2010 for \$21.8M. It is a good site which has the capacity to meet the operational requirements of PEMU for the next 25+ years. The 287,752 square foot building is in good condition and the site includes eight acres of vacant land. The site is, however, larger than what is required by PEMU, and the cost was also higher than the Service had hoped. The site does provide opportunities for the consolidation of other operations on the site, thereby providing future potential financial benefits to the Service and the City. However, the P&EM Facility project has absorbed the full cost of the site acquired, even though future projects will benefit from the use of this existing site. The potential opportunities this site presents have and will continue to be explored by the Service and, subject to proper justification and availability of capital funds, will be recommended for consideration/approval in future. For that reason, a project on the "future use" of the Progress site is included in the last five years (starting in 2018) of the Service's 2012-2021 capital program.

The cost to acquire the site left only \$13.9M for design, construction, equipment and fit-up requirements. This was below the high level estimate the Service had developed to house the PEMU at the Progress site. As a result, as part of the Service's 2011-2020 capital program process, the Service deleted the Smart Card project from its capital program and moved the \$1.3M allocated for the Smart Card project to the P&EM Facility project. There were no net impacts on the Service's capital program as a result of this move, and the capital program was approved by the Board and the City. Also at the end of 2010, a total of \$125,000 was transferred from the New Training Facility, Digital Video Asset Management System (DVAMS II) and Intelligence facility projects (Min. No. P80/11 refers). These actions increased the project budget to \$37.0M, and the funds available for design, construction and equipment to \$15.3M. However, it was noted at that time that the adjusted funding for the cost of work required to house the PEMU could still be insufficient, and that once the design phase and tendering process were completed, the cost estimate would be reported to the Board (Min. No. P212/11 refers).

This project spans over four years. The project experienced some delays in 2011, primarily due to the shortage of Service staff resources and the resultant delay in selecting the architect and approving designs. Based on the estimated annual cash flows for the project, the City's one year carry forward rule required spending of \$1.2M in 2011. Only \$100,000 was spent, and as result, \$1.1M of unspent funds in 2011 was returned to the City. This reduced the funding available for this project by \$1.1M. However, the project could not sustain a

reduction in funding and required the full estimated amount. As a result, \$1.1M was transferred from the 11 Division and 5<sup>th</sup> Floor Space Optimization projects to the P&EM Facility project, as both those projects are projected to be completed under budget. These transfers were approved by the Board at its April 19, 2012 meeting. It is important to note that these transfers did not increase the budget for the P&EM Facility project, but rather restored the funding to the original budget, before the loss of 2010 funding from the application of the City's one year carry forward rule. This represents a one-time exemption to the City's carry-forward policy, as the funds have been re-purposed for a project different from those for which they were carried forward.

The schematic design for the new facility was completed by the architect in early 2012. The Construction Manager (CM) was retained in February 2012 at an estimated cost of \$0.7M. As part of the construction management process, the CM completed a re-assessment of the project estimate based on the completed design. Based on the information provided, the CM has advised that the project requires an additional \$3.25M in order to achieve the scope of the P&EM Facility. It is important to note that until the space design was completed and the CM hired in early 2012, the Service had no basis or rationale to increase the cost estimate for the new facility. Any increase before this time would have been arbitrary and not supportable.

The tendering process for the various sub-trades is currently in progress and a more accurate project cost estimate will be available from the CM once the majority of the tenders are awarded. In addition, the Service has and will continue to work with the CM to identify any potential cost savings to reduce the total cost of the project. The Board will be kept apprised of this project through the quarterly capital variance reports, and if there is a further change to the project estimate, the Board will be advised accordingly.

The P&EM facility is scheduled to be substantially completed by mid-2013, and the additional \$3.25M will be required in 2013 to complete the project. After discussion with City Finance staff, it was determined that it would be best to address this funding requirement during the 2013-2022 capital program process. This project is eligible for Development Charges (DC) funding, and City Finance staff have confirmed that there are sufficient funds in the DC Reserve to offset the additional \$3.25M funding requirement, and that it would be appropriate to assign this funding to the P&EM project. Therefore, the 2013-2022 program will include a request to increase this project's gross funding by \$3.25M, to be offset by revenue from the City's DC Reserve, with no net impact on the Service's debt-funded capital budget.

It is expected that the new facility will meet the Service's property and evidence storage requirements for the next 25+ years. The facility currently occupied by the PEMU will be returned to the City once construction of the new facility is complete and occupancy achieved.

• <u>IRIS – Integrated Records and Information System (\$24.4M)</u>

<b>Overall Project Health Status</b>	
Current	<b>Previous Variance</b>

	Report
YELLOW	RED

This project provides funding for a commercial off-the-shelf (COTS) integrated records and information system. The IRIS project team has been established to identify potential systems and system integration services that will meet the needs of the Service for an integrated, police-purposes operations and information management system.

An enabler of the efficiencies proposed by IRIS is the implementation of an Electronic Disclosure System (EDS) to reduce time spent on manual/paper preparation of court disclosure. The procurement process for the EDS has commenced and vendor selection is expected by the second quarter of 2012.

Currently, the project remains on schedule, within budget, and in scope.

• <u>HRMS – Upgrade and Additional Functionality (\$0.4M)</u>

<b>Overall Project Health Status</b>	
Current	Previous Variance
	Report
GREEN	YELLOW

The Service's Human Resources Management System (HRMS) is a PeopleSoft system that provides key applications that service the Toronto Police membership through the administration of payroll functions and the maintenance of employee information.

The go live strategy for the Employee Self Services was planned as a tiered implementation. The self service applications, ePay, eBenefits and eProfile, were implemented on November 17, 2011. The eRecruit module was implemented on March 14, 2012. All applications are performing well in production and minor deficiencies are being addressed.

The project has been completed within budget, in scope and slightly behind schedule. The self service applications resulted in a reduction of efforts and costs associated with manual work in Human Resources (HR) and Payroll, as 90% of members now receive electronic pay advices (excluding temporary employees and school crossing guards) and to date, 66% of members have consented to receiving electronic T4 tax notices. In addition, a significant number of members have updated their personal information on line, which has avoided the need for manual entry of this information. The eRecruit module has provided an improved Service profile, the ability to attract qualified candidates through new recruitment solutions and a more reliable and efficient system for handling resume processing, tracking and reporting, etc. At this time, it is too early to assess all of the benefits of the self-service applications. Ongoing monitoring of the benefits will continue and further information will be included in the project close-out report to the Board in September 2012.

• <u>eTicketing (\$1.7M)</u>

Overall Project Health Status	
Current	<b>Previous Variance</b>
	Report
GREEN	GREEN

This project provides for the replacement of manual ticket writing with an electronic system that will capture the required data at road side, print a ticket from a portable printer, and transmit the ticket data wirelessly to corporate servers. With the introduction of an electronic ticketing system, the Toronto Police Service and the City of Toronto Court Services Division will be in a position to benefit from several efficiencies such as: improved ticket legibility; enhanced analytical capabilities relating to enforcement effectiveness and impact; reporting real-time collection of enforcement results for effectively responding to public enquiries; neighbourhood traffic complaints; divisional/corporate traffic safety initiatives; and streamlined court disclosure processes for the attending officer.

From the available funding of \$1.7M, \$45,000 will be spent in 2012 for proof of concept. The rest of the funding will be carried forward to 2013 for the full implementation.

This project is currently projected to be completed on budget and on schedule.

• Automated Fingerprint Identification System (AFIS) (\$2.8M)

<b>Overall Project Health Status</b>	
Current	Previous Variance
	Report
GREEN	GREEN

This project provides for the replacement of the current Automated Fingerprint Identification System (AFIS). AFIS interfaces with other systems in the Service; specifically, with the Repository for Integrated Criminalistic Imaging system (RICI), used for the booking/ mugshot process, and with Livescan workstations (used for biometrics capture).

The Board awarded the maintenance and support for the new Automated Fingerprint Identification System to Morpho Canada, Inc. (Min. No. P233/11 refers). Currently the project team is working on the design documents in order to meet with the vendor in the second quarter of 2012 to finalize the design specifications. At this time the implementation schedule will also be determined.

This project is currently projected to be completed on time and below budget.

• Vehicle and Equipment Lifecycle Replacements

Projects listed in this category are funded from the Vehicle and Equipment Reserve (Reserve), which is in turn funded through annual contributions from the Service's and Parking Enforcement's operating budgets. The Reserve has no impact on the Capital
Program and does not require debt funding. Items funded through this Reserve include the regular replacement of vehicles, furniture and information technology equipment.

The projected under-spending of \$9.1M in 2012 is primarily due to lower, or the deferral of, spending for server replacement, information technology business resumption and the replacement of wireless parking system equipment. This under-spent amount will be carried forward to 2013.

Conclusion:

As of March 31, 2012, the Service is projecting a total net expenditure of \$37.1M, compared to \$46.7M in available funding (a spending rate of 80%). \$8.7M of the projected net underexpenditure of \$9.6M will be carried forward to 2013.

Following completion of building design work for the new property and evidence management facility on the Progress Ave site, the Service has received a revised estimate from the construction manager engaged by the Board in February 2012. As a result, an additional \$3.25M is required to complete the new facility. Based on discussions with City Finance Staff, it is proposed that this updated cost will be accommodated through the 2013-2022 capital program, with an increase to the gross funding for this project, offset by an increase from DC funding, with no net impact on the Service's net capital budget.

Mr. Tony Veneziano, Chief Administrative Officer, Administrative Command will be in attendance to answer any questions from the Board.

The Board approved the foregoing report and agreed to forward a copy to the City's Deputy City Manager and Chief Financial Officer for information.

#### REVISED 2012-2021 CAPITAL PROGRAM (\$000s)

	Plan						Total						Total	Total	Total
Project Name	to end of 2011	2012	2013	2014	2015	2016	2012-2016 Request	2017	2018	2019	2020	2021	2017-2021 Forecast	2012-2021 Program	Project Cost
On-Going Projects															
State-of-Good-Repair - Police		4,510	4,565	4,594	4,469	4,621	22,759	4,331	4,529	4,841	5,113	5,238	24,051	46,810	46,810
Radio Replacement	23,018	5,371	0	0	0	0	5,371	0	0	0	0	0	0	5,371	28,389
14 Division - Central Lockup	26,605	8,910	0	0	0	0	8,910	0	0	0	0	0	0	8,910	35,515
Property and Evidence Management Facility	27,339	7,149	2,581	0	0	0	9,729	0	0	0	0	0	0	9,729	37,068
IRIS - Integrated Records and Information System	10,047	0	9,507	4,866	0	0	14,373	0	0	0	0	0	0	14,373	24,420
Upgrade to Microsoft 7	1,492	160	0	0	0	0	160	0	0	0	0	0	0	160	1,652
Total, On-Going Capital Projects	88,502	26,099	16,653	9,460	4,469	4,621	61,302	4,331	4,529	4,841	5,113	5,238	24,051	85,353	173,854
New Projects				-,	,	1-		/				.,	1.5.5		-,
54 Division (includes land)	500	0	0	9,060	21,665	5,721	36,446	0	0	0	0	0	0	36,446	36,946
Data Warehouse Establishment	0	0	0	3,617	1,354	3,233	8,204	0	0	0	0	0	0	8,204	8,204
Electronic Document Management	0	0	0	49	441	0	490	0	0	0	0	0	0	490	490
HRMS Upgrade	0	0	0	155	682	0	836	0	0	0	0	0	0	836	836
TRMS Upgrade	0	0	0	1,943	1,470	0	3,413	0	0	0	0	0	0	3,413	3,413
Digital Content Manager	0	0	0	1,360	1,673	0	3,033	0	0	0	0	0	0	3,033	3,033
41 Division (includes land)	0	0	0	0	372	8,564	8,937	20,636	9,506	0	0	0	30,142	39.079	39,079
Expansion of Fibre Optics Network	0	0	0	0	881	5,585	6.466	5,585	0	0	0	0	5.585	12.051	12.051
Radio Replacement	0	0	0	0	0	10,193	10,193	2.836	4.622	1.174	4.954	11.581	25,167	35,360	35,360
13 Division (includes land)	0	0	0	0	0	0	0	372	8.645	19,903	10,159	0	39.079	39.079	39.079
AFIS (next replacement)	0	0	0	0	0	0	0	0	3,053	0	0	0	3,053	3.053	3,053
Disaster Recovery Site	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
32 Division - Renovation	0	0	0	0	0	0	0	0	3,053	3,934	0	0	6,987	6.987	6,987
52 Division - Renovation	0	0	0	0	0	0	0	0	0	0	0	2.062	2.062	2.062	8,300
55 Division - Renovation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8,000
22 Division - Renovation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8,000
Progress (Future use)											5.088	10.440	15.528	15.528	70.000
Total, New Capital Projects:	500	0	0	16.183	28.539	33,296	78.018	29.429	28.879	25.012	20,200	24.083	127,603	205.621	282,831
Total debt funded Capital Projects:	89,002	26,099	16,653	25,643	33,008	37,917	139,320	33,760		29,852	25,313	29,321	151,654	290,974	456,685
Recoverable debt Project						- /-						- /-		/ -	
eTicketing Solution	0	1.719	0	0	0	0	1,719	0	0	0	0	0	0	1.719	1,719
Total, Recoverable debt project:	0	1,719	0	0	0	0	1,719	0	Ů	÷	0	0	0	1,719	1,719
Total Reserve Projects:	130,369	13,926	23,854	18,259	18,654	23,054	97,747	17,451	24,325		19,519	24,525	105,387	203,134	333,503
Total Gross Projects	219,371	41,745	40.507	43,902	51,662	60,971	238,786	51,211	57,733	49,419	44,832	53,846	257,041	495,827	791,908
Funding Sources:	210,071	41,140	40,001	40,002	01,002	00,011	200,700	01,211	01,100	40,410	44,001	00,040	201,041	400,021	101,000
Vehicle and Equipment Reserve	(130,369)	(13,926)	(23.854)	(18,259)	(18,654)	(23.054)	(97,747)	(17 451)	(24,325)	(19.567)	(19.519)	(24,525)	(105.387)	(203, 134)	(333,503)
Infrastructure Stimulus Fund (ISF) (14D)	(8.572)	(10,020)	(10,001)	(10,200)	(10,001)	(20,00 !)	(01,111)	0	(_ 1,0_0)	(10,001)	(.0,0.0)	()	(,)	(200,101)	(8,572)
Recoverable debt - eTicketing	(0,012)	(1.719)	0	0	0	0	(1,719)	0	-	0	0	0	0	(1.719)	(1,719)
Funding from Development Charges	(7.230)	(1,434)	(231)	(1,721)	(2,565)	(1,596)	(7,547)	(273)	(1.651)	(3,161)	(1,530)	0	(6,615)	(14,162)	(21,392)
Total Funding Sources:	(146,171)	(17,079)	(24.085)	(19,980)	(21,219)	(24.650)	(107,013)	(17,724)	(1,031)	(22.728)	(1,000)	(24.525)	(112,002)	(219,016)	(365.187)
Total Net Debt-Funding Request:	73,200	24.665	16,422	23.922	30,443	36,321	131,773	33,487	31,757	26,691	23,783	29,321	145,039	276,811	426,721
5-year Average:	10,200	24,505	10,422	20,522	00,440	00,021	26,355	00,401	01,101	20,001	20,100	20,021	29.008	27.681	
City Target (= net approved in 2010):	<u>├</u> ├	33.339	11.619	20.051	30.443	36.321	131.773	33,487	36.845	37,131	38.788	38.788	185.039	316.812	
City Target - 5-year Average:	┝───┼	00,000	11,010	20,001	00,440	00,021	26.355	00,401	00,040	01,101	00,100	30,730	37.008	31.681	
Variance to Target:	┠────┼	8.674	(4.803)	(3,871)	0	(0)	20,000	0	5.088	10.440	15,005	9.467	40,000	40.001	
Variance to Target - 5-year Average:	┠────┼	0,074	(4,003)	(3,071)	U	(0)	0	0	3,000	10,440	13,005	3,407	40,000	40,001	
vanance to Talget - J-year Average.							U						0,000	4,000	

#### ATTACHMENT A

#### Attachment B

#### 2012 Capital Budget Variance Report as at March 31, 2012 (\$000s)

	Cupitai 2 au	get ( analie	e nepore as e	u March 51,		,				
Project Name	Carry Forward from 2011	2012 Budget	Available to Spend in 2012	2012 Projection	Year-End Variance - (Over)/ Under	Total Project Budget	Total Project Cost (Projects)	Project Variance - (Over) / Under	Comments	Overall Project Health
Debt-Funded Projects										
Facility Projects:	37.19.6									
Property and Evidence Management Facility	5,314.0	7,149.0	12,463.0	5,400.0	7,063.0	37,046.1	37,046.1	-	Please refer to the body of the report.	Yellow
11 Division (excludes cost of land)	303.5	0.0	303.5	153.5	150.0	29,134.0	28,984.0	150.0	Project is below budget and completed. Minor outstanding issues and deficiencies are being addressed.	Green
14 Division (excludes cost of land)	2,282.3	8,909.6	11,191.9	11,191.9	-	35,515.0	35,515.0	-	Project is on budget and on schedule.	Green
54 Division	497.0	0.0	497.0	497.0	-	36,946.0	36,946.0	-	Some issues with respect to cost and environmental assessment of property.	Yellow
5th Floor Space Optimization	209.8	0.0	209.8	209.8	-	787.0	787.0	-	Project is on budget and completed. Minor outstanding issues and deficiencies are being addressed.	Green
Information Technology Projects:					-					
HRMS Additional Functionality	60.0	0.0	60.0	60.0	-	406.0	406.0	-	Please refer to the body of the report.	Green
Integrated Records and Information System (IRIS)	7,300.9	0.0	7,300.9	7,302.8	- 1.9	24,420.0	24,420.0	-	Please refer to the body of the report.	Yellow
911 Hardware/Handset	311.7	0.0	311.7	250.0	61.7	1,092.0	1,092.0	-	Health is still amber as precaution due to tight timelines creating some risks. Upgrades are going as planned and on time with 50% completion at this time	Yellow
Radio Replacement	817.5	5,371.0	6,188.5	5,838.5	350.0	34,389.0	34,039.0	350.0	Project is estimated to be below budget and on schedule.	Green
Upgrade to Microsoft 7	1,049.6	160.0	1,209.6	1,209.6	-	1,652.0	1,652.0	-	The Roll out of Windows 7 started in the first quarter of 2012. This project is on budget and on schedule.	Green
eTicketing Solution	0.0	1,719.0	1,719.0	45.0	1,674.0	1,719.0	1,719.0		Please refer to the body of the report.	Green
Replacements / Maintenance / Equipment Projects:					-					
State-of-Good-Repair - Police	1,526.0	4,510.0	6,036.0	6,036.0	-	n/a	n/a	n/a	Project is on budget and on schedule.	Green
AFIS	2,814.4	-	2,814.4	2,514.4	300.0	2,827.0	2,527.0	300.0	Please refer to the body of the report.	Green
Total Debt-Funded Projects	22,486.7	27,818.6	50,305.3	40,708.5	9,596.7					
Lifecycle Projects (Vehicle & Equipment Reserve)										
Vehicle Replacement	1,773.0	2,627.0	4,400.0	2,900.0	1,500.0	n/a	n/a	n/a	Please refer to the body of the report.	Green
IT-Related Replacements	5,857.0	9,356.0	15,213.0	9,394.5	5,818.5	n/a	n/a	n/a	Please refer to the body of the report.	Green
Other Equipment	4,055.1	1,943.0	5,998.1	4,205.7	1,792.4	n/a	n/a	n/a	Please refer to the body of the report.	Green
Total Lifecycle Projects	11,685.1	13,926.0	25,611.1	16,500.2	9,110.9					
Total Gross Expenditures:	34,171.7	41,744.6	75,916.3	57,208.7	18,707.6	Percent spe	ent:	75.4%		
Less other-than-debt funding:										
Funding from Developmental Charges	-443.0	-1,434.0	-1,877.0	-1,877.0	-	n/a	n/a	n/a		
Recoverable Debt - eTicketing Solution	0.0	-1,719.0	-1,719.0	-1,719.0	-					
Vehicle & Equipment Reserve	-11,685.1	-13,926.0	-25,611.1	-16,500.2	- 9,110.9	n/a	n/a	n/a		
Total Other-than-debt Funding:	-12,128.1	-17,079.0	-29,207.1	-20,096.2	-9,110.9					
Total Net Expenditures:	22,043.7	24,665.6	46,709.3	37,112.5	9,596.7	Percent spe	ent:	79.5%		

# #P119.INDEPENDENT CIVILIAN REVIEW INTO MATTERS RELATING TO<br/>THE G20 SUMMIT – ACCOUNT FOR PROFESSIONAL SERVICES

The Board was in receipt of the following report April 24, 2012 from Alok Mukherjee, Chair:

# Subject: INDEPENDENT CIVILIAN REVIEW INTO MATTERS RELATING TO THE G20 SUMMIT (ICR) - ACCOUNT FOR PROFESSIONAL SERVICES

# Recommendation:

It is recommended that the Board approve payment of an account dated April 13, 2012, in the amount of \$67,117.15 and that such payment be drawn from the Board's 2012 operating budget.

# Financial Implications:

City Council approved the use of \$480,000 in 2011 surplus funds to continue funding the Independent Civilian Review of matters relating to the G20 Summit (ICR). Surplus funds from the Toronto Police Services Board's 2011 operating budget will be supplemented with surplus funds from the Toronto Police Service 2011 operating budget to make up the \$480,000. This surplus amount will be used to pay invoices received from the Reviewer in 2012.

The total amount invoiced to date is \$980,613.21.

### Background/Purpose:

At its meeting on September 23, 2010, the Board approved the appointment of Justice John W. Morden to conduct the Independent Civilian Review (ICR) into matters relating to the G20 Summit.

Since September 2010, Justice Morden has submitted the following invoices for services rendered for the ICR:

Period Ending	Amount
October 14, 2010	\$24,008.99
November 14, 2010	\$45,402.32
December 17, 2010	\$42,462.62
January 14, 2011	\$19,899.15
February 10, 2011	\$43,165.19
March 14, 2011	\$84,775.57
April 14, 2011	\$64,935.58
May 13, 2011	\$28,365.43

June 13, 2011	\$64,385.37
June 28, 2011*	\$3,295.00
July 14, 2011	\$58,990.88
August 15, 2011	\$27,378.81
September 22, 2011	\$100,448.00
October 28, 2011	\$50,607.60
November 14, 2011	\$64,102.13
December 15, 2011	\$61,870.28
January 20, 2012	\$20,941.66
February 23, 2012	\$67,766.05
March 13, 2012	\$40,695.43
April 13, 2012	\$67,117.15

\* Invoice from the City of Toronto related to the rental of a room for the public hearings.

# Discussion:

I have attached a copy of Justice Morden's most recent account for services rendered up to and including March 31, 2012, in the amount of \$67,117.15. A detailed statement is included on the in-camera agenda for information. It should be noted that a reduction of \$5,048.50 for fees and disbursements have been applied to this account.

# Conclusion:

It is, therefore, recommended that the Board approve payment of an account dated April 13, 2012, in the amount of \$67,117.15 and that such payment be drawn from the Board's operating budget.

The Board approved the foregoing report and noted that a detailed statement of account for the fees noted above was considered during the in-camera meeting (Min. No. C147/12 refers).

# Heenan Blaikie

#### Via Email and Regular Mail

Of Counsel The Right Honourable Pierre Elliott Trudeau, P.C., C.C., C.H., Q.C., FRSC (1984 - 2000) The Right Honourable Jean Chrétien, P.C., C.C., O.M., Q.C. The Honourable Constant J. Johnson, P.C., O.C., Q.C. Pierre Marz Johnson, G.O.Q., FRSC The Honourable Michel Bastarache, C.C. The Honourable Roné Dussautt, O.C., O.Q., FRSC, Ad. E. The Honourable John W. Morden Peter M. Blakke, Q.C. André Bursau, Q.C.

April 23, 2012

Dr. Alok Mukherjee Chair Toronto Police Services Board 40 College Street Toronto, Ontario M5G 2J3

File No. 058057-0001

# Dear Dr. Mukherjee:

#### Independent Civilian Review of Matters Related to the G20 Summit Re:

Enclosed please find our account for services rendered up to and including March 31, 2012, which we trust you will find satisfactory. Please note that we have provided the Toronto Police Services Board with a reduction of \$5,048.50 for fees and disbursements with respect to this account.

Yours truly,

Heenan Blaikie LLP

Ryan Teschner

RT/km Encl.

Joanne Campbell [Toronto Police Services Board] c.c. [By email and regular mail]

Sheri Chapman [Toronto Police Services Board] C.C. [By email and regular mail]

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Ryan Teschner

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# Heenan Blaikie LLP

Bay Adelaide Centre 333 Bay Street, Suite 2900 P.O. Box 2900 Toronto, Ontario M5H 2T4 T. 416 360.8336 F. 416 360.8425

LAWYERS Nº 23033637

Page 1

April 13, 2012

#### PRIVATE & CONFIDENTIAL

Toronto Police Services Board 40 College Street Toronto, ON M5G 2J3

Attention: Joanne Campbell

Reference: File: 058057-0001 Confidential

# FOR PROFESSIONAL SERVICES RENDERED for the period ending March 31, 2012

FEES	\$ 58,539.50
DISBURSEMENTS (TAXABLE)	\$ 856.20
SUB-TOTAL	\$ 59,395.70
HST (13%)	\$ 7,721.45
AMOUNT DUE	\$ 67,117.15

HEENAN BLAIKIE LLP



Reference / File: 058057-0001

Initials: Tlit

GST / HST N° 864865936 QST N° 1090192490TQ0001

PAYABLE UPON RECEIPT

# Heenan Blaikie LLP

Nº 23033637

Page 2

TERM:	Payment due upon receipt in accordance with section 33 of the Solicitors Act. Interest will be charged at the rate of 3.3% per annum on unpaid fees, charge or disbursements calculated from a date that is one month after this statement is delivered	7
We have made every	effort to include fees and disbursements incurred on your behalf for the current billing period. In the event additional fees or	ב
disbursements are su	becaucity incurred and/or recorded, a subsequent account will be forwarded.	ר

Reference / File: 058057-0001

Initials: Tlit

GST / HST Nº 864865936 QST Nº 1090192490TQ0001

PAYABLE UPON RECEIPT

# #P120. APPROVAL OF EXPENSES: EXECUTIVE SYMPOSIUM ON THE ECONOMICS OF POLICING

The Board was in receipt of the following report April 26, 2012 from Alok Mukherjee, Chair:

Subject: APPROVAL OF EXPENSES: EXECUTIVE SYMPOSIUM ON THE ECONOMICS OF POLICING: ENSURING A SUSTAINABLE FUTURE II IN OTTAWA, ONTARIO

# Recommendation:

It is recommended that the Board approve my attendance and estimated cost-related expenditures not to exceed \$550.00 to the Executive Symposium co-hosted by the Canadian Police College (CPC), the Canadian Association of Chiefs of Police (CACP), and the Police Sector Council (PSC) in Ottawa, Ontario.

# Financial Implications:

This report recommends that the Board approve an expenditure from the 2012 operating budget to cover costs associated with attending the Executive Symposium.

### Background/Purpose:

The "Board Member Expense and Travel Reimbursement Policy" approved by the Board in 2006 establishes that the Board's approval must be sought for the attendance of Board Members at conferences.

# Discussion:

Last year, I attended an "invitation only" Executive Symposium on "The Economics of Policing: Ensuring a Sustainable Future" co-hosted by CPC, CACP and PSC at the Canadian Police College in Ottawa from May 25-26, 2011 (Min. No. P68/2011 refers). I had the opportunity to participate in discussion groups, share experiences and debate issues. Although the Board approved my attendance and my participation in this Executive Symposium, the expenses related to travel and accommodation were borne by the Ontario Association of Police Services Boards (OAPSB).

Following the 2011 symposium, a series of symposiums were held across Canada related to a subject which is of great importance to our Board. Now, a national summit has been planned to consolidate the lessons learned and build consensus on a strategy to contain policing costs through changes to delivery of policing services. I have been invited to participate in this

national summit. Experts from the UK and USA will join this symposium to share their experiences.

The approximate cost breakdown per person for this conference is as follows:

Registration Airfare Accommodation Per Diem	\$0 \$400* \$75* \$75 (based on three days @ \$75.00 per day)
Subtotal	\$600 (rounded to the nearest \$100)
Total	\$600
*Subject to change	

# Conclusion:

It is, therefore, recommended that the Board approve my attendance and estimated cost related expenditures not to exceed \$550.00 to the Executive Symposium co-hosted by the Canadian Police College, the Canadian Association of Chiefs of Police, and the Police Sector Council in Ottawa, Ontario.

#### Executive Symposium on The Economics of Policing: Ensuring a Sustainable Future II June 19-20, 2012 Canadian Police College, Ottawa, Ontario

April 12, 2012

Dear Dr. Mukherjee,

You are invited to this symposium, to be held on June 19-20, 2012 at the Canadian Police College, Ottawa. The event follows on last year's symposium on the same topic and will serve to prepare for forthcoming events at the regional and national level.



In May 2011 the College, in partnership with the Canadian Association of Chiefs of Police and the Police Sector Council, hosted the executive symposium on "*The Economics of Policing: Ensuring a Sustainable Future*". This was followed by a series of regional workshops in Toronto, Saint John, Regina, Vancouver and Montreal. A national summit is tentatively planned for late Fall.

This second symposium will build on the first and what has occurred over the past year. Discussion will include progress to date, emerging issues, practices and research, challenges and critical success factors moving forward. Experts from the UK and USA will join us to share their experiences. Without question, this symposium will play an important role in informing the future discourse involving all stakeholders. Invitees include those from the initial May 2011 symposium and additional guests. A detailed agenda and related documents will follow.

The symposium will commence at 1:00 pm on Tuesday, June 19 and will conclude at 4:15 pm on Wednesday, June 20, 2012. A hosted dinner with keynote speaker will be included on June 19. There is no attendance fee. Participants will be responsible for their own travel and accommodation (note that the CPC will have some rooms available).

To confirm attendance at the symposium and dinner, please contact Mathieu Rhéaume at 613-993-9440 or email at <u>Mathieu Rheaume@rcmp-grc.gc.ca</u> by Friday, April 27, 2012.

For further information, please contact Craig Nyirfa at 613-949-8909 or by email: <a href="mailto:craig.nyirfa@rcmp-grc.gc.ca">craig.nyirfa@rcmp-grc.gc.ca</a>.

Sincerely,

Cal Corley Director General Canadian Police College

Dale McFee

Dale McFee President, Canadian Association of Chiefs of Police

Geoff Gruson Executive Director Police Sector Council

# **#P121.** APPROVAL OF EXPENSES: CANADIAN ASSOCIATION OF POLICE BOARDS 2012 ANNUAL CONFERENCE

The Board was in receipt of the following report April 26, 2012 from Alok Mukherjee, Chair:

Subject: APPROVAL OF EXPENSES: CANADIAN ASSOCIATION OF POLICE BOARDS (CAPB) 2012 ANNUAL CONFERENCE

# Recommendation:

It is recommended that the Board approve the conference attendance and its associated expenditures not to exceed \$5,400.00, for up to two representatives of the Board, either Board Members or Board staff members, to attend CAPB's 2012 Annual Conference – "Policing in Challenging Times" - in Victoria, British Columbia.

# Financial Implications:

This report recommends that the Board approve an expenditure from the operating budget in an amount not to exceed \$5,400.00 to cover conference registration, airfare, hotel accommodation, per diem allowances and any other necessary expenditures.

Funds are available in the Board's 2012 operating budget.

# Background/Purpose:

The "Board Member Expense and Travel Reimbursement Policy" approved by the Board in 2006 establishes that the Board's approval must be sought for the attendance of Board Members at conferences.

# Discussion:

Each year, CAPB hosts an annual conference which is one of only two annual opportunities for professional development for Board members and staff. This conference provides an opportunity for networking with Boards from across Canada. The theme of this year's conference is "Policing in Challenging Times." The conference will be held in Victoria, British Columbia from August 16 - 18, 2012. The conference sessions will cover a broad range of topics relevant to the Board. The conference program is attached for information.

The approximate cost breakdown per person for this conference is as follows:

Registration \$550

Airfare Accommodation Per Diem	\$1,000* \$880* (4 nights at est. \$220 per night – taxes included) \$225 (based on three days @ \$75.00 per day)
Subtotal	\$2,500 (rounded to the nearest \$100)
Total	\$5,310 (for two members)

\*Subject to change

# Conclusion:

It is, therefore, recommended that the Board approve the conference attendance and the estimated expenditures not to exceed \$5,400.00, as described in this report, for up to two representatives of the Board, either Board Members or Board staff members, to attend CAPB's 2012 Annual Conference in Victoria, British Columbia.



#### PRELIMINARY PROGRAM

#### Thursday, August 16, 2012 8:15 - 9:00 am **Opening Ceremonies** 9:00 - 10:00 am Policing in Challenging Times 10:00 - 10:30 am Opening Keynote Speaker / Tullio Caputo, Carleton University Plenary #1 Michael Kempa, University of Ottawa Fred Biro, Peel Regional Police Board 10:30 - 11:00 am Networking Break 11:00am - 12:00 Plenary #2 - Panel & Tullio Caputo, Carleton University pm Discussion Michael Kempa, University of Ottawa Fred Biro, Peel Regional Police Board Policing & Changing Justice System 12:00 - 1:00 pm LUNCH - Guest Speaker Victoria Integrated Court - Judge Quantz Judge Ernest Quantz 1:00 - 2:15 pm Plenary #3 - Panel Victoria Integrated Community Outreach Team & Victoria Police Department Victoria Integrated Court IMCRT (Integrated Mobile Crisis Response Team) & integrated models for community policing ACT (Assertive Community Treatment) Team 2:15 - 2:30 pm Coffee Break 2:30 - 4:00 pm Breakout Session for Small/Medium/ Large Services Friday, August 17, 2012 8:30 - 9:30 am **Government Plenary #4** Minister of Public Safety 9:30 - 11:45 am Annual General Meeting Friday afternoon and evening there will be many options available to explore the natural beauty of Victoria. Some suggestions include: kayaking, whale watching, victorian gardens, golfing.

		CAPB 2012
		POLICING IN CHALLENGING TIMES —AUGUST 16 - 18 VICTORIA, BC——
		Saturday, August 18, 2012
8:30 am - 9:15 am	Plenary #5	Policing Large Events – Experience from Vancouver DCC Adam Palmer
9:15 – 10:15 am	Plenary #6	Technology / Challenging Times / Policing in a Digital World Social Media – marketing/recruiting/ investigations/ cyber attacks /Computer Forensics/Smart use of technology in policing
10:15 - 10:45 am		Networking Break
10:45 am - 12:15 pm	Concurrent Workshops There will be a maximum of four workshops and workshop 2	
	& 3 are not confirmed.	
	r.	
		Youth Combating Intolerance (YCI) Mobile Youth Service Team, MYST Youth Detectives
12:15 – 1:30 pm	Lunch	With guest speaker
1:30 – 3:00 pm	Repeat of Concurrent Workshops	
3:00 3:30 pm	Closing Remarks	President of CAPB Mayor Fortin (Chair) Mayor Desjardins (Vice-Chair)

a P
CAPB 2012 POLICING IN CHALLENGING TIMES AUGUST 16 - 18 VICTORIA, BC

Preliminary Companion Program

	Early Morning 6:45 — 7:30 am	Morning	Afternoon	Evening
Wednesday			Golf Day     (additional cost)	BBQ Dinner at Gol     Club
Thursday	<ul> <li>NOTE: With Delegates</li> <li>Yoga — at Empress Hotel</li> <li>Morning guided walk or run - to/from Empress Hotel</li> </ul>	Tour #1 • Butchart Gardens walking tour Tour #2 • Visit Emlly Carr House, Ross Bay Cemetery, Craigdarrroch Castle & followed by "Tea" at the Abkhazi Gardens	Tour #1 (Cont'd) • Lunch at Church & State Winery or at Sea Cidery • Visit to the Shaw Discovery Center in Sidney Tour #2 (Cont'd) • Tour Gardens at Government House • Drive to Gonzales Hill • Free time to explore Victoria	With Convention Delegates
Friday	NOTE: With Delegates <ul> <li>Yoga</li> <li>Guided walk or run</li> </ul>	Tour #3 • Tour Royal BC Museum OR Tour #4 • Visit Art Gallery of Greater Victoria • All take Harbour Ferry Tour to lunch at Brew Pub	Free, or With Convention Delegates Potential Afternoon Activities AT COST Golf Whale Watching	Free or With Convention Delegates
Saturday	NOTE: With Delegates <ul> <li>Yoga</li> <li>Guided walk or run</li> </ul>	Tour #5 • Whale Watching (may be additional cost) Tour #6 • Guided /personalized historical or shopping tours (walking)	Free, or With Convention Delegates	With Convention Delegates

CAPB 2012	23 <sup>rd</sup> Annual CAP		Fairmont Empress, Victoria, BC
PLEASE PRINT (complete a	Conference Dele separate form for EAC		stration Form
Name:		Posi	tion:
Board/Commission		Add	'ess:
			Postal Code:
Telephone:	_ Fax:		Email:
Please explain any food aller	gies or special dietary	needs:	
			Part B: Additional Evening Event Tickets
Part A: Conference Registrat Full Delegate Registration:	ion	Amount	Additional Event Tickets:
Includes: all available speaker sessi meals, hospitality suite and evening			Event tickets are included with your registration but Additional tickets can be purchased for guests.
	erenta.	\$	o Wednesday, August 15, 2012
CAPB Member: • \$550 (paid before June 1,	2012)	\$	BBQ o \$45.00
o \$575 (paid after June 1, 2	012)		- · · · · · · · · · · · · · · · · · · ·
Non-Member:		\$	o Thursday, August 16, 2012
<ul> <li>\$650 (paid before June 1, \$675 (paid after June 1, 2)</li> </ul>		s	o Host Evening o \$75.00
		*	
Daily Delegate Registration: Includes: available speaker session	s, conference materials.	\$	<ul> <li>Saturday, August 18, 2012</li> <li>CAPB Gala Evening</li> </ul>
meals, hospitality suite and evening	events for selected day.	\$	o <b>\$75.00</b>
<ul> <li>Thursday, August 16, Member: \$200.00 Non-Member:</li> </ul>		Total Due:	
<ul> <li>Friday, August 17, 201</li> <li>Member: \$100.00 Non-M</li> </ul>		, otar Due.	
<ul> <li>Saturday, August 18, 3</li> </ul>	2012	\$ <u>.</u>	
Member: \$200.00 Non-M	PLEASE CLEARLY	MARK ALL	YOUR CHOICES:
Wednesday, August 15, 2012	will: Golf Yes No	Attend E	
Thursday, August 16, I will atter Saturday, August 18, I will atter	nd host evening: Yes		
• •			
METHOD OF PAYMENT**4%	Cheque	it cards	SEND COMPLETED FORM & PAYMENT TO: 157 Gilmour Street, Suite 302
Account Number:			Ottawa, Ontario K2P 0N8
Expiry:			Telephone: 613.235.2272 Fax: 613.235-2275
			Email: jlanzon@capb.ca **If paid by credit card, a processing fee of 4%
Name of Cardholder:			will be applied.
Authorization Signature:			Please make cheques payable to the Canadian Association of Police Boards (CAPB).
			collecting GST)
Refi	Can Ind (less 20%) if written (	cellations & Re cancellation is	efunds received before June 15, 2012
Refund (le	ss 50%) if written cancel	llation is receiv	red between June 15 – July 31, 2012
	No refunds will	be granted aft	er August 1, 2012

# **#P122.** ANNUAL REPORT – GRANT APPLICATIONS AND CONTRACTS: APRIL 2011 TO MARCH 2012

The Board was in receipt of the following report April 24, 2012 from William Blair, Chief of Police:

Subject: ANNUAL REPORT: APRIL 1, 2011 TO MARCH 31, 2012 - GRANT APPLICATIONS AND CONTRACTS

# Recommendation:

It is recommended that the Board receive this report.

# **Financial Implications**:

There are no financial implications relating to the recommendation contained within this report. Grant funding fully or partially subsidizes the program for which the grant is intended. Any program costs not covered by grants are accounted for in the Service's capital and operating budgets.

### Background/Purpose:

At its meeting of February 28, 2002, the Board granted standing authority to the Chair of the Police Services Board to sign all grant and funding applications and contracts on behalf of the Board (Min. No. P66/02 refers). The Board also requested that a report be provided on a semi-annual basis, summarizing all applications and contracts signed by the Chair (Min. Nos. P66/02 and P145/05 refer).

At its meeting of November 24, 2011, the Board approved that the Chief report annually on grant applications and contracts, instead of the previous semi-annual requirement (Min. No. P295/11 refers). This first annual report covers the period of April 1, 2011 to March 31, 2012.

### Discussion:

During the current reporting period, April 1, 2011 to March 31, 2012, the Chair of the Police Services Board signed eleven grant contracts and three contract amendments. Appendix A provides the details of grant applications submitted by the Service. Appendix B provides the details of new grants awarded and/or contracts and contract amendments signed by the Chair of the Police Services Board.

# Active Grants:

As of March 31, 2012, the Toronto Police Service had a total of sixteen (16) active grants, as outlined below:

- Community Policing Partnership Program (\$7.5M, annually)
- Safer Communities 1,000 Officers Partnership Program (\$8.8M, annually)
- Toronto Anti-Violence Intervention Strategy (\$5.0M annually for two years ending June 30, 2013)
- Police Officers Recruitment Fund (\$2.8M annually for five years ending March 31, 2013)
- Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet (\$349,782 annually for two years ending March 31, 2013)
- Youth In Policing Initiative (\$589,000 annually)
- Civil Remedies Grant Asset Forfeiture Training, HD Surveillance Cameras, Investigative Analysis Software, and Expert Training (\$154,846 one-time funding)
- Civil Remedies Grant Organized Crime Enforcement (\$149,722 one-time funding)
- Civil Remedies Grant Marine FLIR (\$30,496 one-time funding)
- Civil Remedies Grant FLIR Infrared Camera (\$21,300 one-time funding)
- Civil Remedies Grant Family Justice Centre (\$31,400 one-time funding)
- Civil Remedies Grant Mobile Surveillance (\$29,136 one-time funding)
- Civil Remedies Grant Field Intelligence Officer Cameras (\$68,677 one-time funding)
- Reduce Impaired Driving Everywhere (RIDE) (\$172,005 one-time funding, awarded annually)
- Provincial Electronic Surveillance Equipment Deployment Program (PESEDP) Refresh – Toronto (\$100,000 annually for two years ending March 31, 2012)
- Proceeds of Crime Prevention and Enforcement of Online Crime (\$170,650 one-time funding)

# Conclusion:

This report provides the Board with information on the activity that occurred with respect to grants during the period of April 1, 2011 to March 31, 2012, as well as the active grants in place as at the same date.

Mr. Tony Veneziano, Chief Administrative Officer, Administrative Command, will be in attendance to answer any questions from the Board.

# The Board received the foregoing report.

# Appendix A

# Grant Applications April 1, 2011 to March 31, 2012

Name and Description of Grant	Amount of Funding Requested	Grant Term	Comments
Proceeds of Crime – Human Trafficking	\$200,000	n/a	Application submitted to Ministry of Community Safety and Correctional Services May, 2011. Notified, in writing, July, 2011 that application was not successful.
Reduce Impaired Driving Program (RIDE) • A program to reduce impaired driving.	\$172,005	April 1, 2011 to March 31, 2012	Application submitted to Ministry of Community Safety and Correctional Services April, 2011. Funding approved - see Appendix B.
<ul> <li>Proceeds of Crime –</li> <li>Prevention and Enforcement of</li> <li>Online Crime</li> <li>A program to purchase equipment to investigate technology based crime and to educate businesses and citizens on how to protect themselves from technology related crime.</li> </ul>	\$170,650	April 1, 2011 to March 31, 2012	Application submitted to Ministry of Community Safety and Correctional Services May, 2011 and approved by Ministry in June, 2011. Funding approved - see Appendix B.
<ul> <li>Funding for a Service-wide intelligence initiative to reduce violence, increase community safety and improve the quality of life for members of the community.</li> </ul>	\$5,000,000 per fiscal year	July 1, 2011 to June 30, 2013	Proposal submitted to Ministry of Community Safety and Correctional Services in May, 2011. Funding approved -see Appendix B.
<ul> <li>Youth in Policing Initiative</li> <li>A program to provide summer employment opportunities for youth who are reflective of the cultural diversity of the community.</li> </ul>	\$614,200	April 1, 2012 to March 31, 2013	Budget and Service Description Schedules were submitted to the Ministry of Children and Youth Services in March, 2012.

# Appendix B

# New Grants Awarded or Contracts Signed April 1, 2011 to March 31, 2012

Name and Description of Grant	Amount of Funding Approved	Grant Term	Comments	
<ul> <li>Youth in Policing Initiative</li> <li>A program to provide summer employment opportunities for youth who are reflective of the cultural diversity of the community.</li> <li>.</li> </ul>	\$589,000	April 1, 2011 to March 31, 2012	The Chair signed the contract in July, 2011. The Ministry of Children and Youth Services signed a contract amendment in February, 2012 to reduce the grant funding by \$20,000 to reflect program savings due to staff vacancies.	
Reduce Impaired Driving Program (RIDE) • A program to reduce impaired driving.	\$172,005	April 1, 2011 to March 31, 2012	The Chair signed the contract in August, 2011.	
<ul> <li>Proceeds of Crime –</li> <li>Prevention and Enforcement of Online Crime</li> <li>A program to purchase equipment to investigate technology based crime and to educate business and citizens on how to protect themselves from technology related crime.</li> </ul>	\$170,650	April 1, 2011 to March 31, 2012	The Chair signed the contract in September, 2011.	
<ul> <li>A Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet</li> <li>Funding to coordinate the increased identification of victims, to provide support services to victims of child internet sexual abuse and exploitation and to assist in preventing the cycle of recurring victimization.</li> </ul>	\$349,782 per fiscal year	April 1, 2011 to March 31, 2013	The Chair signed the contract in July, 2011.	
<ul> <li>Funding for a Service-wide intelligence initiative to reduce violence, increase community safety and improve the quality of life for members of the community.</li> </ul>	\$5,000,000 per fiscal year	July 1, 2011 to June 30, 2013	The Chair signed the contract in August, 2011.	
Civil Remedies Grant Program – Asset Forfeiture Training, HD Surveillance Cameras, Investigative Analysis Software, and Expert Training (Amendment) • A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for training and equipment.	\$22,622	April 1, 2011 to November 10, 2011	The Chair signed an amendment to the contract in July, 2011 to use unspent funds from the 2010/11 grant in the 2011/12 fiscal year.	

# Appendix B

# New Grants Awarded or Contracts Signed April 1, 2011 to March 31, 2012

Name and Description of Grant	Amount of Funding Approved	Grant Term	Comments		
<ul> <li>Civil Remedies Grant Program – 55 Division Victim Support Room (Amendment)</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the creation of a victim support room in 55 Division</li> </ul>	\$1,340	April 1, 2011 to August 12, 2011	The Chair signed an amendment to the contract in July, 2011 to use unspent funds from the 2010/11 grant in 2011/12 fiscal year.		
<ul> <li>Civil Remedies Grant Program – Organized Crime Enforcement</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for proceeds of crime training.</li> </ul>	\$29,489	April 1, 2011 to November 10, 2011	The Chair signed an amendment to the contract in July, 2011 to use unspent funds from the 2010/11 grant in 2011/12 fiscal year.		
<ul> <li>Civil Remedies Grant Program – Organized Crime Enforcement</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for training and forensic accounting service.</li> </ul>	\$149,722	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011. An amendment request was submitted to use \$8,550 in the 2012/2013 fiscal year, which was approved by Ministry of the Attorney General in January, 2012; however, the contract for the amendment has not yet been received for signature.		
<ul> <li>Civil Remedies Grant Program – Marine FLIR</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for equipment.</li> </ul>	\$30,496	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011.		
<ul> <li>Civil Remedies Grant Program – FLIR Infrared Camera</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for equipment and training.</li> </ul>	\$21,300	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011.		

# Appendix B

# New Grants Awarded or Contracts Signed April 1, 2011 to March 31, 2012

Name and Description of Grant	Amount of Funding Approved	Grant Term	Comments		
<ul> <li>Civil Remedies Grant Program – Family Justice Centre</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding to purchase equipment for the Family Justice Centre.</li> </ul>	\$31,400	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011. An amendment request was submitted and approved by Ministry of the Attorney General in February, 2012 to change the scope of the project from a Family Justice Centre to a victim interview room in the Scarborough Hospital Grace Campus Sexual Assault / Domestic Violence Care Centre with the grant funds reduced to \$12,200. However, due to project delays, the grant funds were returned.		
<ul> <li>Civil Remedies Grant Program – Mobile Surveillance</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for equipment.</li> </ul>	\$29,136	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011.		
<ul> <li>Civil Remedies Grant Program – Field Intelligence Officer Cameras</li> <li>A program to assist victims and prevent unlawful activity that results in victimization, through the provision of funding for equipment.</li> </ul>	\$68,677	April 1, 2011 to March 31, 2012	The Chair signed the contract in November, 2011.		

# **#P123. PAID DUTY – PARTIAL HOUR CHARGE**

The Board was in receipt of the following report May 02, 2012 from William Blair, Chief of Police:

Subject: PAID DUTY - PARTIAL HOUR CHARGE

# Recommendation:

It is recommended that the Board consult with the Toronto Police Association (TPA) prior to instructing the Service to implement Recommendation #2 from the Auditor General's 2010 audit of the Toronto Police Service Paid Duty System.

# **Financial Implications:**

There are no financial implications relating to the recommendation contained within this report.

# Background/Purpose:

In 2010 the City of Toronto Auditor General, at the request of the Board, conducted an audit of the Toronto Police Service paid duty system. A number of recommendations resulted from this audit including Recommendation #2 which stated "The Chief of Police consider modifying the charging rate for a partial paid duty hour such that Toronto's charging rate is consistent with other large police services".

This recommendation was approved by the Board at its meeting held on April 7, 2011 (Min. No. #P72 refers). As a result, various meetings were held between the Service, the Board and the Toronto Police Association (TPA) to consider the adviseability of implementing this recommendation.

# Discussion:

Article 20:01 of the current collective agreement between the Board and the Toronto Police Association (TPA) stipulates that the TPA sets the rate to be paid for what are now called paid duties. This article, in varying forms, has been in every collective agreement going back to at least 1957 when the Municipality of Metropolitan Toronto was created. Once the TPA sets the rate, they are required to notify the Board of the rate or any changes therein.

On November 10, 2011, the TPA notified the Board that the rate to be charged in 2012 was going to remain unchanged from the rate charged in 2011. The letter confirms the hourly rate to be charged for Association members doing paid duties with a minimum charge of 3 hours. The

letter goes on to say that partial hours (beyond a minimum of 3 hours) would be paid out at the established hourly rate. Rates charged for paid duties are separate from the premium pay provisions of the contract.

I am of the opinion that the issue of what rate is charged for full hours or partial hours worked at a paid duty is a matter of compensation and therefore a contractual issue between the Board and the TPA. In my view, changes to the rates charged would likely result in a grievance if implemented unilateraly, without an agreement between the Board and the TPA.

The Service's initial management response to this recommendation was that the Service would change the paid duty rate to allow a partial-hour charging rate, taking into account the languages of collective agreements and the current practice for charging premium pay. However, after further consideration, it became clear to the Service that another response was necessary. In an update to the management reponse for this recommendation, the Service provided this:

"The current provision in the collective agreements regarding premium pay is that members must work a full 15 minutes in order to be paid premium pay for a partial hour worked. Premium pay for partial hours worked is paid to the nearest 30 minutes. So, if a member works 1-14 minutes of overtime, no overtime is credited and no premium is paid. 15 - 44 minutes of overtime will be paid as 1/2 hour (30 minutes). 45-60 minutes of overtime will be paid as one hour. This differs from the paid duty arrangement in which members who work a partial hour would be paid a full hour of paid duty.

The Service would like to change the paid duty arrangement so that it is consistent with the premium pay requirements in the collective agreement. This has been reviewed with the Board, as discussions will most likely be required between the Board and the Toronto Police Association in order to enact the change. The TPA has been notified of the proposed change. Action in this regard will continue in the first quarter of 2012"

# Conclusion:

As stated above in the updated management response, while the Service is interested in implementing a partial hourly rate for paid duties, we are not a party to the agreement that currently controls the rates. As a result, I am recommending that the Board and the TPA consult on this issue prior to instructing the Service to implement a partial hourly rate.

I will be in attendance to answer any questions the Board may have in relation to this report.

# **#P124. APPOINTMENTS – ACTING VICE CHAIR**

The Board was in receipt of the following report May 07, 2012 from Alok Mukherjee, Chair:

Subject: Appointments – Acting Vice Chair during the Periods between June 16, 2012 and June 23, 2012, Inclusive, and July 21, 2012 and July 30, 2012, Inclusive

# Recommendation:

It is recommended that the Board appoint one member to act as Acting Vice-Chair during each of the periods between June 16, 2012 and June 23, 2012, inclusive, and July 21, 2012 and July 30, 2012, inclusive, for the purposes of the execution of all documents that would normally be signed by the Vice-Chair on behalf of the Board.

# Financial Implications:

There are no financial implications relating to the approval of the recommendation contained in this report.

# Background:

I am have been advised by Vice-Chair Michael Thompson that he will not be able to perform the duties of Vice-Chair of the Toronto Police Services Board during two periods of time over the summer months.

It will, therefore, be necessary to appoint an Acting Vice-Chair for the purposes of the execution of all documents normally signed by the Vice-Chair on behalf of the Board, including legal contracts, personnel and labour relations documents.

# Conclusion:

I am requesting that the Board appoint one member for each of the two periods of time that Vice-Chair Thompson is unable to perform the duties of Vice-Chair of the Board.

The Board approved the foregoing report and appointed Councillor Frances Nunziata as Acting Vice-Chair for the periods indicated.

# #P125. SPECIAL CONSTABLES – TORONTO COMMUNITY HOUSING CORPORATION - APPOINTMENT

The Board was in receipt of the following report April 05, 2012 from William Blair, Chief of Police:

# Subject: APPOINTMENT OF SPECIAL CONSTABLE FOR THE TORONTO COMMUNITY HOUSING CORPORATION

# Recommendation:

It is recommended that the Board approve the appointment of the individual listed in this report as special constable for the Toronto Community Housing Corporation (TCHC), subject to the approval of the Minister of Community Safety and Correctional Services.

# Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

# Background/Purpose

Under Section 53 of the *Police Services Act* of Ontario (the PSA), the Board is authorized to appoint and re-appoint special constables, subject to the approval of the Minister of Community Safety and Correctional Services (the Minister). Pursuant to this authority, the Board entered into an agreement with the Toronto Community Housing Corporation (TCHC) for the administration of special constables (Min. No. P414/99 refers).

At its meeting on January 29, 1998, the Board approved a recommendation that requests for appointment and re-appointment of special constables, who are not members of the Toronto Police Service, be forwarded to the Board with the Chief's recommendation, for the Board's consideration (Min. No. P41/98 refers).

The Service received a request from the TCHC on December 6, 2011, to appoint the following individual as a special constable.

# **Ryan MYETTE**

Discussion:

The TCHC special constables are appointed to enforce the *Criminal Code of Canada, Controlled Drugs and Substances Act, Trespass to Property Act, Liquor Licence Act and Mental Health Act* on TCHC property within the City of Toronto.

The agreement between the Board and the TCHC requires that background investigations be conducted on all individuals recommended for appointment and re-appointment as special constables. The Service's Employment Unit completed a background investigation on this individual and there is nothing on file to preclude him from being appointed as a special constable for a five year term.

The TCHC has advised that the individual satisfies all the appointment criteria as set out in the agreement between the Board and the TCHC for special constable appointment. The TCHC approved strength of special constables is 83; the current complement is 82.

# Conclusion:

The Toronto Police Service and the TCHC work together in partnership to identify individuals for the position of special constable who will contribute positively to the safety and well-being of persons engaged in activities on TCHC property. The individual currently before the Board for consideration has satisfied the criteria contained in the agreement between the Board and the Toronto Community Housing Corporation.

Acting Deputy Chief Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have.

# #P126. SPECIAL CONSTABLES – TORONTO COMMUNITY HOUSING CORPORATION – RE-APPOINTMENTS

The Board was in receipt of the following report April 11, 2012 from William Blair, Chief of Police:

Subject: RE-APPOINTMENT OF SPECIAL CONSTABLES FOR THE TORONTO COMMUNITY HOUSING CORPORATION

# Recommendation:

It is recommended that the Board approve the re-appointment of the individuals listed in this report as special constables for the Toronto Community Housing Corporation (TCHC), subject to the approval of the Minister of Community Safety and Correctional Services.

# Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

### Background/Purpose

Under Section 53 of the *Police Services Act of Ontario* (the Act), the Board is authorized to appoint and re-appoint special constables, subject to the approval of the Minister of Community Safety and Correctional Services (the Minister). Pursuant to this authority, the Board entered into an agreement with the Toronto Community Housing Corporation (TCHC) for the administration of special constables (Min. No. P414/99 refers).

At its meeting on January 29, 1998, the Board approved a recommendation that requests for appointment and re-appointment of special constables, who are not members of the Toronto Police Service, be forwarded to the Board with the Chief's recommendation, for the Board's consideration (Min. No. P41/98 refers).

The Service received a request from the TCHC on February 2, 2012, to appoint the following individuals as special constables.

# Tuan-Kiet DOAN Azariah REID

Discussion:

The TCHC special constables are appointed to enforce the *Criminal Code of Canada, Controlled Drugs and Substances Act, Trespass to Property Act, Liquor Licence Act and Mental Health Act* on TCHC property within the City of Toronto.

The agreement between the Board and the TCHC requires that background investigations be conducted on all individuals recommended for appointment and re-appointment as special constables. The Service's Employment Unit completed background investigations on these individuals and there is nothing on file to preclude them from being appointed as special constables for a five year term.

The TCHC has advised that the individuals satisfy all the appointment criteria as set out in the agreement between the Board and the TCHC for special constable appointment. The TCHC approved strength of special constables is 83; the current complement is 79.

# Conclusion:

The Toronto Police Service and the TCHC work together in partnership to identify individuals for the position of special constable who will contribute positively to the safety and well-being of persons engaged in activities on TCHC property. The individuals currently before the Board for consideration satisfy the criteria contained in the agreement between the Board and the Toronto Community Housing Corporation.

Acting Deputy Chief of Police Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have.

# **#P127.** SPECIAL CONSTABLES – UNIVERSITY OF TORONTO: SCARBOROUGH CAMPUS – RE-APPOINTMENT

The Board was in receipt of the following report April 11, 2012 from William Blair, Chief of Police:

# Subject: RE-APPOINTMENT OF SPECIAL CONSTABLE FOR THE UNIVERSITY OF TORONTO SCARBOROUGH CAMPUS

# Recommendation:

It is recommended that the Board approve the re-appointment of the individual listed in this report as a special constable for the University of Toronto, subject to the approval of the Minister of Community Safety and Correctional Services.

# Financial Implications:

There are no financial implications relating to the recommendation contained within this report.

### Background/Purpose

Under Section 53 of the *Police Services Act of Ontario* (the Act), the Board is authorized to appoint and re-appoint special constables, subject to the approval of the Minister of Community Safety and Correctional Services (the Minister). Pursuant to this authority, the Board entered into an agreement with the University of Toronto (U of T) for the administration of special constables (Min. No. P571/49 refers).

At its meeting on January 29, 1998, the Board approved a recommendation that requests for appointment and re-appointment of special constables, who are not members of the Toronto Police Service, be forwarded to the Board with the Chief's recommendation, for the Board's consideration (Min. No P41/98 refers).

The Service received a request from the U of T on January 26, 2012, to re-appoint the following individual as a special constable.

### Shahid ZAFAR

Discussion:

The U of T special constables are appointed to enforce the *Criminal Code of Canada, Controlled Drugs and Substances Act, Trespass to Property Act, Liquor Licence Act and Mental Health Act* on U of T property within the City of Toronto.

The agreement between the Board and the U of T requires that background investigations be conducted on all individuals recommended for appointment and re-appointment as special constables. The Service's Employment Unit completed a background investigation on this individual and there is nothing on file to preclude him from being appointed as a special constable for a five year term.

The U of T has advised that the individual satisfies all the re-appointment criteria as set out in the agreement between the Board and the U of T for special constable. The U of T Scarborough Campus' approved strength of special constables is 15; the current complement is 13.

# Conclusion:

The Toronto Police Service and the U of T work together in partnership to identify individuals for the position of special constable who will contribute positively to the safety and well-being of persons engaged in the activities on U of T property. The individual currently before the Board for consideration has satisfied the criteria contained in the agreement between the Board and the University of Toronto.

Acting Deputy Chief of Police Jeff McGuire, Specialized Operations Command, will be in attendance to answer any questions that the Board may have.

# **#P128.** SEMI-ANNUAL REPORT: AUXILIARY MEMBERS – TERMINATION OF APPOINTMENTS: JULY TO DECEMBER 31, 2011

The Board was in receipt of the following report April 10, 2012 from William Blair, Chief of Police:

Subject: AUXILIARY MEMBERS - TERMINATION OF APPOINTMENTS: JULY 1, 2011 TO DECEMBER 31, 2011

# Recommendations:

It is recommended that:

- (1) the Board terminate the appointments of 10 Auxiliary members who are identified in Appendix 'A' as they are no longer available to perform their duties due to resignation, retirement, or death; and
- (2) the Board notify the Minister of Community Safety and Correctional Services about the termination of appointments for these 10 Auxiliary members.

# Financial Implications:

There are no financial implications relating to the recommendations contained in this report.

# Background/Purpose:

Auxiliary members are governed by the <u>Police Services Act</u> (PSA); Revised Statutes of Ontario, 1990; Policing Standards Guidelines; Board Policy TPSB A1-004; Toronto Police Service Governance; Standards of Conduct; and Service Procedure 14-20 entitled, "Auxiliary Members."

Under section 52(1) of the <u>PSA</u>, the Board is authorized to appoint and suspend, or terminate the appointment of Auxiliary members, subject to the approval of the Minister of Community Safety and Correctional Services (Minister) and with respect to the suspension or termination of the appointment of an Auxiliary member, section 52(2) of the <u>PSA</u> states:

"If the board suspends or terminates the appointment of an Auxiliary member of the police force, it shall promptly give the Solicitor General written notice of the suspension or termination."

# Discussion:

The terminations of appointments of the 10 Auxiliary members consist of 10 Police Constables.

# Conclusion:

In accordance with section 52(2) of the PSA, please find the names of the 10 Auxiliary members set out in Appendix 'A', whose appointments terminated during the period between July 1, 2011 and December 31, 2011, as they are no longer available to perform their duties due to resignation, retirement or death.

Deputy Chief Peter Sloly, Divisional Policing Command, will be in attendance to answer to any questions that the Board may have regarding this report.

# **APPENDIX "A"**

NO.	<b>SURNAME</b>	<u>G1</u>	RANK	BADGE	UNIT	<b>DATE</b>	REASON
1	WILEY	Russell	PC	51154	D54	2010.11.14*	Resignation
2	LUKASSEN	Matthew	PC	51517	D52	2011.08.26	Resignation
3	SOOKIASSIAN	Tadeh	PC	51200	D41	2011.06.07	Resignation
4	FONTANA	Stephen	PC	51560	D23	2011.09.23	Resignation
5	MITCHELL	William James	PC	51382	D54	2011.09.29	Resignation
6	MACMILLAN	Cory	PC	51319	D23	2011.11.11	Resignation
7	MAZZARA	Giuseppe	PC	51173	D31	2011.11.11	Resignation
8	DJURDJEVIC	Slobodan	PC	51124	D52	2011.10.27	Resignation
9	MALLORY	Stephanie	PC	51393	D42	2011.11.29	Resignation
10	MANGAT	Amarjit	PC	51453	D23	2011.12.29	Resignation

# AUXILIARY TERMINATIONS OF APPOINTMENTS FOR THE PERIOD JULY 1, 2011 - DECEMBER 31, 2011

\* The Termination/Retirement form (TPS771), for Auxiliary Russell Wiley (51154) was not received by Divisional Policing Support Unit until July 25, 2011.

# **#P129.** CENTRAL JOINT HEALTH & SAFETY COMMITTEE

The Board was in receipt of the following copy of the Minutes from the Central Joint Health and Safety Committee Meeting held on March 29, 2012:

The Board received the foregoing report.


# Central Joint Health and Safety Committee

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## **MEETING MINUTES** -

Parking Enforcement West 7<sup>th</sup> Floor Conference Room 970 Lawrence Ave. West

Thursday, March 29, 2012 at 10:00 AM

Meeting No. 44

Members Present:	Dr. Alok Mukherjee, TPSB, Committee Co-Chair Mr. Larry Molyneaux, TPA, Committee Co-Chair Deputy Chief Mike Federico, TPS, Command Representative Mr. Rick Perry, TPA, Executive Representative
Also Present:	Ms. Jacqueline Thompson, Asst. Manager, Occupational Health & Safety Sgt. Gary Haitzer, Safety Officer, Occupational Health & Safety Ms. Deirdre Williams, Recording Secretary
Guests:	Ms. Kim Rossi, Manager, Parking Enforcement Unit Ms. Karen Acciaccaferri, Parking Enforcement – West Ms. Denine Dempster, Parking Enforcement – West Mr. Jim Connolly, Parking Enforcement – West Mr. Brian Moniz, Parking Enforcement – West S/Sgt. Nicole Lee, Parking Enforcement - East Sgt. Alan Nulle, Safety Officer, Peel Regional Police Ms. Alexis Silverman, Health Nurse, Peel Regional Police

Chair for this Meeting: Dr. Alok Mukherjee, Co-Chair

## **Opening of the Meeting:**

Dr. Alok Mukherjee and Mr. Larry Molyneaux, Co-Chairs, extended a welcome to the guests and provided an overview of the Central Joint Health and Safety Committee and explained how it works in conjunction with the Local Joint Health and Safety Committees which are operating throughout the Toronto Police Service.

The Committee approved the public Minutes from its meeting held on January 12, 2012 with the following amendments:

- item no 2 Communicable Diseases: representatives from *Peel* Regional Police would attend a future meeting to deliver a presentation on infection protection;
- item no 9 Critical Incident Stress: the recommendations that were attributed to Deputy Chief Forde were made by Deputy Chief *Federico* not Deputy Chief Forde; and
- item no 10 Blood Contamination Procedures: this matter should have been recorded as "resolved" and that no further action is required at this time.

The Committee approved the confidential Minutes from its meeting held on January 12, 2012.

Dr. Mukherjee noted that the January 12, 2012 Minutes prepared by the Toronto Police Association did not include references to, or copies of, the reports and written documents that formed part of the January 12, 2012 agenda. Dr. Mukherjee requested that, where possible, future Minutes include copies of the reports and documents that were considered by the Committee at its meetings.

## **Presentation:**

 Infectious Disease Control and Personal Protective Strategy Presented by: Sgt. Alan Nulle, Safety Officer, Peel Regional Police Ms. Alexis Silverman, Health Nurse, Peel Regional Police

Sgt. Nulle and Ms. Silverman delivered a presentation to the Committee entitled *Routine Practice for Emergency Service Workers* which included details on the Personal Protection Strategy ("PPS") Model for Infection Prevention and Control developed by the Peel Regional Police to educate its members on how they can reduce their risks of contracting a communicable disease.

The Committee was advised that, based on the nature of the work that they perform, emergency service workers, particularly police service members, are exposed to potentially debilitating and life-threatening communicable diseases and that the PPS Model emphasizes how, *inter alia*, infection awareness and control, decontamination and appropriate protective equipment can help reduce or prevent exposure to communicable diseases.

The PPS Model also emphasizes the importance of understanding how an infected police service member can prevent the transmission of an infectious disease to others, including their spouses and family members, their colleagues and prisoners.

The Committee was also advised that police officers have concerns about the length of time that they must wait for the results of tests on blood and body fluid samples that are tested under the *Mandatory Blood Testing Act*. Given that post-exposure medical treatment should be immediate, and the type of treatment provided is dependent upon knowing the type of communicable disease to which the officer has been exposed, the delay in receiving the test results may impact the ability to identify and provide the appropriate course of treatment to the affected member immediately.

A video which demonstrates part of the PPS Model was shown to the Committee.

Sgt. Nulle advised the Committee that the PPS Model is a mandatory component of training that is provided to all uniform and civilian members of the Peel Regional Police. The Peel Regional Police has permitted several other police services across Ontario to use the PPS Model and it also forms part of the training that is provided to new police officers at the Ontario Police College.

Following the presentation, Deputy Chief Federico responded to questions about whether or not the Toronto Police Service had developed a training program similar to the Peel model. Deputy Chief Federico advised that there are five TPS Procedures related to health and safety and that members have an obligation to be familiar with those Procedures. Deputy Federico also advised that the TPS conducts free flu clinics for members, communicates regularly with members via net viewer reminders and ensures that protective masks, gloves and disinfectant agents are located in all police cars.

Mr. Molyneaux said that the TPS Procedures outline reactive measures to situations that have occurred and that it is important to establish proactive measures, such as improving awareness and training, in order to avoid contact with infectious diseases. Mr. Molyneaux recommended that the TPS formally adopt the Peel Regional PPS Model and include it in the training that is provided to TPS members. Mr. Perry emphasized the value of the video and, noting that it is a short video, recommended that it be shown to all TPS members.

Mr. Molyneaux advised the Committee that a recent issue of the *PAO Magazine* (Issue 44, Winter 2012) featured an article about the PPS Model and stated that it would be reproduced in a future issue of the Toronto Police Association's *Tour of Duty* magazine. Mr. Molyneaux recommended that the TPS reproduce the same article in a future issue of *The Badge*. (Note: during the meeting, Mr. Molyneaux sent an electronic communication to a representative of the Police Association of Ontario seeking, and subsequently receiving, permission to reproduce the *PAO Magazine* article in both the *Tour of Duty* and *The Badge*).

The Committee expressed its appreciation to Sgt. Nulle and Ms. Silverman for the informative presentation.

Deputy Chief Federico said that he would ask the Occupational Health and Safety Unit to issue a communiqué to the Local Joint Health and Safety Committees indicating that the PPS Model and video are available for use as a learning tool for TPS members.

Copies of the PPS Model presentation slides were circulated to the Committee members and have been filed with the Recording Secretary. No other written details of this matter were reported to the Committee.

Status:	Presentation – Infectious Disease Control and Personal Protective							
	Strategy: <u>Resolved.</u>							
Action:	The Committee agreed that this matter has been resolved and that no							
	further action is required at this time.							

## **Follow-Up Issues Discussed by the Committee:**

2. Fall Arrest Systems Update by: Deputy Chief Mike Federico, Command Representative

Deputy Chief Federico provided the Committee with an update on the assessments of the fall arrest systems that were conducted at all relevant field units.

Written notes provided by Deputy Chief Federico on this matter are attached to these Minutes for information.

Status:	Fall Arrest Systems: <u>Resolved.</u>						
Action:	The Committee agreed that this matter has been resolved and that no						
	further action is required at this time.						

3. *The Badge* – Profile of the Central Joint Health and Safety Committee Update by: Deputy Chief Mike Federico, Command Representative

Deputy Chief Federico advised the Committee that an article about the Central Joint Health and Safety Committee would be published in the next issue of *The Badge*.

Written notes provided by Deputy Chief Federico on this matter are attached to these Minutes for information.

Status:	The Badge – Profile of the Central Joint Health & Safety Committee:
	Resolved.
Action:	The Committee agreed that this matter has been resolved and that no
	further action is required at this time.

4. Review of TPSB Occupational Health & Safety Policy Update by: Dr. Alok Mukherjee, Co-Chair

The Committee received a report (dated March 19, 2012) from Dr. Mukherjee containing an update on the posted version of the TPSB's Occupational Health and Safety policy.

Sgt. Gary Haitzer displayed a sample of the new policy which was printed on photo-grade paper and said that copies could be laminated, if necessary, to reduce the likelihood of being damaged when they are posted in various locations throughout the TPS. Sgt. Haitzer said that a decision on whether or not the copies would be laminated would be made after the projected costs are reviewed. Mr. Molyneaux and Mr. Perry noted that the photo-grade paper was very good and that it would be appropriate for posting.

Deputy Chief Federico said that copies of the policy would be posted in wall-mounted protective glass cases and on unit/divisional bulletin boards across the TPS.

A copy of Dr. Mukherjee's report and written notes provided by Deputy Chief Federico on this matter are attached to these Minutes for information.

Status:	Review of TPSB Occupational Health & Safety Policy: <u>Resolved</u>
Action:	The Committee agreed that this matter has been resolved and that no
	further action is required at this time.

5. Status of the 2011 Request to Approve the Amended Terms of Reference Update by: Dr. Alok Mukherjee, Co-Chair

The Committee received a report (dated March 19, 2012) from Dr. Mukherjee containing an update on the request to amend the Terms of Reference for the Committee.

Dr. Mukherjee advised the Committee that on March 26, 2012 he received correspondence from the Ministry of Labour indicating that the Ministry had approved the amended Terms of Reference. Copies of the Ministry's correspondence were provided to the Committee.

A copy of Dr. Mukherjee's report and the Ministry's correspondence are attached to these Minutes for information.

Status:	Status of the 2011 Request to Approve the Amended Terms of Reference: <u>Resolved</u>
Action:	The Committee agreed that this matter has been resolved and that no further action is required at this time.

## New Items:

6. 10<sup>th</sup> Annual Law Enforcement Occupational Safety & Health Conference Update by: Mr. Larry Molyneaux, Co-Chair

Mr. Molyneaux advised the Committee that he and Mr. Perry would be attending the 10<sup>th</sup> Annual Law Enforcement Occupational Safety & Health Conference on June 21, 2012 and June 22, 2012 in Winnipeg, Manitoba.

Mr. Molyneaux said that many police services across Canada send members representing their police management and police associations to attend this annual conference together and, given that the TPS is the largest municipal police service in Canada, it would be valuable if a member of TPS management was able to attend the conference this year.

Mr. Molyneaux suggested that Sgt. Haitzer, the TPS Safety Officer in Occupational Health and Safety, would be an ideal candidate to attend the conference on behalf of TPS management. Mr. Molyneaux also said that if the TPS is not able to send Sgt. Haitzer due to current financial constraints, the TPA is willing to pay the conference registration and accommodation costs for Sgt. Haitzer.

Deputy Chief Federico expressed his appreciation to the TPA for its generous offer and said that he would consider it, in consultation with Sgt. Haitzer, and that he would respond directly to Mr. Molyneaux.

A copy of the conference advertisement is attached to these Minutes for information. No other written details of this matter were provided to the Committee.

Status:	10 <sup>th</sup> Annual Law Enforcement Occupational Safety & Health
	Conference – <u>Ongoing</u>
Action:	Deputy Chief Federico will consider the offer proposed by the TPA and will provide an update at the next meeting on whether or not a representative of TPS management will attend the conference.

## **Comments and Suggestions:**

The Committee extended its appreciation to Ms. Rossi and the members of the Parking Enforcement Unit for their assistance in coordinating this meeting at Parking Enforcement West.

The Committee recommended that, when possible, future meetings be held at units and divisions and that representatives from those units/divisions provide the Committee with an information session about the health and safety requirements, issues or trends arising from the work that is performed at that location.

## \*\*Confidential Matters\*\*

The Committee also considered several confidential matters.

Details of the Committee's discussions and decisions regarding these matters have been recorded in confidential Minutes which form part of the Minutes for this meeting.

## **Next Meeting:**

Date:Wednesday, June 27, 2012Time:10:00 AMLocation:Toronto Police Headquarters

## Members of the Central Joint Health and Safety Committee:

Dr. Alok Mukherjee, Co-Chair	Mr. Larry Molyneaux, Co-Chair		
Toronto Police Services Board	Toronto Police Association		
Deputy Chief Mike Federico, Command	Mr. Rick Perry, Executive Representative		
Representative, Toronto Police Service	Toronto Police Association		

#### Briefing Notes CJHSC Meeting

#### 2012.03.29

The following is an update for the upcoming Central Joint Health and Safety Committee (CJHSC) meeting, scheduled for Thursday March 29, 2012.

As per the meeting agenda, Deputy Mike Federico is required to provide the Committee with updates on the following:

## Agenda Item #3: Fall Arrest Systems

As previously reported at the last CJHSC meeting, OHS-Safety Section conducted a Service wide site visit assessment at all relevant field units.

- 1. Emergency Task Force (ETF)
- 2. Public Order Unit (PS&EM)
- 3. Police Dog Services (PDS)
- 4. Marine Unit (MAR)
- 5. Video Services Unit (VSU)
- 6. Property Evidence & Management Unit (PEMU)
- 7. Telecommunication Services (TS)
- 8. Forensic Identification Services (FIS)

The Marine Unit (MAR) and Video Services Unit (VSU), are currently in the process of finalizing their unit specific programs, the remainder of the above assessed units had adequate equipment and sufficient self-adopted training, policy and procedures in place.

Members of the Marine unit will schedule a site assessment and receive the necessary training and the appropriate equipment will be acquired. It is anticipated that the training will be completed in Q2 of 2012.

Members of the VSU and Facilities Management (FCM) attended Working at Heights training in Q1 of 2012. VSU is currently assessing their unit specific needs and the next step will be to identify appropriate training, equipment and polices for their unit. It is anticipated that this will occur within Q2 of 2012.

It was determined that members of FCM would have the need and benefit from this training in the course of their duties. Therefore, with the inclusion of FCM, the number of units across the Service identified has increased from 8 to 9.

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Briefing Notes from Deputy Mike Federico

#### Briefing Notes CJHSC Meeting

#### 2012.03.29

 OHS conducted a search of the Service's Disability Management System and did not identify any claims with respect to working at heights and the above identified units.

#### Status: On-Going

## Agenda Item #4: The Badge – Profile of the Central Joint Health and Safety Committee

Information from the Director of Corporate Communications, Mark Pugash, is that the article will appear in the next publication of the Badge.

Status: On-Going

# Agenda Item #5: Review of TPSB Occupational Health & Safety Policy

The estimates provided below are for information purposes only, no update required by Deputy Federico.

OHS received the following information in consultation with Forensic Identification Services (FIS), Facilities Management (FCM) and Purchasing Support Services (PUR).

#### Estimated Costing from FIS

- Unlamented copy of TPSB OHS Policy (11"x7") on photo paper 20c plus tax per copy.
- Laminated copy of TPSB OHS Policy (11"x7") on photo paper \$1.80 plus tax per copy.
- FIS did not recommend mounting the TPSB OHS Policy on foam backer board due to tendency of the board to warp and the difficulty of mounting.

#### Estimated Costing from PUR

 The cost per frame is estimated at \$5.00 plus tax; this is in addition to the cost of printing the policy and does not include the cost of mounting the frames in the facilities.

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Briefing Notes from Deputy Mike Federico

#### Briefing Notes CJHSC Meeting

#### 2012.03.29

#### Policy of FCM

FCM does not have a specific policy regarding the mounting of frames on the walls of HQ. FCM will assist in contracting out the work to have the frames mounted in the facilities, but the cost would be the responsibility of the requesting unit.

Status: On-Going

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Briefing Notes from Deputy Mike Federico



## TORONTO POLICE SERVICES BOARD REPORT



March 19, 2012

To: Members, Central Joint Health and Safety Committee

From: Alok Mukherjee, Co-Chair, Central Joint Health & Safety Committee Chair, Toronto Police Services Board

Re: Updates for the March 29, 2012 Meeting

Status of the Ministry's Review of the Amended Terms of Reference for the Central Joint Health and Safety Committee

#### Background:

In correspondence dated July 15, 2011, Mr. Mike McCormack, President, Toronto Police Association, and I, jointly, sent revised Terms of Reference to the Ministry of Labour for approval. The revised Terms of Reference had been agreed upon by both workplace parties: the Toronto Police Services Board on behalf of the employer; and the Toronto Police Association on behalf of the workers.

In correspondence dated September 02, 2011, the Ministry of Labour acknowledged receipt of the TPSB/TPA's request to amend the Terms of Reference and indicated that the review would be conducted by Mr. Len May, Program Manager of the Industrial Program, Toronto West Region.

No further correspondence has been received from the Ministry of Labour.

At its meeting on January 12, 2012, the CJHSC requested the Board Administrator to inquire about the status of the Ministry's review of the amended Terms of Reference.

Discussion:

The Board Administrator contacted the Ministry on two occasions, January 18, 2012 and March 13, 2012, and was advised that a detailed review was being conducted in order to ensure that the amended Terms comply with s.9 of the *Occupational Health and Safety Act* and that the Ministry would, hopefully, make a decision by the end of March 2012.

There has been no further response or update from the Ministry of Labour.

Toronto Police Services Board's Occupational Health and Safety Policy - Posted in the Workplace

#### Background:

At its meeting on January 12, 2012, the CJHSC conducted its annual review of the Toronto Police Services Board's Occupational Health and Safety policy. The CJHSC noted that the policy it reviewed included amendments approved by the Board in June 2011 and that the copies that are posted in various locations throughout the workplace had not been updated. The CJHSC requested that the Board Administrator prepare a new document for posting that reflects the current version of the Board's policy and requested Deputy Chief Mike Federico to ensure that the posted copies of the previous policy will be replaced by the current policy.

#### Discussion:

The Board Administrator and I prepared the new document for posting and, with the assistance of Deputy Chief Federico, copies are in the process of being printed and will be posted at various locations throughout the workplace pursuant to the *Occupational Health and Safety Act*.

Respectfully submitted,

Alok Mulk Herjee

Co-Chair Central Joint Health & Safety Committee Chair, Toronto Police Services Board

file: report\_terms status\_ohs policy status.doc

Ministry of Labour

**Regional Director** Central Region Operations Division

5001 Yonge Street Suite 1600 North Yor M7A 0A3 York, Ontario

Telephone: Fax: 647-777-5005 647-777-5010 Téléphone : Télécopieur :

March 20, 2011

Ms. Deirdre Williams Toronto Police Services Board 40 College Street Toronto, ON M5G 2J3

Dear Ms. Williams,

The Minister has delegated to me the power under subsection 9 (3.1) of the Occupational Health & Safety Act. I would like to thank you for the submission dated July 15, 2011, requesting approval of the revised terms of reference for the multi-workplace Joint Health and Safety Committee developed and agreed to by the Toronto Services Board on behalf of the employer, and the Toronto Police Association on behalf of the workers.

I am most pleased that a cooperative approach has been achieved regarding the structure and Terms of Reference for the committee and that the arrangement satisfies the recommended criteria. The attached order indicates my approval of the arrangement.

I would like to wish the Committee members every success in their endeavours towards a fully effective health and safety program.

Yours truly,

Ken For

Regional Director

c: Len May, Ministry of Labour Victor Yu, Ministry of Labour



DATE RECEIVED MAR 2 6 2012 TORONTO POLICE SERVICES BOARD

Division des opérations 5001, rue Yonge Bureau 1600 North York (Ontario) M7A 0A3

647-777-5005 647-777-5010

Ministère du Travail

Directeur Régional

Région du Centre

#### Order under Subsection 9 (3.1) The Occupational Health and Safety Act R.S.O. 1990, c.0.1

Whereas subsection 9 (3.1) of the <u>Occupational Health and Safety Act</u> provides that the Minister may, by order in writing, permit a constructor or an employer to establish and maintain one joint health and safety committee for more than one workplace or parts thereof, and may, in the order, provide for the composition, practice and procedure of any committee so established.

And whereas the Toronto Police Services Board on behalf of the employer; and the Toronto Police Association on behalf of the workers, in an executed document between them dated June 29, 2011, stated a desire to have the Multi-workplace Joint Health and Safety Committee;

and have the Minister approve such an arrangement.

NOW THEREFORE BE IT ORDERED that pursuant to subsection 9 (3.1) of the <u>Occupational Health and Safety Act</u>, Toronto Police Service, is hereby permitted to establish and maintain the one Joint Health and Safety Committee to be governed as to composition, practice and procedure by the provisions of the executed document dated June 29, 2011, between the Toronto Police Services Board on behalf of the employer, the Toronto Police Association on behalf of the workers.

Dated at Toronto, this 20th day of March, 2012.

Regional Difector



### Winnipeg Police Service is proud to Host

The 10<sup>th</sup> Annual Law Enforcement Occupational Safety & Health Conference June 21-22<sup>nd</sup>, 2012 Winnipeg, Manitoba The Fairmont Winnipeg, 2 Lombard Place



#### WHO SHOULD ATTEND

- Those responsible for Occupational Safety & Health within the Law enforcement environment;
- Safety & Health Coordinators for Law Enforcement who advise, or who have direct responsibility or influence within their Departments or Police Services for this subject;
- Police Managers who have responsibility and accountability for Occupational Safety & Health;
- Law Enforcement Union Presidents and Directors;
- · Police members who sit on their organizations Safety & Health Committees.

#### BENEFITS OF ATTENDING

- Listen to knowledgeable speakers discuss subjects directly related to Occupational Safety & Health subjects that are specific to Law Enforcement;
- Talk to others from within Canadian Law Enforcement agencies who have found ways to deal with problem subjects and share their challenges and successes;
- Network and make contact with others in the same industry working towards the same goals and objectives;
- Camaraderie of the Police Services and meeting in an informal and neutral environment to discuss issues of mutual interest and concern;

For Information on Registering contact Cst. Jamie Neville 204-330-1292 jneville@winnipeg.ca.

or Insp. Cam Baldwin 204-986-6916 cbaldwin@winnipeg.ca

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P130.** TORONTO POLICE SERVICES BOARD SPECIAL FUND – STATUS UPDATE

The Board was in receipt of the following report April 02, 2012 from Alok Mukherjee, Chair:

Subject: TORONTO POLICE SERVICES BOARD SPECIAL FUND – STATUS UPDATE

## Recommendation:

It is recommended:

- 1. THAT the Board receive this report for information; and
- 2. THAT the Board determine whether it wishes to continue to impose a moratorium on the Board Special Fund.

## Financial Implications:

There are no financial implications relating to the recommendation contained in this report.

## Background/Purpose:

In November 2010, the Board imposed a moratorium on expenditures from the Special Fund, pending a review of the Special Fund's status, (Min. No. P315/10 refers). At its meeting held on April 7, 2011, the Board approved the continuation of the moratorium, as well as a motion that the Chair and the Vice Chair identify and implement options and strategies regarding Special Fund expenditures so that the Board can continue to meet its commitments to the Independent Civilian Review of the policing of the G20 Summit and to the corporate recognition programs while bringing the Special Fund back to good health (Min. No. P100/11 refers).

In keeping with Board direction, the Chair/Vice Chair review, conducted in late April 2011, resulted in the Board's decision to continue the moratorium and to eliminate or reduce a number of expenditures in 2011.

This report is to provide the Board with a status update of the Special Fund.

## Discussion:

Based on a current review of the Special Fund, should the Board lift the moratorium and return to pre 2011 spending, it is estimated that the Special Fund balance will be \$343,235.00 as at December 2012. This estimate takes into consideration outstanding commitments such as annual

corporate recognition initiatives, 2012 Service/community initiatives approved by the Board, Toronto Police Amateur Athletic Association requests, fitness facilities, consultative committees, and the Ryerson assessment of the Human Rights Project Charter that was deferred to 2012, and is based on a conservative estimate of auction revenue throughout 2012. This figure does not include external requests for funding. If the moratorium is discontinued, it is anticipated that community members and organizations, in keeping with Board policy, will begin to submit requests to fund community/police initiatives, which could potentially erode the fund. Based on past experience, external requests have averaged over \$100,000 annually.

## Conclusion:

Therefore, it is recommended:

- 1. THAT the Board receive this report for information; and
- 2. THAT the Board determine whether it wishes to continue to impose a moratorium on the Board Special Fund.

## The Board received the foregoing report and approved the following motion:

THAT the Board continue to impose the current moratorium on the Special Fund until January 2013.

## THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

## **#P131.** ANNUAL REPORT: 2011 YEAR-END ACTIVITIES AND EXPENDITURES OF CONSULTATIVE GROUPS AND REQUEST FOR FUNDS FOR 2012

The Board was in receipt of the following report April 04, 2012 from William Blair, Chief of Police:

Subject: 2011 YEAR END REPORT – ACTIVITIES AND EXPENDITURES OF CONSULTATIVE GROUPS

## Recommendation:

It is recommended that the Board continue to provide funding from the Board's Special Fund for each of the twenty-nine consultative groups identified in this report for a total amount of \$29,000.00; which includes an additional \$1,000.00 to support the 42 Division Chinese Community Liaison Committee created in 1992.

## Financial Implications:

The Board's Special Fund will expend \$29,000.00 to provide support for the consultative groups.

## Background/Purpose:

At its meeting on February 28, 1998, the Board directed that the Chief of Police provide an annual report to the Board on the activities which were funded by the police divisions using Board grants (Min. No. P65/98 refers).

In addition, Board Chairman, Mr. Norman Gardner, submitted a report to the Board at its meeting of February 28, 2002, (Min. No. P51/01 refers). The Board approved the following recommendations from that report:

- 1. The Board continue to provide an annual grant of \$1,000.00 to each of the seventeen divisional Community Police Liaison Committees, the Traffic Services CPLC, the Chief's Consultative Committees, and the Chief's Advisory Councils and that funding be approved from the Special Fund.
- 2. The Board sponsor an annual Community Police Consultative (CPC) Conference for all members of the Consultative Committees in November, 2012, at a cost not to exceed \$6,000.00. That funding be provided from the Special Fund.
- 3. Board members be invited to attend the CPC Conference, and be invited to participate.

4. That the Chief be requested to bring forward all future funding requests for the annual CPC Conference.

The Board, at its meeting of November 18, 2004, (Min. No. P371/04 refers) approved the following:

- 1. The Board change the requirement for receipt of the annual report concerning Community Police Liaison Committee (CPLC) and Consultative Committee activities and expenditures from the January Board meeting to the March Board meeting each year, and
- 2. The request for annual funding from the Board Special Fund in the amount of \$1,000.00 for each individual CPLC and Consultative Committee and the request for funding of the annual CPC Conference be combined with the annual activity report.

The Board, at its meeting of July 10, 2006, approved a report from the Chair, Alok Mukherjee entitled, "Board Policy - Community Consultative Groups" (Min. No. P201/06 refers). The policy stipulates that the Toronto Police Service (Service) will report triennially on the process by which the Service implements the criteria identified to renew the Service's consultative groups and to measure their effectiveness, and also include an examination of the adequacy of resources currently being provided.

The Board, at its meeting of April 22, 2010, (Min. No. P118/10 refers) approved the following:

"THAT the Chief review the level of funding currently provided to the consultative groups by the Board and indicate whether or not any changes are necessary."

Acting Chair Thompson advised the Board at its meeting of May 11, 2011, that the Special Fund Review Committee decided that each consultative committee that previously received funding would be provided with \$500.00 from the Special Fund in 2011 and that no funds would be provided for the 2011 CPC Conference. The Board also approved an expenditure of \$500.00 from the Special Fund for the 42 Division Chinese Community Liaison Committee (CCLC) (Min. No. P135/11 refers).

Chief Blair described the importance of the work performed by the consultative groups and emphasized the value that the community partnerships have for the Service. Chief Blair said that, in order to ensure the continuation of the previous level of funding, he would top up the amount provided by the Board in 2011 for each consultative committee to match the amount of funds that had been provided by the Board in the past and that the funds would be drawn from the Service's operating budget.

This report will provide an annual review of the activities and expenditures of the Community Police Consultative groups during the period of January 1, 2011, to December 31, 2011.

Community Consultative Process:

The Mission Statement of the Toronto Police Service Consultative Committee Process is:

"To create meaningful partnerships through trust, understanding, shared knowledge and effective community mobilization to maintain safety and security in our communities."

The community consultative process within the Service exists formally on three levels:

- Community Police Liaison Committees (CPLC); (CCLC)
- Community Consultative Committees (CCC); and
- Chief's Advisory Council and Chief's Youth Advisory Committee (CAC & CYAC).

The consultation process is not meant to provide another level of police oversight, but rather to establish a process that affords opportunities for enhanced community safety involving community based activities and leadership, the mutual exchange of information and the development of joint problem solving initiatives. It ensures that strategic and effective outcomes are achieved through a formal police/community committee structure, empowering the community and providing the opportunity for a mutually beneficial relationship.

The criteria for the formation and activities of each of these consultative levels is found in the Community Volunteer and Consultation Manual (CVCM), originally published in 2002, and last updated in June 2011. The CVCM sets out the standards for structure, activity standards for each consultative group, responsibilities of executive members, and funding for each consultative group.

Some of the activity standards mandated for each of the consultative groups include:

- Meet at least four times per year
- Set goals and objectives consistent with Service priorities at the beginning of each calendar year
- Hold one town hall forum jointly with police annually
- One value-added community-police project per year consistent with Service priorities
- Participate in the Annual CPC Conference for Consultative members
- Keep minutes of all meetings
- Prepare a financial statement for the Committee Executive when requested
- Complete a year-end Activity and Annual Performance Evaluation Report

For the past thirteen years, the Board, through its Special Fund, has provided funding to each of the CPLCs, CCCs, CAC and CYAC, and as of this year 42 Division's CCLC.

## Community Police Liaison Committees:

A CPLC is mandated and established in each of the seventeen policing divisions, plus Traffic Services.

The purpose of the CPLC is to provide advice and assistance to the local unit commander on matters of concern to the local community including crime and quality of life issues. The CPLC

is also consulted as part of the divisional crime management process established by Service Procedure 04-18 entitled "Crime and Disorder Management", a process which includes assisting the local unit commander in establishing annual priorities.

The composition of the CPLCs differ across the city, as each unit commander is required to establish a committee that reflects the unique and diverse population served by a particular policing division. CPLC participants shall include representation from various racial, cultural or linguistic communities, social agencies, businesses, schools, places of worship, local youth and senior groups, marginalized or disadvantaged communities and other interested entities within the local community. Each CPLC is co-chaired by a senior officer or civilian director and a community member.

42 Division is home to the largest Chinese residential and business community in the City of Toronto. The Chinese Community Liaison Committee (CCLC) of 42 Division was established in 1992. Since its inception, the CCLC has been very active within the Chinese community working with the Chinese speaking residents and businesses within the division about Crime Prevention information, and organizing talks and seminars on community safety issues. The CCLC also conducts community needs surveys about not reporting crimes, and organizes mall walks and exhibitions to promote crime prevention and personal safety.

## Community Consultative Committees:

The CCCs are meant to serve specific communities on a Toronto-wide basis. The membership is drawn from various organizations within each of these communities, so as to reflect both inclusiveness and credibility within that community. These committees serve as a voice on wider policing issues such as training, recruiting, professional standards, and community mobilization.

The Service currently maintains a CCC for the following communities:

- Aboriginal;
- Black;
- Chinese;
- French;
- Lesbian/Gay/Bisexual/Transgender;
- Muslim;
- South and West Asian; and
- Asia Pacific

Each CCC is co-chaired by a senior officer or civilian director and a community member.

## Chief's Advisory Council & Chief's Youth Advisory Committee (CAC and CYAC):

The Service operates a third level of consultation at the Chief of Police level. The CAC and the CYAC exist to provide a voice for various community representatives from business through to social agencies, spanning the various diverse communities as well as youth on a wide variety of issues.

In 2011, each of these consultative groups was allotted \$500.00 from the Board. The total funding for the Consultative Committees in 2011 was \$14,500.00. Chief William Blair agreed to make up the short fall of \$500.00 for each committee totalling \$14,500.00.

## Discussion:

Each consultative group relies on the funding of \$1,000.00. The funding of the consultative committees results in a total expenditure of \$29,000.00 from the Board's Special Fund.

## Reporting:

Each consultative group is required to include in a year-end report, an accounting for expenditures made from the \$1,000.00 grant during the year. The funds are generally used for community outreach, community events, 'value-added' community projects and administrative meetings.

This report summarizes for the Board, the annual activities during 2011 and the amount spent from the \$1,000.00 grant by each of the consultative groups. Expenditures have been recorded and verified within the Systems Application Products (SAP) accounting software used by the Service with checks at the unit level and at Finance and Administration.

## Summary of Activities and Expenditures:

Appendix "A" attached to this report, provides in table form, a summary of activities and expenditures for each of the consultative groups in 2011. Please note that the committees that have expenses exceeding the allotted budget of \$1,000.00 are responsible for covering any surplus exceeding \$1,000.00.

## Community Police Consultative Conference:

Since 1997, the Board has sponsored an annual CPC Conference for the committee members with funding approved from the Special Fund.

The focus of the CPC Conference is to bring the components of the consultative process together to maintain effective networking, communication, training and the exchange of best practices.

This year due to budget restraints the Board did not provide any funding for the 2011 CPC Conference.

The 15<sup>th</sup> Annual CPC Conference was held at the Toronto Police College on Saturday, October 15, 2011, and was organized entirely by our Consultative members. Barbara Spyropoulos, Co-Chair of the 12 Division CPLC, played a role in organizing and disseminating all information regarding the conference.

This year's conference afforded our consultative committee members the opportunity to explore and understand various community issues and challenges, and to acquire knowledge and tools to enhance the quality of living in our City of Toronto.

Chief William Blair, and Deputy Chief Peter Sloly were in attendance and spoke during the opening remarks.

To meet the conference's objective, the following was conducted:

- <u>CPLC/CCLC/CCCs at the 30,000 foot level: "What we want to be when we grow up"</u> *This presentation was delivered by Bruce Erskine, CPLC member of 22 Division who is experienced in strategic planning. His aim was to develop a vision for the evolution of the consultative members and to bring them at an even higher level than they were currently at.*
- <u>Social Networking in TPS</u> Community members were dispersed into breakout groups. The members worked together to identify, prioritize and problem solve local community issues.
- Abuse against Senior Citizens: skit and discussion

Zul Kassamali, member of the South West and South East CCC presented a 15 minute sketch on the subject of abuse against seniors. It was followed by questions and answers and a general discussion of this timely topic.

Mobilizing Vertical Communities

Masood Alam heads up a steering committee on this topic and agreed to take the lead in organizing this presentation.

## Conclusion:

The Service has and continues to remain committed to an effective and constructive community consultative process with community stakeholders in an atmosphere based on mutual trust, respect and understanding. The current consultative process, sustained financially through the Board's Special Fund, is but one method utilized by the Service to advance the goal of an empowered community.

Constructive partnerships and positive outcomes that occur as a result of community-police interaction remain the cornerstone of a successful police service, leading to a safer, secure and healthier community.

Deputy Chief Peter Sloly, Divisional Policing Command, will be in attendance to answer any questions that the Board may have regarding this report.

## The Board approved the foregoing report.

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
11 Division CPLC	Staff Inspector Peter Lennox (73) (Co-Chair) Linda Martins (Co-Chair) Debbie Skinner (87359) (Secretary) Lenny Dass (Treasurer)	8 - General meetings 5 - Executive meetings	be proactively involved in community relations, crime prevention and community improvement youth issues & youth engagement	Monday December 13, 2011 Bishop Marrocco/ Thomas Merton CSS - Rob Nash performance - Kids Help line presentation	Hats, Mitts, Gloves, Scarves, Socks, Campaign Volleyball tournament promoting anti- bullying	CPLC regularly advised of crime trends CPLC promotes Community Policing complaint forms to local residents & business owners CPLC meetings held in 11 division Community room, local churches, community centres & businesses to enhance communication, improve awareness of crime prevention initiatives as well as contributing to Crime Management Process	\$141.25 - T Shirts - anti- bullying \$25.99 - 11CPLC.org domain fees \$218.65 - Hats & mitts campaign supplies/food/ drinks \$50.15 - Refreshment CPLC town hall meeting \$200.00 - Volleyball Tournament sponsorship \$100.00 - Rob Nash Tour Donation \$100.00 - Kids Help Line Donation \$54.36 - Refreshments - CPLC meetings <b>TOTAL: \$890.40</b>

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
12 Division CPLC	Superintendent Tom Russell (Co-Chair) Barbara Spyropoulos (Co-Chair)	8 in-station; 3 in community (Neighbours Nights Out); 1 Volunteer Appreciation Night networking	be proactively involved in community relations, crime prevention and community improvement youth issues & youth engagement searching for the fountain of youth	June 1 at Weston Collegiate with Chief Blair	Restorative Justice Program Stone Soup Cooking Club Community Day Participation in Community Festivals CPTED audits - Metrolinx - John St Pedestrian Bridge, Denison Ave Bridge Tour de University Heights Team Assisted with CPLC Conference 2011	CPLC regularly advised of crime trends TAVIS-related initiatives	<ul> <li>\$136.42 - Community Photo Album</li> <li>\$16.23 - Tour de University Heights</li> <li>\$115.73 - Supplies for meetings, Neighbours Nights Out</li> <li>\$83.24 - Community Day</li> <li>\$12.21 - Storage Unit rental</li> <li>\$243.29 - Volunteer Appreciation Night networking meeting</li> <li>\$100.00 - Community Outreach</li> <li>TOTAL: \$707.12</li> </ul>

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
13 Division CPLC	Staff Inspector Metcalfe (Co-Chair) Cindy Beman (Co-Chair) Inspector Holt (2 I/C) Staff Sergeant Matic (CRU)	10 Meetings One meeting per month Second Monday of every month	Be proactively involved in community relations, crime prevention and community improvement Create a safe environment in which to live & work Build stronger relationships between youths and Police Expand and Formalize Youth CPLC Engage/Involve local Businesses in many events Engage and Partner with neighbouring communities	Open House Community Meeting Oakwood Library - School Summit Meeting	Project GRANT BBQ - PCP 13 Councillor Cricket in the Park Earth Day Cleanup and Graffiti removal Mural and Cleanup at Fairbank Park with Mayor Ford 1400 Bathurst Kid's Christmas Party D'Arcy McGee - Breakfast with Santa	CPLC regularly advised of crime trends CPLC regularly advised of traffic trends, complaints and consulted for Traffic Strategies CPLC regularly advised of school trends Bar Owner Consultation Meetings - trends and solutions	<ul> <li>\$75.42 - February CPLC Meeting Refreshments/ cake</li> <li>\$33.14 - March CPLC Meeting Refreshments</li> <li>\$104.49 - March Open House Food / Supplies</li> <li>\$250.00 - Cricket in the Park</li> <li>\$42.00 - Clean Up Day</li> <li>\$112.21- Kid's Christmas Party Food</li> <li>\$145.00 - New Year's Event Supplies</li> <li>\$270.00 - Dinner and Dance Deposit</li> <li>TOTAL: \$1,032.26</li> </ul>

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
14 Division CPLC	Superintendent Mario Di - Tommaso (Co-Chiar) Staff Sergeant Darren Halman Donna Byrd (Co-Chair) Reta Seymore (Clerk) Doug Lowry (Treasurer) 28 members	9 meetings	Shares goals, objectives and accomplishments of each member, group and business Be proactively involved in community relations, crime prevention and community improvement Youth issues & youth engagement	March 29, 2011 April 6, 2011	Open House - Community Fun Day to include: FIS, Dog Services, Mounted Unit, TAVIS, Guest speakers CPLC regularly advised of crime trends - Crime statistics provided by PC George Dubas CPLC members encouraged to contact the CRU directly with current issues CPLC members submit concerns in advance of monthly meeting so Police can investigate and share responses at their CPLC meeting CCTV Community Consultations	CPLC regularly advised of crime trends CPLC promotes Community Policing complaint forms to local residents & business owners CPLC meetings held at community centre & local business to enhance communication, improve awareness of crime prevention initiatives as well as contributing to Crime Management Process	\$155.50 - BBQ \$32.17 - Meetings \$56.36 - Potluck \$563.98 -Year End \$67.54 - Gigaphone \$124.45 being returned to the Boar TOTAL: \$ 875.55

Group	Support	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
22 Division CPLC	Superintendent Gottschalk / Superintendent Ramer (Co-Chair) Frank Sword / Jackie Monahan (Co-Chairs)	10 meetings	To recruit youth members To continue with a successful student bursary program to all 10 High Schools in division To increase community awareness of 22 Division via "Speaker's Bureau" to community groups To Co-host a 22 Division Open House BBQ in June To assist with Food & Toy drive December 2011	Hosted a Town Hall meeting Feb.9/11 @ Police College: Partnership on Crime prevention @ Sherway Gdns 4 days in Nov. Set-up a display table @ Donna Cansfield's annual community BBQ	Reviewed membership procedures Filling in membership gaps where there is no representation in the division In February attended Community Fair @ Cloverdale Mall 1 Member received a 15yr pin Partnered in 22 Division open house Attended MP & MPP Annual BBQ community event to create awareness Presented a \$500.00 Bursary to a student from each of 10 High schools in division Speakers Bureau made presentations to 4 community groups + CPLC conference 5 members attended CPC conf.@ Toronto Police College Collected food for local food bank (1080 lbs.) & toy drive	CPLC regularly advised of crime trends CPLC provides input on community concerns and issues to unit management Superintendent available to attend meetings at request of community groups	\$46.66 - Gift E.Flavelle \$49.38 - Meeting Costs \$50.00 - Memorial donation \$836.20 - 2 Headers & 2 table top displays w' carrying cases In addition 22 Division CPLC also gave 10 bursaries @ \$500.00 each for a total of \$5,000.00

Group	Support	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
23 Division CPLC	Superintendent Ron Taverner (Co-Chair) Donata Calitri- Bellus (Co-Chair)	9 meetings	To actively participate with and support police officers in 23 Division and to act as a community resource To ultimately work towards providing a safe community for all residents of 23 Division To be involved with the at-risk members of the Community- the youth and seniors	April 6 Town Hall held at the Albion Mall and dealt with seniors issues	February 22 held a CPLC Guns and Gangs workshop March 1 held a Skate Appreciation Day. Skates were collected and then handed out to youth who could not afford skating equipment March 24 participated in the International Day for the Elimination of Racial Discrimination May 6 assisted with the 7 Annual Pathway to Success event at Don Bosco School May 19 assisted with the Police Week Barbecue May 24 held a CPLC Traffic Workshop June 11 participated in the Rexdale Community Festival at the Albion Centre June 17 participated in the Faith Community Members' Prayer Breakfast June 29 assisted 23 Division with Movie	CPLC regularly advised of crime trends and actions taken to combat crime and safety tips which were passed on to members of their organizations CPLC regularly advised of traffic trends, initiatives and campaigns CPLC members passed out crime tips regarding frauds, identity theft and seniors issues to members of the community at the town hall CPLC provides input on community concerns and issues to unit management CPLC members were given a presentation on the Bail and Compliance Unit, the Youth Diversion Program and the C.A.E.R. Program (Community Awareness and Emergency Response) CPLC members were given a speed board demonstration	\$1,055.25 - Final payment for movie equipment rental from Open Air Productions

	Night for the	
	community which	
	included a food drive	
	for a local women's shelter September 13	
	held a Traffic	
	Workshop	
	October 15 participated in a	
	Thanksgiving	
	luncheon for seniors	
	and families in need	
	November 15 held a	
	fraud Workshop	
	November 30	
	participated in a fundraiser for A.L.S.	
	S/Supt Darren Smith	
	December 17 participated in an	
	Annual Children's	
	Christmas party for	
	youth-at-risk	
	Throughout the year	
	supported the Youth	
	CPLC	
	Throughout the year	
	supported families in	
	need with vouchers	
	that paid for	
	necessities	
	At Christmas liaised	
	with local social	
	agencies and the faith	
	community to provide those in need with a	
	holiday turkey	
		TOTAL: \$1,055.25

Group	Support	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
31 Division CPLC	Superintendent Chris White / Superintendent David McLeod (as of 2011.09.01) (Co-Chairs) Ms. Ellen Hudgin (Co-Chair) Mr. Norm Perry (Vice Chair) Inspector Randy Carter 11 members	Ten (10) General Meetings Six (6) Executive Meetings	Community Relations and Crime Prevention Youth Violence Youth Issues Community Outreach Community Issues	Nil	Project) Bursary Initiative; meetings with guidance counsellors and teachers of 10 secondary schools to discuss criteria for bursaries Divisional Community Open House Attendance at CPLC Mobilization Conference Auxiliary Christmas Toy Drive Community Conversation January 2011	CPLC regularly advised of crime trends Weekly Divisional Crime Management Meetings	\$114.48 - Office Supplies \$485.90 - Office Supplies \$320.39 - General Meeting supplies
							TOTAL: \$920.77

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
32 Division CPLC	Superintendent Selwyn Fernandes (Co-Chair) Rick Ross (Co-Chair)	Total of 10 meetings excluding the months of July and August	Be proactively involved in community relations, crime prevention and community improvement	November 2 at 1:45 p.m North York Civic Centre to discuss the Lawrence Heights Revitalization plan November 8 from 6:00 p.m. to 8:00 p.m Chief's Town Hall meeting in partnership with the Asia Pacific Community Consultative Committee	Police Week Skate Day Yorkdale Project Poster Contest OSAID	CPLC regularly advised of crime trends	\$470.00 - Poster Contest \$250.00 - Yorkdale Project \$280.00 - Skate Day TOTAL: \$1,000.00

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
33 Division CPLC	Staff Inspector Frank Ruffolo (Jan May) Staff Inspector Tony Riviere (May - Dec.) (Co-Chairs) Inspector Cory Bockus Liz Cavan (Residential Co- Chair) Cindy O'Brien (Business Community Co- Chair)	Total = 18 9 evening 9 day time	Continue to build on community relations including increasing interaction between 33 Division and its communities	2012.11.16 at the Toronto Real Estate Board with Chief Blair Round table: 2011.03.02 Round table: 2011.03.23 Round table: 2011.04.20	Student Open House Race 4 Race Volunteer Appreciation Night Annual Safety Patrollers Award CPLC maintains a page in the monthly Community Bulletin CPLC provides input on community concerns and issues to Unit Commander and Management Continued support of the Crime Prevention Workshop Three (3) Community Round-Table meetings (located in "at risk" neighbourhoods) Town Hall Meeting Enhance communication between CPLC, Volunteers and Auxiliary by the sharing of Minutes	All meetings with the CPLC include a Crime Management presentation from the Divisional Crime Management Meetings	<ul> <li>\$6.78 - Appreciation Gifts - pins</li> <li>\$173.34 - Potluck Appreciation Night food</li> <li>\$6.78 - Potluck Appreciation Night table clothes</li> <li>\$19.99 - Safety Patroller Program - food</li> <li>\$154.25 - Safety Patroller Program - plaques</li> <li>\$92.76 - Halloween Safety Day - "loot"</li> <li>\$9.88 - Town Hall Meeting - water</li> <li>\$21.97 - Town Hall Meeting - food</li> <li>\$100.02 - Town Hall Meeting - food, prizes (flashlights)</li> <li>\$50.00 - Open House 2012 - deposit for child entertainer</li> <li>\$6.00 - CPLC Joint Potluck Dinner - food</li> <li>\$11.91 - CPLC Joint Potluck Dinner - food</li> </ul>

	Fundraising Initiatives TPS Links Personal Safety Lectures Youth Challenge	<ul><li>\$25.99 - CPLC Joint Potluck Dinner - plates, cutlery, napkins</li><li>\$150.00 - Open House 2012 - retainer for child entertainer</li></ul>
		TOTAL: \$834.65

Group	Co-Chairs	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
41 Division CPLC	Superintendent Donald Campbell (Co-Chair) Inspector James Mackrell Marie Belanger (Co-Chair)	One per month One Executive meeting per month 24 Total for 2011	Improve diversity on the CPCL and event partners Create opportunities for positive police and community interaction Strengthen connectivity (information distribution between community agencies, institutions and TPS at 41 Division Introduce a youth component to the CPLC To work together in identifying, prioritizing, and problem solving of local policing issues by: being proactive in community relations, crime prevention, education, mobalization, and communication initiatives, and acting as a resource to the police and the community	None	Skate Day at Don Montgomery Community Centre, Friday March 18, 2011 41 Division CPLC Open House BBQ, Thursday July 14, 2011 41 Division Annual Kids and Cops Picnic, Wednesday August 10, 2011 Recognition of deserving high school students, nominated by School Resource Officers Recruitment of CPLC members from 'At Risk' communities Recruitment of Youth CPLC members	CPLC regularly advised of crime trends CPLC provides input on community concerns and issues to unit management CPLC encourages adults and youths to take part in CPLC activities in order to develop the awareness of the fact that each person can make a significant difference	\$26.12 - Framed certificate - 2011/10/26 TOTAL: \$26.12

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
42 Division CCLC	Superintendent Kathryn Marin (Co-Chair) Simon IP (Co Chair)	10 meetings	be proactively involved in community relations, crime prevention and community improvement youth issues & youth engagement		Sponsored 4 youth to attend an overnight camp for a week Conducted crime prevention seminars Police Week Sponsors Child Find Program Conducted traffic safety seminars Sponsored Basketball team form a High Risk Community Co-conducted D42 1st annual open house	CCLC regularly advised of crime trends CCLC provides input on community concerns and issues to unit management	\$625.78 - Public Relations / Promotions \$222.89 - Miscellaneous Materials TOTAL: \$898.67
Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
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42 Division CPLC	Superintendent Kathryn Marin (Co-Chair) Dorothy Feenan (Co-Chair)	10 meetings	be proactively involved in community relations, crime prevention and community improvement youth issues & youth engagement		Community Walks Bursaries to youth groups in the identified High Risk Communities Police Week Sponsors Child Find Program Sponsors Toronto Children's Breakfast Club in one of the Divisions High Risk Communities Sponsored Basketball team form a High Risk Community Sponsored Reading Program from one of our High Risk communities	CPLC regularly advised of crime trends CPLC provides input on community concerns and issues to unit management	\$736.74 - Public Relations / Promotions \$172.62 - Miscellaneous Materials TOTAL: \$909.36

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added	Crime Management Process	Expenditures from \$500.00 Grant
43 Division CPLC	Superintendent Thomas McIlhone (Jan Aug.) (Co-Chair) Suptintendent Mark Fenton Sept Dec. (Co-Chair) Marilyn Hodge (Co-Chair)	10 meetings	Establish a meaningful community-police partnership and to problem-solve local policing issues Invite community members to CPLC meetings to express their concerns regarding local issues related to crime prevention and community improvement Host community events that encourage positive police relationships with residents of all ages, businesses, schools and faith communities	April 11, 2011 Scarborough Village CC with Chief William Blair as the Guest Speaker	Project) Mother's Day Baskets for Rosalie Hall, a young parent resource centre, in partnership with Cedarbrae C.I., SRO & Livingston Lodge Retirement Home - May 6 delivery Participated in Police Week at Cedarbrae Mall - May 13 & 14 Community Picnic and Open House - May 28 at 43 Division Family Skate Day - Nov. 18 Heron Park CC Christmas Social for Seniors - 4205 Lawrence Ave. E Nov. 29	CPLC regularly advised of crime trends CPLC provides input on community concerns and issues to unit management	Community Picnic and Open House - May 28 at 43 Division \$226.00 - King of the Castle Scooby Doo 2 Jumping Castle \$172.08 - Joseph's No Frills Regular and Halal Wieners \$47.44 - Metro - Fruit and Veggie Trays - Volunteer Room \$14.62 - Metro - Milk and Cream - Volunteer Room \$37.14 - Tim Horton's Tim Bits - Volunteer Room <b>TOTAL: \$497.28</b>

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
51 Division CPLC	Superintendent John Tanouye (Co-Chair) Deb Devgan (Co-Chair)	9 meetings	Community Relations & Crime Prevention Youth Violence Community Outreach Youth Issues & Youth Engagement To Reach Out and Assist Marginalized Communities re: Integration Gala with George Brown College Be proactively		Value Added		
			involved in community relations, crime prevention and community improvement Youth issues & Youth engagement		Rookie Ball Salvation Army Spring Clean Up Woofstock Buskerfest Building Bridges Gala Neighbours Night Out LGBT - Coffee With Cops Running & Reading E.S.P.	Maintenance TPSLinks Centre Mass Vertical Vanguard Project Sherbourne Project P.A.C.T. Project VIPER Central Neighbourhood House "Be Safe" Project The Village Project Project C.R.U.S.H. "Driving Distracted" Campaign	

				St. Lawrence Market "Customer Appreciation" Night Winchester Fun Fair Salvation Army Toy Drive Regent Park Focus Group Regent Park Lobby "Tea Parties"	"March Break March Safe" Campaign Child Seat Inspections Seat Belt Safety Campaign Take time to check Campaign Back to School Campaign Operation Grid Lock Step Up & Be Safe Operation "Impact" R.I.D.E.	TOTAL: \$848.73
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Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
52 Division CPLC	Superintendent David McCormack (Co-Chair) Melanie Dickson-Smith (Co-Chair) Randy Sidhu (Treasurer) Gloria Isaac-Gaba (Secretary) 52 CRU Clerk	4 meetings and 1 Town Hall Jan. 19, 2011 March 2, 2011 June 1, 2011 Oct. 5, 2011 Dec. 7, 2011	To act as a resource to the police and the community To maintain a meaningful community police partnership To continue working together with members of 52 Division in identifying, prioritizing and problem solving of crime, traffic and safety issues To be proactive in community relations, crime prevention and community improvement	Town Hall Meeting Dec. 7, 2011 at Police H.Q. Auditorium Theme: Police & the Community Strengthening our Ties" Purpose of the Town Hall was for 52 Division Crime Mgmt Team to present a follow-up report to community members who participated in the 2010 CPLC Town Hall Meeting	Police Week Community Event at 52 Division May 17, 2011 Participated in the Grange Park Summer Festival. Promote the CPLC to the community Contact School Graduation Ceremony. CPLC Co-chair, Civilian Co-chair and Treasurer presented two students each with \$5,000.00 scholarships Drug Free Marshals "Say no to Drugs, Say Yes to Life" participated in a number of drug prevention initiatives Internet Safety sessions for youths, adults and seniors	CPLC regularly advised of crime trends at community meetings The CPLC assisted 52 Div. Crime Management with distributing crime concerns survey to the community pertaining to crime and traffic concerns that impact their specific neighbourhoods	<ul> <li>\$85.48 - Police Week Event sponsor poster</li> <li>\$294.39 - Refreshment, condiments, stationary for Town Hall Meeting</li> <li>\$649.23 - Pens with 52 Division CPLC Logo for distribution at CPLC community event to promote the CPLC</li> <li>TOTAL: \$1,029.10</li> </ul>

53 Division CPLCStaff Inspector Heinz Kuck (Co-Chair)26 meetingsBe proactively involved in community relations, crime prevention, education, mobilization and communicationsNov. 22 - Town Hall meeting in St. Paul'sCPLC Brochure (increase in membership and community assets)CPLC Co-Ch (heir particip membership and monthly Crim Management6eoff Kettel (Co-Chair)Co-Chair)Communications initiativesJan. 9 - 53 Division Open HouseSAVY student award for at risk youth (now offer two \$1000 bursaries)Unit Command meetings allo greater comm	e quarterly meeting, refreshments
communitySubcommitteeBicycle Rodeo to promote cycling meetings allo meetings allo meetings allo meetingMonthly subc meetingCreation of a monthlyFeb. 1 - Quarterly meetingFeb. 15 - subcommittee to subcommitteeCrime Prevention canvass usingCPLC, BIA a communityCreation of a monthlyFeb. 26 - subcommittee to address unique challengesFeb. 26 - members to be town HallCrime Prevention communityCPLC, BIA a communityCreation of a thromcliffe Park address unique challengesFeb. 26 - more subcommitteeTraffic safety lectures in Thorncliffe Park and CSLONeighbourhod meetingsCreate opportunity for members to become more active in CRU outreach events such as mall displaysCPLC Vice ChairSi Division Open Si Division Open Bulletin used the greater co domestic violence outreach in at TPS BucommitteeTraffic safety lectures in Thorncliffe Park and CSLONeighbourho and CSLODevelop a CPLC brochure in an effort to promote initiatives and increase membershipMar. 21 - SubcommitteeNewcomer and domestic violence outreach in at TPS HadguartersNewcomer and domestic violence outreach / sports programs such as Paddle and PicnicProactively involved with youth issues, expand their student bursary program (SAVY Award)Apr. 18 - meeting for SAVY Award selectionNeighbours Night	\$61.06 - (Feb. 1) SAVY award plaqueder presents uarterly ving for unity input\$62.35 - (Mar. 29) quarterly meeting at TF Headquarters, refreshmentsommittee v for CPLC e regularly me trends\$118.82 - (June 21) quarterly meeting at Marine Unit (BBQ supplies)and Resident le input on nncerns and\$5.98 - (Sept. 13) Quarterly meeting, refreshments\$79.46 - (Oct. 22/23) Crime Prevention canvass using community volunteers\$45.20 - (Nov. 22) Tow Hall

with newcomer and domestic violence issues especially in the Thorncliffe Park neighbourhoodTraffic safety focusing on youth, pedestrians and cyclingBecome more involved in the Auxiliary and Crossing Guard programs	May 19 - Community BBQ for SAVY Award May 25- Subcommittee	Auxiliary Officer and Crossing Guard Appreciation meetings to develop partnerships between CPLC and sub units	
	Aug. 3 - Paddle and Picnic outreach with Thorncliffe Park youth Aug. 23 - Subcommittee Sept. 13 - Quarterly meeting Oct. 2 - Bike Rodeo in Leaside Oct. 4 -		
	Oct. 4 - Subcommittee Oct. 22 - Crime Prevention Canvass Nov 8-		

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		Subcommittee		
		Nov 15 -		
		Thorncliffe Park		
		subcommittee		
		meeting		
		Nov. 19 -		
		NOV. 19 -		
		CFLC/CFA1		
		CPLC/CPAT meeting in Thorncliffe Park		
		Thorne include talk		
		Dec. 1- 53 Div.		
		Crossing Guard		
		Crossing Guard Appreciation		
		meeting		
		meeting		
		Dec. 13- 53 Div.		
		Auxiliary Officer Appreciation meeting		
		Appreciation		
		meeting		
		meeting		
				TOTAL: \$981.95

Group	Executive	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
54 Division CPLC	Staff Inspector Neil Corrigan (Co-Chair) Rev. Jim Parker (Co-Chair) Mary Reilly (Vice chair) Hema Murdock (Treasurer) Cheryl Bremner (Secretary) 15 members	<ul> <li>9 General Meetings</li> <li>8 Executive Committee Meetings</li> <li>3 Seniors Sub- Committee Meetings</li> <li>2 Crime Prevention Sub- Committee Meetings</li> <li>2 Youth Sub- Committee Meetings</li> <li>2 Mental Health Sub- Committee Meetings</li> <li>2 Bursary Fundraising Sub- Committee meetings</li> </ul>	be proactively involved in community relations, crime prevention and community improvement youth issues & youth engagement participation in community events, heightening visibility of CPLC Safe Guard Seniors through education Educate and support the community and police on interacting with those living with Mental Health issues/concerns	Town Hall - D.A. Morrison Middle School, 271 Gledhill Ave, November 22, 2011 Guest Speaker Deputy Chief Peter Sloly Attended by approx. 65+ residents and area politicians Community Mobilization discussed - Neighbourhood Officers attended and community partners invited Information tables for seniors, youth, crime prevention, newcomers, Mental Health, Crossing guard info, Employment opportunities, MADD, TPS Communications 911, TPS Links, Domestic Violence and TAVIS, Social Media Area concerns addressed	Police Week Community BBQ - Secord Community Centre, CPLC support, and bicycle safety for youth, June 2, 2011 Annual Seniors Symposium, May 17, 2011 held at the East York Civic Centre, approx. 50 attended Crossing Guard/Volunteer Appreciation BBQ at 54 Division, June 9, 2011 CPLC Bursary Fundraising Initiative - awarded to 4 deserving high school students - 2 from Marc Garneau and 1 from Danforth Technical and 1 from East York Collegiate to assist with post- secondary education. Each student awarded \$500.00 Canada Day Information table, July 1, 2011 Taste of the Danforth, Information table. Aug. 6 and 7 distributed various	CPLC regularly advised of crime trends and divisional statistics CPLC regularly updated on ongoing initiative/projects within 54 Division CPLC provides input on community concerns and issues to unit management CPLC consulted on activities in their communities and how best we can serve them	<ul> <li>\$5.00 - Refreshments for CPLC meeting (cookies) Jan. 11, 2011</li> <li>\$9.97 - Refreshments for CPLC meeting (drinks) Jan. 11, 2011</li> <li>\$86.87 - McCordic School BBQ - veggie dogs June 16, 2011</li> <li>\$17.94 - McCordic School BBQ - ice June 16, 2011</li> <li>\$4.28 - McCordic School BBQ - serviettes June 16, 2011</li> </ul>

					information pamphlets Creation of a Mental Health Information display board, intended for use by the CPLC and Officers Monetary, planning and participation support given towards the Taylor/Massey Mental Health Resident Workshop, December 1, 2011		TOTAL: \$124.06
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Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
55 Division CPLC	Superintendent Francis Bergen (Co-Chair) Faiza Ansari (Co- Chair)	10 meetings in 2011	Working to identify, prioritize and problem- solve community/policing issues working towards a safe and secure community and advising the Unit Commander, while acting as a resource to the police Being proactive in: community relations; crime prevention; education; mobilization; communication initiatives; developing solutions to local concerns; acting as a resource to the police and the community	None	Student Bursary Program Police Week Community BBQ at Woodbine Park Co-hosting Christmas breakfast for Seniors at Fox Theatre in tandem with Rotary Club	CPLC regularly advised of crime trends through TPS Links and invitations to attend periodically - Divisional Crime Management Meetings Unit Commander doing a walkabout in the community with Councillor and CPLC member	\$639.44 - catering for CPLC meetings in 2011 TOTAL: \$639.44

Group		# Meetings	Goals and Objectives	Initiatives (* = Value Added Project)	Expenditures from \$1000 Grant
Asia Pacific Consultative Committee	Staff Superintendent Jane Wilcox	6 meetings	Being proactive in community relations, crime prevention,	Filipino Making Waves Festival	No cost to TPS
APCCC	(Co-Chair) Rey Tolentino (Co-Chair)		education, mobilization and communications initiatives	Filipino Youth - Victoria Basketball Tournament	No cost to TPS
			Acting as a resource to the police and the community	Pinoy Fiesta at Toronto Convention Centre	No cost to TPS
			Developing a strategic long term vision through the building of knowledge, education,	APCCC Meetings hosted by committee members	No cost to TPS
			tolerance and understanding	Ethnic Media Day at the Toronto Port Authority	\$322.19
			Increase police and Asia Pacific	Chief's Town Hall	\$400.00
			community interactions	Meeting at North York Civic Centre	\$281.10
			Partnership with other CCC's to build strong relationship and mutual understanding of their cultures and traditions	APCCC banner	
					TOTAL: \$1,003.29

Group	Support	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
South & West Asian C.C.	Staff Superintendent Rick Stubbings (Co-Chair) Zul Kassamali (Co-Chair) Nicky Banga (Treasurer) PC Johnny Bobbili	8 - General meetings 22 - Member support meetings	be proactively involved in community relations, crime prevention and community improvement youth, elder and domestic violence issues increase awareness of CC in mainstream and S&WA communities	N/A	2011 South & West Asian Youth Basketball Tournament 2011 BBALL Recognition Event 2011 Celebration of Diversity Youth Empowerment/Leader ship, Elder Abuse, Cyber bullying, Internet Safety, DV Education, Immigration, Traffic/Pedestrian Safety, Diversity/Multicultur alism, Art Promotion, Community Outreach/Sprit Workshops, Initiatives and Events	Liaise regularly with divisional CPLC's, Divisional CRU's Act as liaison between S&WA community and divisions/support units to address concerns Hold CC meetings at various locations across the city Hold community initiatives/meetings at various locations across city Co-ordinate Officers (SRO's, S&WA Background, Divisional CRU, K9, Traffic, Mounted, FIS, INTEL, ETC) with community initiatives/events	\$33.75 - Refreshments \$588.74 - Holiday Celebration \$16.54 - Holiday Celebration \$419.53 - South and West BBALL Tournament

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)		Expenditures from \$1000 Grant
Muslim Consultative Committee (MCC)	Superintendent Mario Di Tommaso (Co-Chair) PC Jenifferjit Sidhu (liason officer) Osman Khan (Co-Chair)	2 meetings monthly = 20 meetings in 2011	Enhance trust between the police and the Muslim community Open dialogue with the police and the community Encourage the recruitment of officers from the Muslim community Address and find solutions to problems within the Muslim community Eliminate negative perception and stereotypes of Muslims Sensitize the police and civilian staff with information of religious and Muslims cultural practices in GTA		Imams meeting at HQ Working with Corporate Planning for TPS Search Procedures MCC Facebook page MCC Information Symposium Jan 2011 (hate crime, frauds, domestic violence, new comers program, forensics, recruiting) MCC members teach at the Community Mobilization Practitioners Course (Feb 2011) Walk with Work Charity March 2011	Crime Prevention Forum at Turkish mosque April 2011 List of GTA Mosque for TPS Incorporation of the Hijab into the TPS uniform Imdadul Islamic Jamaat Tea Party June 2011 Islamic Muslim Org of Toronto Picnic Assist Hold Up with Person of Interest for Celebration of Diversity Muslim religion sensitivity training to officers via e-learning (assist in creating training)	\$7.38 - supplies for meeting \$29.08 - supplies \$40.12 - food \$588.14 - Celebration of diversity \$79.91- Supplies \$300.00 - Imams meeting <b>TOTAL: 1,044.63</b>

Group	Co-Chairs	Meetings	Goals and Objectives	Town Hall Meeting	Initiatives	Crime Management Process	Expenditures from \$1000 Grant
Chinese Consultative Committee (CCC)	Staff Superintendent Kimberley Greenwood (Co-Chair) Mr. Ben Lau (Co-Chair)	Total = 14 10 Committee Meetings 4 Community Agency Meetings	To provide an effective communication channel between the Chinese Community and the Toronto Police Service (TPS) To advise TPS on matters relating to the safety and quality of life in the Toronto Chinese community Be proactively involved in community relations, crime prevention and community improvement 2011 Specific Goals: Increase awareness of Traffic Safety and Family Violence Program by educating the Chinese Community on laws governing the Canadian society	Nov 23, 2011 - Meet with Chief Blair - Topic - Family Violence Over 100 in attendance	January - Partnered with tsctv.net to extend New Year Greetings to the public on Web TV February - Attended the Chinese New Year Event hosted by Buddhist Canada Attended local Chinese New Year Events May - Supported the Asian Heritage Month Event City wide June - Visited the Cham Shan Temple of Buddhist Canada with Chief Blair Conducted Presentations to foreign students in New Oriental International College Hosted charity events at the Chinese Community Cops and Community Fundraising Conducted Community Safety workshop at the Agincourt Community Centre	CCC members regularly advised of crime trends CCC members provided input on community concerns and issues relating to Police Service Management	Chinese Edition of CCC flyer Name Tags for new members Stationery for Town Hall meeting Refreshments for Town Hall and Committee meetings

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	July - Conducted Presentations to foreign Students in York University
	September - Partnered with Newstarnet web TV to support Homicide Squad involving the Chinese case
	Attended the ceremony at St John Ambulance D43 annual inspection and presented the CCC Award to the Youths
	Hosted the Volunteer Appreciation Lunch for the Cops and Community Charity Event 2011
	October - Conducted Presentations to Foreign students partner with Community agents CICS
	November - Conducted Presentations to Foreign Students a the University of Toronto in Scarborough
	Attended the commemorative archway in China

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	Town East	
	Attended the CPN Annual Conference at the Toronto Police College Partnered with the	
	City of Toronto in its Community Outreach initiative like the Scarborough Library Information booth, SEAS Centre	
	(information booth in East Chinatown), to reach out to the Chinese Community providing information on various issues	
	December - Attended the Consulate General meeting for distribution of awareness pamphlets concerning the safety of Chinese immigrants and tourists	
		TOTAL: \$1,101.76

Group		# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
Aboriginal Consultative Committee	Staff Superintendent Rick Gauthier Superintendent Robin Breen (Co-Chair) Steve Teekens (Co-Chair) 21 members	10 meetings	be proactively involved in community relations, crime prevention and community improvement Recruiting within the Aboriginal Community to TPS members to assist with information sessions and support for recruitment at various events hosted by Aboriginal Organizations within Toronto youth issues & youth engagement Establishing criteria for 2012 implementation of divisional Aboriginal Liaison Officers - as part of the statement of Guiding Principles	None this year	Aboriginal Awareness National Aboriginal Month Celebration At Borden BTI Assisted with APU delivering Aboriginal Awareness Training at the TPC courses: 1)Front Line Supervisor 2) Civilian Diversity 3) Community Mobilization Delivered Aboriginal Awareness and Aboriginal Organization Training with 13 Division (5 Platoons) 2 members attended the Cops and Kids Camp (x2) at Tim Horton's Site and Grundy Lake: - encouraged strengthening of partnerships between the TPS members and Toronto's Aboriginal Community	ACC in consultation with CMU-Domestic Violence Section assisted with the Seneca College/ York University Graphic Arts poster project for the Aboriginal Community ACC continues to be updated on current crime trends at the monthly meetings and also on an agency to agency basis / need through community outreach	\$237.93 - Christmas Tree Decorating & Pizza Lunch with Eastview Jr.P.S., \$27.12 for juice and \$239.97 for school bus fare (Dec. 7, 2011) \$300.00 - Christmas Tree Decorating & Pizza Lunch with First Nations School and \$145.00 for bus Fare (Dec. 13, 2011) \$33.39 Tree Decorating with Wigwamen seniors, Waabanong H.S. Gift Bags/treats (Dec. 14/15, 2011) TOTAL: \$983.41

Group	Members	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (* = Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
French Consultative Committee	Director Kristine Kijewski (Co-Chair) Gérard Parent (Co-Chair) Mayer Elharar (Treasurer) PC Cotton (Secretary) 5 Members	8 meetings	Be proactively involved in crime prevention and domestic violence Educating our new comers Working with the French schools and the youths Recruiting additional FCC members reflecting city's and French community's diversity Fundraising for the program Kids Cops and Computer Be proactively involved in youth engagement	Nil	Fundraising for the Kids, Cops & Computers program Initiative to established the program in more than one French Schools Translated into French domestic violence material	Actively working with the French school boards Presentations given to different French organizations (newcomers, domestic violence, senior homes)	<ul> <li>\$610.20 - Franco - Ontarian flags for events</li> <li>\$23.71- food for meetings</li> <li>\$255.46 - supplies for Célébration de la Francophnie</li> <li>TOTAL: \$889.37</li> </ul>

Group	Support	# Meetings	Goals and Objectives	Town Hall Meeting	Initiatives (Value Added Project)	Crime Management Process	Expenditures from \$1000 Grant
Black	Staff	10 Full	Community Relations		Black History	BCPCC engaged in an	- Youth Engagement
Community	Superintendent	Committee	and Crime Prevention		Month (The Great	adopt-a-community	event
Police	Darren Smith	meetings			Debate)	initiative with Lawrence	
Consultative	(Co-Chair)	(once per	Community Outreach			Heights aimed at bringing	- Committee Meetings
Committee		month except				greater awareness to	
(BCPCC)	Margaret Brimpong - Djarnie (Co-Chair)	July & August) Numerous sub-committee meetings	Youth Engagement Committee Membership, Capacity Building & Training			BCPCC and its ability to assist community in increasing community- police partnership	- Great Debate
							TOTAL: \$958.24

### THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

## **#P132.** OFFICE OF THE INDEPENDENT POLICE REVIEW DIRECTOR (OIPRD) G20 SYSTEM REVIEW REPORT

The Board noted that on May 16, 2012, the OIPRD released its report into the systemic review of issues underlying the complaints received concerning police activities during the G20 Summit held in Toronto on June 26 - 27, 2010.

# In response to the report Chair Mukherjee read a statement on behalf of the Board. A copy of the statement is reproduced below:

The Toronto Police Services Board is acutely aware that the OIPRD G20 Systemic Review Report has raised considerable and significant issues with respect to the events surrounding the policing of the G20 Summit.

The Board wants to reassure the public that it is committed to ensuring that all recommendations made in that report respecting police accountability and responsibility will be thoroughly reviewed and addressed as expeditiously as possible.

In conjunction with the OIPRD report, the Board is currently expecting the release in late June of the report of the Independent Civilian Review into Matters Relating to the G20 Summit by Justice John Morden. In addition to the important issues raised in the OIPRD report, the Morden report regarding the Board's own role will be thoroughly examined. Through both reports, systemic issues arising from the G20 Summit dealing with both the Chief of Police operational area and the Board's civilian governance role will be thoroughly canvassed. The Board is very serious about discharging its responsibilities in the public interest. To this end, it has already begun a review of the recommendations of Mr. McNeilly.

The Board is also very cognizant of the increasing public concern that officers who may have engaged in misconduct during the G20 Summit should be subject to appropriate discipline. Investigations and reviews of allegations of misconduct must be undertaken in accordance with the process and procedural safeguards set out in the Police Services Act (PSA). The investigation is in the hands of either the OIPRD or the Chief depending on the OIPRD's choice as to how to handle each matter. However, under the PSA, the Board does consider applications for service of notices of disciplinary hearings on police officers in situations where more than six months have elapsed from the dates specified in the PSA. These applications are now beginning to come before the Board and the Board is dealing with each of them on its merits. While consideration of the applications by the Board is undertaken in camera, those applications where service of the notice is approved will be moving forward to full hearings which will take place publicly.

#### Chief Blair also read the following statement to the people of Toronto:

I would like to respond to public concerns arising from the OIPRD's Systemic Review Report on the conduct of police personnel during the G20 Summit.

The OIPRD's Report identifies many serious deficiencies in the police response that weekend. Mr. McNeilly makes 42 recommendations to address these deficiencies. I want to assure the people of Toronto that the Toronto Police Service and I accept the observations and recommendations contained in this report. We will act quickly to respond to those recommendations directed to us. In fact, the TPS After–Action Review, released in June 2011, identified many of the same problems. We have already made significant progress with the procedural and training changes to address the issues raised. In addition, the OIPRD has identified a number of instances in which Mr. McNeilly has found there is evidence of misconduct on the part of members of the Toronto Police Service, including a number of Senior Officers and he has directed that hearings be conducted under the Police Services Act. These hearings will take place.

Given the extraordinary public interest in these important matters, and to provide public assurance, I intend to exercise my authority under the Police Services Act to delegate the authority to conduct the hearings to a retired judge, and to seek the services of a former Crown Attorney to prosecute these cases. These hearings will be conducted in public and the results made public at the conclusion of the proceedings.

The G20 represented an unprecedented challenge for the Toronto Police Service. I believe, and Mr. McNeilly has confirmed, that the vast majority of police officers conducted themselves professionally and that, generally, policing of the events was done well.

We did our best to protect the people of Toronto and our city from the violence and destruction that this event brought. We also attempted to facilitate lawful, peaceful protest and maintain the security of the Summit site. As Mr. McNeilly notes, many officers demonstrated courage and dedication in the face of great danger and provocation, and I remain proud of the work they did.

At the same time, I fully acknowledge that there were things that were not done well. We have learned from these shortcomings. We will act on the recommendations and hold accountable those who are found to have engaged in misconduct.

As the Chief of Police, I accept responsibility for the actions of the Toronto Police Service and its members. I will ensure that the lessons we learn during the G20 are incorporated into our procedures, our training and our future response. I am also fully committed to holding police officers of any rank accountable for misconduct. I remain committed to the safety of our City and all its citizens. I remain committed to restoring the confidence of the people we are sworn to serve and protect.

#### Copies of the Board's statement and the Chief's statement are on file in the Board office.

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

## #P133. IN-CAMERA MEETING – MAY 18, 2012

In addition to the public meeting conducted by the Board today, an in-camera meeting was held to consider a number of matters which were exempt from the public agenda in accordance with the criteria for considering confidential matters set out in s.35(4) of the *Police Services Act*.

The following members attended the in-camera meeting:

Dr. Alok Mukherjee, Chair Mr. Michael Thompson, Councillor & Vice-Chair Ms. Marie Moliner, Member Ms. Frances Nunziata, Councillor & Member Mr. Andrew Pringle, Member

# THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MAY 18, 2012

# **#P134.** ADJOURNMENT

Alok Mukherjee Chair